

Package Contents

After opening the package, check that all the items on the list are included. If any items are missing, contact your dealer.

BH71 Workstation



BHM711 Headset



Eartips



Quick Start Guide



Power Adapter



USB 2.0 Cable
(Micro USB to Type-A)



USB 3.0 Cable
(Type-C to Type-A)



BHB710 Station

BH71 Workstation Pro

**BHM711 Headset****Eartips****Quick Start Guide****Power Adapter****USB 2.0 Cable
(Micro USB to Type-A)****USB 3.0 Cable
(Type-C to Type-A)****BHB710 Station****BHC71 Carrying Case****BT51A Dongle**

💡 Some third-party accessories may be incompatible with the headset, so we strongly recommend that you use the Yealink accessories only.

Power On & Power Off

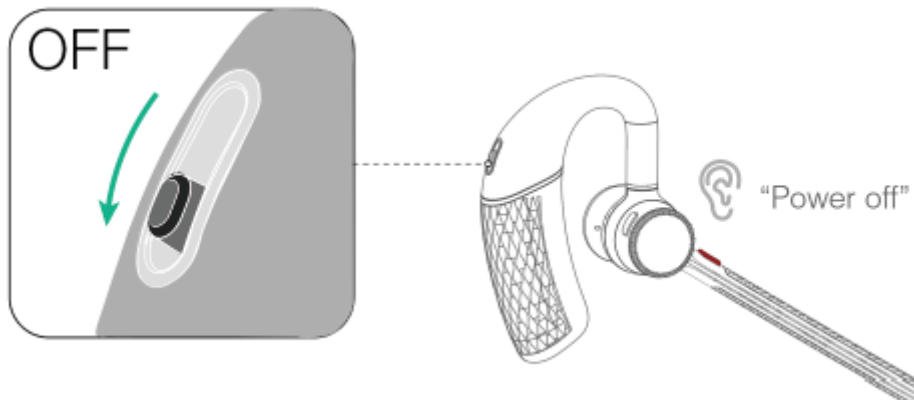
Power On Headset

Slide the switch to the middle position, and then the LED indicator turns solid blue for 2s.



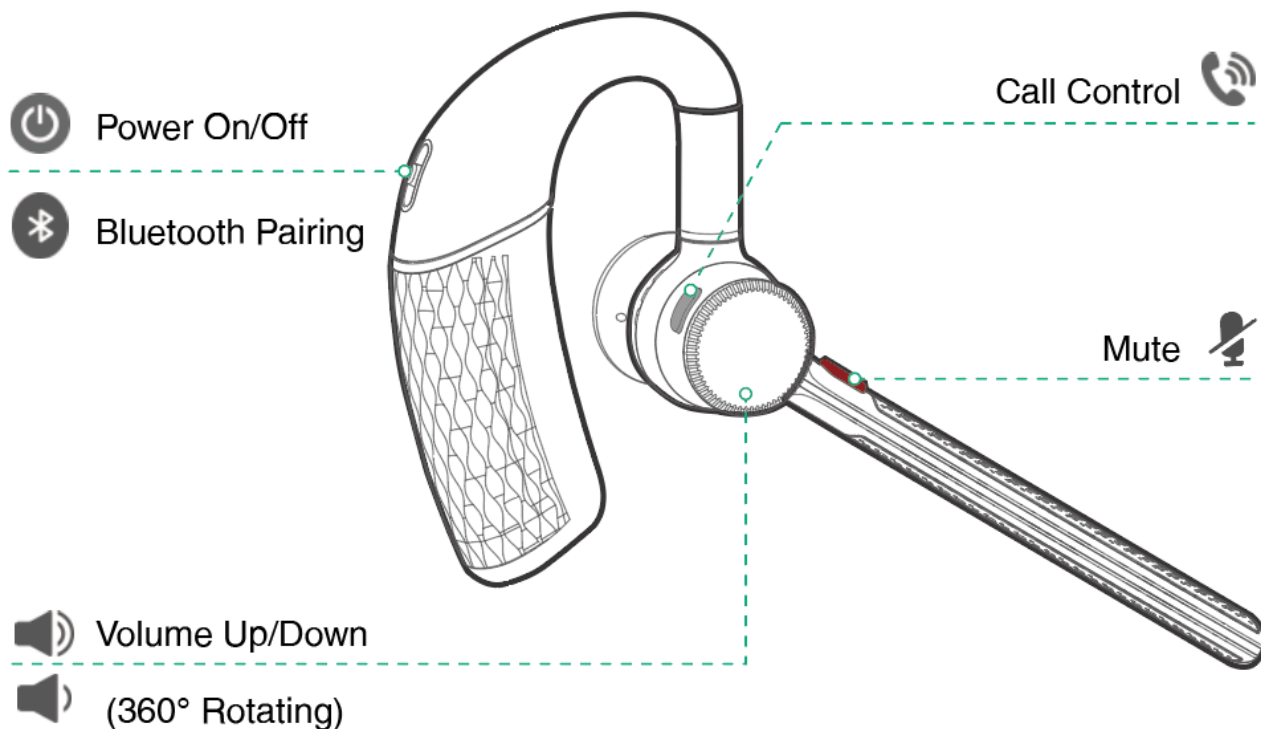
Power Off Headset

Slide the switch to the "off" position, and then the LED indicator turns solid red for 2s.

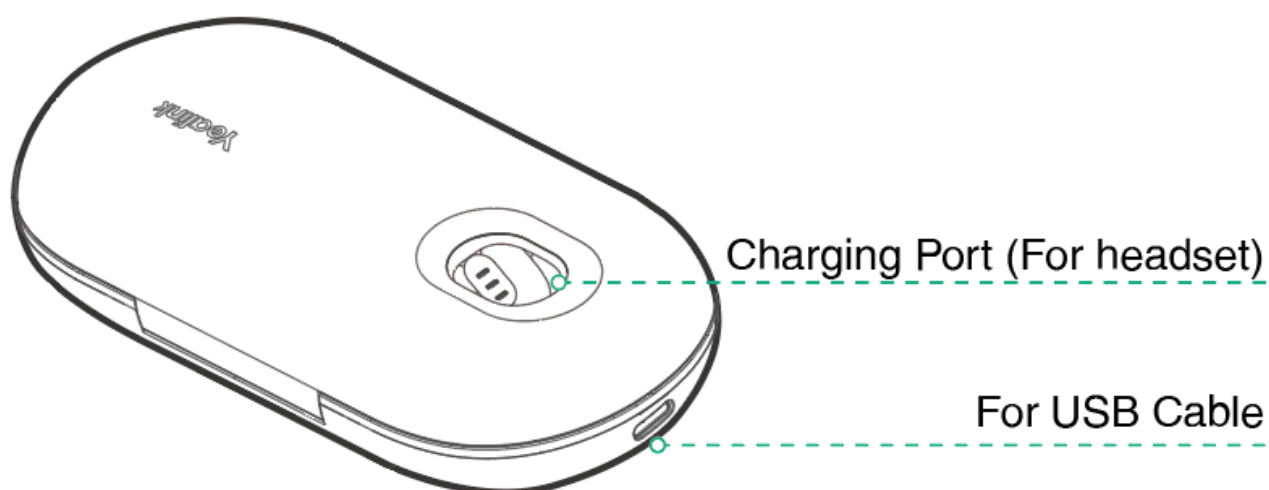


Overview

Headset

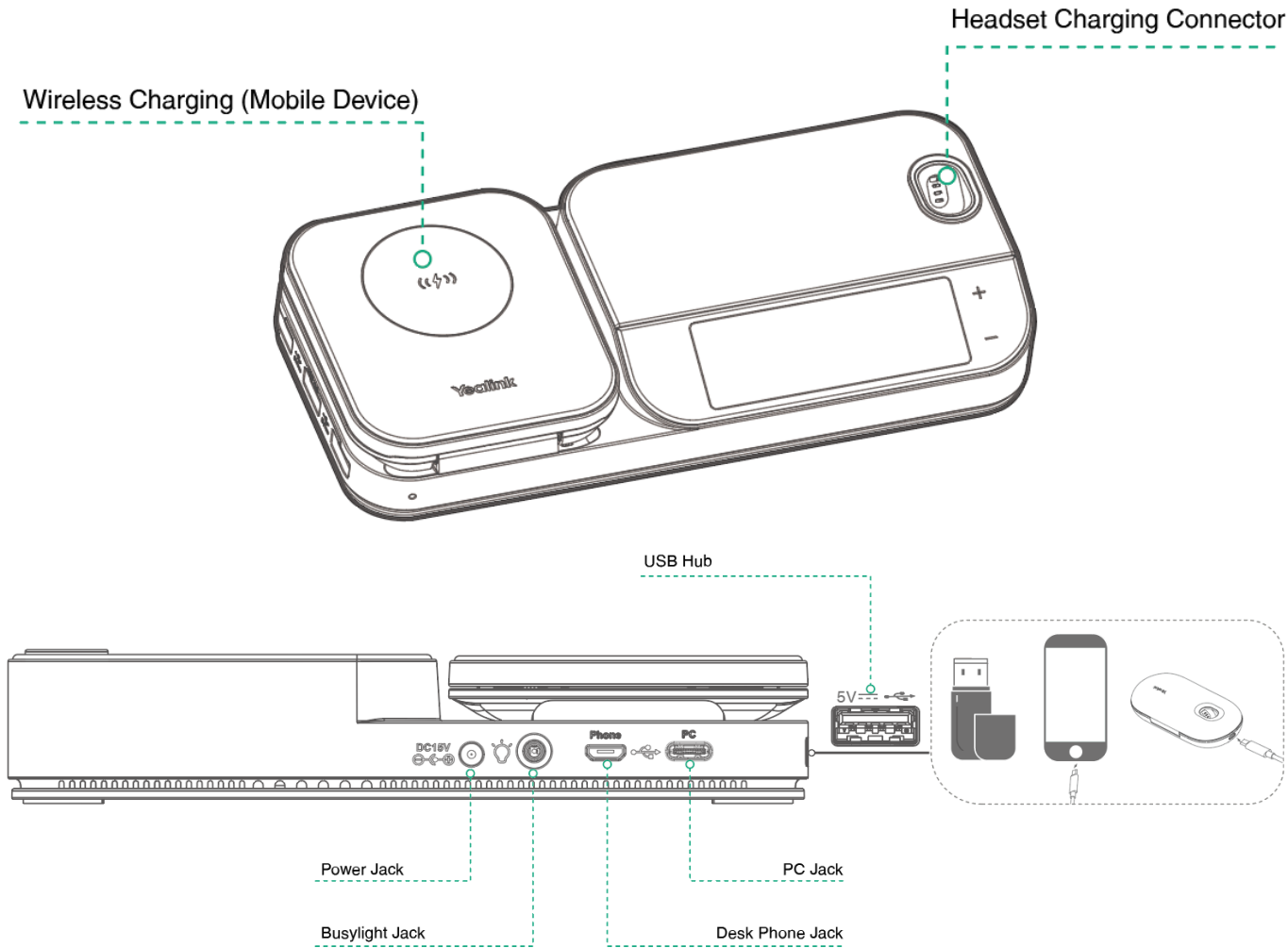


Charging Case



! The BT51 dongle is placed inside the charging case.

Station



LED Indicator

Headset

LED Indicator	Description
Solid res for 2 seconds	Power off
Solid blue for 2 seconds	Power on Pair successfully
Flash red and blue	Enter pairing mode

Charging Case (Only For BH71 Workstation Pro)

LED Indicator	Description
	Battery high
	Battery medium
	Battery medium to low
	Battery low
Flash red	Ultra-low battery



- When the headset is not in the charging case, the LED indicator shows the battery level of the charging case.
- When the headset is in the charging case, the LED indicator shows the battery level of the headset.

BT51 Dongle (Only For BH71 Workstation Pro)

Your BT51 dongle comes pre-paired to your headset or station out of the box. Plug it into your computer to connect automatically. You can also pair the station and the BT51 dongle via Yealink USB Connect.

LED Indicator	Description
Flash red and blue fast	Pairing mode
Solid blue	Device connected
Flash blue slowly	Reconnect a device

Solid red	Mute active
Flash purple fast	An incoming call
Solid purple	Microsoft Teams connected/on a call
Flash purple fast	Microsoft Teams notification
Off	No device connect

Busylight BLT60 (Optional)

The busylight can alert you to the status of the phone or softphone.

• Connecting Status

LED Indicator	Description
Solid red, green, and blue in sequence	Start up after the busylight is inserted into the station

• Talking Status

LED Indicator	Description
Flash red fast	Ringling
Solid red	On a call
Flash green slowly	Missed call/voice message notification (this requires softphone support)
Off	Softphone/phone does not support, turn off the busylight

Display Icons & Status Indicators

Display Icons



Icon Description

Icon	Description
	The headset is paired with the station and charged on the station.
	The headset is paired with the station, but not charged on the station.
	The headset is at a low battery level.
	The headset is at an ultra-low battery level.
	The headset is charged on the station, but do not pair it with the station.
	Connect the station to the PC via a USB 3.0 cable.
	Connect the station to the desk phone via a USB 2.0 cable.

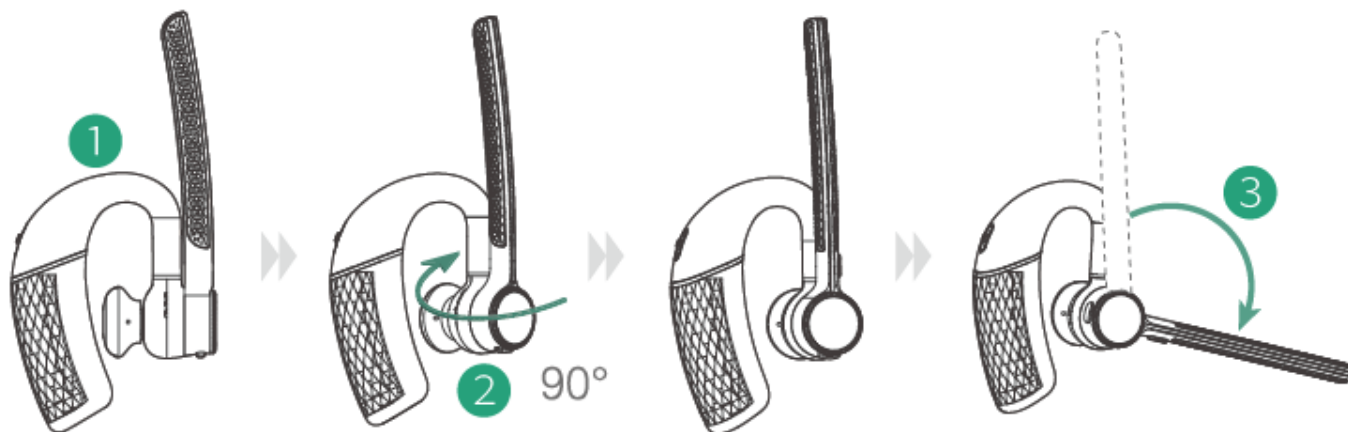
	
	Connect the station to the mobile phone.
	Connect to Busylight.

Fit

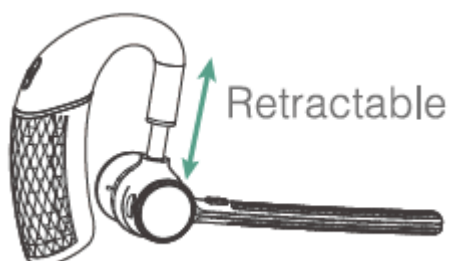
Related Topic: [Video: How to Wear the BH71 Headset?](#)

Right Ear Wearing

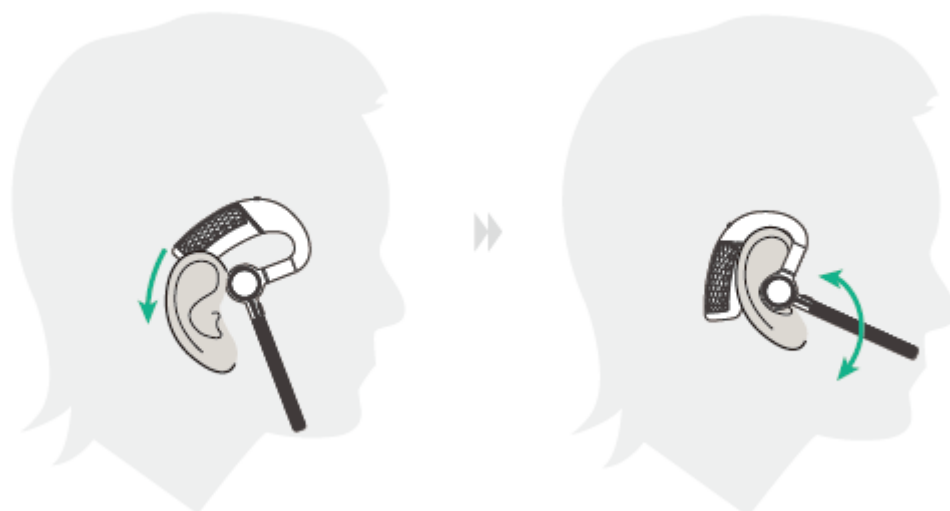
1. Take out the headset, as shown in Figure ❶. Twist the speaker to the left, then rotate the microphone boom down.



2. Before wearing, you can adjust the speaker's height up or down to get the perfect fit for your ear.



3. Place the eartip in your ear and slide the headset over and behind your ear, and then press gently toward your ear. Fine-tune the headset according to your own situation.

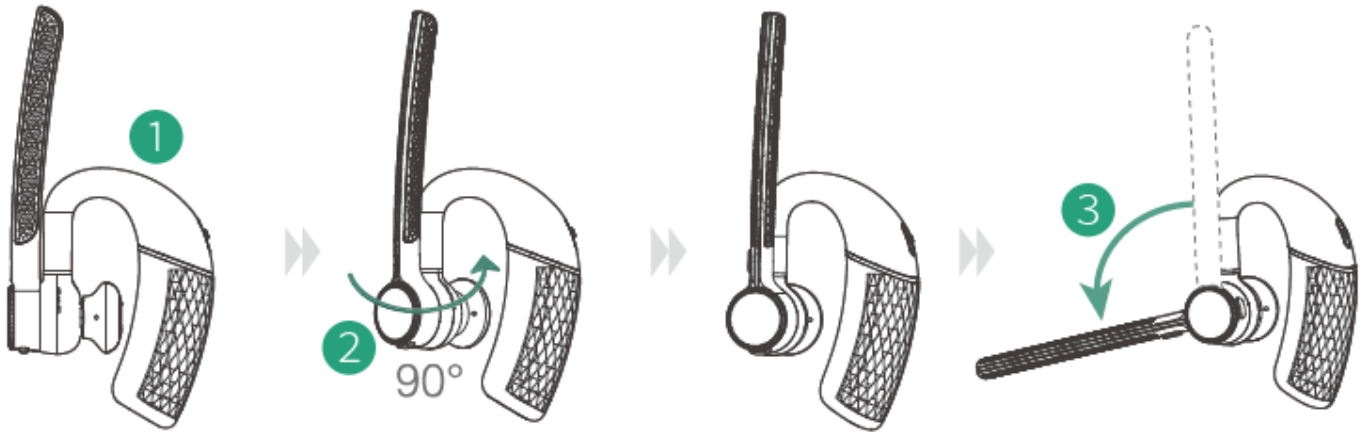




- Remove your eyeglasses before donning the headset for the best fit.
- The headset comes with three sizes of ear tips. Choose one that fits you best.

Left Ear Wearing

1. Take out the headset, as shown in Figure ❶. Twist the speaker to the right, and then rotate the microphone boom down.



2. Please refer to steps 2 and 3 of the **right ear wearing** for the wearing methods.

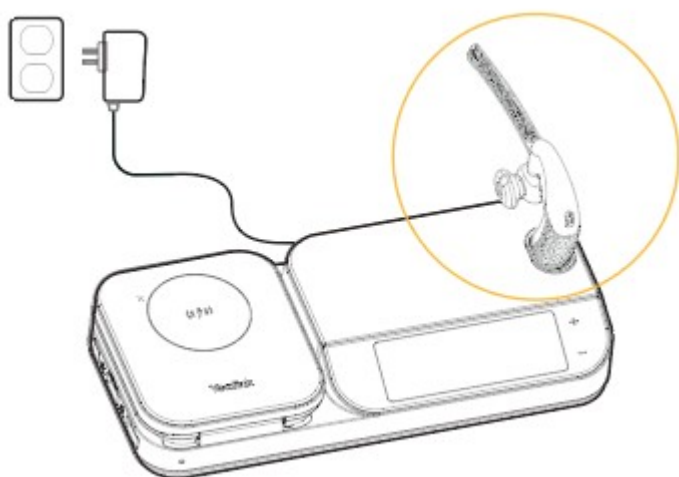
Charge Headset

Charge Headset

It takes approximately 90 minutes to charge the headset fully, and the LED indicator turns off once the charging is complete.

You can use the charging case and carrying case to charge your headset. And you can connect the other end of the USB cable to the USB port on your PC or wall charger.

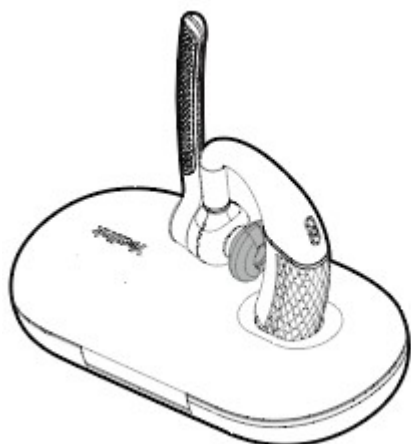
- **Dock into the station to charge**



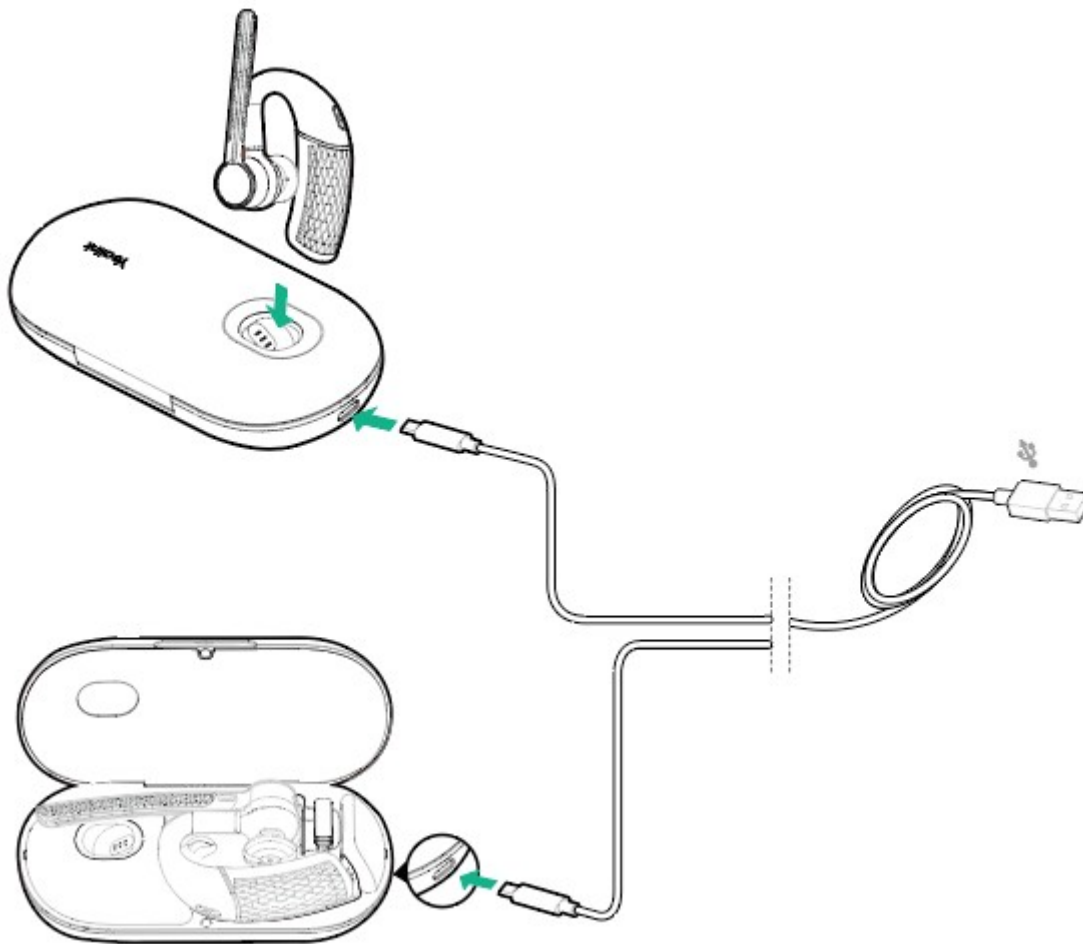
- **Use the charging case to charge**

Do one of the following:

- a. Stand the headset on/put the headset into the case to charge.



- b. Stand the headset on/put the headset into the case and charge it via the USB cable.

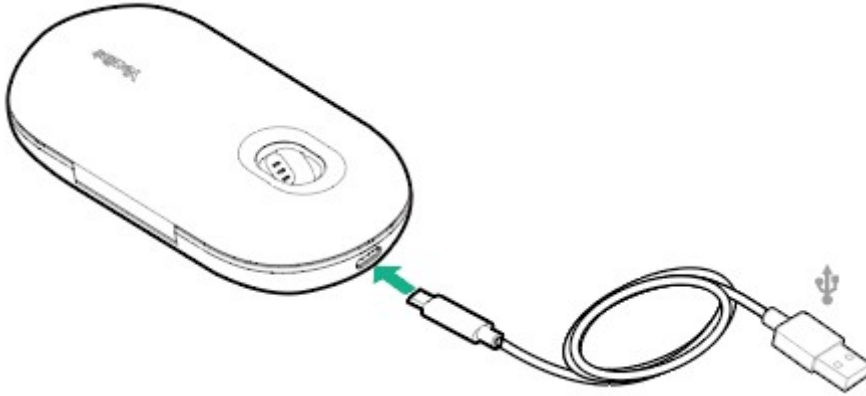


LED Indicator	Description
Flash green	Charging
Off	Charging is complete

- ! The carrying case of BH71 cannot directly charge the headset and requires an external USB cable. The charging case of the BH71 Pro can directly charge the headset.
- When the headset is not in the charging case, the LED indicator of the charging case shows the battery status of the charging case.
- When the headset is in the charging case, the LED indicator of the charging case shows the battery status of the headset.

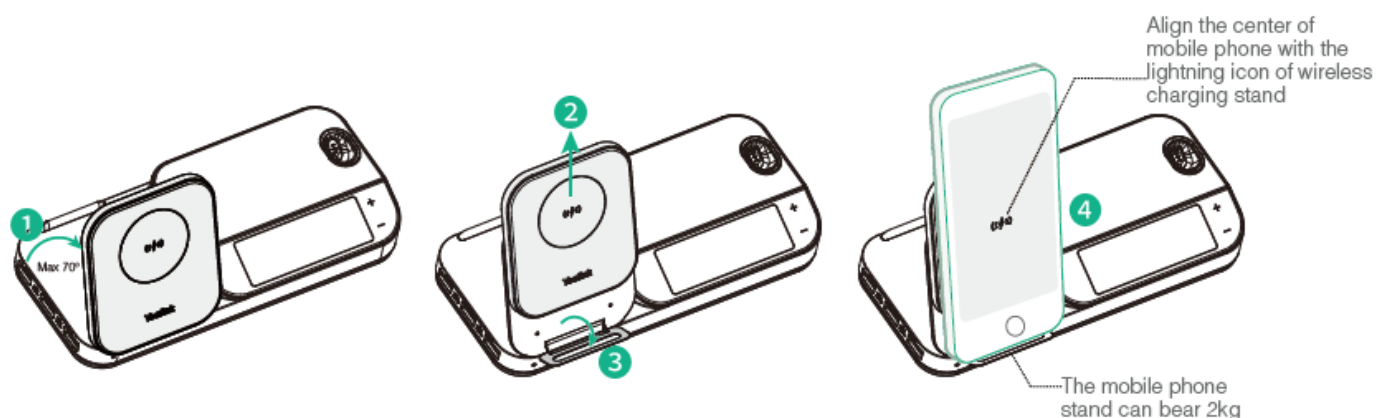
Charge Charging Case

You can connect the other end of the USB cable to the USB port on your PC or wall charger.



- When the headset is not in the case or undocked from the case, the LED indicator indicates the remaining power of the case.
- When the headset is in the case or docked to the case, the LED indicator indicates the remaining power of the headset.

Charge Mobile Phone

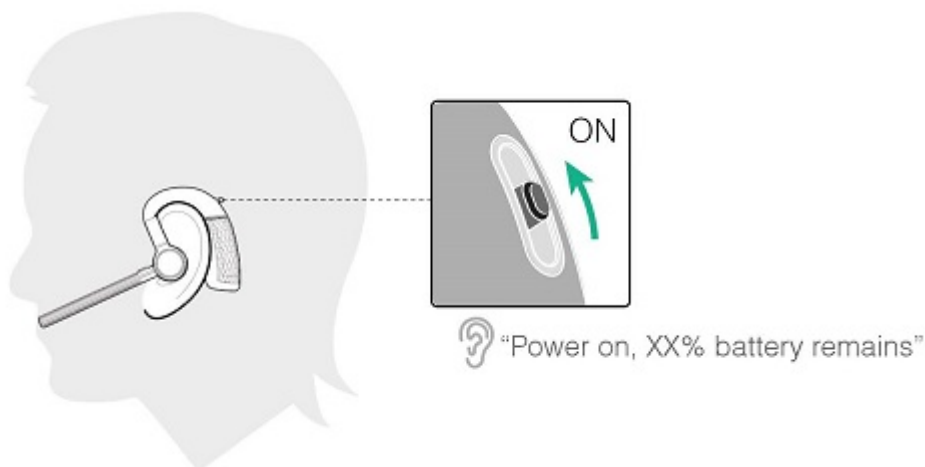


- Please follow the figure to open the charging pad fully.
- The charging stand can only charge the mobile phone, not the charging case.

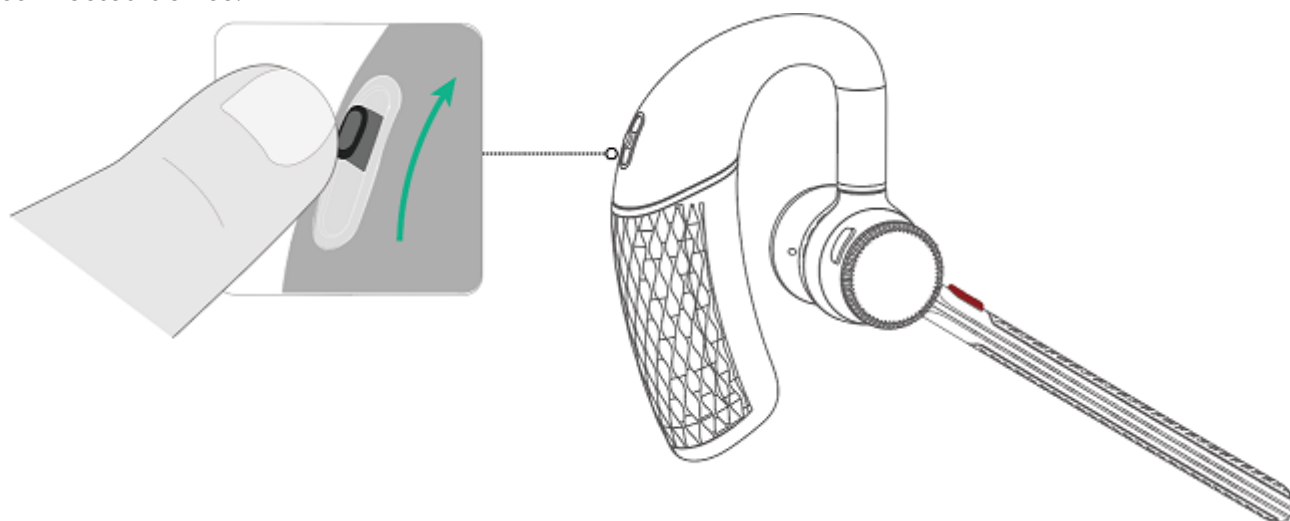
Check Headset Battery Level

Check on the Headset

- **Power on**
- Slide the switch to the power-on position, and the headset will prompt the remaining battery level.



- **Reconnect Bluetooth**
- When the headset is disconnected from the device, slide the switch to the "Bluetooth" position once, and the headset will prompt the remaining battery level and reconnect to the recently connected device.



Check on the Station

Before You Begin

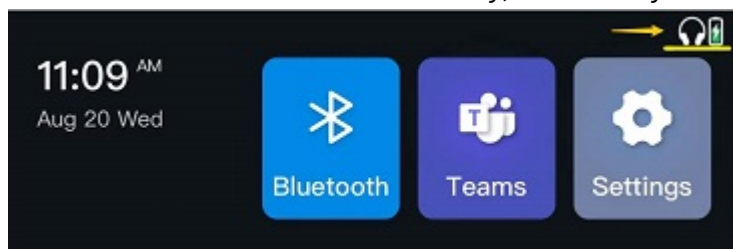
The headset has been pre-paired with the station, and you just need to dock the headset to the station to pair automatically.

Procedure

Do one of the following to check the battery level:

- Check through the upper-right corner of the station's home screen.

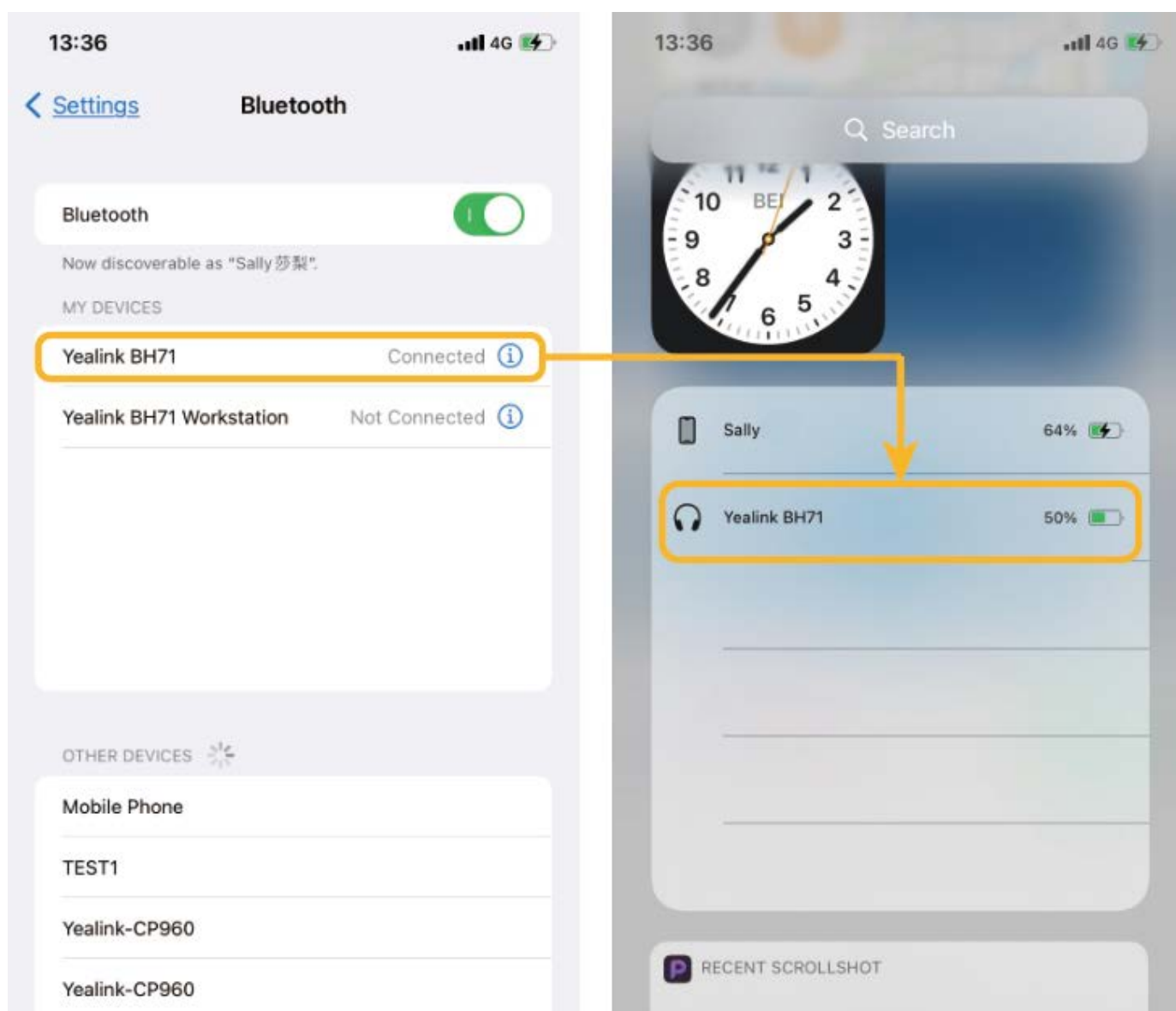
When the headset is on a low battery, the battery icon will display red.



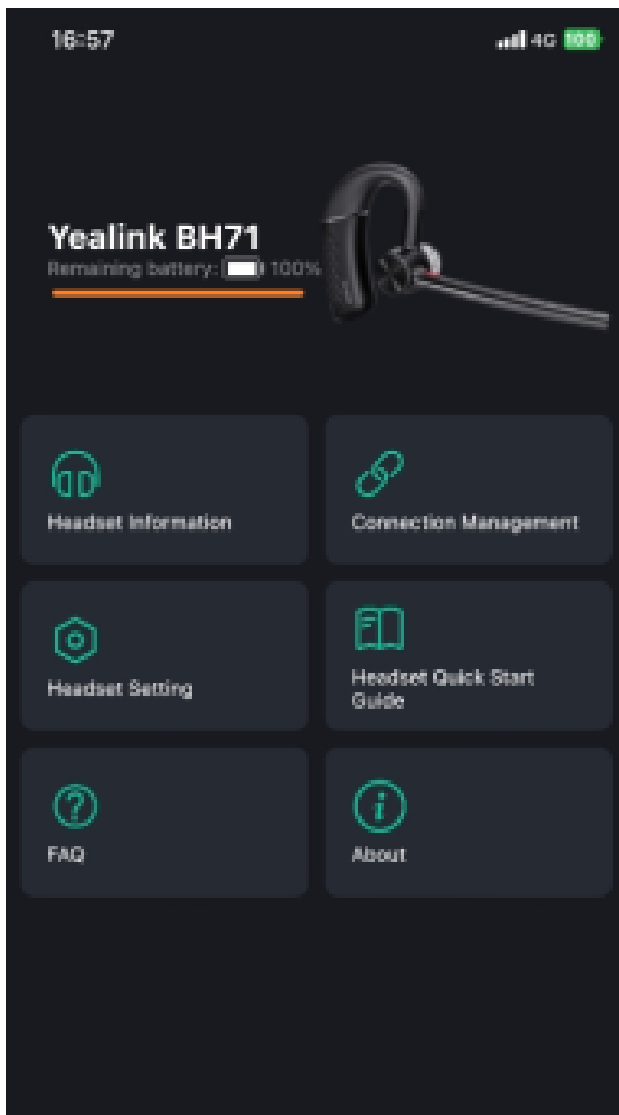
- Go to the headset's Bluetooth interface to check.
 - a. Tap Bluetooth on the home screen.
 - b. Tap **Connected** beside the connected headset to enter the headset's detail interface to check the battery level.

Check on the Mobile Phone

- Pair the headset with your mobile phone's Bluetooth and check the headset battery level on the phone's taskbar.



- Download the software from Google Play for Android devices or download it from the App Store for iOS devices.



Check on the Charging Case

! It is applicable to the BH71 Workstation Pro.

Put the headset into the charging case and open the charging case to check the headset battery.



- When the headset is not in the case or undocked from the case, the LED indicator indicates the remaining power of the case.
- When the headset is in the case or docked to the case, the LED indicator indicates the remaining power of the headset.

LED Indicator	Description
	Battery high
	Battery medium
	Battery medium to low
	Battery low
Flash red	Ultra-low battery

Check on the Yealink USB Connect

Before You Begin

Download [Yealink USB Connect](#).

Procedure

Do one of the following to check the battery level on the Yealink USB Connect application.

- Connect the headset to the PC via a BT51 dongle.
- Connect the charging case and headset to the PC via a USB cable.

Yealink USB Connect

← Return


BH71

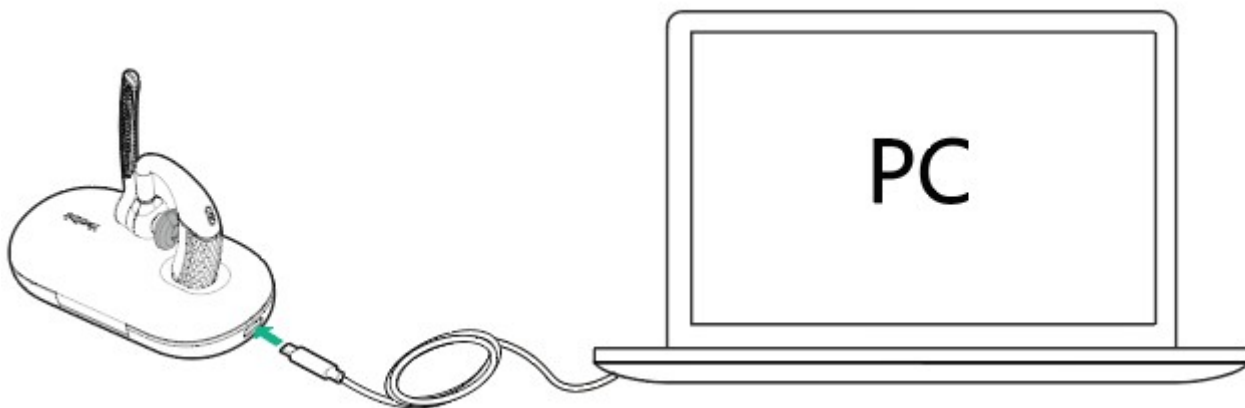
- Device status
- Device settings
- Update device
- Device support

Equipment model BH71 Add a remark	Firmware version 14.410.254.35
Connection method  Bluetooth	Bluetooth status Connected
Headset Electric  59%	Serial number (SN) 123456789A 
Hardware version 1.0.0.1 	

[Official Website](#)



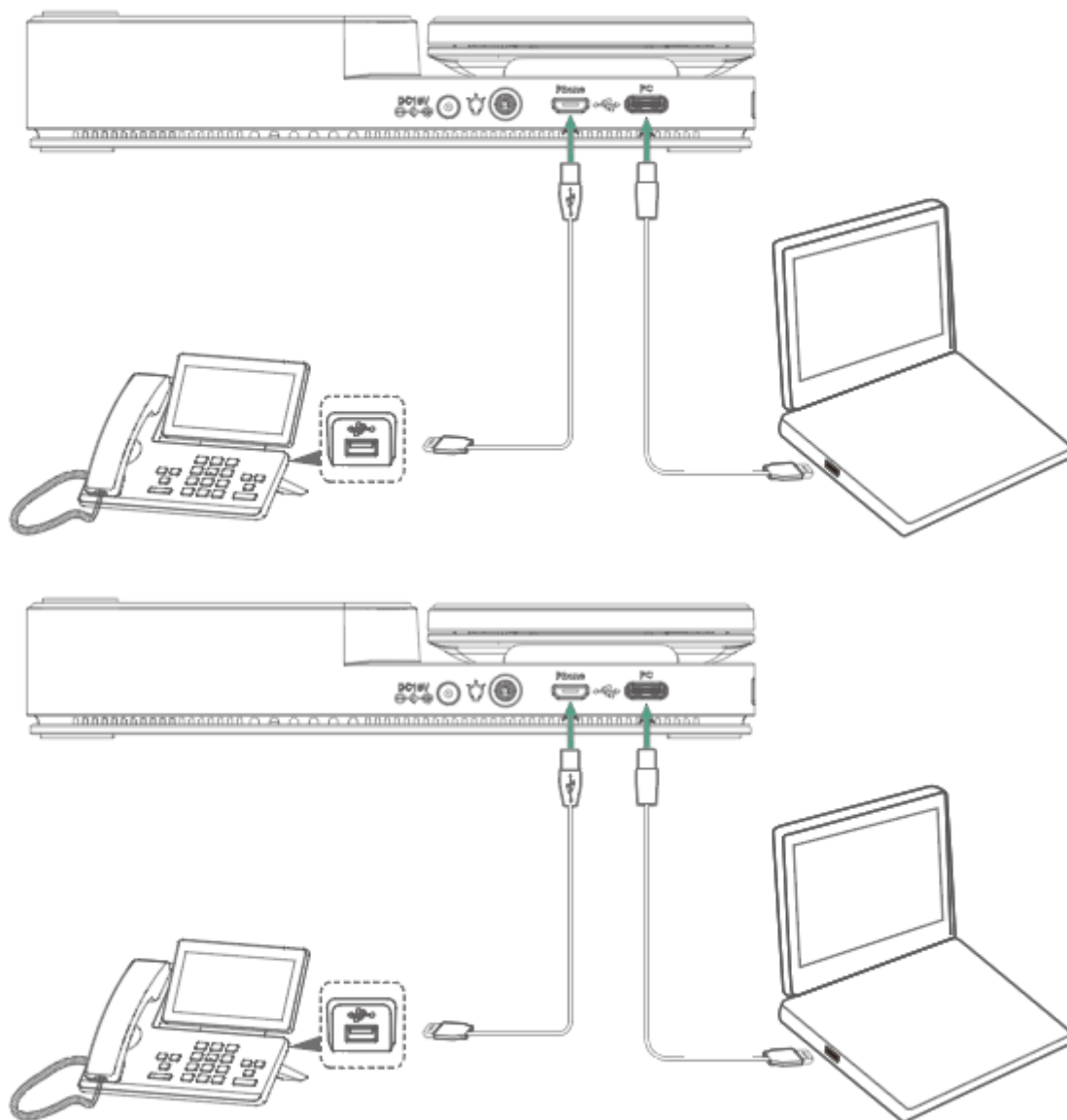
- You need to power on the headset and place it in the charging case when you connect the charging case and headset to the PC via a USB cable.



Connect Station

Connect Station to PC/Desk Phone (USB cable)

You can connect the station to the deskphone and PC via a USB cable.



For more information on compatible PC and desk phones, refer to the [Specific Compatible Guide](#).

Enable Bluetooth on the Station

You need to enable this feature when you want to pair your PC or mobile phone with the station via Bluetooth.

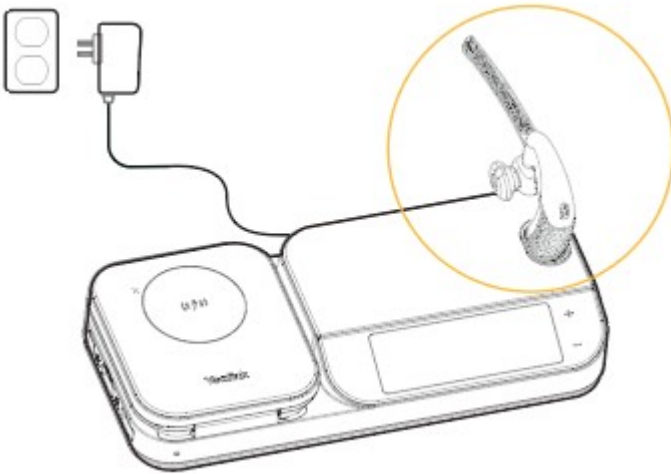
1. Tap  in the idle screen.
2. The Bluetooth function will be enabled automatically.

Connect Station to Headset (Bluetooth)

Connect to Headset

The headset is pre-paired with the station and ready for use.

Power on the headset and dock it to the station. The headset will automatically connect to the station.



Pair Station with Mobile

Before You Begin

Make sure the headset is connected to the station.

Procedure

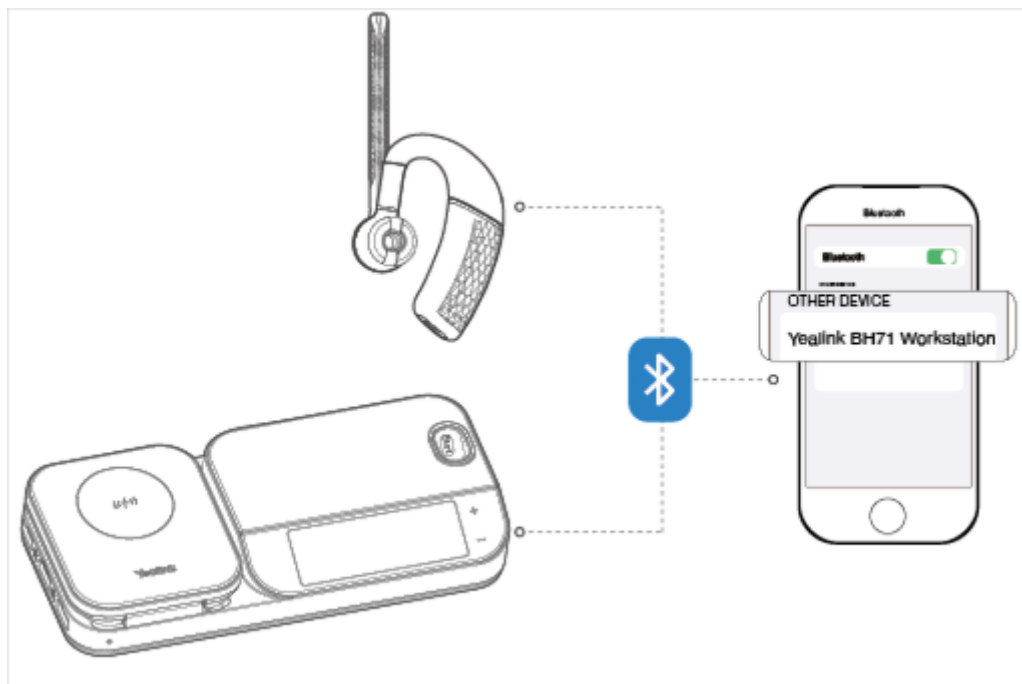
1. Activate **Bluetooth** on your mobile phone and set it to search for new devices.
2. Select Yealink BH71 Workstation on your mobile phone.
3. The pairing code will pop up on the mobile phone and station interface.
4. Tap **Pair** on the mobile phone and station interface (both the mobile phone and the station are needed to perform).

! The Yealink BH71 Workstation is the default device name. You can edit the device name via the Yealink USB Connect.

Pair Station with Headset & Mobile

Before You Begin

Make sure the station and headset are in Bluetooth pairing mode.



When the workstation is connected to the mobile phone via Bluetooth as the media player, it cannot transmit data to the headset simultaneously via Bluetooth, so the BH71 headset has no audio.

If you want to use the BH71 headset to play audio on your mobile phone, you need to connect the BH71 headset to the phone separately via Bluetooth and select the BH71 headset as the media player on your phone.



- After connecting your mobile phone to the headset and the station, you can switch your phone's audio to headset or hands-free for playback.
- The headset or station can connect to two devices simultaneously.

Disconnect & Remove Your Bluetooth Device

Yealink USB Connect (PC)

Before You Begin

You can disconnect your Bluetooth device from your station and still keep it paired. When you disconnect a Bluetooth device, it remains paired so that you can reconnect it to your station. You can also remove your Bluetooth device so that it is no longer paired or connected to the station.

Procedure

1. Tap  in the idle screen.
2. Select the corresponding headset.
3. Tap **Disconnect**. You can also tap  to **Remove** or **Disconnect**.

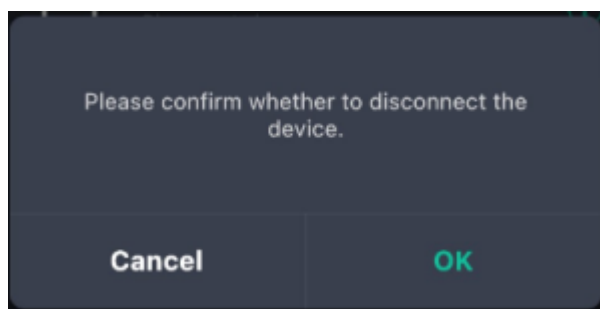
Yealink Connect Application (Mobile)

Disconnect Bluetooth Device

You can choose to disconnect connected devices via the [Yealink Connect application](#).

Procedure

1. Go to **Connection Management**.
2. Select a connected device.
3. Select **OK**.



4. (Optional) You can also select a connected device and tap , and then tap **Disconnect**.

Remove Bluetooth Device

You can choose to remove connected devices from the headset.

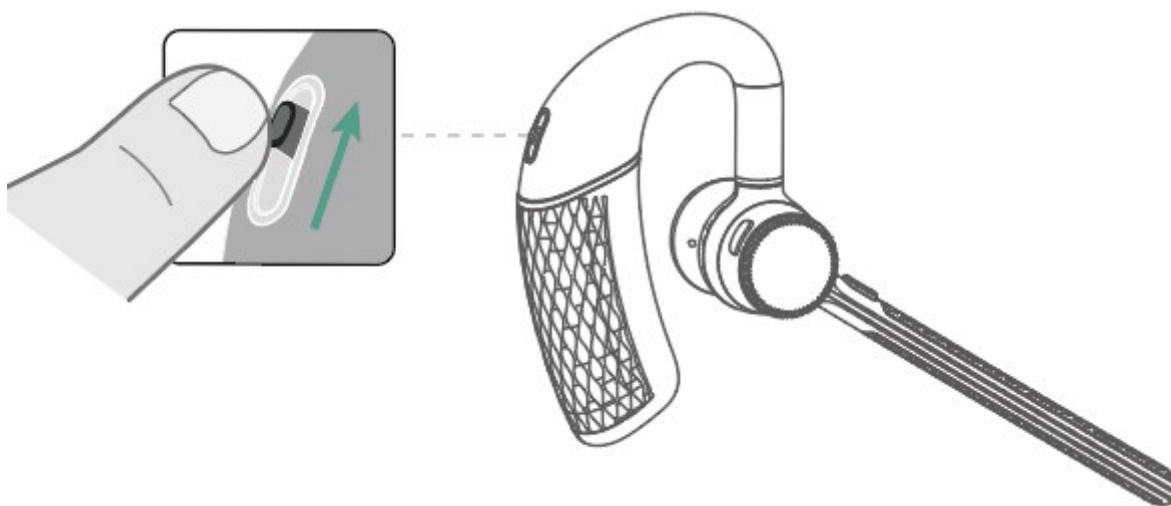
Procedure

1. Go to **Connection Management**.
2. You can also select a connected device and tap .
3. Select Delete the device.

Connect Headset

Enter Headset into Pairing Mode

Slide and hold the power switch away from the off position for 3 seconds until you hear "pairing mode", and the headset's LED indicator flashes red and blue.



Connect the Headset to the Mobile (Bluetooth)

Before You Begin

Ensure the headset is in Bluetooth pairing mode.

Procedure

1. Activate Bluetooth on your mobile phone and set it to search for new devices.
2. Select **Yealink BH71** on your mobile phone.



- The Yealink BH71 is the default device name. You can edit the device name via the Yealink USB Connect application.
- The headset can connect to up to two devices simultaneously.

Connect the Headset to the PC (Bluetooth)

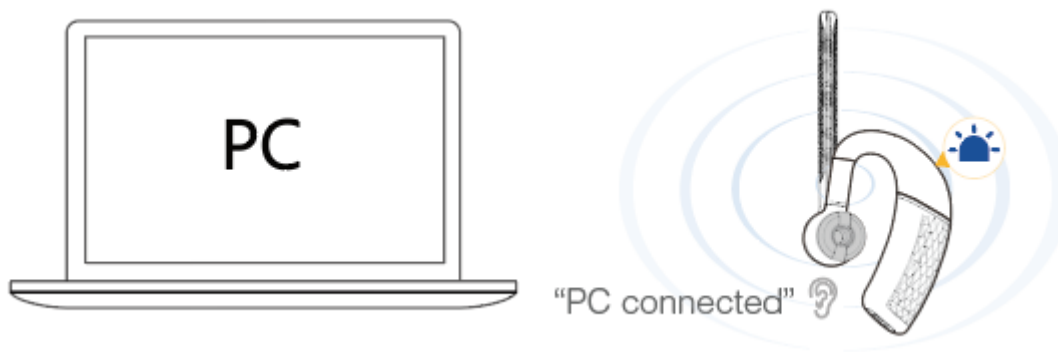
You can connect the headset to the PC via the following methods:

- Pair the headset with the PC directly
- Pair the headset with the PC via BT51

Pair with PC Directly

3. Make sure the headset is in Bluetooth pairing mode.
4. Activate Bluetooth on your PC.
5. Select the headset on your PC.

After the connection is successful, the headset's LED indicator turns solid blue for 2s.



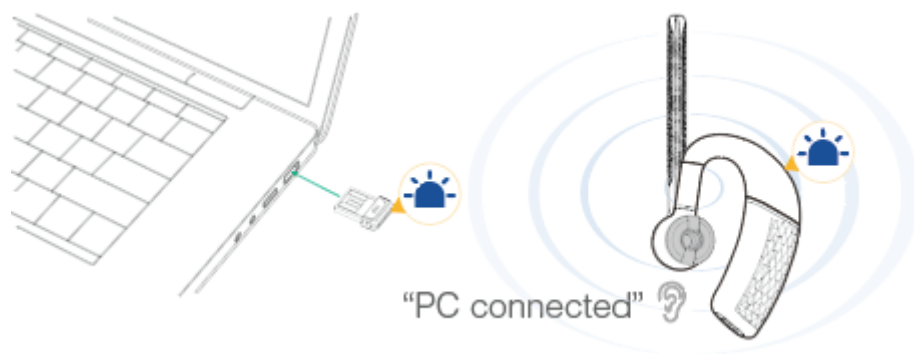
- The headset can connect to up to two devices simultaneously.
- Refer to the specific compatible guide for more information on the compatible PC.

Pair with PC via BT51

The BT51 dongle has been pre-paired with the headset and is ready for use, and you only need to power on the headset.

6. Connect the BT51 dongle to your PC.
7. The headset and PC pair automatically.

After the connection is successful, the BT51 dongle's LED indicator turns solid blue, and the headset's LED indicator turns solid blue for 2s.



- The BT51 dongle can only connect to one headset at a time.
- The headset can connect to up to two devices simultaneously.
- For more information on compatible PCs, refer to the [specific guide](#).

Manually Pair Headset with BT51

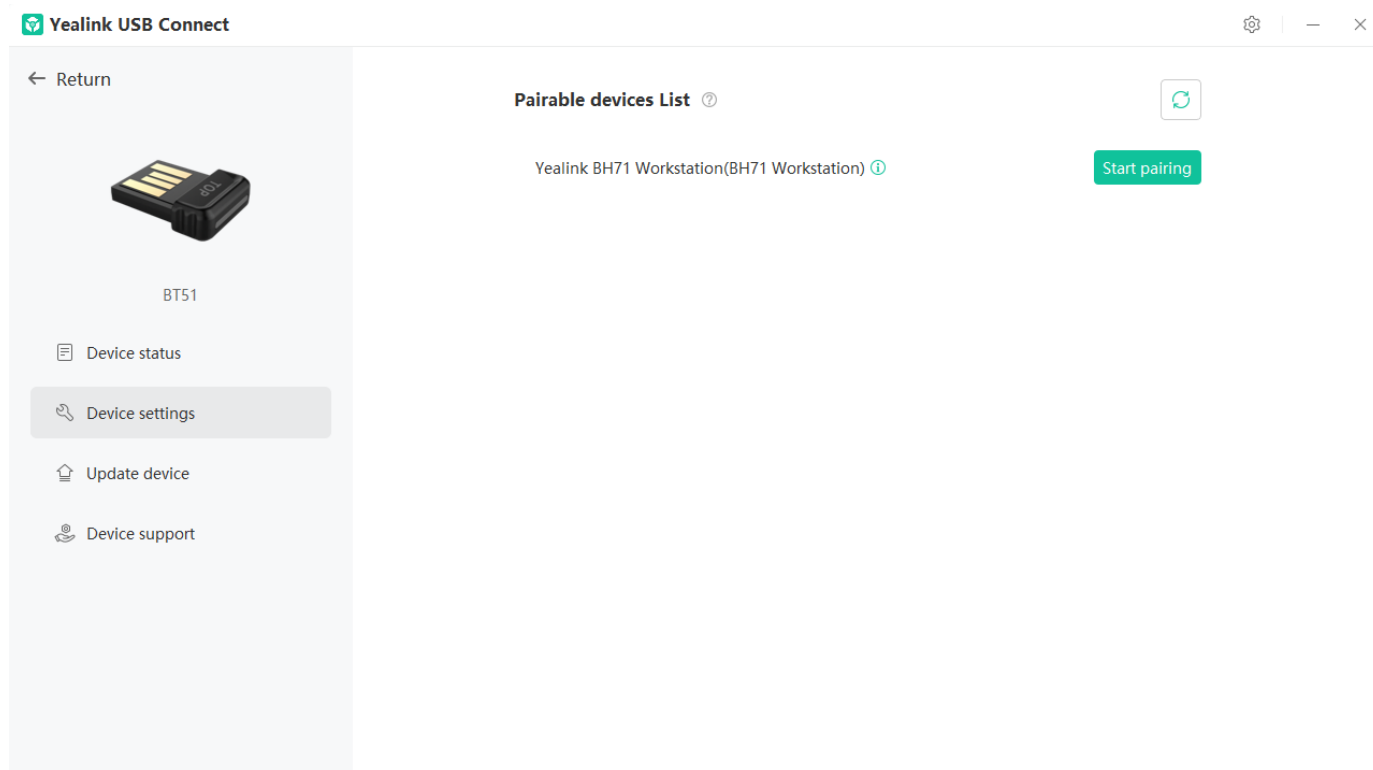
The BT51 dongle of the BH71 Pro has been pre-paired with the headset and is ready for use. If you want to pair the BT51 dongle with another headset, or a separately purchased BT51 dongle pairs with the headset, it needs to be paired through Yealink USB Connect.

Before You Begin

Make sure that the headset is in Bluetooth pairing mode.

Procedure

8. Select the BT51 dongle device CARD.
9. Click **Device Settings**.
10. In the **Pairable devices List** field, click  to search for the pairable device.
11. Find the desired device and click **Start pairing**.



- One BT51 dongle can only save one headset pairing information.
- If you want to pair the BT51 dongle with a new headset, you need to unpair the old headset first.
- If you want to pair the headset with a new BT51 dongle, you need to make the headset enter the pairing mode. Then, search for the headset on the new BT51 dongle through the Yealink USB Connect and connect it.

BT51 LED Indicator

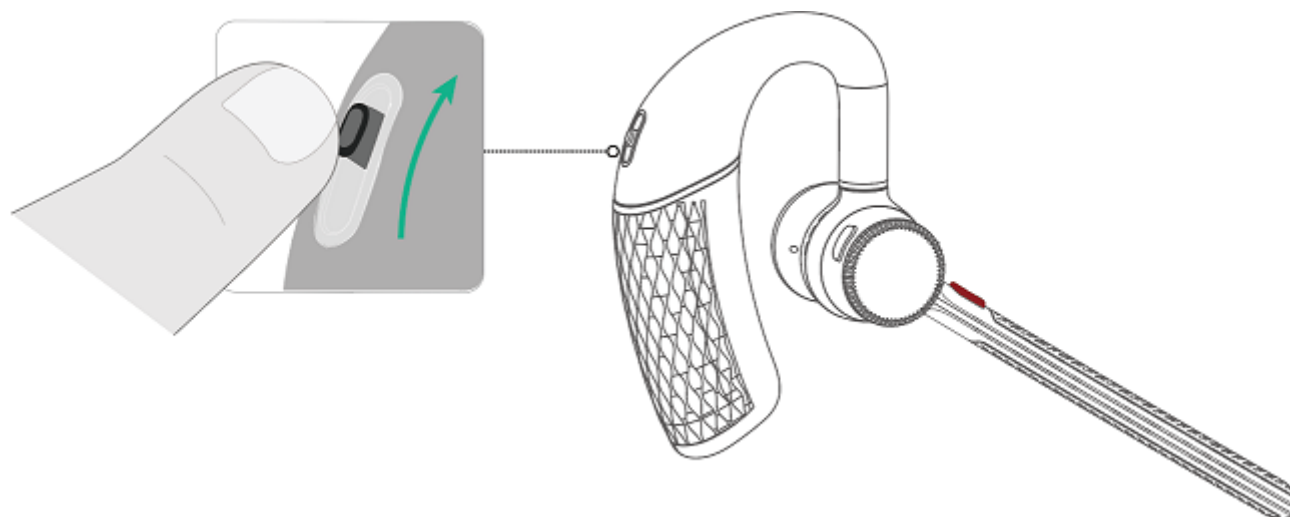
LED Indicator	Description
Fast flashing red and blue	Pairing mode
Solid blue	Device connected
Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

Headset Indicator

LED Indicator	Description
Flash red and green alternately	Connecting
Solid green	Connected

Reconnect the Headset to the Mobile/PC

Slide the switch to the "Bluetooth" position, and the headset will prompt the remaining battery level and reconnect to the recently connected device.



Clear Pairing Devices

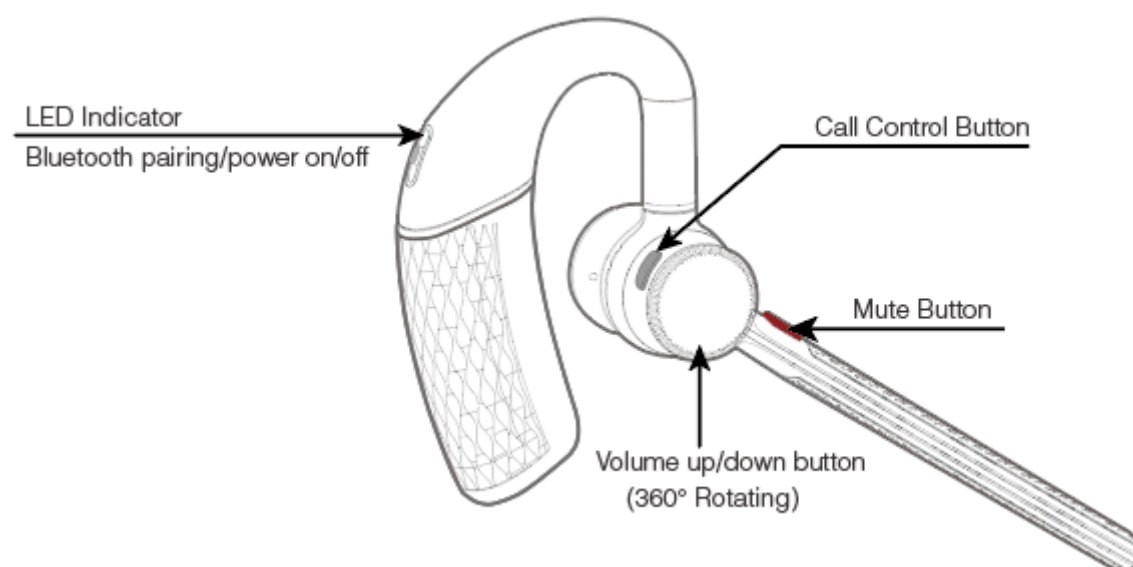
Resetting the [headset to the factory setting](#) can clear the previous pairing with the original headset, and then you can put your headset to another base to pair.

- ! All configurations you set up before will be cleared after you reset the headset to the factory settings.

Basic Usage on Headset

Call Control

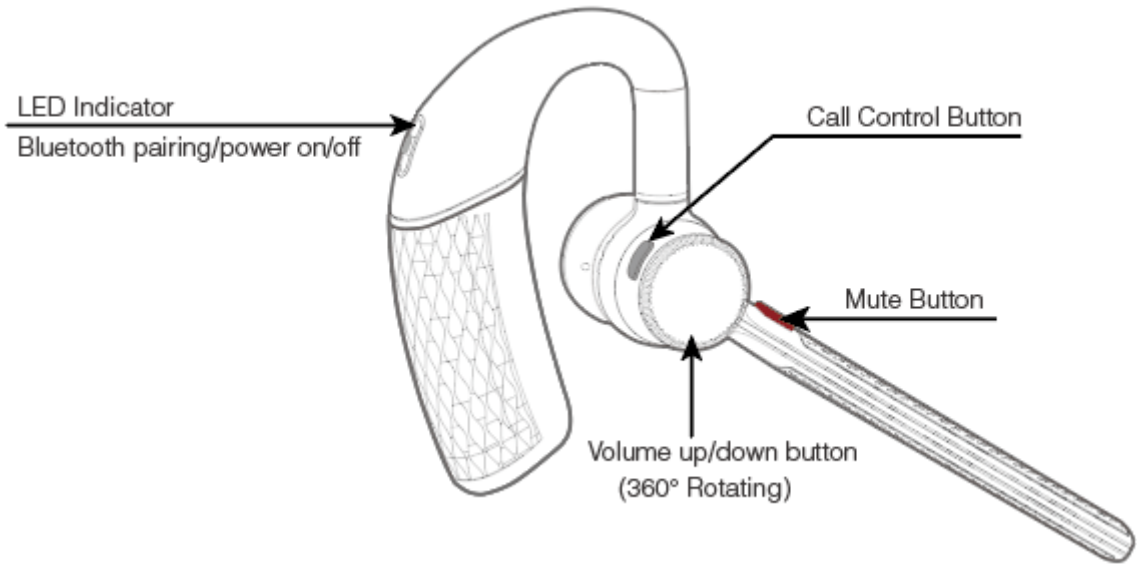
Basic Call



Function	Action
Answer call	Press the Call Control button.
End call	Press the Call Control button.
Reject call	Double-press the Call Control button.
Redial call	Double-press the Call Control button. 💡 Temporarily, it is not applicable to Teams software because of the Microsoft Teams issue.
Mute call	Press the Mute button.
Hold call	Press and hold the Call Control button for 2 seconds.

Multiple Calls

💡 Temporarily, it is not applicable to Teams software because of the Microsoft Teams issue.

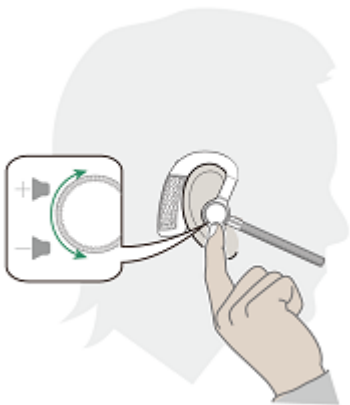


Function	Action
Reject the incoming call and continue the active call	Double-press the Call Control button.
Accept the incoming call and put the active call on hold	Press and hold the Call Control button for 2 seconds.
Accept the incoming call and end the active call	Press the Call Control button.

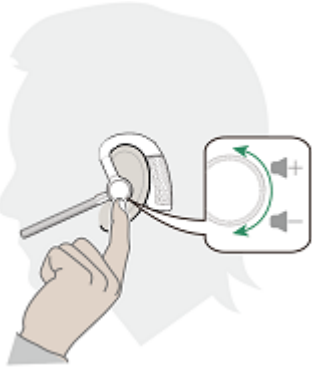
Adjust Volume

The volume button of the headset can be rotated 360 degrees. Wear it on the ear and rotate it forward to volume up, and rotate it backward to volume down.

- **Right Ear**



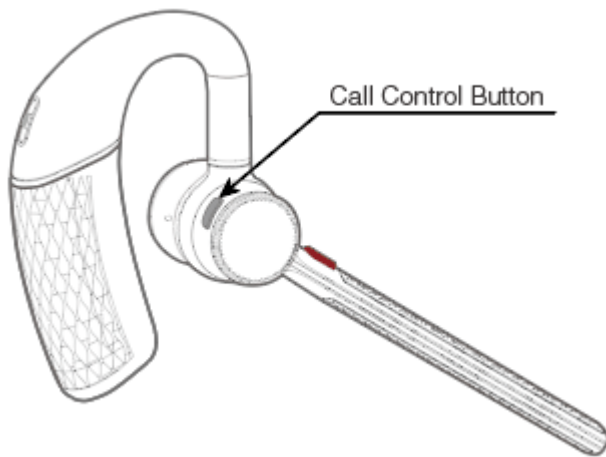
- **Left Ear**



Voice Assistant

In the idle status, activate the connected device's voice assistant (Siri/Cortana/Google Assistant).

! Cortana requires Microsoft support.



Press and hold the **Call Control** button for 2 seconds.

Basic Usage on Station

Function	Action
Answer a coming call	Tap  .
Reject a coming call	Tap  .
Mute a coming call	Tap  .
Mute/unmute when in a call	Tap  .
Switch to headset for calling	Tap  .
Switch to station for calling	Tap  .
Hold/unhold when in a call	Tap  Tap  .



- When the station is connected to the headset and mobile phone via Bluetooth, the station and the headset cannot control the call simultaneously.
- When the station is connected to the headset and mobile phone via Bluetooth, the mobile phone call can use the station hands-free mode. If you want to switch to the headset to call, you need to switch on the phone.

Update Firmware

What Is Firmware

Firmware is product software that controls how a device operates. To ensure your device performs optimally, we recommend updating the firmware to **the latest version**. Please go to the product support page to download the available firmware.

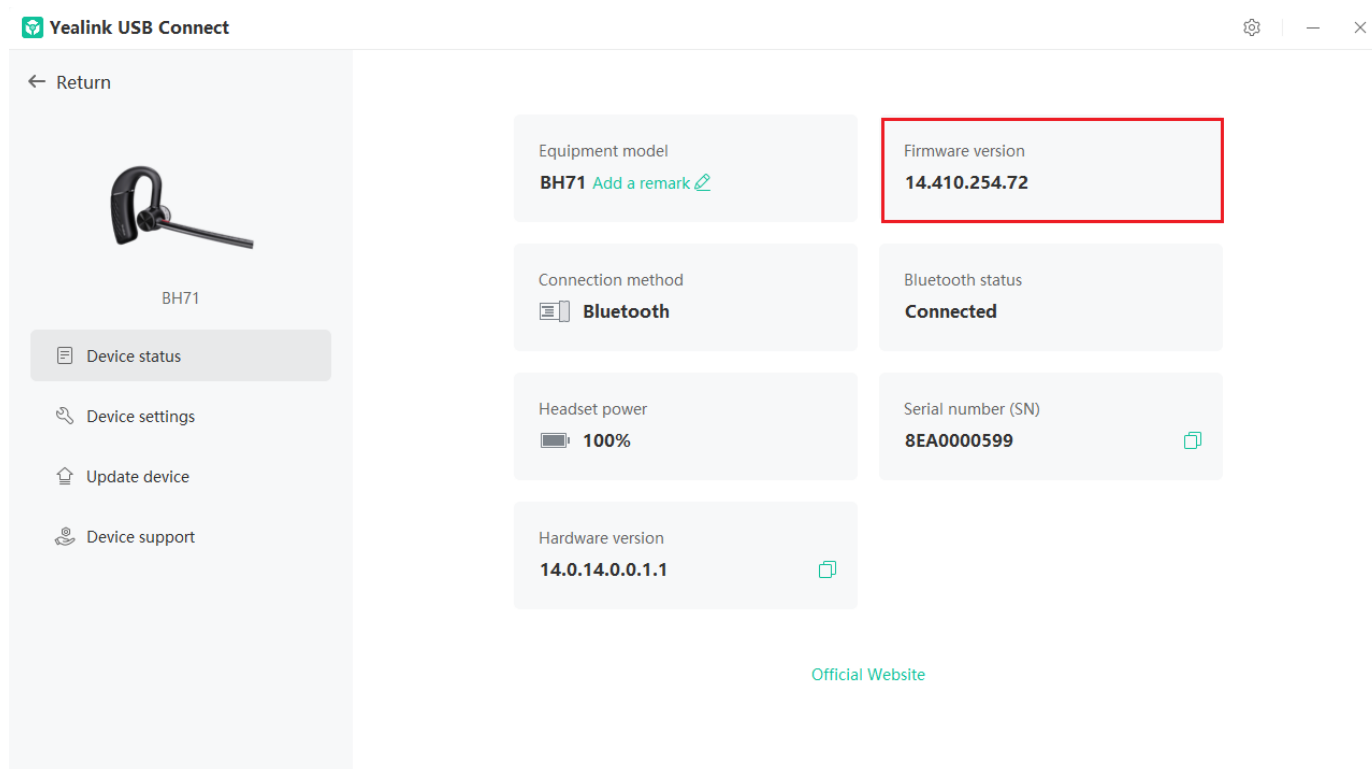
Check Firmware Version

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Run **Yealink USB Connect**.
2. Go to **Device status** to check the firmware version.



For more information on Yealink USB Connect, refer to the [Yealink USB Device Manager Client User Guide](#).

Update via Yealink USB Connect (PC)

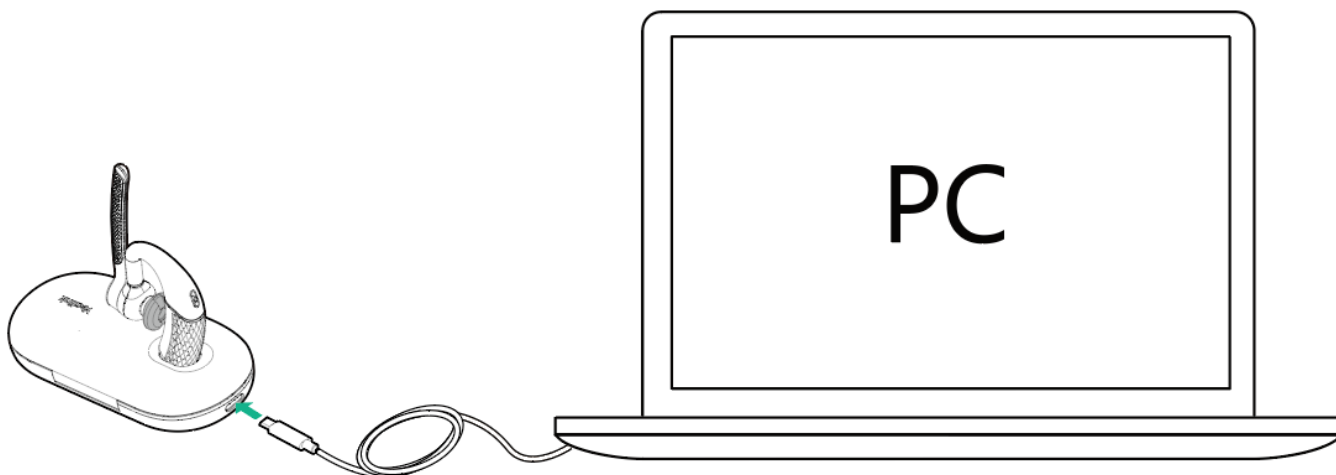
Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

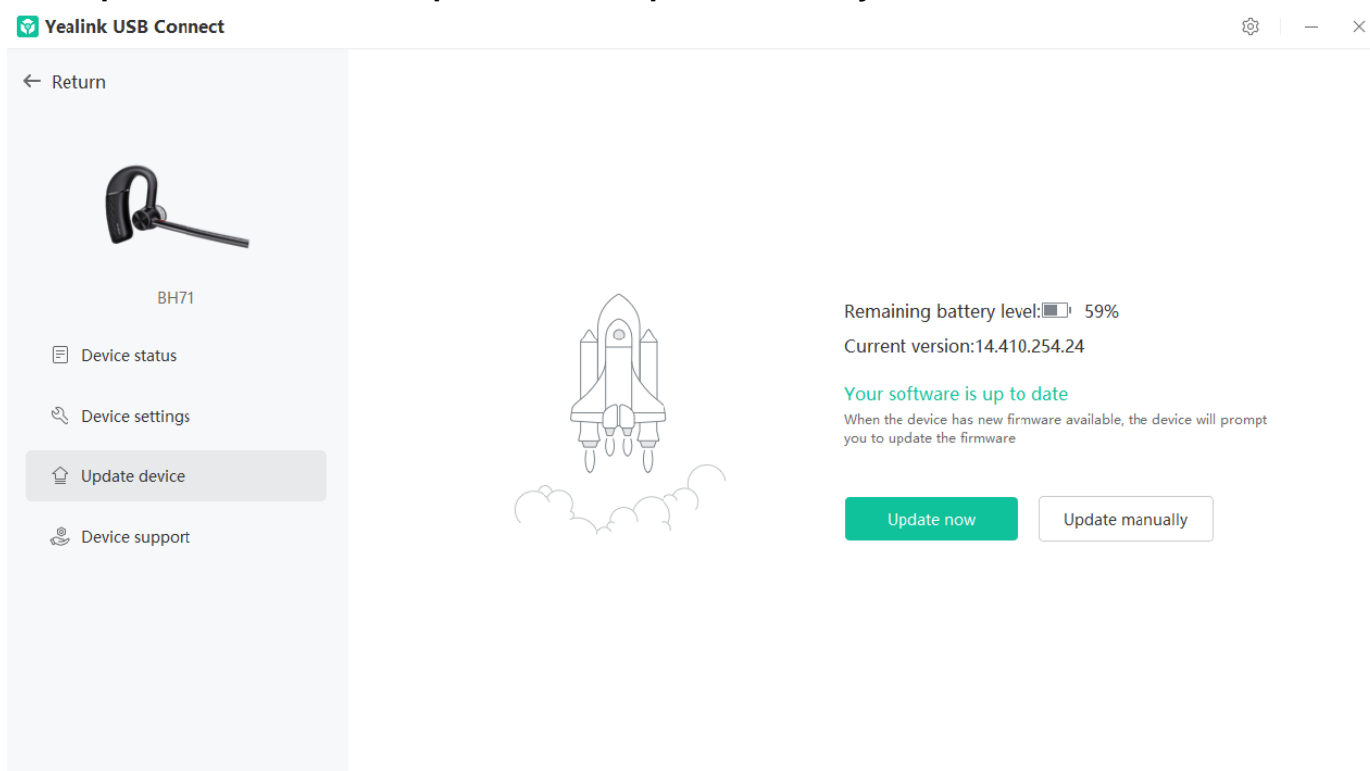
1. Do one of the following:

- Connect the headset to the PC via a BT51 dongle (only for BH71 Pro).
- Connect the charging case and headset to the PC via a USB cable (only for BH71 Pro).



! You need to power on the headset and place it in the charging case when you connect the charging case and headset to the PC via a USB cable.

2. Click **Update device** to select **Update now** or **Update manually**.



Update via Yealink Connect Applicable (Mobile)

You can update the headset via the Yealink Connect application.

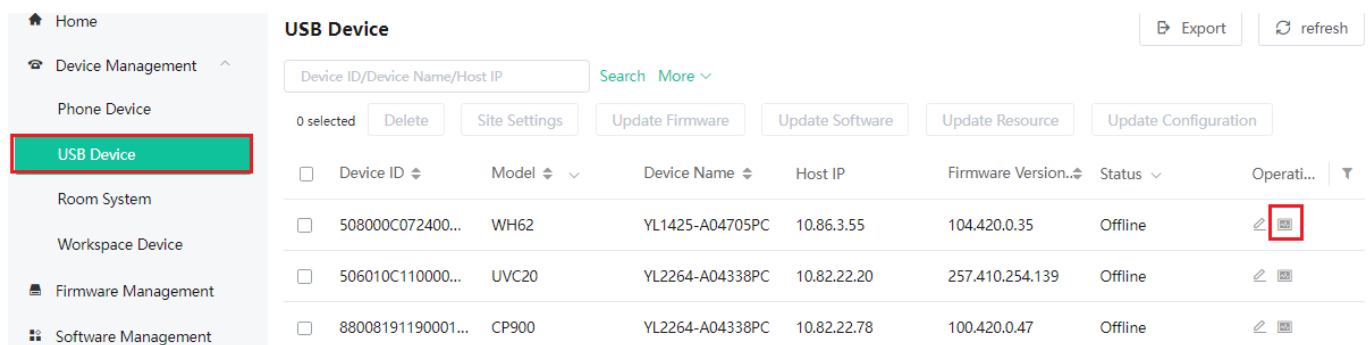
1. In the [Yealink Connect application](#).
2. Go to **Headset Settings > Firmware Update**.

Update via YMCS/YDMP

Procedure

1. Enter the web user interface of the Yealink Management Cloud Service (YMCS)/Yealink Device Management Platform (YDMP).

2. Go to **Device Management > USB Device** to select the corresponding device, and click .

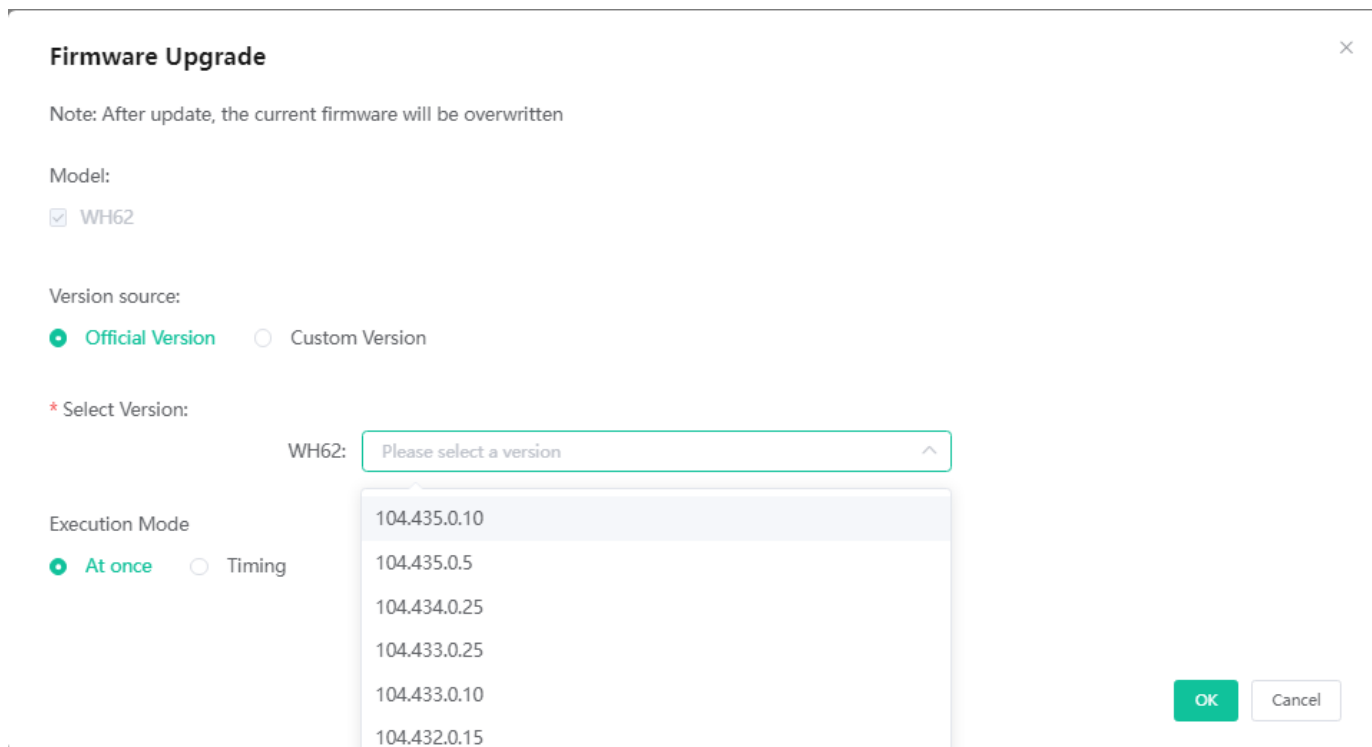


USB Device

Device ID/Device Name/Host IP Search [More](#) 0 selected [Delete](#) [Site Settings](#) [Update Firmware](#) [Update Software](#) [Update Resource](#) [Update Configuration](#) [Export](#) [refresh](#)

☐	Device ID	Model	Device Name	Host IP	Firmware Version	Status	Operati...
☐	508000C072400...	WH62	YL1425-A04705PC	10.86.3.55	104.420.0.35	Offline	
☐	506010C110000...	UVC20	YL2264-A04338PC	10.82.22.20	257.410.254.139	Offline	
☐	88008191190001...	CP900	YL2264-A04338PC	10.82.22.78	100.420.0.47	Offline	

3. Click **Update Firmware** to select the version and execution mode.



Firmware Upgrade

Note: After update, the current firmware will be overwritten

Model:
☒ WH62

Version source:
☒ Official Version ☐ Custom Version

* Select Version:
WH62:

Execution Mode
☒ At once ☐ Timing

104.435.0.10
104.435.0.5
104.434.0.25
104.433.0.25
104.433.0.10
104.432.0.15

[OK](#) [Cancel](#)

4. Click **OK**.

OTA Update Headset

What Is OTA

Over-The-Air (OTA) is used to update the BH71 headset online. You can update it by BT51.

OTA Update Headset

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the BT51 to the PC.
2. Go to **Yealink USB Connect** to pair the headset with the BT51.
3. After pairing, go to **Update device > Update Now** or **Update manually** to update the BT51.
4. After updating the BT51, the headset will automatically update to the version that comes with the BT51 when idle.
5. The updating time for the headset is about 1 hour.

Update Multiple Headsets

Introduction

You can use the Yealink USB Connect to upgrade the same model of headsets in bulk. Bulk updates require at least two headsets of the same model to be connected, and up to six can be connected.

Bulk Update Headset

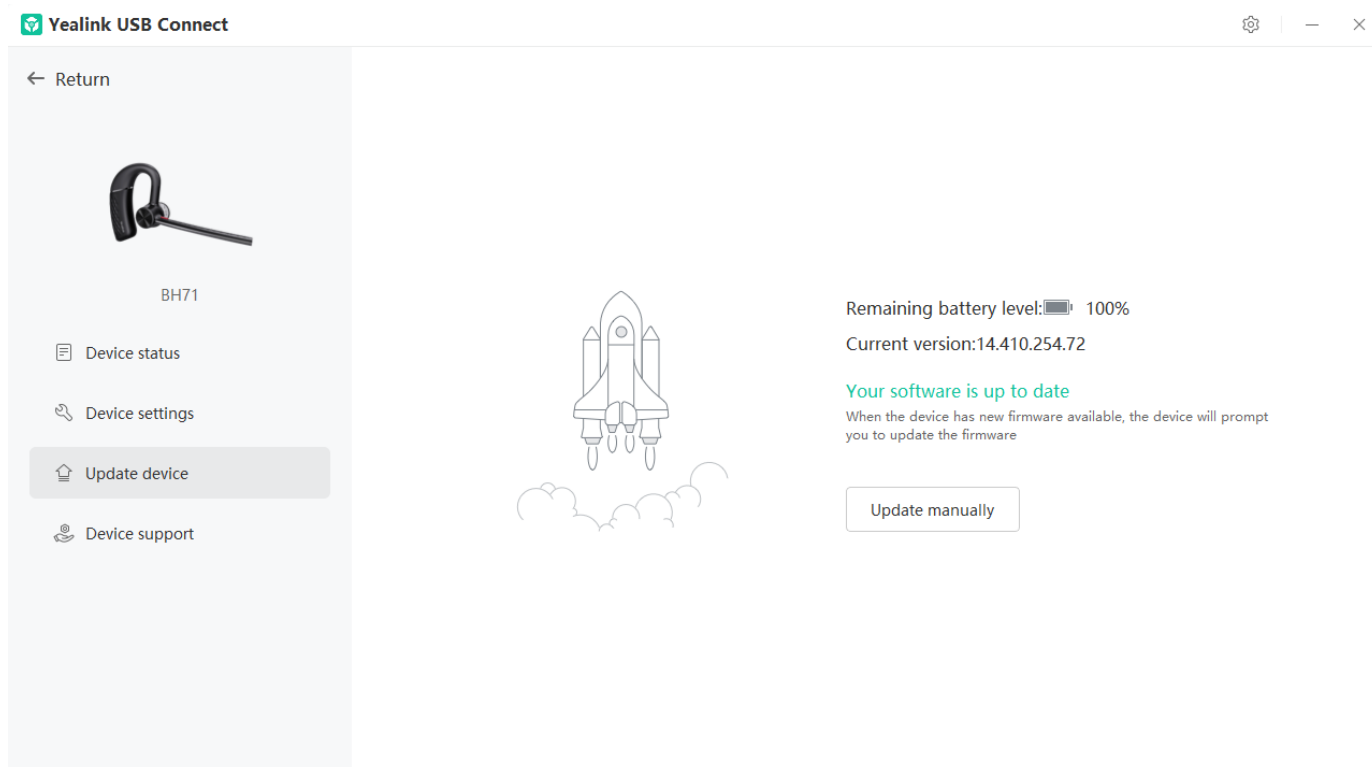
- ! Only the same type of connection method can be upgraded in batches.
For example, pair two headsets with a PC via two BT51 dongles.

1. Connect more than two headsets to the PC.

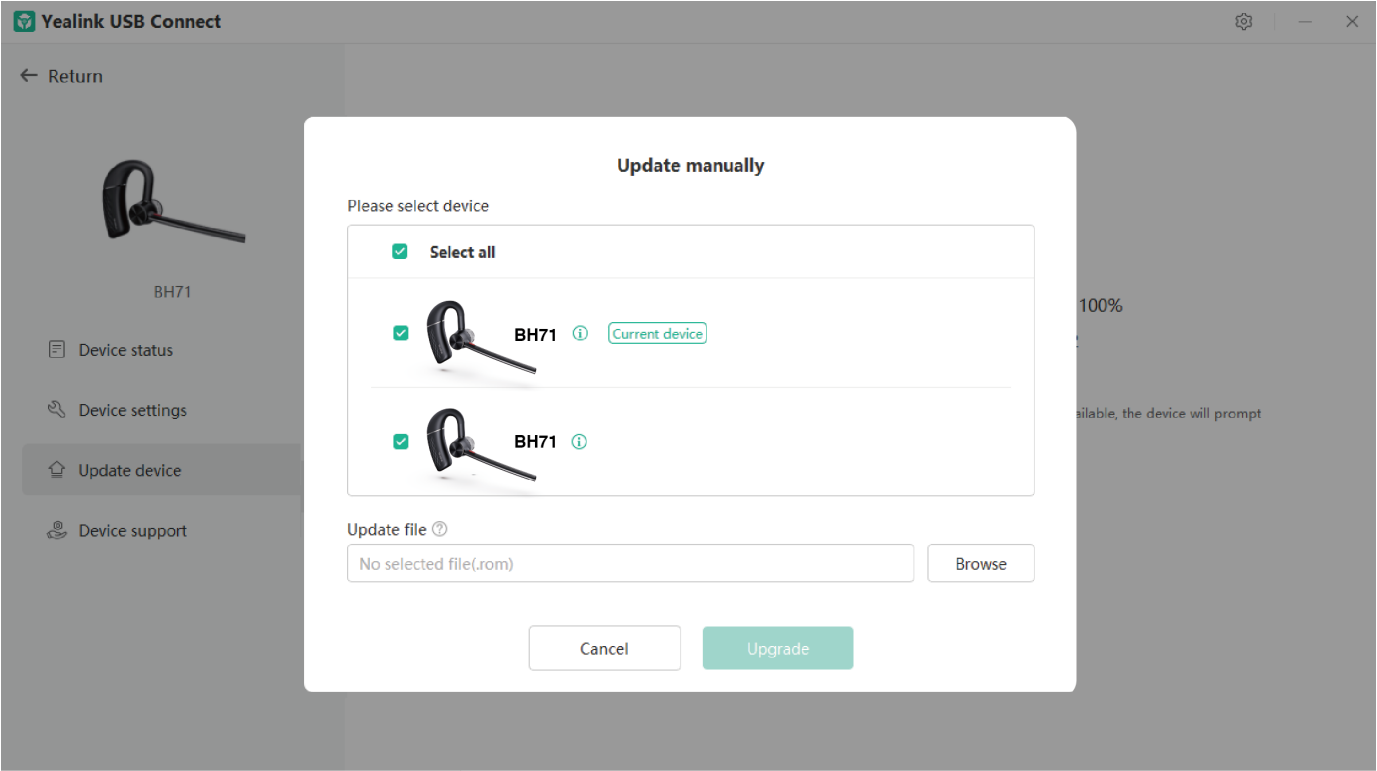
- ! If the PC does not have enough ports, you can use a USB extender to connect the headset to the PC.

2. Open the Yealink USB Connect software and select the desired device CARD.

3. Go to **Update device > Update Manually**.



4. Click **Select all** to update all devices.



Update Station Firmware

Update Firmware

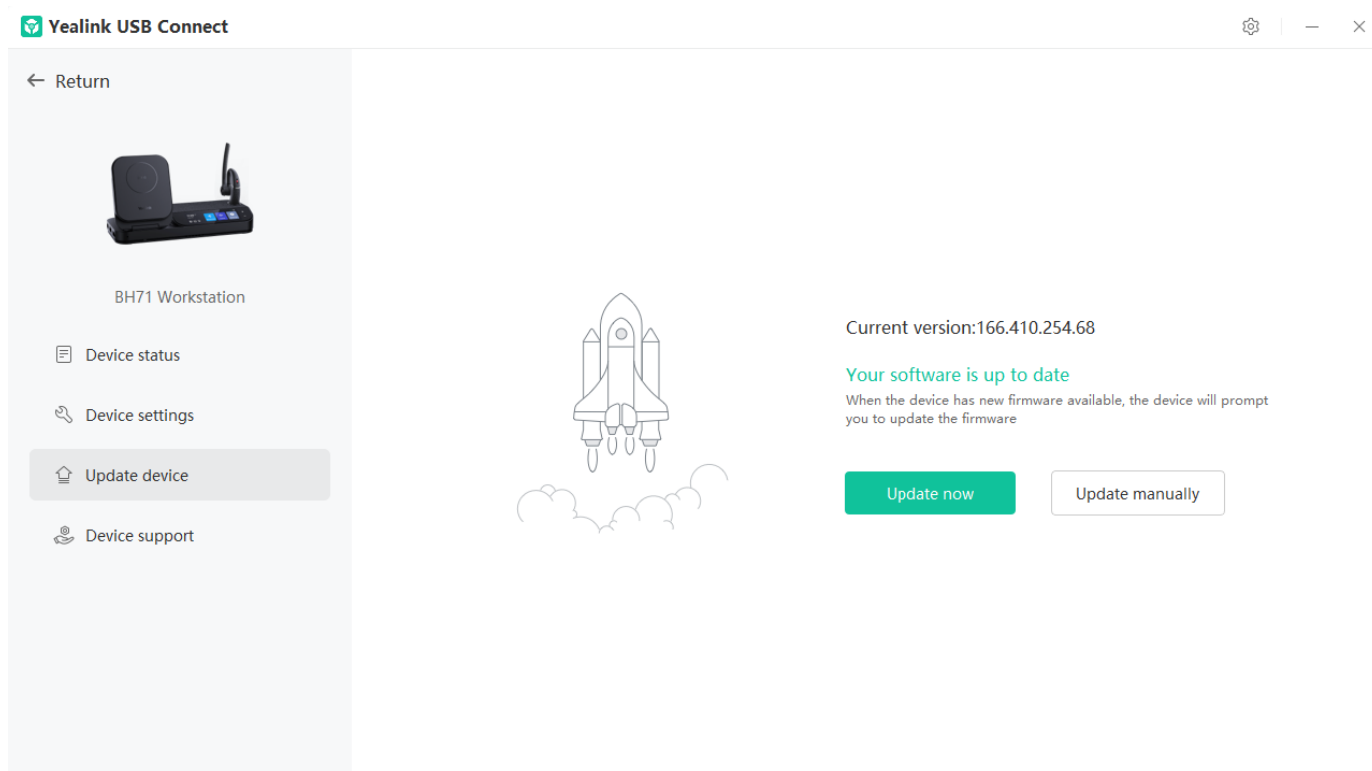
Update Headset via Yealink USB Connect

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the station to the PC via a USB cable.
2. If the headset is docked on the station, you will be prompted to upgrade the headset after the station update is complete.
2. Click **Update device** to select **Update now** or **Update manually**.



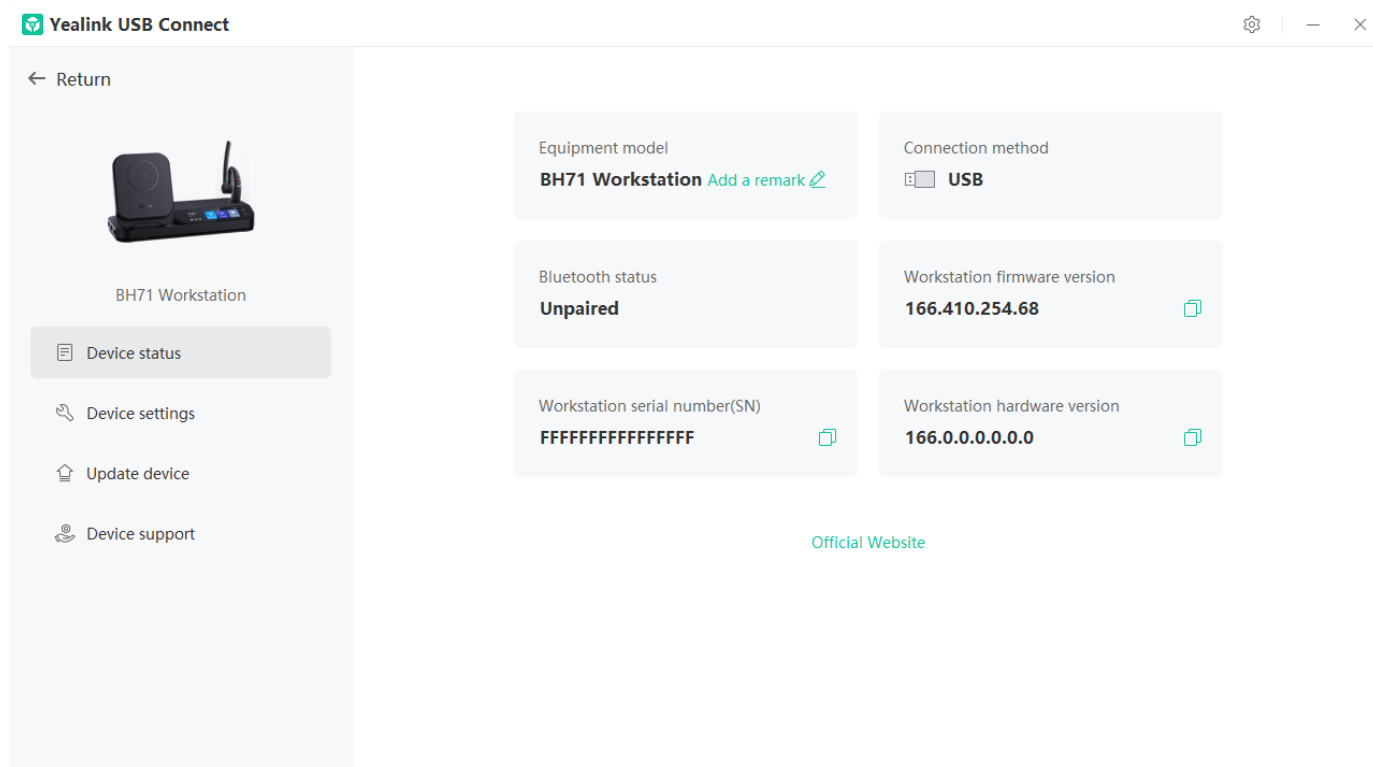
Check Firmware Version

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Run **Yealink USB Connect**.
2. Go to **Device status** to check the firmware version.



For more information on Yealink USB Connect, refer to the [Yealink USB Device Manager Client User Guide](#).

Update Multiple Stations

Introduction

You can use the Yealink USB Connect to upgrade the same model of headsets in bulk. Bulk updates require at least two headsets of the same model to be connected, and up to six can be connected.

Bulk Update Headset

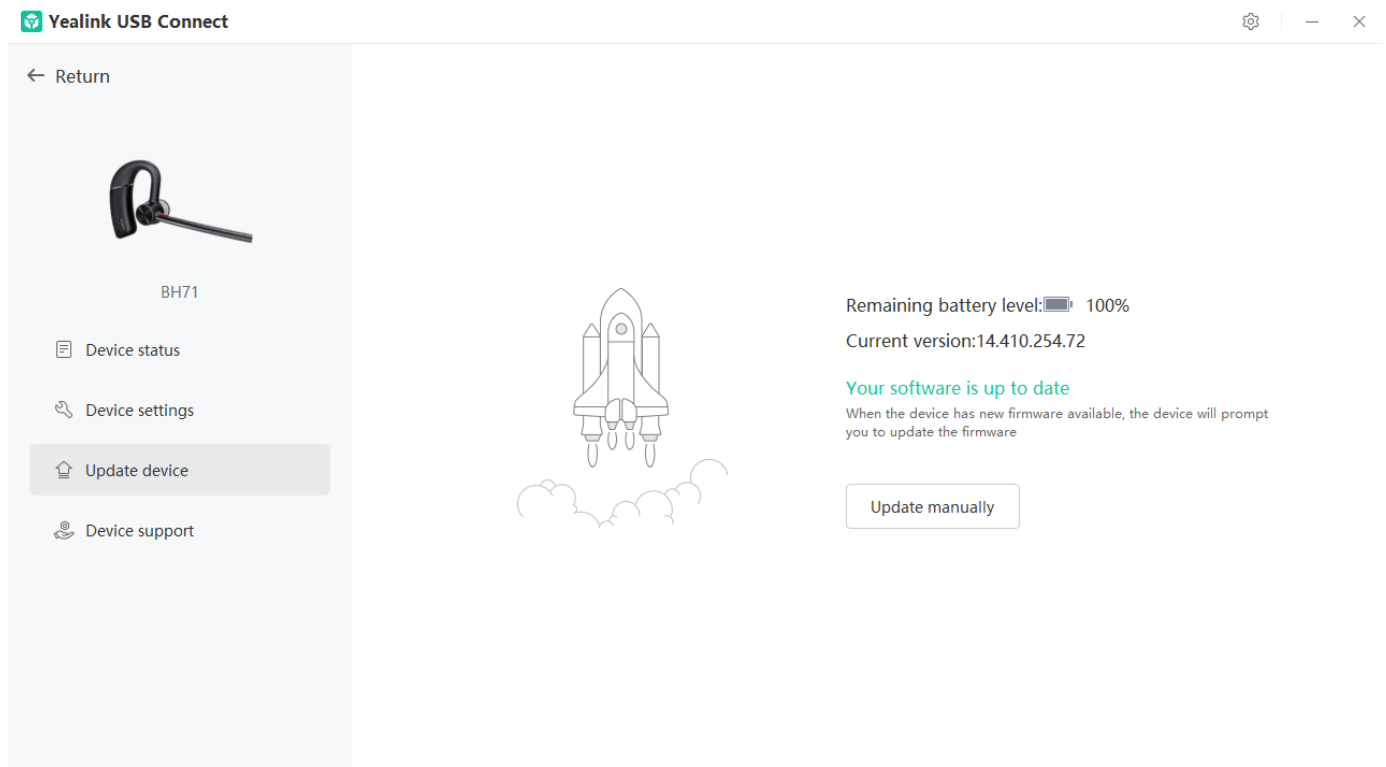
- Only the same type of connection method can be upgraded in batches.
For example, pair two headsets with a PC via two BT51 dongles.

1. Connect more than two headsets to the PC.

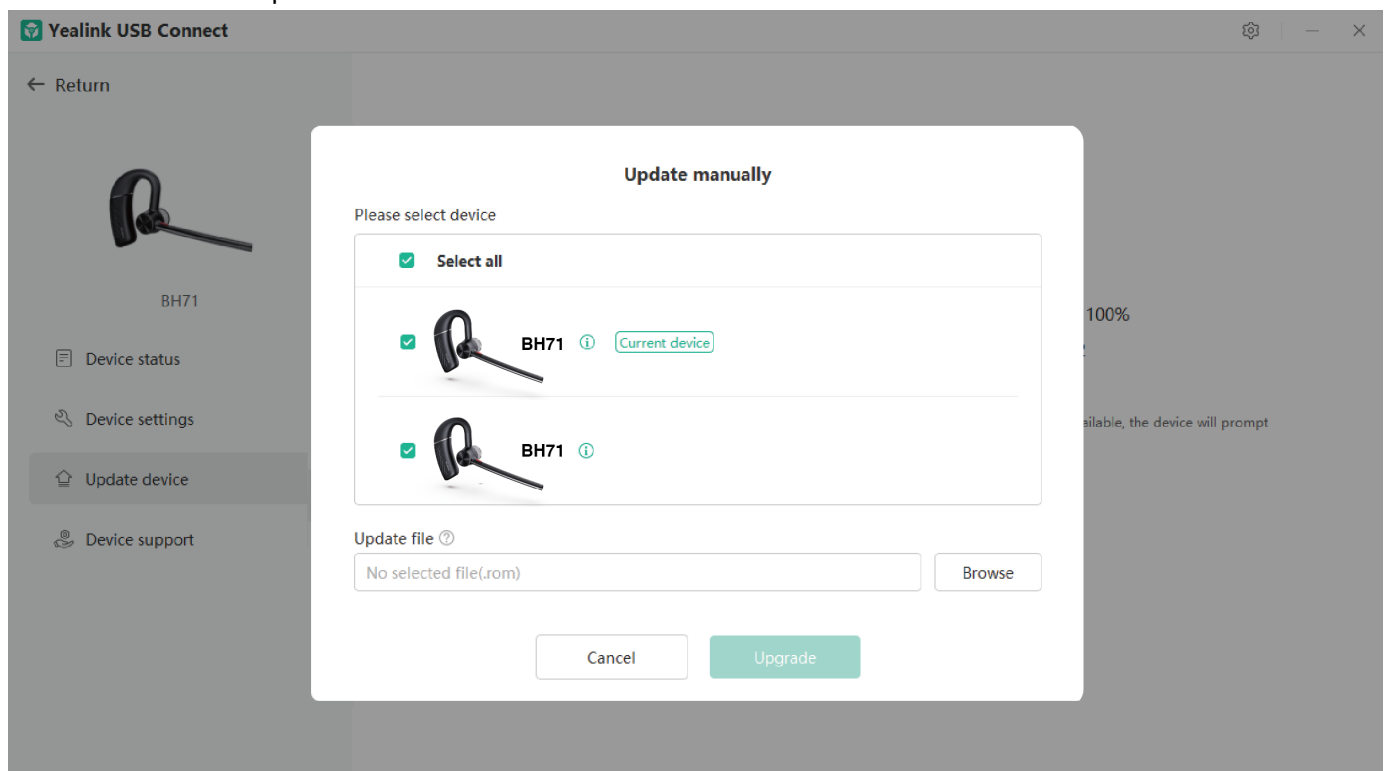
- If the PC does not have enough ports, you can use a USB extender to connect the headset to the PC.

2. Open the Yealink USB Connect software and select the desired device CARD.

3. Go to **Update device > Update Manually**.



4. Click **Select all** to update all devices.



Yealink Connect for Bluetooth Headset

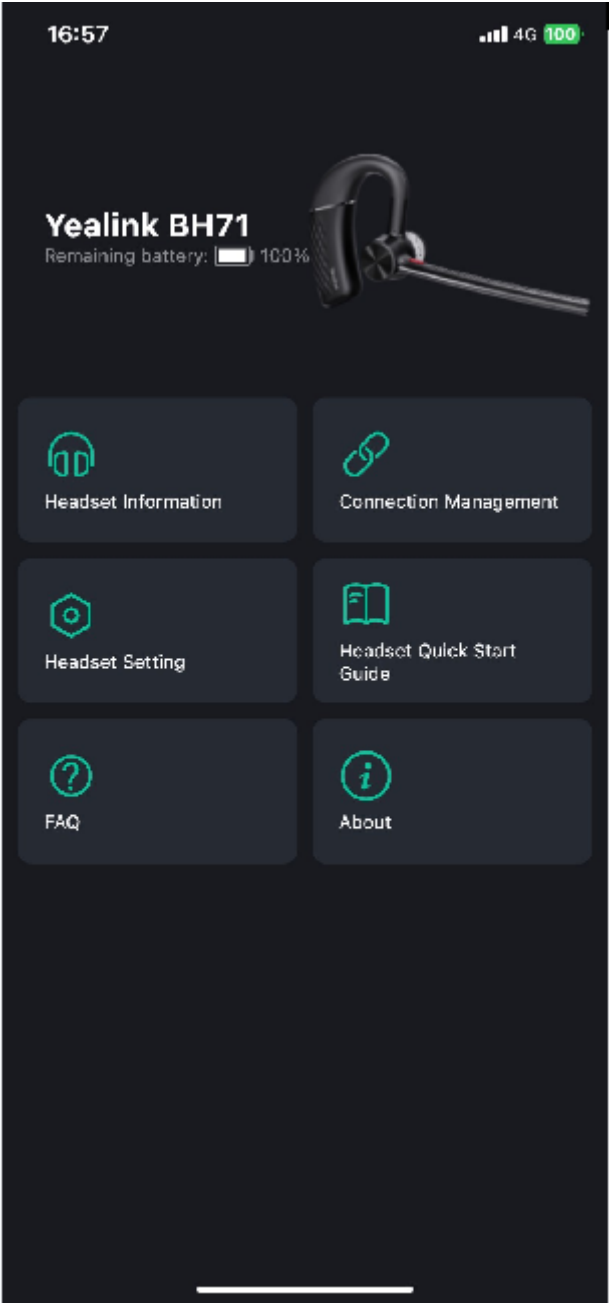
Yealink Connect is a mobile application designed to manage Bluetooth headsets, allowing you to quickly access device status, manage and control your Bluetooth devices, and personalize your experience even more.

-

Download the Yealink Connect App  from:



- With Yealink Connect, you can:
 - Device Status: Quickly check the headset's remaining battery level, version, language information, and more.
 - Headset settings: Further personalize your call and audio experience with feature configuration and mode switching.



Station Basic Settings

Basic Settings

- For [Yealink USB Connect](#): Go to **Device settings** > **Basic Settings**.
- For station screen: Go to **Basic** > **Basic Settings**.

General Settings

Function	Description
Language	Select the screen text language from a list of 13 languages.
Bluetooth	Enable/disable Bluetooth.  Enable this feature, and you can do the following: • Open discover: Enable the Bluetooth of the station to be discovered by your mobile phone or PC. • Discoverable time: Select the timeout period for Bluetooth to be discovered. Default: 5 min.
Device Name	Set the station's name, and it will take effect immediately. Default: Yealink BH71 Workstation
Discoverable Time	Select the timeout period for Bluetooth to be discovered. Default: 5 min.
Call Control with Softphone	Enable USB call control or not. Default: Enable.
Date Format	Set the date display format. • MMM DD • DD MMM Default: MMM DD
Time Format	Select the time display format. • 24 Hour • 12 Hour

	Default: 24 Hour
--	-------------------------

Sound Settings

Function	Description
Status Tone Type	Select the type of status tone. • Voice • Tones • Off Default: Voice.
Voice Guidance Language	Select the voice guidance from a language list. Default: English. • English • Chinese • German • French • Spanish
Keypad Tone	Hear a tone in the headset when pressing a button. Default: Enable.
Headset Volume	Get and adjust the local volume of the headset. • Level: 0-15 Default: 8.
Second Device Audio	Set the playback priority for multi-device music. Disable (First play priority): The headset is connected to device 1 and device 2. Device 1 plays music first, device 2 plays music later, and the headset still only plays the music of device 1. Enable (Last play priority): The headset is connected to device 1 and device 2. Device 1 plays music first, device 2 plays music later, and the headset will play the music of device 2. Default: Disable.

PC Softphone

Function	Description
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Headset Local Ringtone	Set whether a local ringtone is transmitted from the headset when a call comes from a connected device via USB. Default: Disable.
Base Ringtone Volume	Set the station ringtone volume when a call comes from a connected device via USB. Default: 4.
Local Ring Type	Select the local ringtone for incoming calls from USB-connected devices. Default: Ring1wav.

Deskphone

Function	Description
Headset Local Ringtone	Set whether the headset will play the local ringtone when the desk phone has an incoming call. Default: Enable.
Base Ringtone Volume	Set the station ringtone volume when the desk phone has an incoming call. Default: 4.
Local Ring Type	Select the local ringtone for incoming calls from USB-connected devices. Default: Ring1wav.

Display

Function	Description
Light Theme	Set the dark or light mode for the station. Default: Dark.
Backlight Time	The station will turn off the backlight to save power if there is no operation for a limited time. Default: Always On.
Backlight Active Level	Set the screen brightness. Default: 6.
Screensaver Wait Time	Set the waiting time for the screen saver. Default: 2h.
Screensaver Background	Set whether to display the built-in or the custom screensaver. Default: System.

Auto Sleep

Function	Description
Auto Sleep	Set the time for the headset to enter sleep mode when there is no device connected.  When the sleep time is over, the headset will reconnect to the paired device.

Factory Reset

Reset via Headset

Press and hold the **Call control** and **Mute button** for 6 seconds. You can hear the voice prompt "Factory Reset".

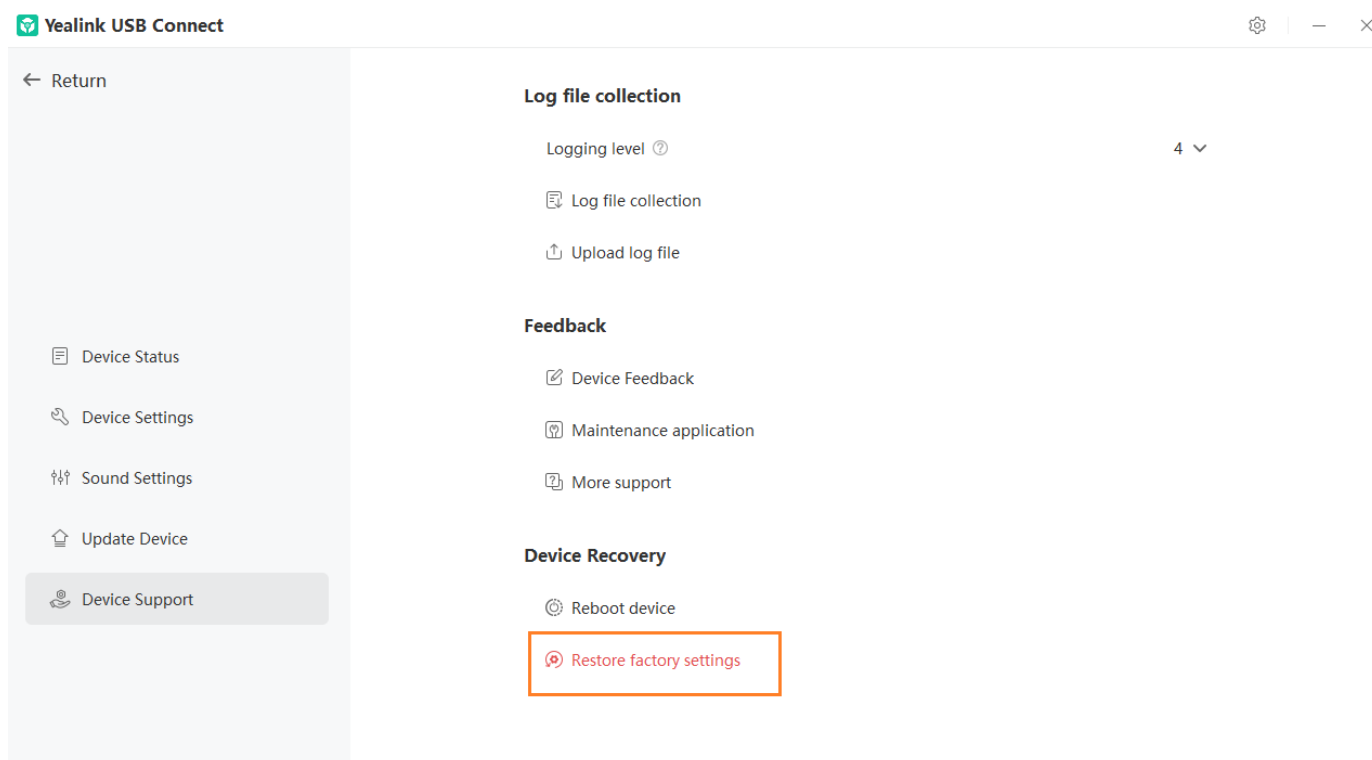
Reset via Yealink Connect Application

You can reset the headset via the [Yealink Connect application](#).

1. In the Yealink Connect application.
2. Go to **Headset Settings > Headset Factory Reset**.

Reset via Yealink Yealink USB Connect

1. Open the Yealink USB Connect application.
2. Go to **Device Support > Restore factory settings**.



FAQ

How to clear the previous connection device information?

Try to factory reset the headset.

Station Advanced Settings

- For Yealink USB Connect: Go to **Device settings** > **Advanced Settings**.
- For station screen: Go to **Basic** > **Advanced Settings**.

General Settings

Function	Description
USB Computer Audio	This setting determines when your headset receives audio from a connected PC. Default: Instant. • Instant: To have the audio (not call audio) turned on instantly. • Delayed: To have the audio (not call audio) turned on automatically with a brief delay. The delay will filter out short notification sounds from the PC. • Never: To never have audio (not call audio) in the headset. • Always: To always have audio in the headset; this will affect the battery life.
Mute Reminder	Enable/disable the paired headset to play a periodic audio reminder when the microphone is muted.
Mute Reminder Interval	Configure the interval time to play a periodic audio reminder when the microphone is muted. ! It appears only if Mute Reminder is enabled. It takes effect only when the microphone detects that you are speaking continuously.
Platform	Change the platform between UC and Teams.

Calling Settings

Function	Description
Call Device	Select which device to use for the outgoing call. • Automatic • PC Softphone • Desk Phone • Mobile Device 1 • Mobile Device 2
PC Call Device	Connect the headset to multiple PC softphones; the feature supports specifying a

	PC softphone to enter the dialing screen to make a call. Displayed only when Call Device is set to Automatic or PC Softphone.
Call Priority	Select which call takes priority when a second call is accepted. • New call: The first call is placed on hold, and the new call is active. • Current call: The first call is active and the new call is placed on hold.
Auto Answer when Undocked	Enable/disable incoming calls to be answered by undocking the headset. Default: Enable.
Open Line when Undocked	Enable/disable entering the dialing screen when undocking the headset.
Noise Suppression	Enable/disable the station to suppress the environmental noises when in a call. Default: Disable.
Smart Noise Block	Enable/disable the station to block out/eliminate the noises when in a call. Default: Enable.  It appears only if Mute Reminder is enabled. It takes effect only when the microphone detects that you are speaking continuously.
Phone Type	If you use a USB cable to connect your Unify phone, you need to change the configuration. • Normal (Other phones) • Unify

Hearing Protection

Function	Description
Anti-Startle Protection	Select to automatically adjust the volume level in the headset to limit your daily exposure to excessive audio volume. The headset always provides protection against sound spikes. • Peak Block Protection • Australian G616 Protect
Daily Noise Exposure	Configure the daily noise exposure levels. • No Limiting • 80dBA • 85dBA

Admin Settings

Function	Description
Reset Configuration	Factory reset the station.

Bind Bluetooth Headset to the YMCS Platform

Introduction

Yealink Management Cloud Service (YMCS) is based on cloud architecture and has various management functions. The management platform allows enterprise administrators to deploy and configure Yealink devices used in an enterprise.

Enter the address of YMCS (<https://ymcs.yealink.com>) in the browser. For more information, please refer to [Yealink Management Cloud Service](#) or contact Yealink technical support.

Browser Requirements

YMCS supports the following browsers:

Browser	Version
Firefox	55 or later
Chrome	55 or later
Internet Explorer	11 or later
Safari	10 or later

How to Bind

For more detailed information, refer to the [YMCS Document](#).

Headset Advanced Settings

You can change the Advanced settings of the headset via the [Yealink USB Connect](#).

Go to **Device settings > Advanced Settings**.

General Settings

Function	Description
Mute Reminder	Enable/disable the paired headset to play a periodic audio reminder when the microphone is muted.
Mute Reminder Interval	Configure the interval time to play a periodic audio reminder when the microphone is muted.  It appears only if Mute Reminder is enabled. It takes effect only when the microphone detects that you are speaking continuously.
Platform	Change the platform between UC and Teams.

Calling Settings

Function	Description
Equalizer for Calls	Select an audio preference to use for all calls. Default: Normal. • Normal: The bass and treble are balanced. • Bass: The bass is enhanced. • Treble: The treble is enhanced.

Hearing Protection

Function	Description
Anti-Startle Protection	Select to automatically adjust the volume level in the headset to limit your daily exposure to excessive audio volume. The headset always provides protection against sound spikes. • Peak Block Protection • Australian G616 Protect
Daily Noise	Configure the daily noise exposure levels.

Exposure	• No Limiting • 80dBA • 85dBA
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Headset Basic Settings

You can change the basic settings of the headset via the [Yealink USB Connect](#).

Go to **Device settings** > **Basic Settings**.

Function	Description
Status Tone Type	Select the type of status tone. • Voice • Ringtones • Off
Voice Guidance Language	Select the voice guidance from a language list. Default: English. • English • Chinese • German • French • Spanish
Keypad Tone	Enable/disable the paired headset to produce a sound when pressing the keys.
Headset Volume	Set the local default volume.
Second Device Audio	Set the playback priority for multi-device music. Disable (First play priority): The headset is connected to device 1 and device 2. Device 1 plays music first, device 2 plays music later, and the headset still only plays the music of device 1. Enable (Last play priority): The headset is connected to device 1 and device 2. Device 1 plays music first, device 2 plays music later, and the headset will play the music of device 2.