Package Contents

After opening the package, check that all the items on the list are included. If any items are missing, contact your dealer.

- **Standard**



BHD702 Headset

or



BHM701 Headset



Drawstring Bag



USB 2.0 Cable
(USB-A to USB-C)

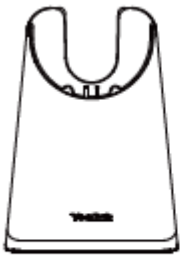


BT51-A Dongle



Quick Start Guide

- **Optional**



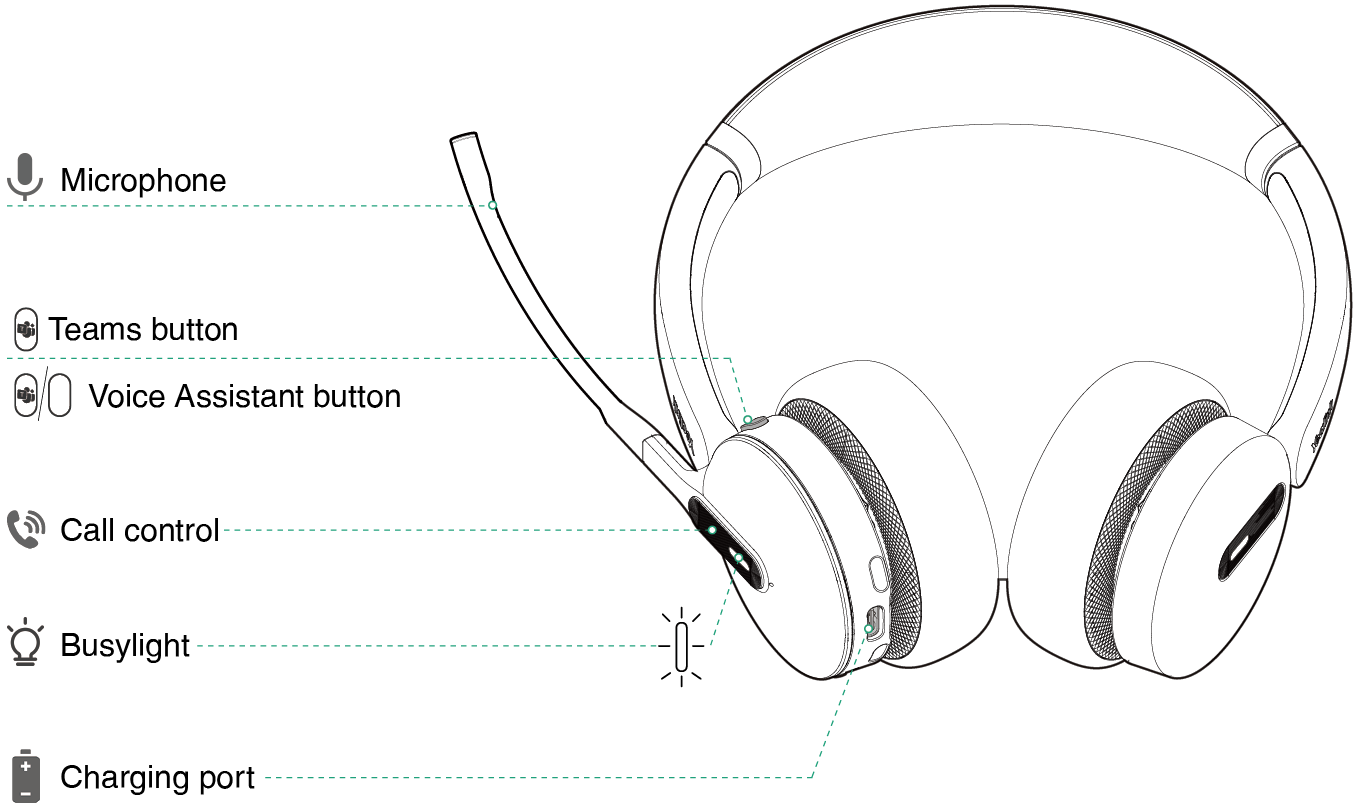
BHC70 Charging Stand

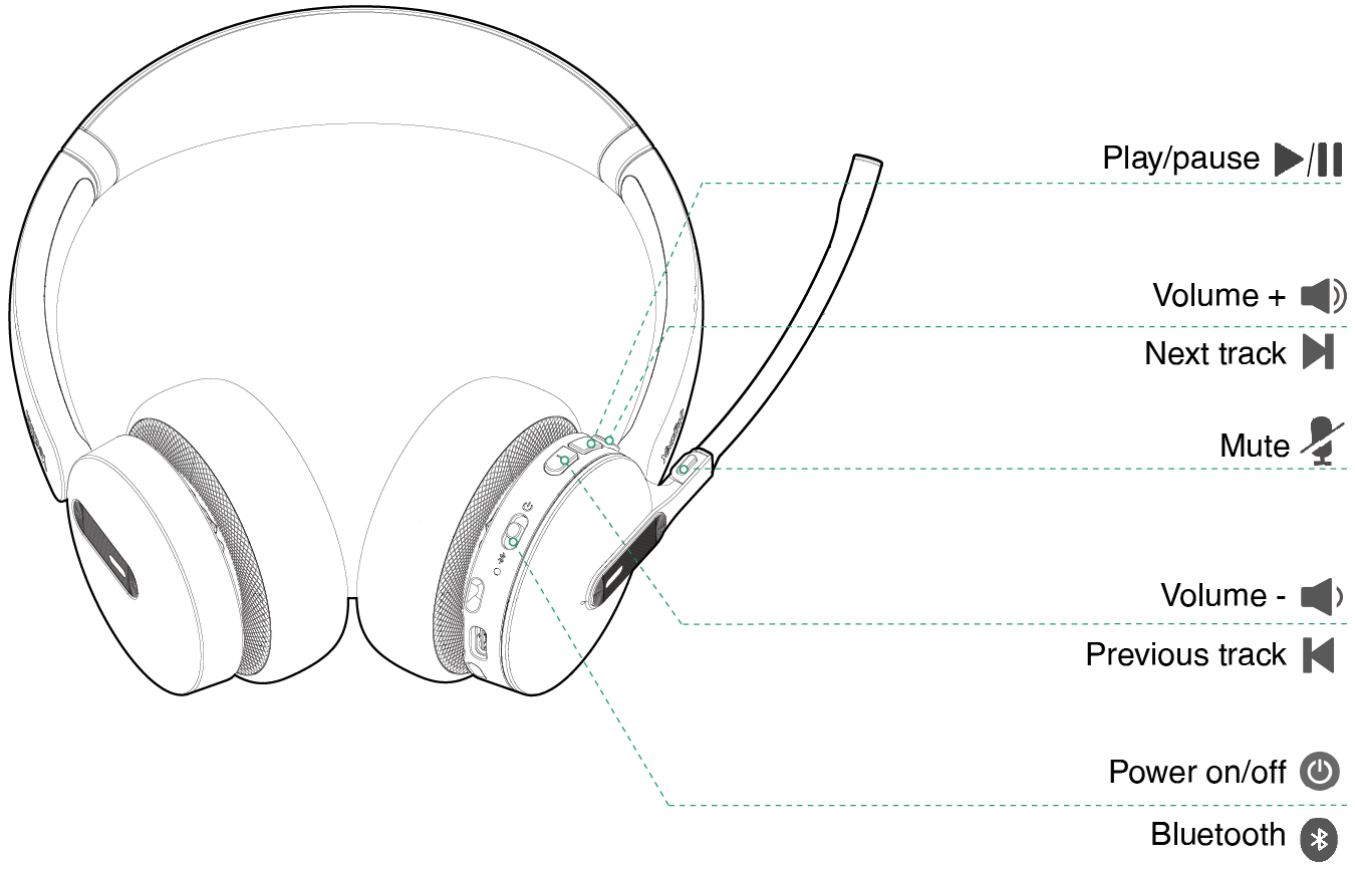


Replacement Ear Cushions

We recommend that you use the included accessories because other accessories may have compatibility issues that prevent them from working properly.

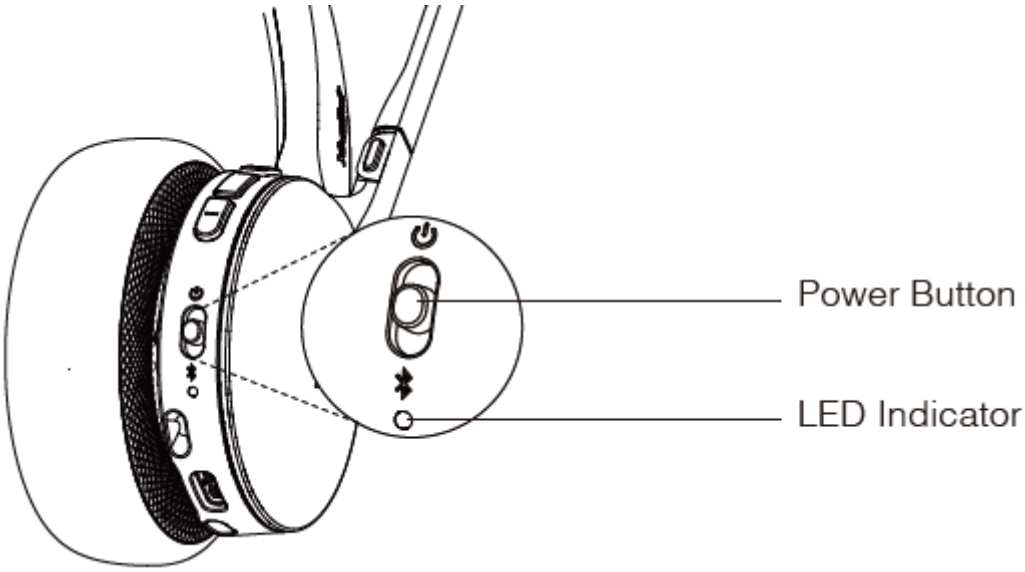
Overview

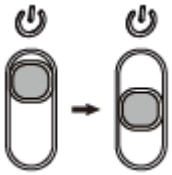
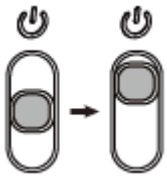

Microphone
Teams button
Voice Assistant button
Call control
Busylight
Charging port


Play/pause
Volume +
Next track
Mute
Volume -
Previous track
Power on/off
Bluetooth

Power On & Power Off

Power On/Off



Power Button	LED Indicator	Prompt Sound
Power on 	Green	"power on, battery low/medium/high"
Power off 	Red	"power off"

FAQ

How to wake up the headset when it enters deep sleep?

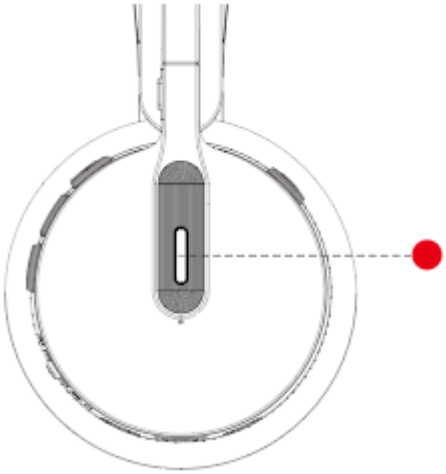
Do one of the following:

- Push the button to the Bluetooth position for 1 second and let go. The headset can be woke up and reconnected.
- Push the button to the Bluetooth position for 3 seconds and let go. The headset can be woke up and enter the pairing mode.

- Push the MFB button. The headset can be woke up and reconnected.

LED Indicator

Headset LED Indicator



Basic

LED Indicator	Description
Solid green for 2 seconds	Power on
Solid green for 2 seconds	Connect to BT51/Bluetooth device
Solid red for 2 seconds	Power off
Factory rest	The light turns green for 2 seconds, the light turns red for 2 seconds, and then it enters the green and red light alternate pairing state

Pairing Mode

LED Indicator	Description
Flash red and green alternately	Pairing
Solid green for 2 seconds	Paired

Calling

LED Indicator	Description
Flash red	Coming

Flash red twice every second interval	Hold
Solid red	Answer/redial/mute/unmute (during the call) call
Flash red	Receive a new call when on a call
Solid red	Reject the incoming call and continue the active call
Solid red	Accept the incoming call and put the active call on hold
Solid red	Accept the incoming call and end the active call

Teams

LED Indicator	Description
Solid purple	Teams on
Off	Teams off
Flash purple	Teams work
Flash purple	Teams reconnect
Flash purple	Teams connecting

Busylight

LED Indicator	Description
Solid red	Busylight on
Off	Busylight off

Charge

LED Indicator	Description
Flash red 3 times per 10 min	Low battery
Flash red 3 times per 2 min	Extra-low battery
Breathing green	Charing
Solid green	Fully charged

BT51 LED Indicator

LED Indicator	Description
Fast flashing red and blue	Pairing mode
Solid blue	Device connected

Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

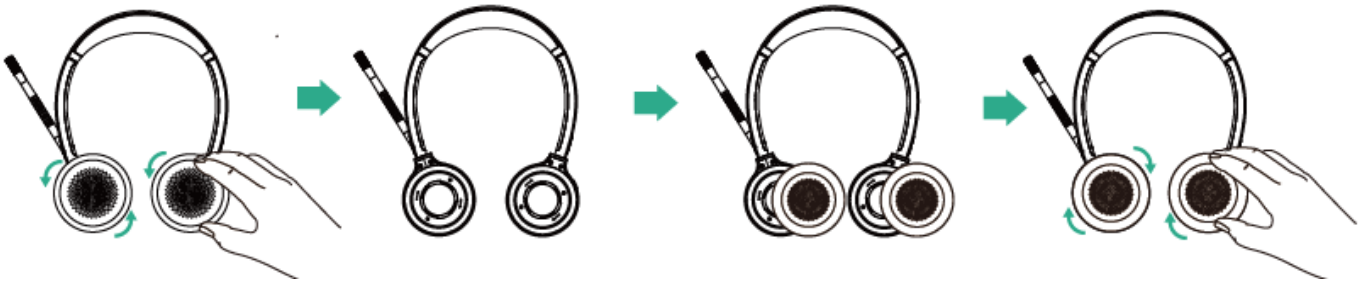
Fit

Fit Headset

To adjust the headband, lengthen or shorten the band until it fits comfortably. Position the ear cushions so that the foam cushions sit comfortably over the center of your ears.



Replace Ear Cushion



Charge

Charge Headset

The headset can be charged using the optional charging stand or via a USB charging cable plugged directly into the headset.

USB Charging



Charging stand (optional)

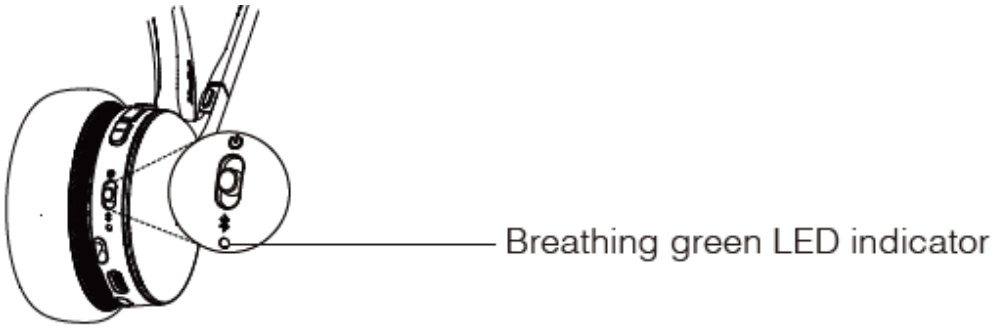


- We recommend fully charging the headset when using it for the first time.
- It takes 1.5 hours to fully charge the headset.

LED Indicator

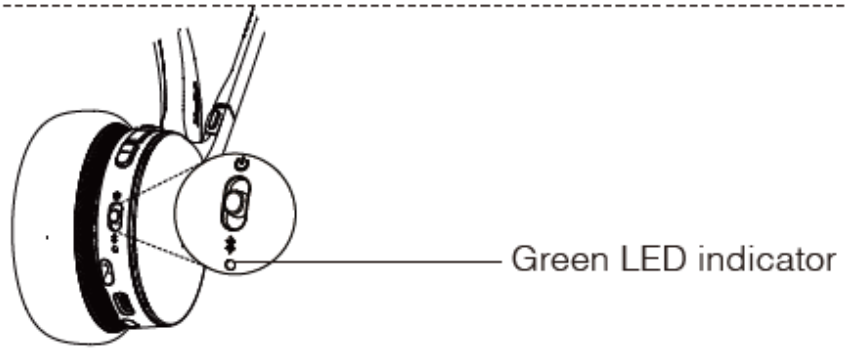
Charging





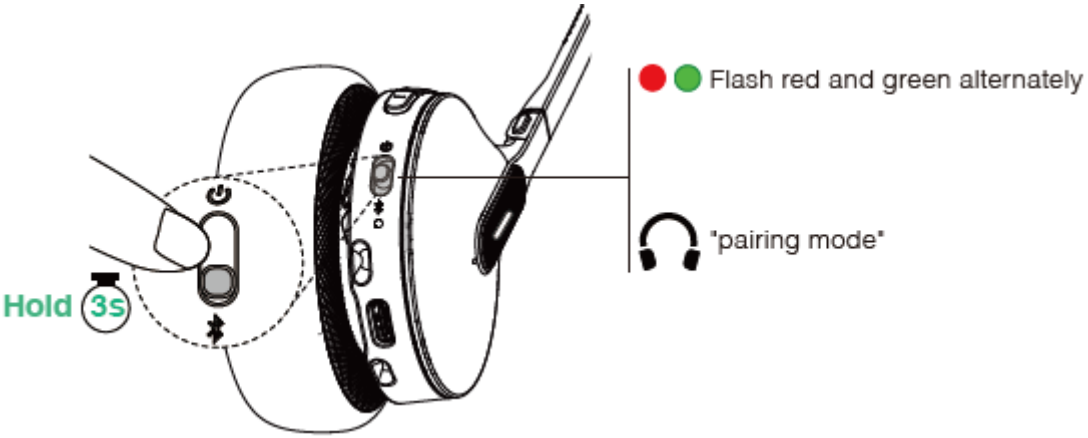
Fully Charged





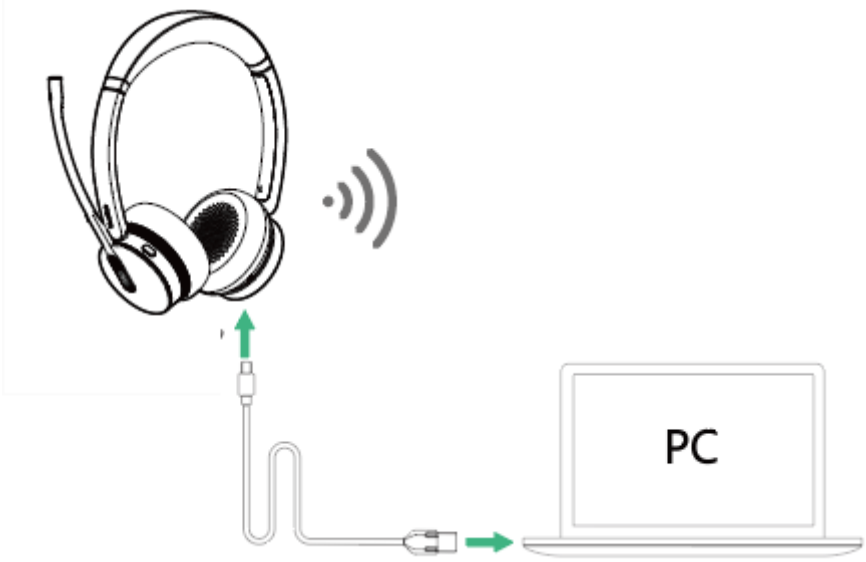
Enter Headset into Pairing Mode

Slide and hold the power switch away from the off position for 3 seconds until you hear "pairing mode", and the headset's LED indicator flashes red and green.



Connect the BH70 Headset to the PC

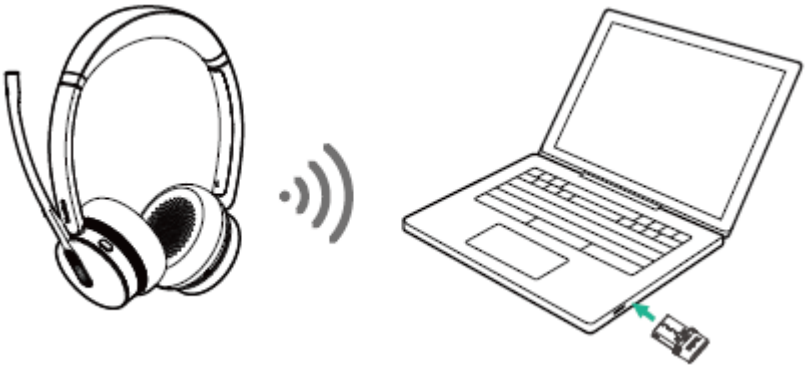
Connect to PC via Cable



Connect to PC via Bluetooth

The BT51 dongle has been pre-paired with the headset and is ready for use; you just need to power on the headset.

1. Make sure the headset is in Bluetooth pairing mode.
2. Connect the BT51 dongle to your PC.
3. Select Yealink BH70 on your PC.
4. After the connection is successful, the headset’ s LED indicator turns solid green for 2s.



- The headset can connect to up to two devices simultaneously (including the BT51 Bluetooth dongle).
- The BT51 dongle can only connect to one headset at a time.

BT51 LED Indicator

LED Indicator	Description
Fast flashing red and blue	Pairing mode
Solid blue	Device connected
Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

Connect the BH70 Headset to the Desk Phone

USB Cable Connection



Bluetooth Connection

Desk phone with built-in Bluetooth

1. Make sure the Bluetooth of the headset is enabled.
2. On your desk phone, turn on Bluetooth and select BH70.

Desk phone without built-in Bluetooth

1. Make sure the Bluetooth of the headset is enabled.
2. Connect the BT51 to the desk phone.
3. On your desk phone, turn on Bluetooth and select BH70.
4. After the connection is successful, the headset's LED indicator turns solid green for 2s.
   The BT51 and headset are already pre-paired when leaving the factory. They can automatically connect after powering on.



BT51 LED Indicator

LED Indicator	Description
Fast flashing red and blue	Pairing mode
Solid blue	Device connected
Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

Manually Pair Headset with BT51 (Optional)

Manually Pair Headset with BT51

The BT51 dongle bundled with the Bluetooth headset comes pre-paired and ready for immediate use. To pair the BT51 dongle with a different headset, or to connect a separately purchased BT51 dongle to your headset, use Yealink USB Connect to complete the pairing process.

Before You Begin

Make sure that the headset is in Bluetooth pairing mode.

Procedure

1. Select the BT51 dongle device CARD.
2. Click **Pair management**.
3. In the **Pairable devices List** field, click  to search for the pairable device.
4. Find the desired device and click **Start pairing**.

- One BT51 dongle can only save one headset pairing information.
- If you want to pair the BT51 dongle with a new headset, you need to unpair the old headset first.
- If you want to pair the headset with a new BT51 dongle, you need to make the headset enter the pairing mode. Then search for the headset on the new BT51 dongle through the Yealink USB Connect and connect it.

BT51 LED Indicator

LED Indicator	Description
Fast flashing red and blue	Pairing mode
Solid blue	Device connected
Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

Headset Indicator

LED Indicator	Description
Flash red and green alternately • For ZenOffice 32: Flash red and blue alternately	Connecting
Solid green • For ZenOffice 32: Solid blue	Connected

Connect the BH70 Headset tothe Mobile Device

Connect to the New Mobile Phone

1. Enter the headset into the pairing mode.
2. On your mobile phone, enable Bluetooth and select Yealink BH70.



Headset Indicator

LED Indicator	Description
Flash red and green	Connecting
Solid green	Connected

Connect to Paired Mobile Phone

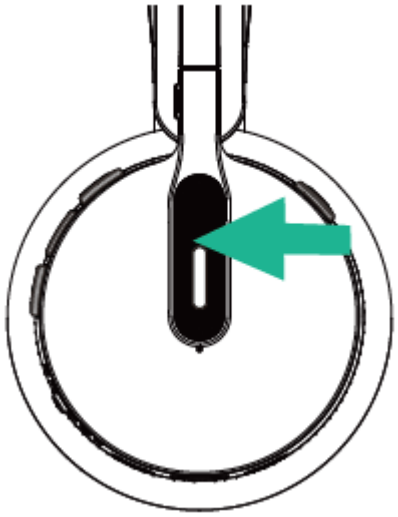
1. Power on the BH70 headset.
2. If the headset has automatically connected to the last connected device, you will hear a notification sound announcing that the connection is established.
   Check the connection status on your phone. If it is not connected, proceed to step 3.
3. Go to **Settings** > **Bluetooth** on your mobile phone.
4. Tap the paired headset on your mobile phone.

FAQ

Does the BH7X headset support connecting to an iPhone and an Android phone simultaneously?

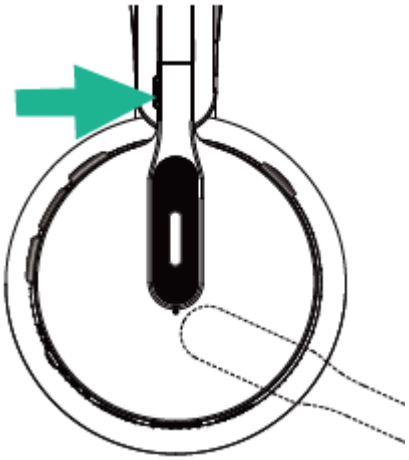
Yes, the BH7X headset supports pairing with two Bluetooth devices at the same time. Therefore, it can pair with an iPhone and an Android phone simultaneously.

Call Control



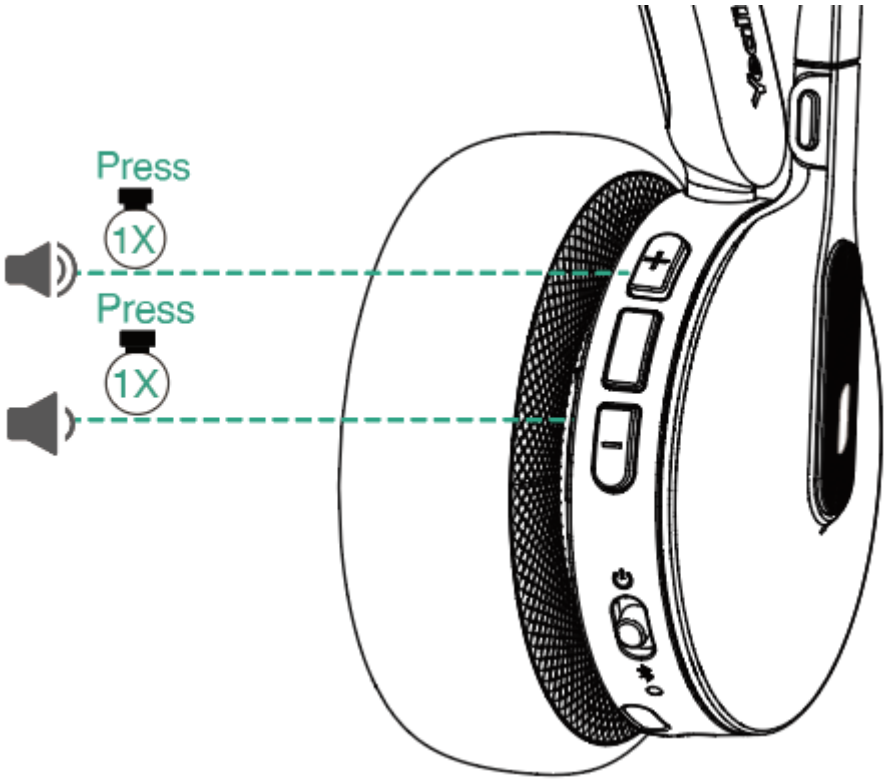
Function	Action
Press once	• Answer the call • End call • Accept the incoming call and end the active call
Double-press	• Redial • Reject the incoming call and continue the active call
Hold for 2 sec	• Hold call • Switch between held call and active call • Put the current call on hold and answer an incoming call

Mute Headset



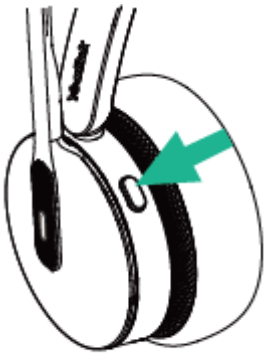
Function	Action
Press once	• Mute/unmute the microphone • Alternatively, move up/down the microphone boom arm 

Adjust Volume



Customers Button

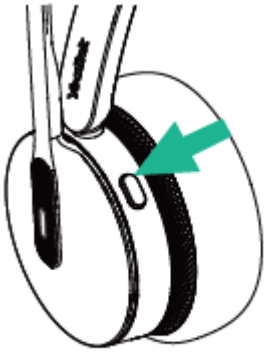
Teams Notification



Teams Edition

Function	Action
Press once	• Open Teams Notification

Voice Assistant



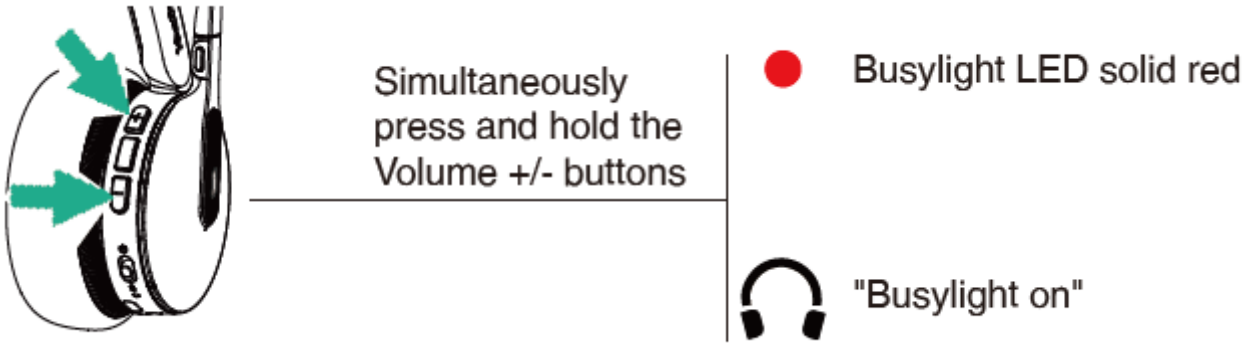
Teams/UC Edition

Function	Action
Hold for 2 sec	• Activate Voice Assistant
Hold for 2 sec	• Dismiss/invoke the raise hand during the meeting

Busylight Control

Do one of the following:

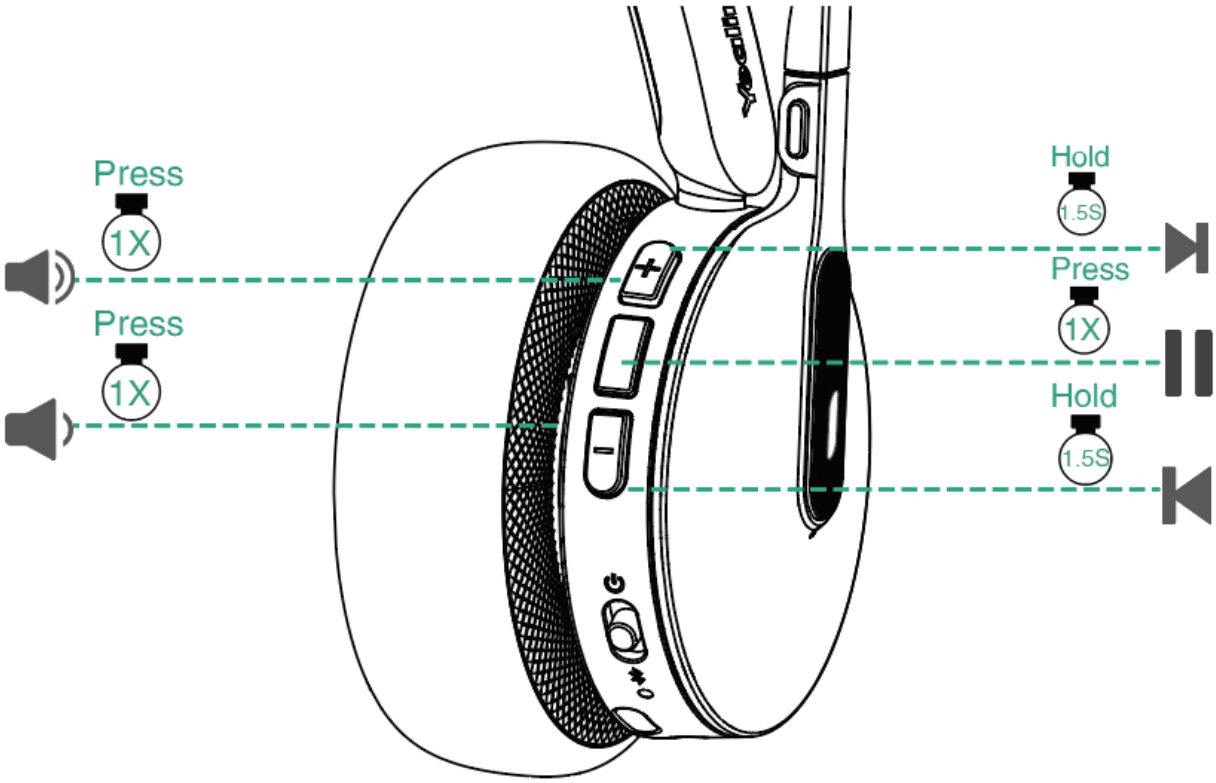
- Via Yealink USB Connect (PC)/Yealink Connect APP (Mobile)
- Via headset buttons



Media Control

Control Music

Operate the Bluetooth device to start playback and adjust the volume to a moderate level.



> You can go to the Yealink Connect App on your phone or the Yealink USB Connect software on your PC to adjust the music effect of the headset.

For Yealink Connect or Yealink USB Connect:

- Go to **Moments** to select **Office**, **Relax,** and **My Moment**.
- You can also tap **Music Presets** to adjust the music effects.

Update Firmware

What Is Firmware

Firmware is product software that controls how a device operates. To ensure your device performs optimally, we recommend updating the firmware to **the latest version**. Please go to the product support page to download the available firmware.

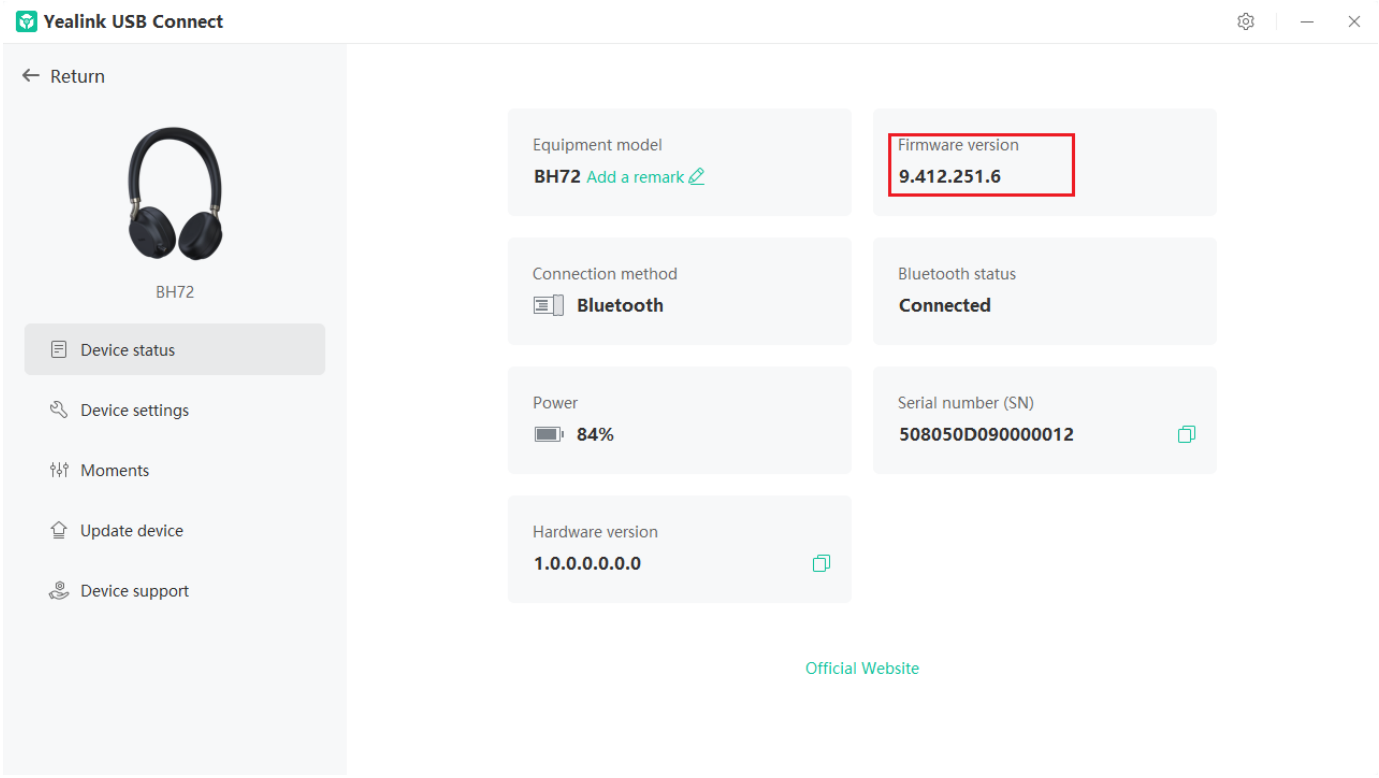
Check Firmware Version

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Run **Yealink USB Connect**.
2. Go to **Device status** to check the firmware version.
   The following takes BH72 for example.



For more information on Yealink USB Connect, refer to the Yealink USB Device Manager Client User Guide.

Update via Yealink USB Connect

Before You Begin:

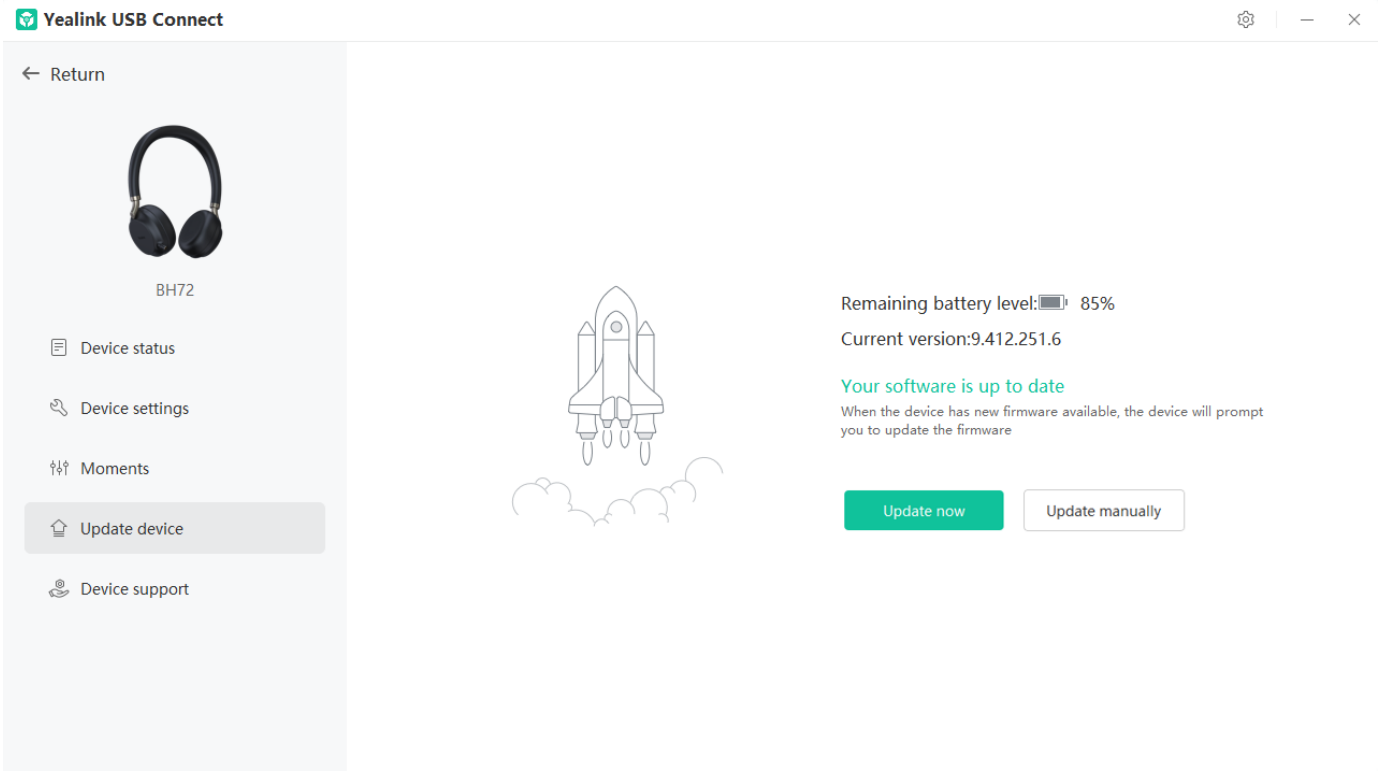
We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the headset to the PC via the USB cable.
2. Run **Yealink USB Connect.**
3. Go to **Update device.**
4. Do one of the following:
   - Click **Update Now** to update the firmware to the newest version automatically.
   - Click **Update Manually** to update the firmware to the specific version manually.
5. Confirm the action.

   The following takes BH72 for example.

   You need to download the firmware from the product documentation page first.



Update via Yealink Connect App

Before You Begin

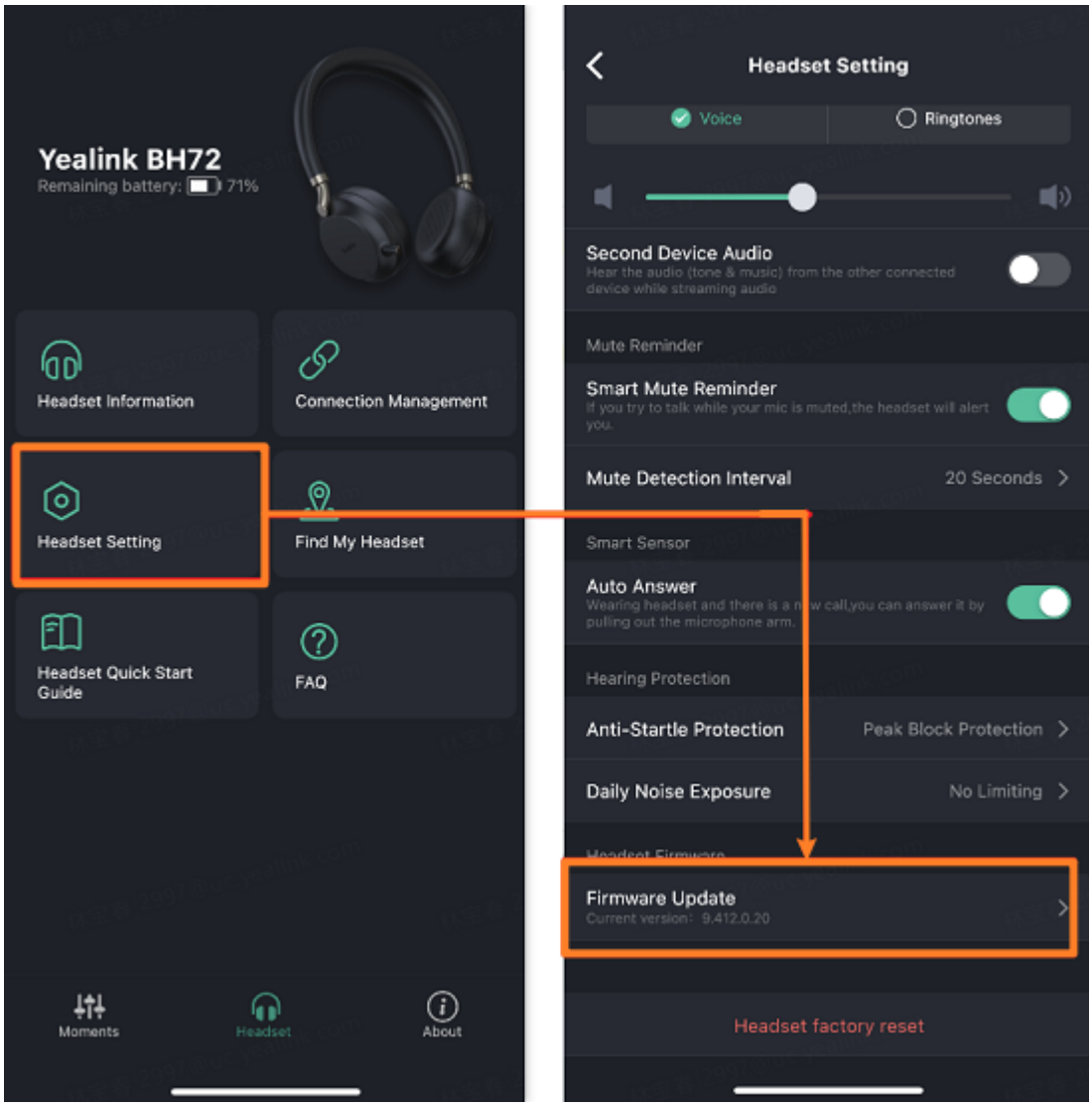
We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the headset to your mobile phone via Bluetooth.
2. Enter the headset into pairing mode.
   - **For BH72/BH76/BH76 Plus**: Press and hold the **Power** button for 3 seconds to enter the headset into pairing mode. If the headset is in the power-off state, you need to press and hold the **Power** button for 5 seconds to enter the headset into pairing mode.

- **For BH70/BH71/BH74/BH78**: Slide and hold the power switch away from the off position for 3 seconds until you hear "pairing mode", and the headset's LED indicator flashes red and green.

3. The LED indicator flashes red and green.
4. Open Yealink Connect, and it will connect to the headset automatically.
5. Go to **Headset Setting** > **Headset Firmware** to update the headset firmware.
   The following takes BH72 for example.

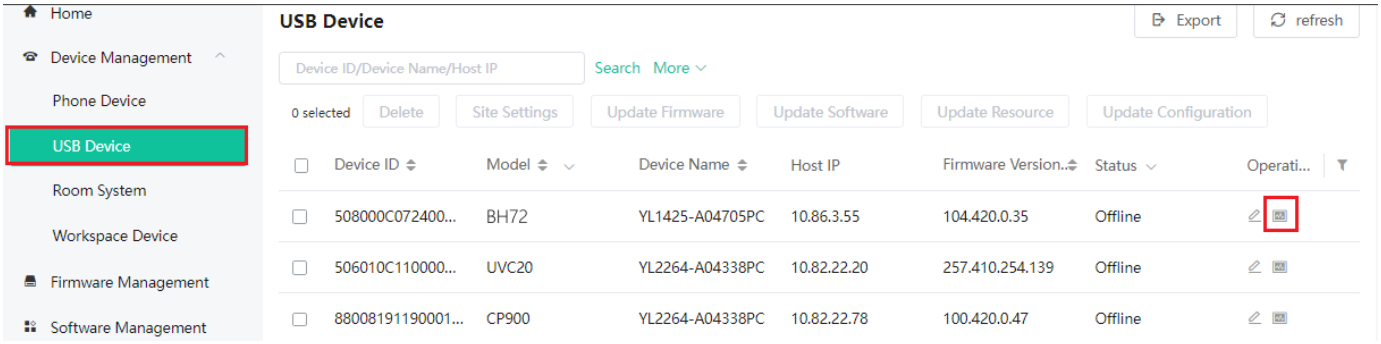


Update via YMCS/YDMP

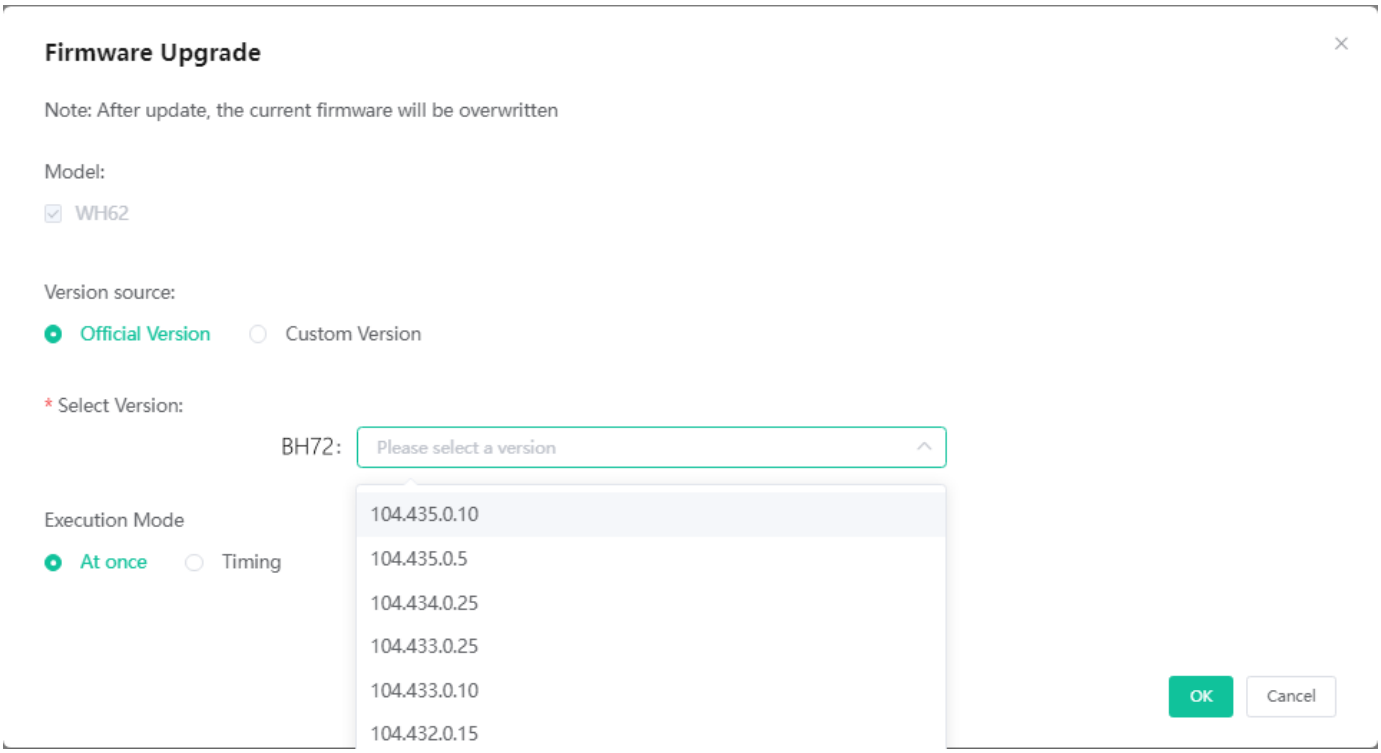
Procedure

1. Enter the web user interface of the Yealink Management Cloud Service (YMCS)/Yealink Device Management Platform (YDMP).

2. Go to **Device Management** > **USB Device** to select the corresponding device, and click .
   The following takes BH72 for example.



3. Click **Update Firmware** to select the version and execution mode.



4. Click **OK**.

OTA Update Headset

What Is OTA

Over-The-Air (OTA) is used to upgrade the BH7X headset online. You can upgrade the headset to BT51.

OTA Update Headset

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the BT51 to the PC.
2. Go to **Yealink USB Connect** to pair the headset with the BT51.
3. After pairing, go to **Update device** > **Update Now** or **Update manually** to update the BT51.
4. After updating the BT51, the headset will automatically update the version that comes with the BT51 when idle.
5. The updating time for the headset is about 1 hour.

Update Multiple Headsets

> It is applicable to the BH7X headset.

Introduction

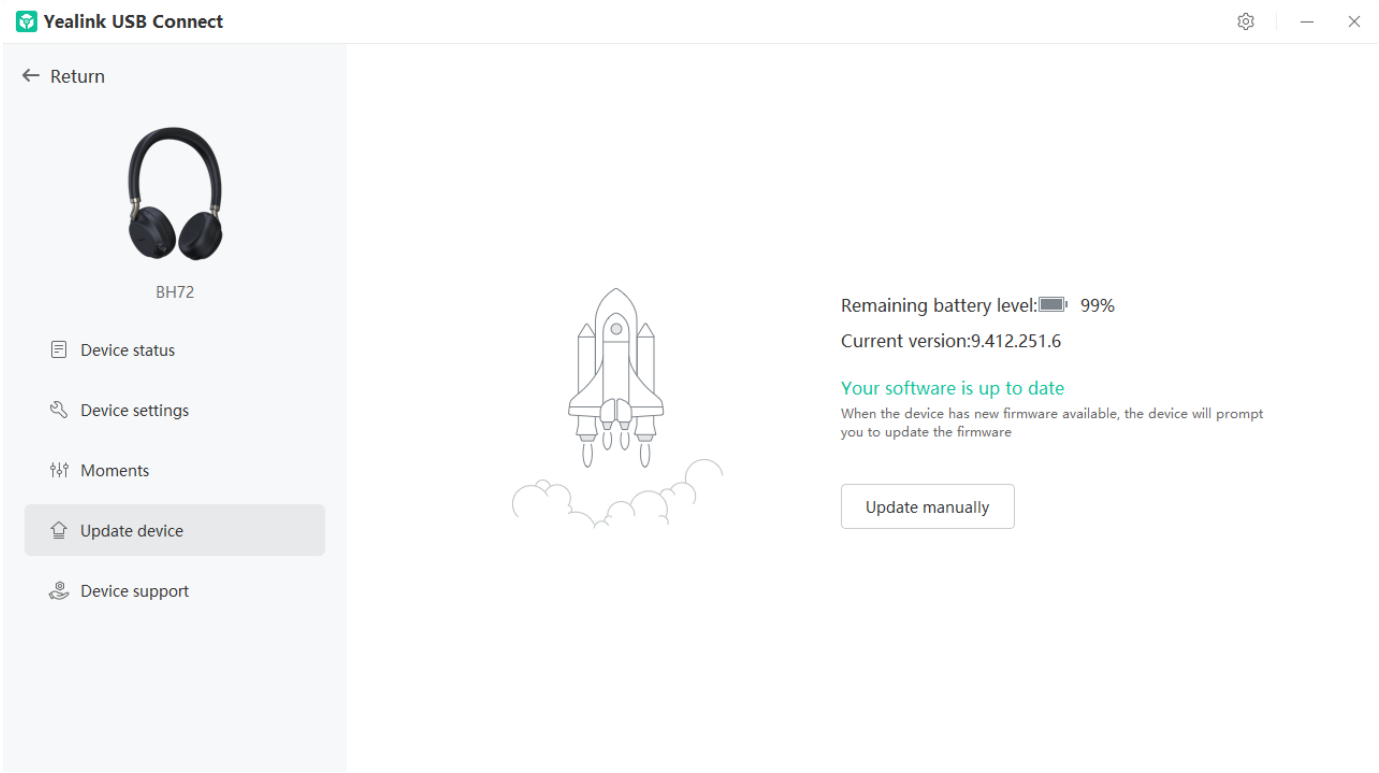
You can use the Yealink USB Connect to update the same model of headsets in bulk. Bulk updates require at least two headsets of the same model to be connected, and up to six can be connected.

Bulk Update Headset

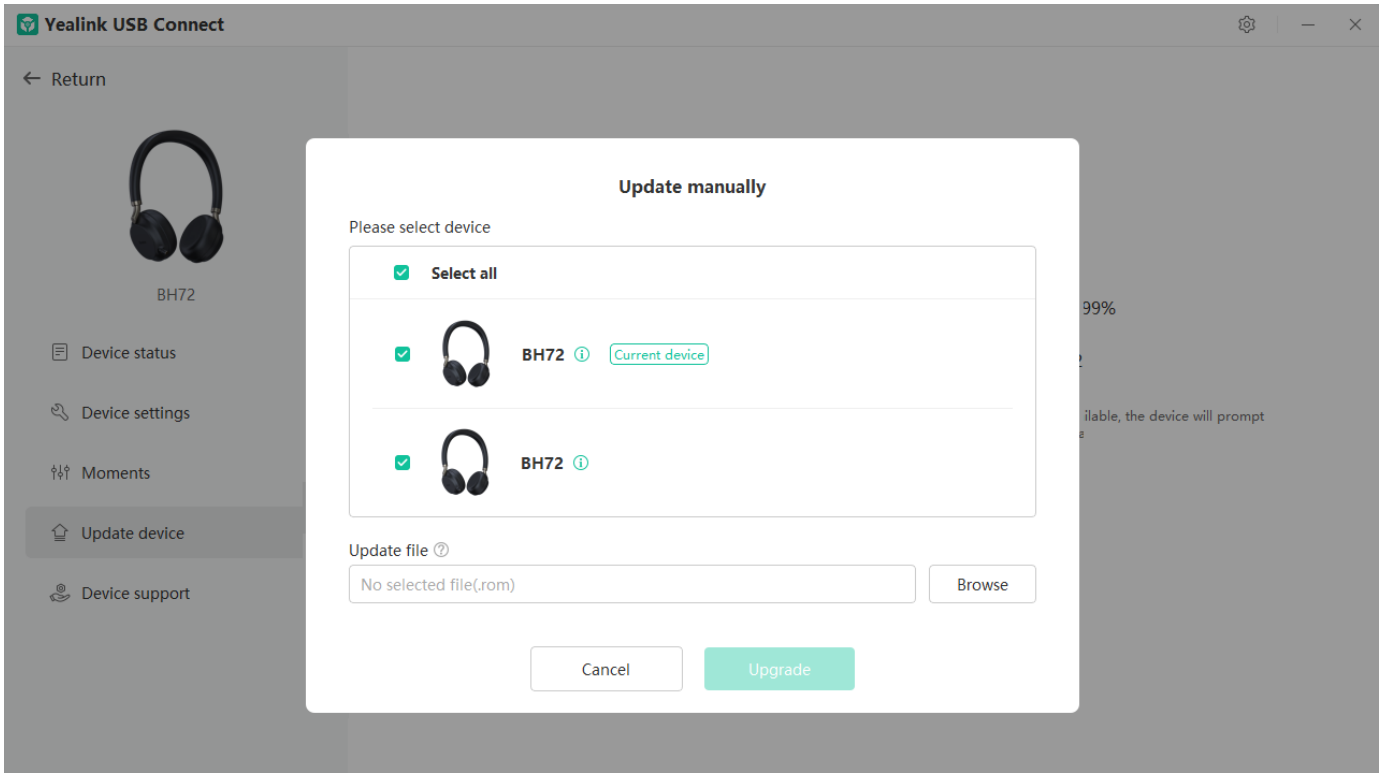
1. Connect more than two headsets to the PC.

> If the PC does not have enough ports, you can use a USB extender to connect the headset to the PC.

2. Open the Yealink USB Connect software and select the desired device CARD.
3. Go to **Update device** > **Update Manually**.
   The following takes BH72 for example.



4. Click **Select all** to update all devices.
   The following takes BH72 for example.


Yealink USB Connect
Return
BH72
Device status
Device settings
Moments
Update device
Device support
99%
ilable, the device will prompt
Update manually
Please select device
Select all
BH72
Current device
BH72
Update file
No selected file(.rom)
Browse
Cancel
Upgrade

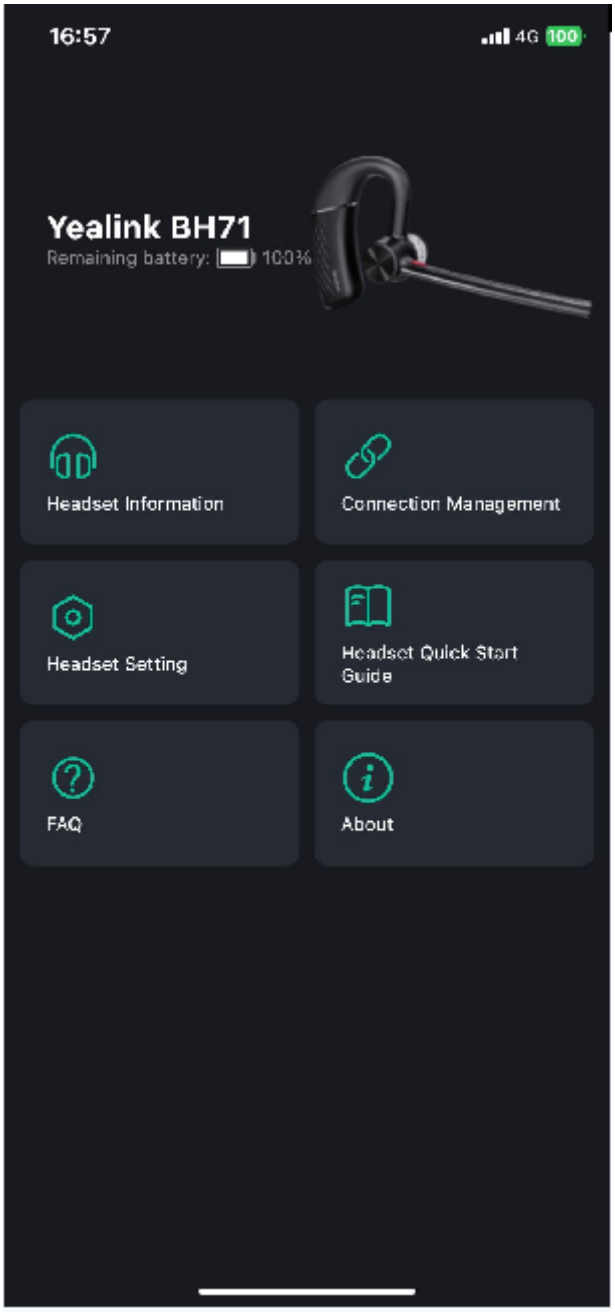
Yealink Connect for Bluetooth Headset

Yealink Connect is a mobile application designed to manage Bluetooth headsets, allowing you to quickly access device status, manage and control your Bluetooth devices, and personalize your experience even more.

- Download the Yealink Connect App from:

  Download on the App Store Download on the Google Play

- With Yealink Connect, you can:
  - Device Status: Quickly check the headset's remaining battery level, version, language information, and more.
  - Headset settings: Further personalize your call and audio experience with feature configuration and mode switching.


16:57
4G
100
Yealink BH71
Remaining battery: 100%
Headset Information
Connection Management
Headset Setting
Headset Quick Start Guide
FAQ
About

Factory Reset

Reset via Headset

Press and hold the **Call control** and **Mute button** for 6 seconds. You can hear the voice prompt "Factory Reset".

Reset via Yealink Connect Application

You can reset the headset via the Yealink Connect application.

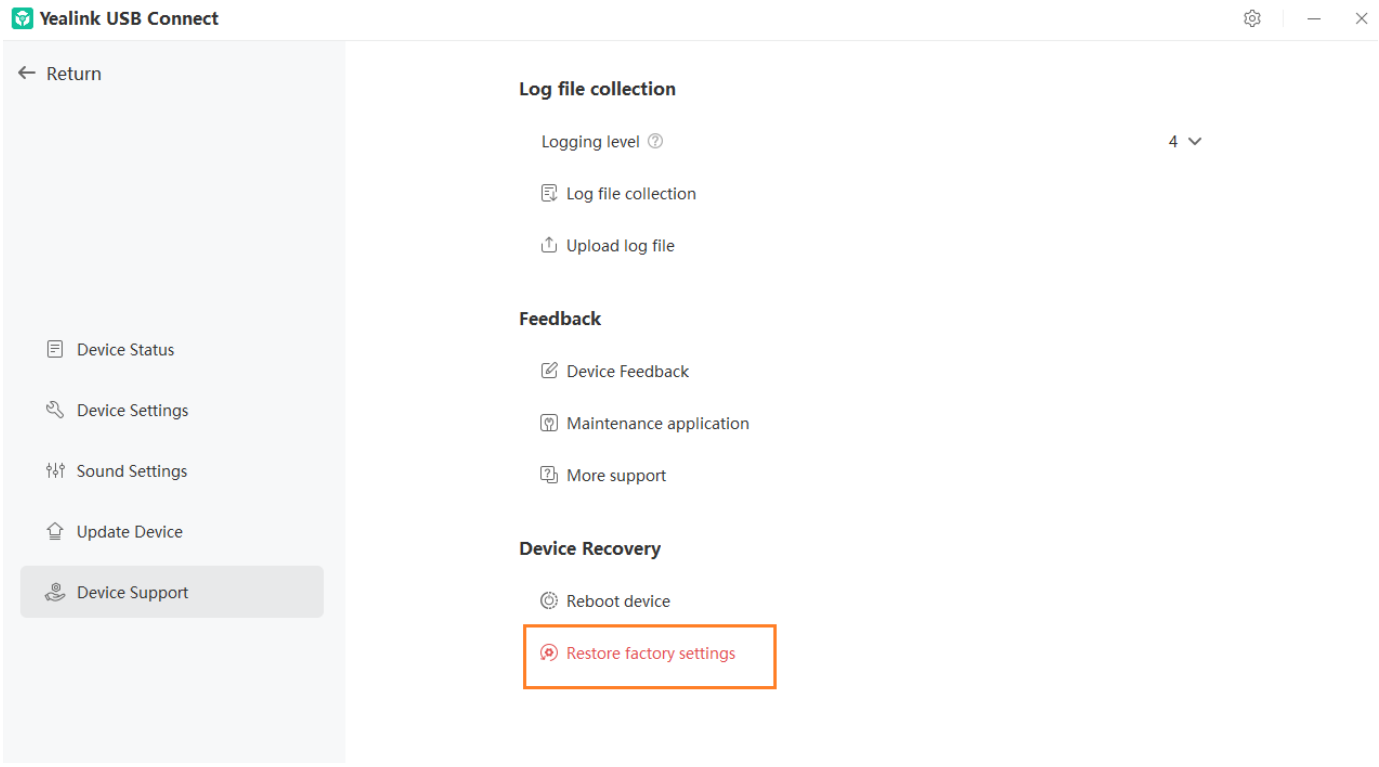
1. In the Yealink Connect application.

2. Go to **Headset Settings** > **Headset Factory Reset**.

Reset via Yealink Yealink USB Connect

1. Open the Yealink USB Connect application.

2. Go to **Device Support** > **Restore factory settings**.



FAQ

How to clear the previous connection device information?

Try to factory reset the headset.

Bind Bluetooth Headset to the YMCS Platform

Introduction

Yealink Management Cloud Service (YMCS) is based on cloud architecture and has various management functions. The management platform allows enterprise administrators to deploy and configure Yealink devices used in an enterprise.

Enter the address of YMCS (https://ymcs.yealink.com) in the browser. For more information, please refer to Yealink Management Cloud Service or contact Yealink technical support.

Browser Requirements

YMCS supports the following browsers:

Browser	Version
Firebox	55 or later
Chrome	55 or later
Internet Explorer	11 or later
Safari	10 or later

How to Bind

For more detailed information, refer to the YMCS Document.