

Package Contents

After opening the package, check that all the items on the list are included. If any items are missing, contact your dealer.

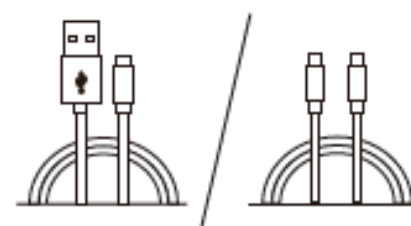
- **Standard**



BH72(BH72 Lite)



Storage Bag



USB 2.0 Cable
(USB-A to USB-C
or USB-C to USB-C)



Quick Start Guide

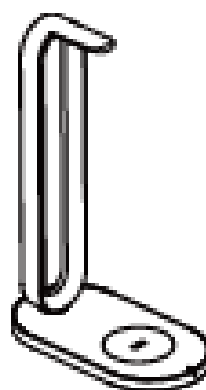


BT51-A Dongle or
BT51-C Dongle

- **Optional**



Power Adapter

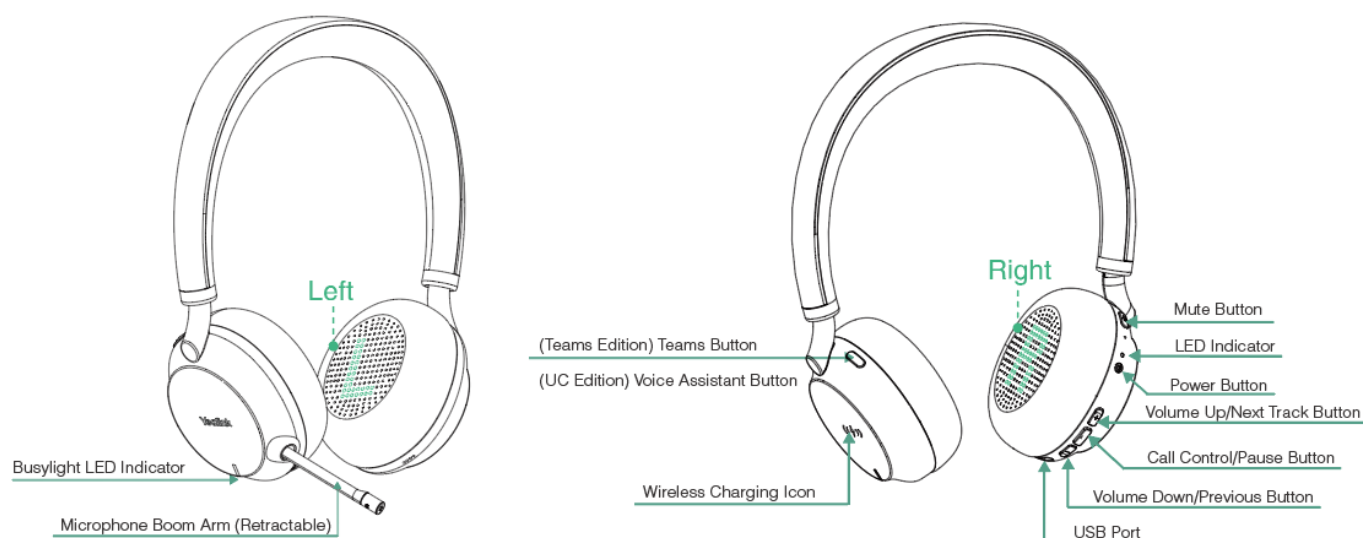


BHC76 Wireless Charging Stand



- We recommend that you use the included accessories because other accessories may have compatibility issues that prevent them from working properly.
- The BH72 Lite does not support the BHC76 wireless charging stand.

Overview



Item	Action & Function
Busylight LED Indicator	• Flash red: Incoming Call • Solid red: Talking • Flash purple: Connecting to Teams • Solid purple: Connected to Teams successfully
Microphone Boom Arm (Retractable)	Push the boom arm to mute a call.
(Teams Edition) Teams Button	Press to invoke the Teams client in the idle state.
(UC Edition) Voice Assistant Button	Press and hold for 2 seconds to activate the voice assistant.
Mute Button	Press to mute or unmute the microphone.
LED Indicator	• Charging status: - Charging: Solid red - Fully charged: Solid green • Power on/off status: - Power on: Solid green for 2s - Power off: Solid red for 2s
Power Button	• Press and hold for 2 seconds to power on. • Press and hold for 2 seconds to power off.

Volume Up/Next Track Button	• Press to turn up the volume. • Press and hold for 1.5 seconds to go to the next track.
Call Control/Pause Button	• Press to pause or play music. • Press to answer/end a call. • Double-press to reject a call.
Volume Down/Previous Button	• Press to turn down the volume. • Press and hold for 1.5 seconds to go to the previous track.
USB Port	Connect to the USB cable.
Wireless Charging Icon	When the device is placed on the wireless charging stand to charge, the center of the device needs to be aligned with the icon.

LED Indicator

Headset LED Indicator Basic

LED Indicator	Description
Solid green for 2 seconds	Power on
Solid green for 2 seconds (once)	Connect to BT51/Bluetooth device
Off	Connect to the USB device
Solid red for 2 seconds	Power off

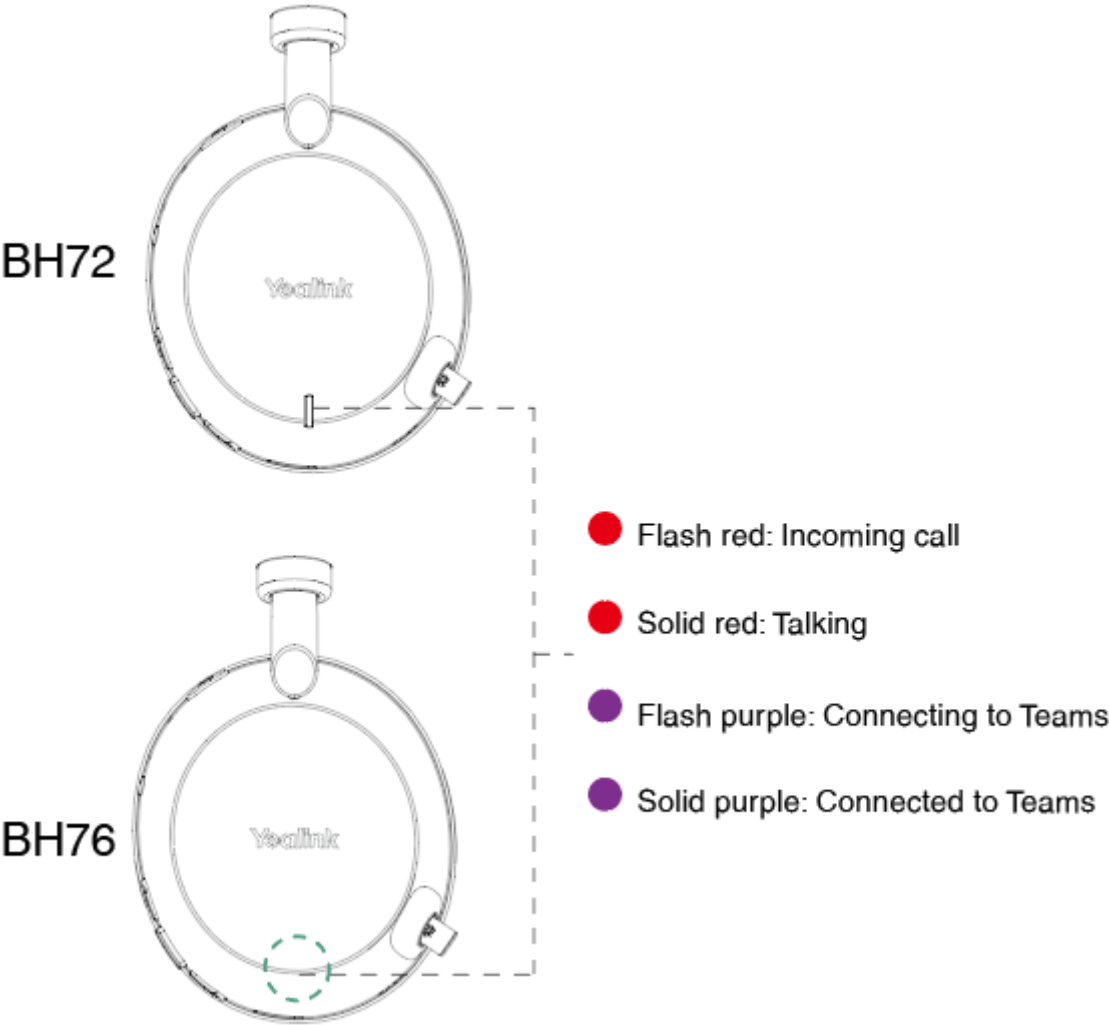
Pairing Mode

LED Indicator	Description	Action
Solid green for 2 seconds	Enter pairing mode	In power off: press and hold the Power button for 3 seconds to enter pairing mode
Flash red and green alternately	Pairing	/
Solid green for 2 seconds (once)	Paired	/
Flash red and green alternately	Cancel the pairing	In pairing mode: Press and hold the Power button for 3 seconds to cancel the pairing
Flash red and green alternately	No device connect	In pairing mode: No device connected for five minutes

Calling

Busylight LED Indicator	Description
Flash red 1 time per 500 milliseconds	Coming call
Solid red	Dial a call
Solid red	On a call

Busylight



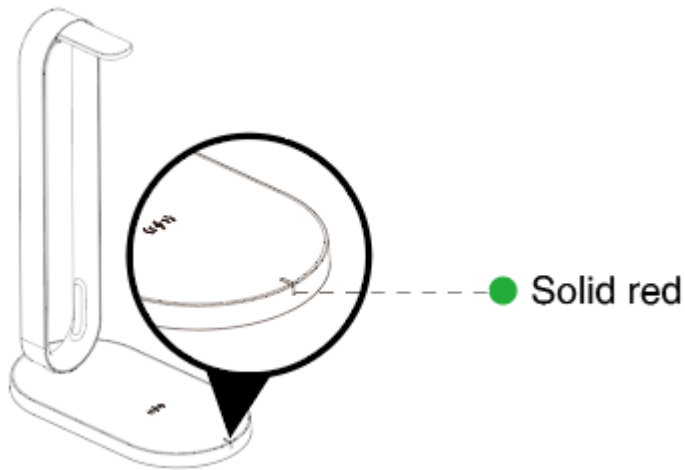
! Only the Teams edition can connect to Teams.

Charge

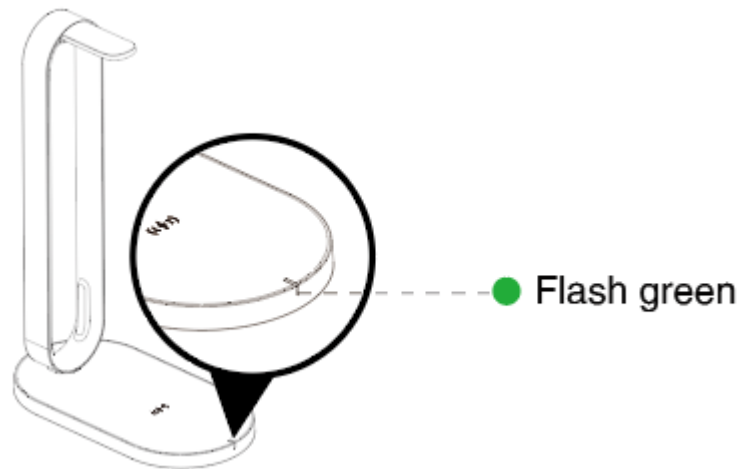
LED Indicator	Description
Flash red 1 time per 2 seconds	Low battery (<5%)
Solid red	Charing
Solid green	Fully charged

Wireless Charging LED Indicator

- Charging



- The charging device is not aligned with the charging area

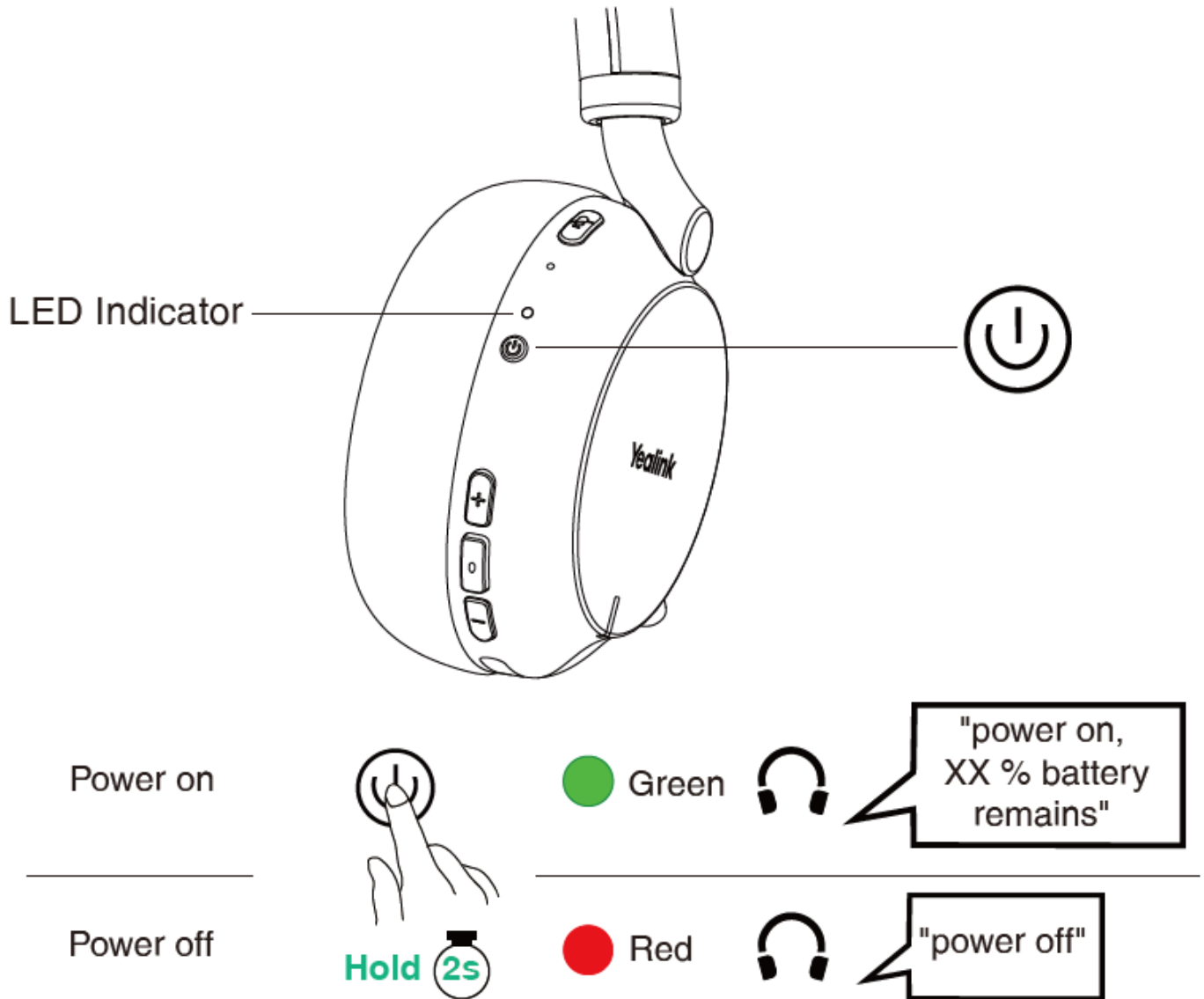


BT51 LED Indicator

LED Indicator	Description
Fast flashing red and blue	Pairing mode
Solid blue	Device connected
Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

Power On & Power Off

Press and hold the **Power** button for 2 seconds.



Fit

Fit BH72/BH76 Headset

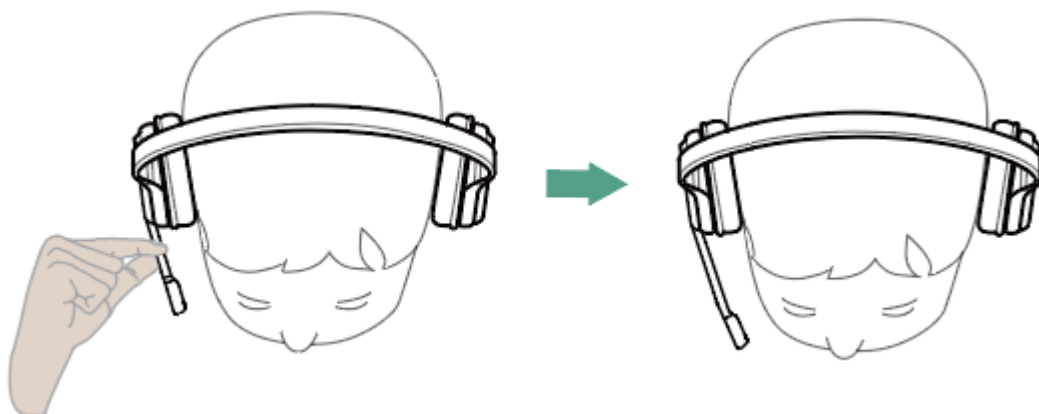
- **Adjust the Headband**

- Put the headset on your head with the **L** (left) mark on your left ear and the **R** (right) mark on your right ear.
- To adjust the headband, lengthen or shorten the band until it fits comfortably. Position the ear cushions so that the foam cushions sit comfortably over the center of your ears.

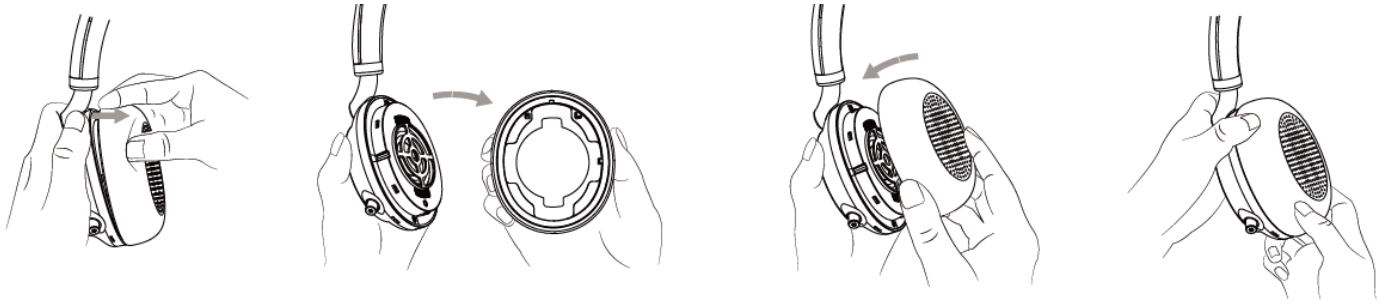


- **Adjust the Boom**

- Pull out the boom arm to obtain professional audio quality, and can easily hide the microphone boom arm to obtain a stylish appearance.



Replace BH72/BH76 Ear Cushion



FAQ

How to clean the Yealink headset?

Please follow these hygiene practices and keep your products clean.

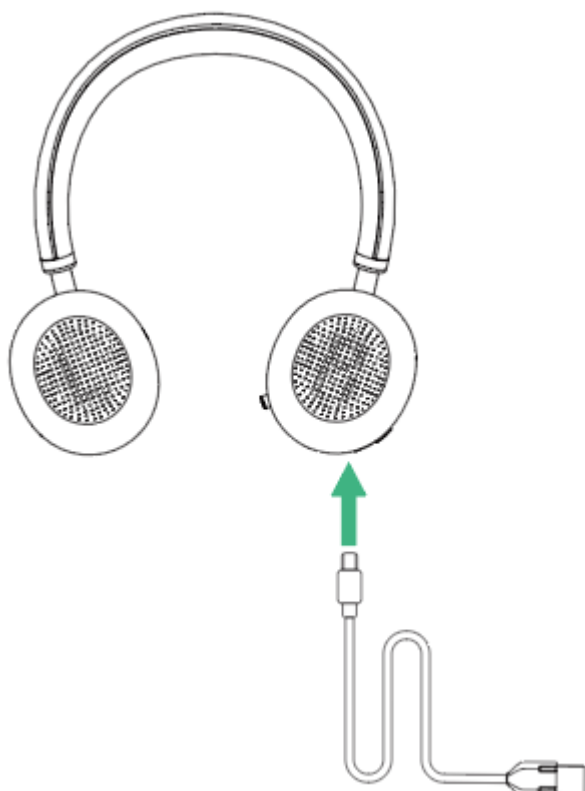
1. Rub the cloth with a bit of regular soap and water, making sure to dry the excess liquid to prevent the cloth from dripping. Use only soap and water, do not use a strong cleaner.
2. Gently wipe the headset to make sure there is no foam on the surface.
3. Leave the headset for at least one minute.
4. Wipe the surface with a slightly damp cloth (water only).
5. Dry in the air.
6. If you do not use the headset, avoid contact with dirty surfaces to keep it clean.

Charge

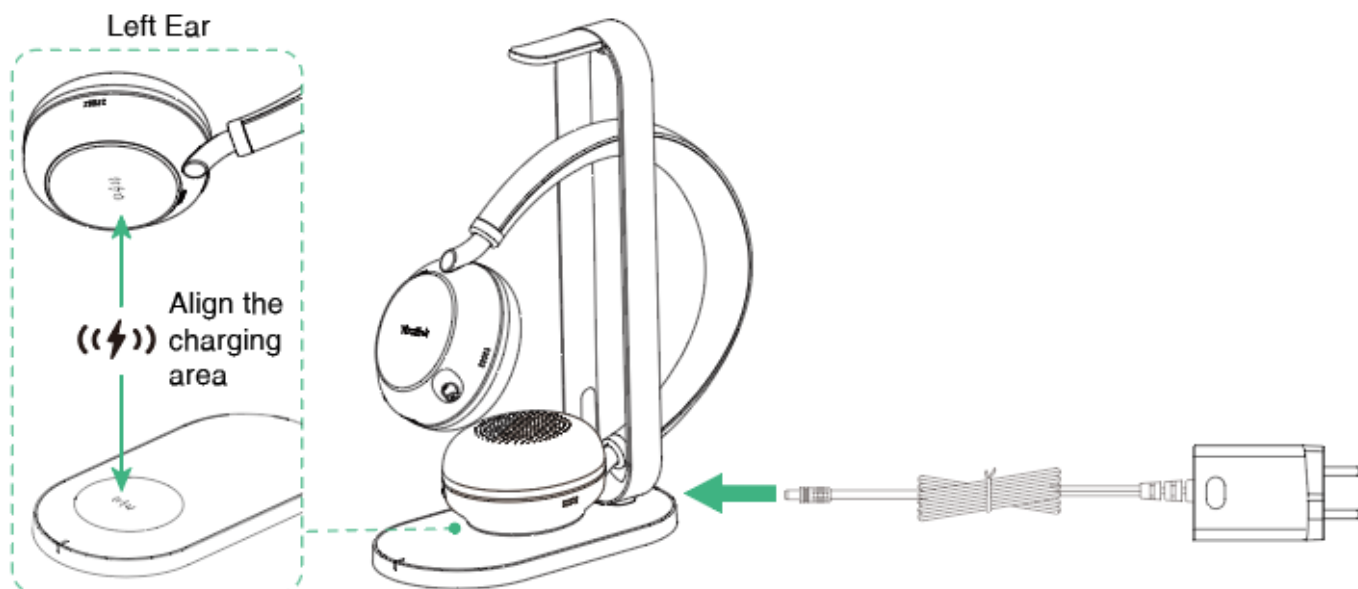
The headset can be charged using the optional charging stand or via a USB charging cable plugged directly into the headset.

Charge Headset

- **USB Charging**



- **Wireless Charging (optional)**

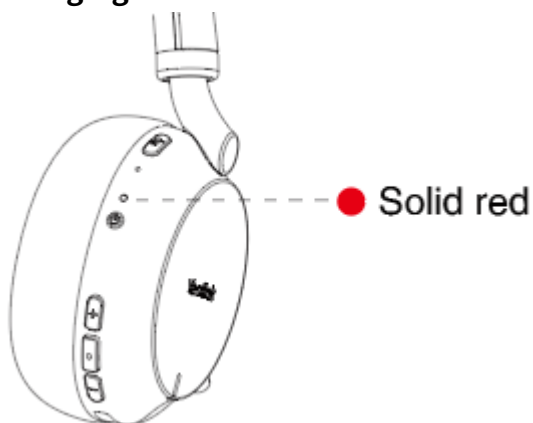




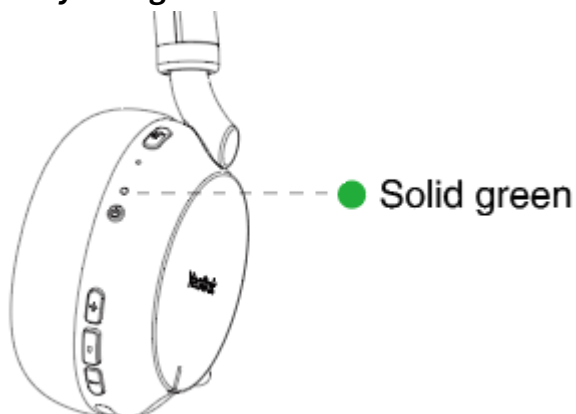
- We recommend you fully charge the headset when using it for the first time.
- The BHC76 is compatible with devices supporting Qi wireless charging, such as mobile phones and headsets.
- It takes two hours for USB charging and three hours for wireless charging to be fully charged.
- When the headset is powered on but not being worn and used, it will automatically enter sleep mode after 5 minutes to conserve battery. To exit sleep mode, simply press the Power button.

LED Indicator Headset

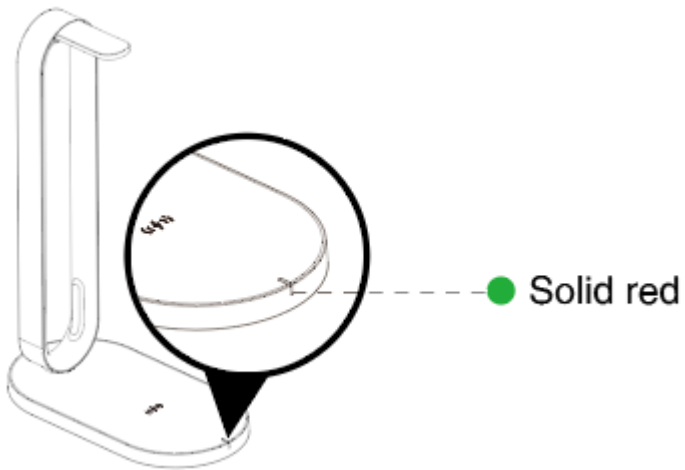
• Charging



• Fully Charged



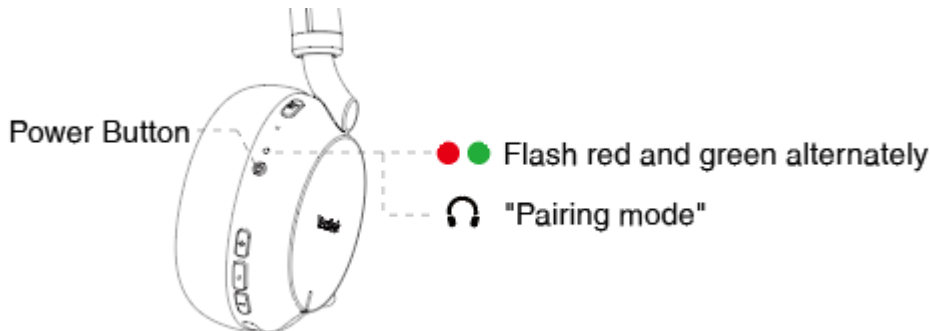
Wireless Charging Cradle (Optional)



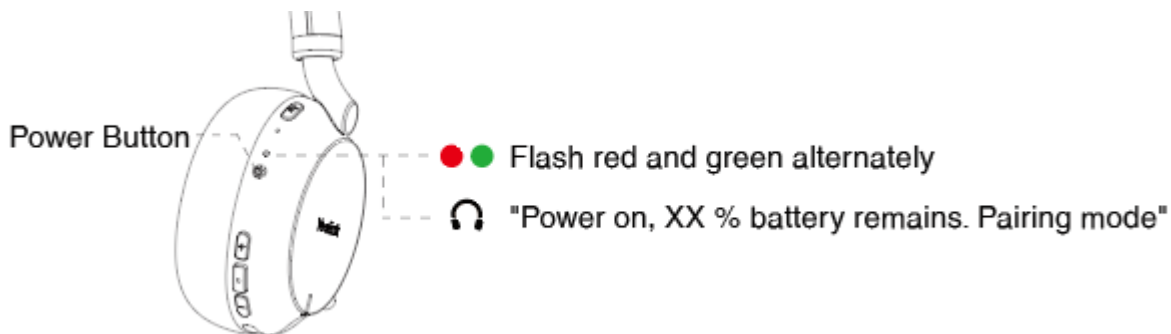
Enter BH72 & BH76 & BH76 Plus into Pairing Mode

Enter Pairing Mode

- In power on status
- Press and hold the **Power** button for 3 seconds.



- In power off status
- Press and hold the **Power** button for 5 seconds.



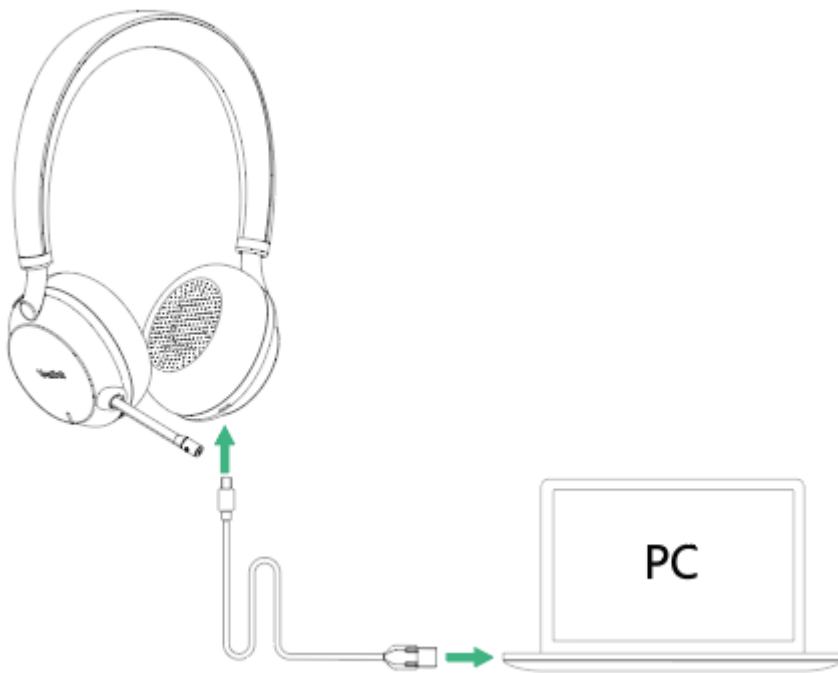
Cancel Pairing Mode

- Press and hold the **Power** button for 2 seconds.
- If the headset is not connected to any devices after entering pairing mode for five minutes, it will automatically enter sleep mode, and the headset will automatically exit pairing mode.

Connect BH72 & BH76 & BH76 Plus to PC

You can connect your headset to a PC via Bluetooth or a USB cable. Then you can use your headset to perform call controls for the softphone.

Connect to PC via Cable



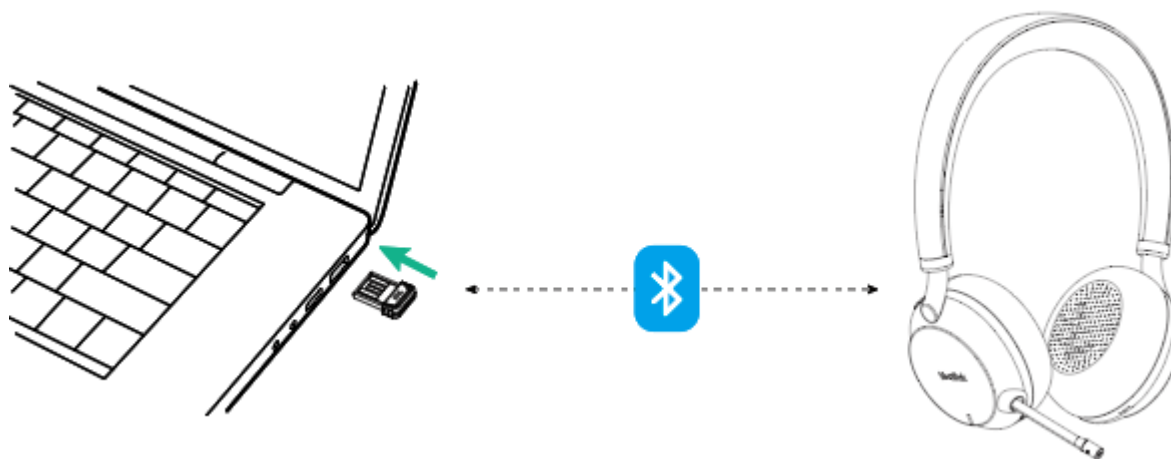
Connect to PC via Bluetooth

You can connect the headset to the PC via a Bluetooth dongle BT51. The headset and the BT51 are pre-paired and ready to use out of the box.

! If you connect the headset to the PC via built-in Bluetooth, it can only support voice pickup and audio playback.

Procedure

1. Connect the BT51 to a USB port on your PC.
2. After a successful connection, the BT51 LED indicator turns solid green.



4. To manually pair the headset with the BT51, please refer to [Manually Pair Headset with BT51 \(Optional\)](#).

BT51 LED Indicator

LED Indicator	Description
Fast flashing red and blue	Pairing mode
Solid blue	Device connected
Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

Headset Indicator

LED Indicator	Description
Flash red and green alternately	Connecting
Solid green	Connected

FAQ

Can the BH7X headset series work with two devices simultaneously?

Yes.

How to clear the previous connection device information?

Try to [factory reset](#) the headset.

Connect BH72 & BH76 & BH76 Plus to Desk Phone

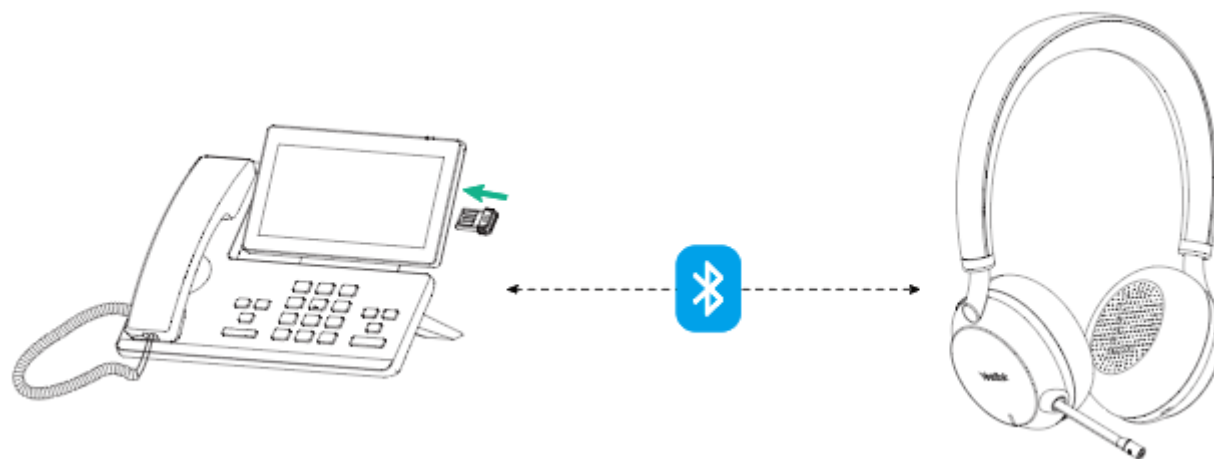
You can connect your headset to a desk phone via Bluetooth or a USB cable. Then, you can use your headset to perform call controls for the desk phone.

Connect to the Desk Phone via Cable



Connect to the Desk Phone via Bluetooth

If your desk phone does not support Bluetooth or you do not want to use the built-in Bluetooth, you can connect the base via the Bluetooth Dongle BT51.



1. Make sure the Bluetooth of the headset is enabled.

2. Connect the BT51 to the desk phone.
3. On your desk phone, turn on Bluetooth and select **BH72**.

💡 To [manually pair the headset with the BT51 \(Optional\)](#), please use the Yealink USB Connect.

BT51 LED Indicator

LED Indicator	Description
Fast flashing red and blue	Pairing mode
Solid blue	Device connected
Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

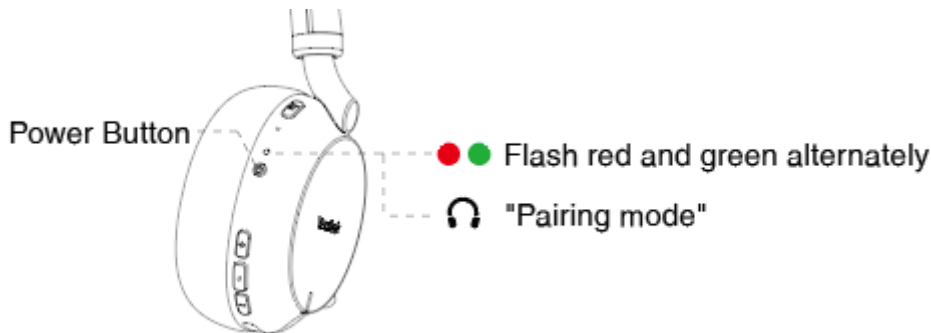
Headset Indicator

LED Indicator	Description
Flash red and green alternately	Connecting
Solid green	Connected

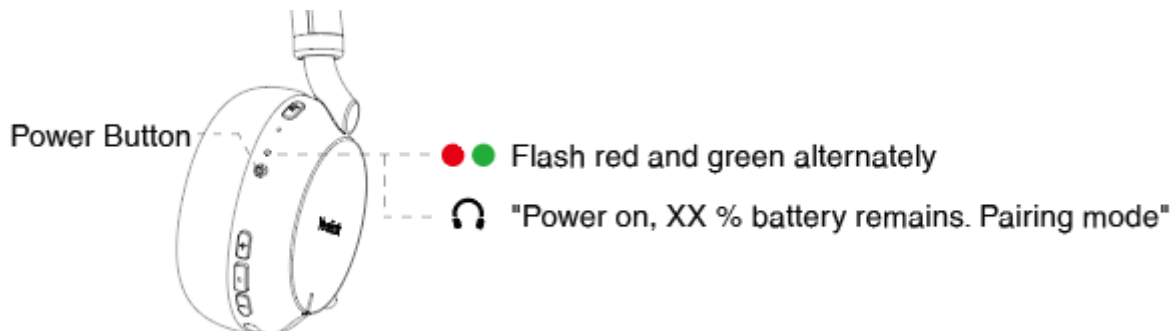
Connect BH72 & BH76 & BH76 Plus to Mobile

Connect to the New Mobile Phone

1. Enter the headset into the pairing mode.
2. Do one of the following:
 - **In power on status:**
Press and hold the **Power** button for 3 seconds.



- **In power off status:**
Press and hold the **Power** button for 5 seconds.



2. On your mobile phone, enable **Bluetooth** and select **Yealink BH72** or **Yealink BH76**.



! The Yealink BH72 or BH76 is the default device name. You can edit the device name via the Yealink USB Connect.

Headset Indicator

LED Indicator	Description
Flash red and green	Connecting
Solid green	Connected

Connect to Paired Mobile Phone

1. Power on the BH72 or BH76 headset.
2. Unlock the screen of the mobile phone if it is locked.
3. If the headset has automatically connected to the last connected device, you will hear a notification sound announcing that the connection is established.
4. Check the connection status on your phone. If it is not connected, proceed to step 4.
4. Go to **Settings** > **Bluetooth** on your mobile phone.
5. Tap the paired mobile phone on your mobile phone.



7. You will hear a notification sound announcing that the connection is established.

FAQ

Does the BH7X headset support connecting to an iPhone and an Android phone simultaneously?

Yes, the BH7X headset supports pairing with two Bluetooth devices at the same time. Therefore, it can pair with an iPhone and an Android phone simultaneously.

Can the BH7X series of headsets be used with a

smartphone and touch panel?

Yes, the headset of the BH7X series supports pairing with two Bluetooth devices simultaneously. Therefore, it can pair with a smartphone and a touch panel at the same time.

Manually Pair BH72 & BH76 & BH76 Plus with BT51

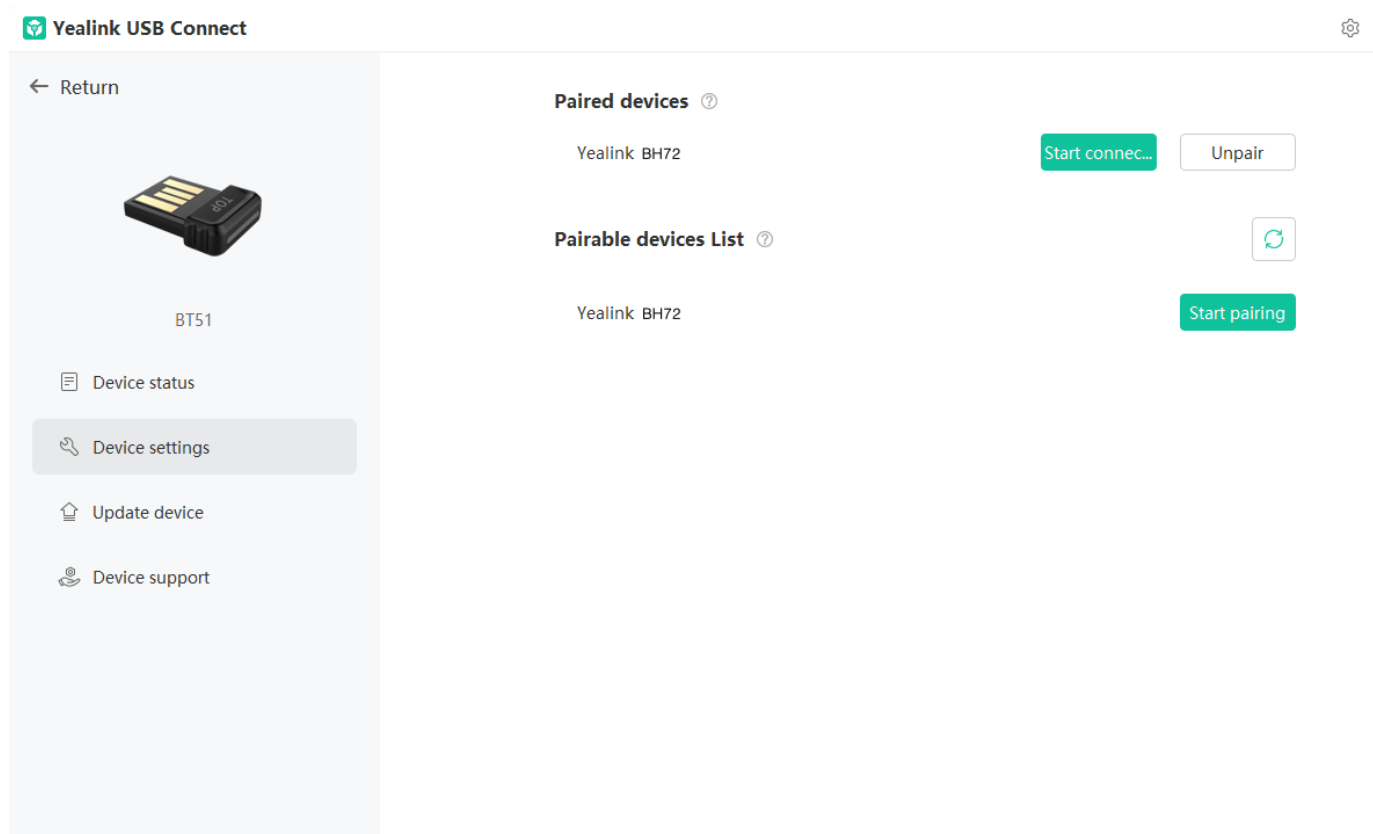
Manually Pair Headset with BT51 (Optional)

Before You Begin: Make sure that the base is in Bluetooth [pairing mode](#).

1. Run the [Yealink USB Connect](#).
2. Select the BT51 device CARD.
3. Select **Device Settings**.

4. In the **Pairable devices List** field, click  to search for the pairable device.

5. Find the desired device and click **Start pairing**.



! The headset only saves the pairing information of one BT51. After pairing a new BT51, the headset will automatically delete the old BT51 pairing information.

BT51 LED Indicator

LED Indicator	Description
Fast flashing red and blue	Pairing mode

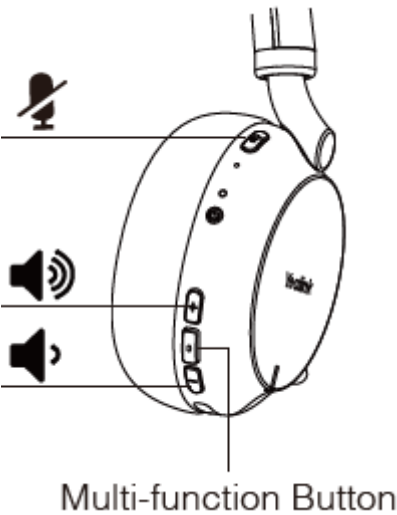
Solid blue	Device connected
Slow flashing blue	Reconnect a device
Solid red	Mute active
Fast flashing purple	A coming call
Solid purple	Microsoft Teams connected/on a call
Slow flashing purple	Microsoft Teams notification
Off	No device connect

Headset Indicator

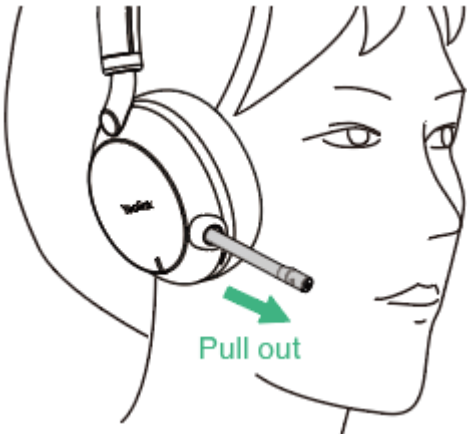
LED Indicator	Description
Flash red and green alternately	Connecting
Solid green	Connected

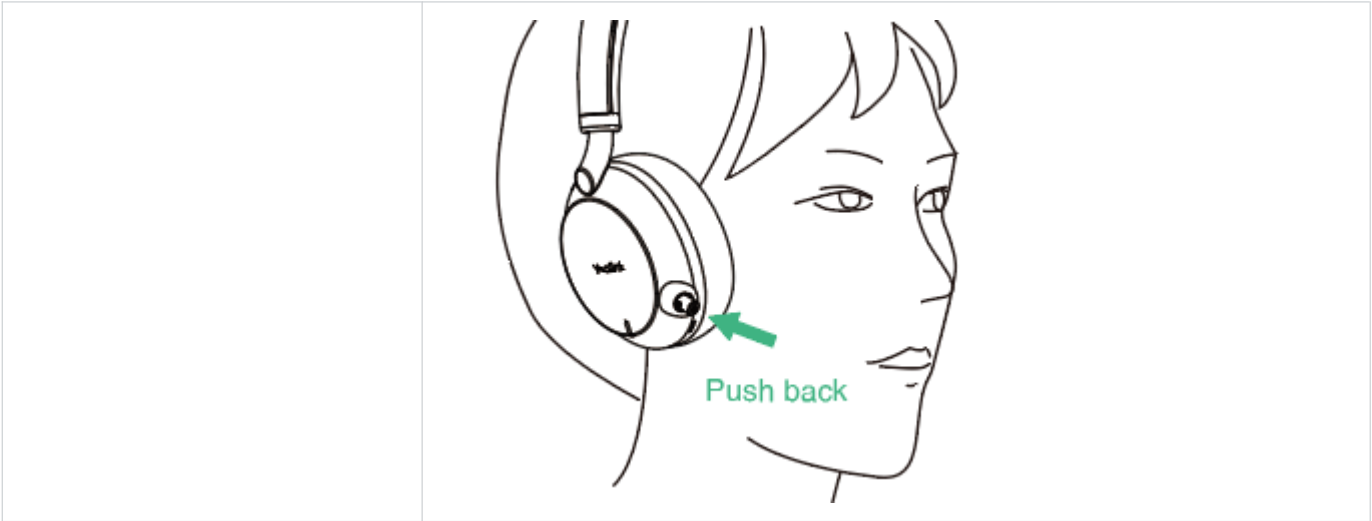
Call Control

You can do the following to control BH72/BH76 calls.



Basic Call

Function	Action
Answer call	Press the Multi-function button or pull out the microphone boom arm.  The diagram shows a person's head in profile wearing the headset. The microphone boom arm is extended forward. A green arrow points to the arm with the text "Pull out" below it.
End call	Press the Multi-function button.
Reject call	Double-press the Multi-function button.
Redial call	Double-press the Multi-function button.
Mute call	• Press the Mute button. • Push back the microphone boom arm.

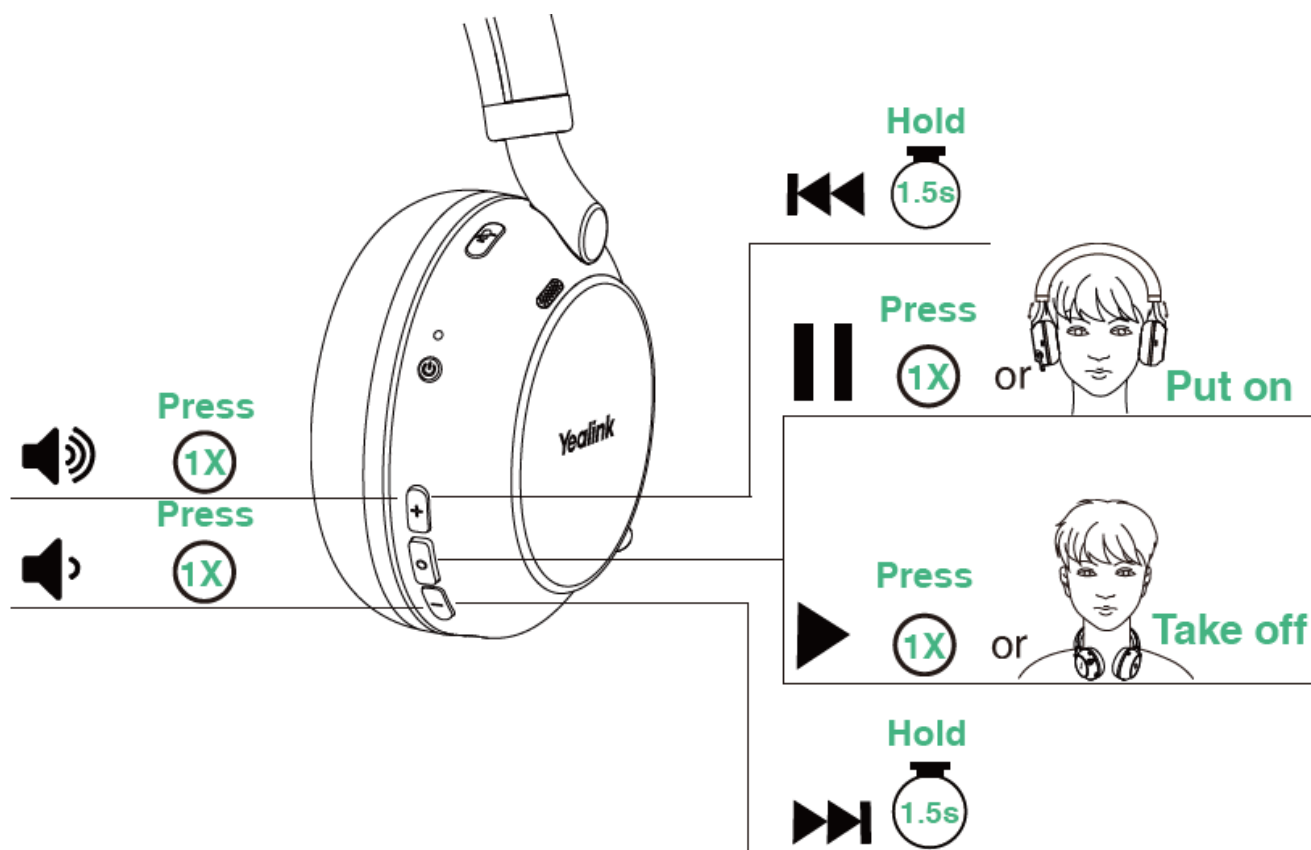


💡 When the microphone boom arm is pushed back, it is always muted. You can unmute the microphone by pressing the Mute button.

Multiple Calls

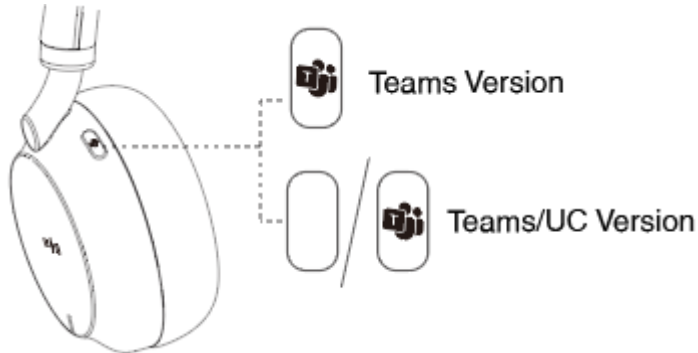
Function	Action
End the current call and answer the incoming call	Press the Multi-function button.
Reject the incoming call while on a current call	Double-press the Multi-function button.
Hold the current call and answer the incoming call	• For UC version: Press and hold the Multi-function button for 1.5 seconds. • For Teams version: Press the Multi-function button or hold the Multi-function button for 1.5 seconds.

Adjust Volume



Customers Button

You can do the following to activate the BH72/BH76 Voice Assistant.



- Open Teams Notification (Teams Version): Press the **Multi-function** button.
- Activate Voice Assistant (Teams/UC Version): Press and hold the **Multi-function** button for 2 seconds.

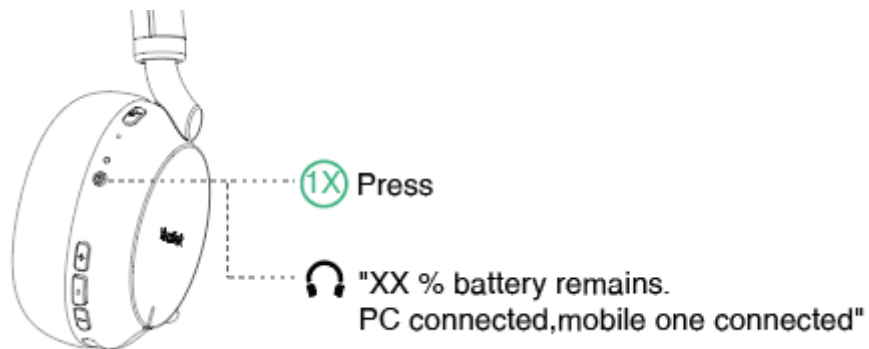


Siri, Google assistant...,
depending on mobile phone.

Check Device Battery & Connecting Status

You can do the following to check the BH72/BH76 battery level/connecting status.

1. Make sure the headset is powered on.
2. In the idle state, press the **Power** button.

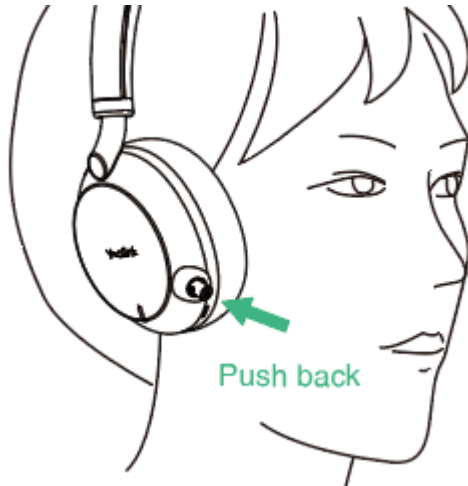


Mute Headset

Mute Headset

Do one of the following:

- Press the Mute button.
- Push back the microphone boom arm.



- Remove the headset.

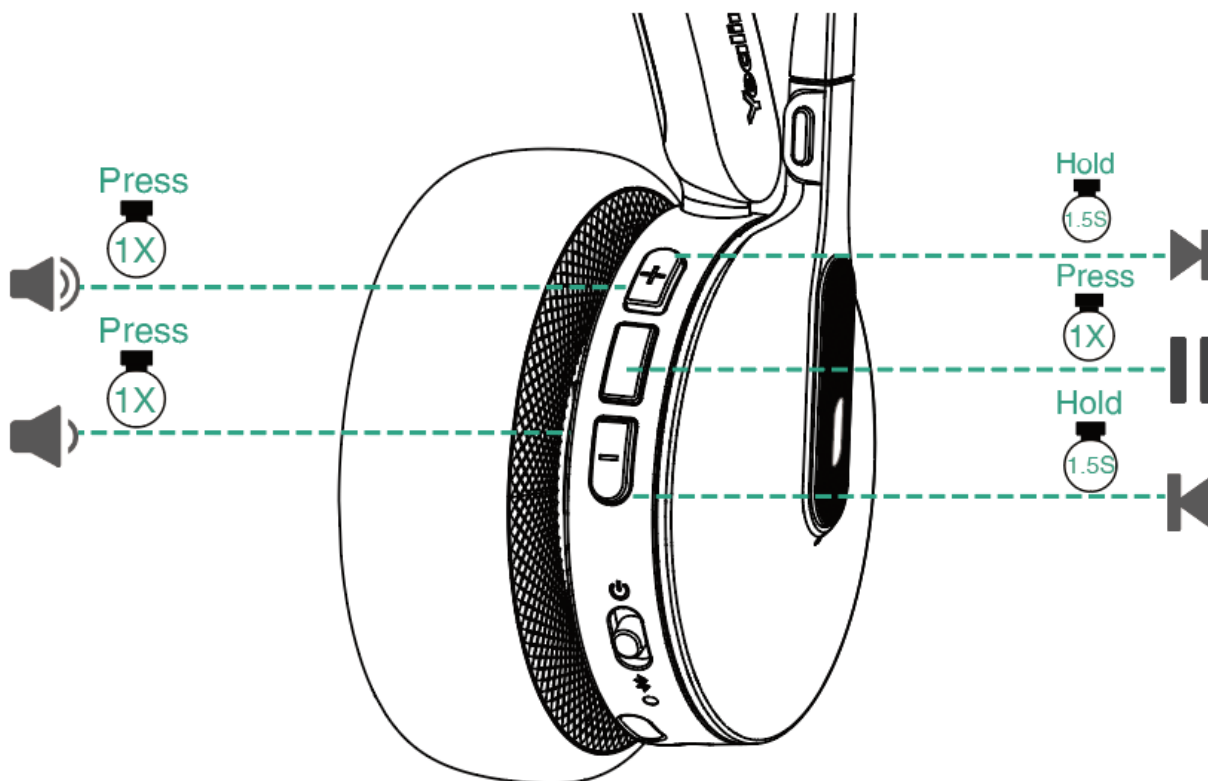
! This feature is only supported when you are listening to music with BH76.



Media Control

Control Music

Operate the Bluetooth device to start playback and adjust the volume to a moderate level.



💡 You can go to the Yealink Connect App on your phone or the Yealink USB Connect software on your PC to adjust the music effect of the headset.

For Yealink Connect or Yealink USB Connect:

- Go to **Moments** to select **Office**, **Relax**, and **My Moment**.
- You can also tap **Music Presets** to adjust the music effects.

Update Firmware

What Is Firmware

Firmware is product software that controls how a device operates. To ensure your device performs optimally, we recommend updating the firmware to **the latest version**. Please go to the product support page to download the available firmware.

Check Firmware Version

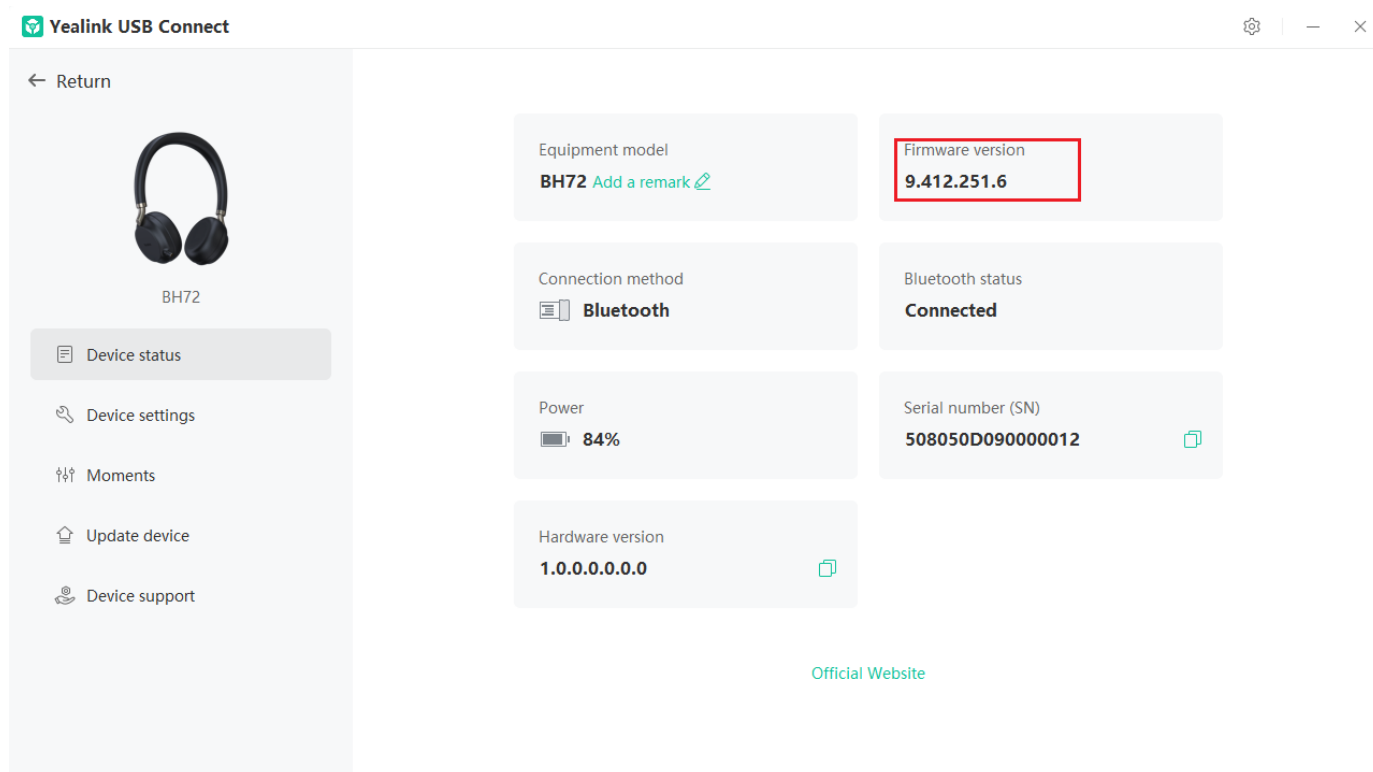
Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Run **Yealink USB Connect**.
2. Go to **Device status** to check the firmware version.

The following takes BH72 for example.



For more information on Yealink USB Connect, refer to the [Yealink USB Device Manager Client User Guide](#).

Update via Yealink USB Connect

Before You Begin:

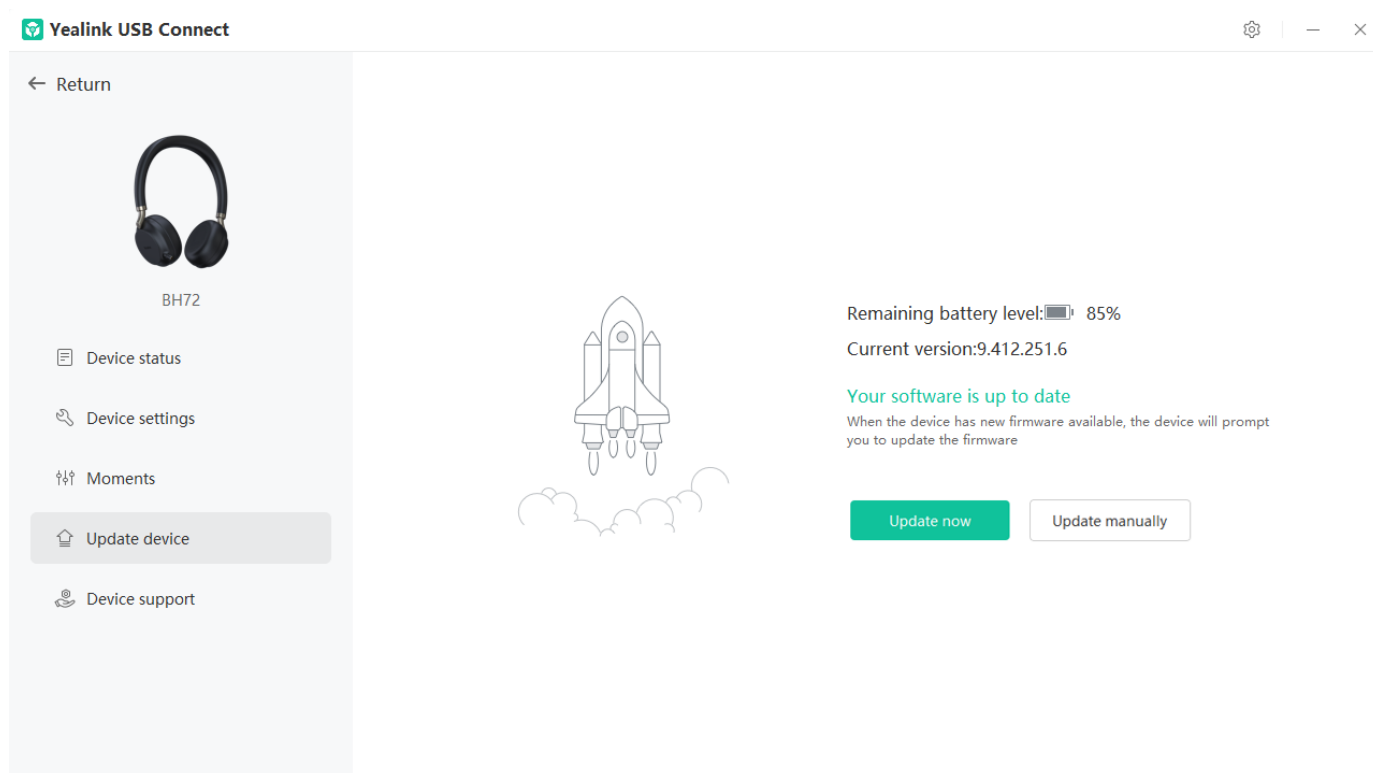
We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the headset to the PC via the USB cable.
2. Run **Yealink USB Connect**.
3. Go to **Update device**.
4. Do one of the following:
 - Click **Update Now** to update the firmware to the newest version automatically.
 - Click **Update Manually** to update the firmware to the specific version manually.
5. Confirm the action.

The following takes BH72 for example.

You need to download the firmware from the product documentation page first.



Update via Yealink Connect App

Before You Begin

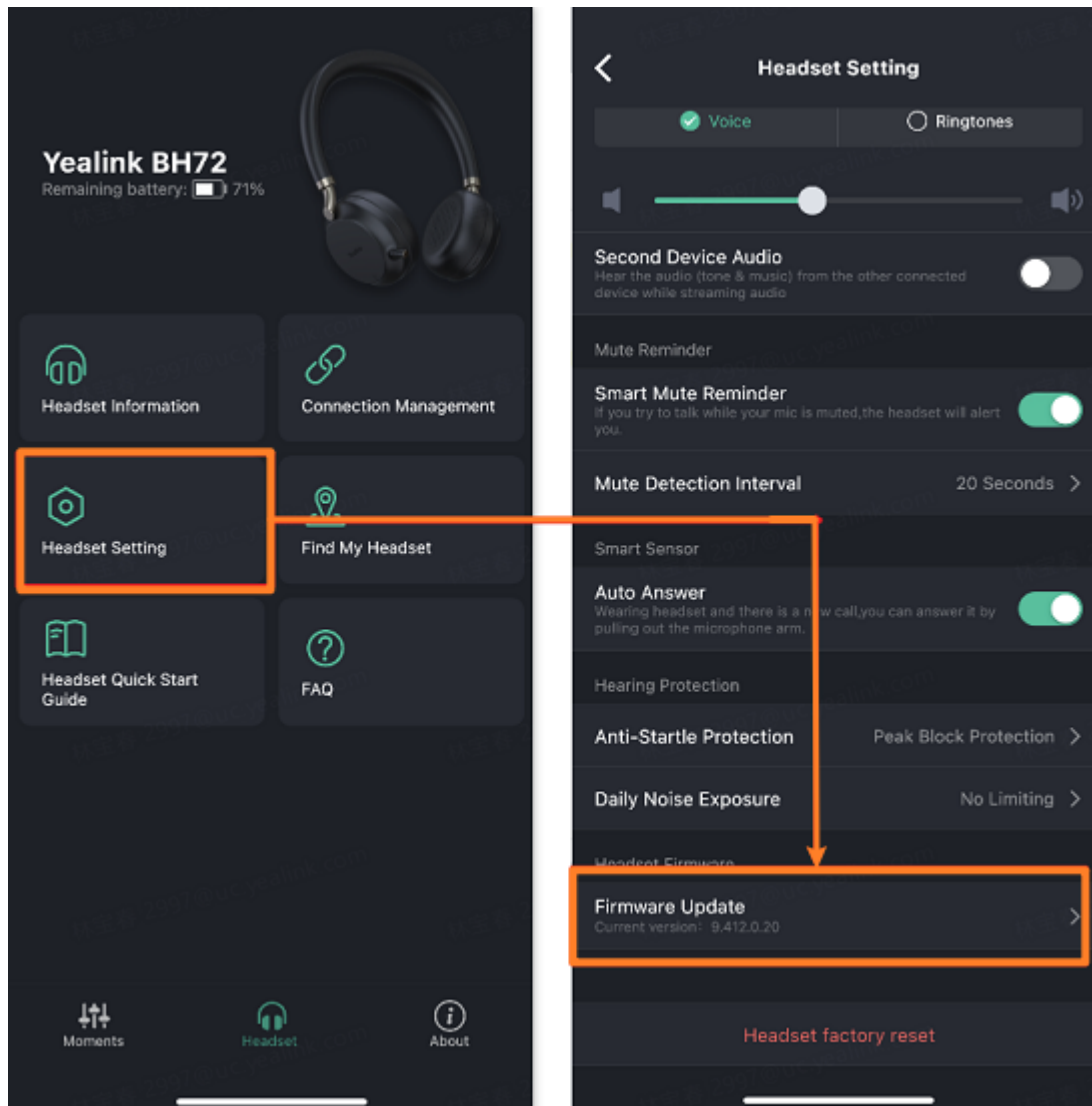
We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the headset to your mobile phone via Bluetooth.
2. Enter the headset into pairing mode.
 - **For BH72/BH76/BH76 Plus:** Press and hold the **Power** button for 3 seconds to enter the headset into pairing mode. If the headset is in the power-off state, you need to press and hold the **Power** button for 5 seconds to enter the headset into pairing mode.

- **For BH70/BH71/BH74/BH78:** Slide and hold the power switch away from the off position for 3 seconds until you hear "pairing mode", and the headset's LED indicator flashes red and green.
3. The LED indicator flashes red and green.
 4. Open Yealink Connect, and it will connect to the headset automatically.
 5. Go to **Headset Setting** > **Headset Firmware** to update the headset firmware.

The following takes BH72 for example.



Update via YMCS/YDMP

Procedure

1. Enter the web user interface of the Yealink Management Cloud Service (YMCS)/Yealink Device Management Platform (YDMP).

2. Go to **Device Management** > **USB Device** to select the corresponding device, and click .

The following takes BH72 for example.

Home

Device Management

Phone Device

USB Device

Room System

Workspace Device

Firmware Management

Software Management

USB Device

Device ID/Device Name/Host IP

Search More

0 selected

Delete

Site Settings

Update Firmware

Update Software

Update Resource

Update Configuration

Device ID	Model	Device Name	Host IP	Firmware Version..	Status	Operati...	
☐	508000C072400...	BH72	YL1425-A04705PC	10.86.3.55	104.420.0.35	Offline	 
☐	506010C110000...	UVC20	YL2264-A04338PC	10.82.22.20	257.410.254.139	Offline	 
☐	88008191190001...	CP900	YL2264-A04338PC	10.82.22.78	100.420.0.47	Offline	 

3. Click **Update Firmware** to select the version and execution mode.

Firmware Upgrade

Note: After update, the current firmware will be overwritten

Model:
☒ WH62

Version source:
☒ Official Version ☐ Custom Version

* Select Version:
BH72:

Please select a version

104.435.0.10

104.435.0.5

104.434.0.25

104.433.0.25

104.433.0.10

104.432.0.15

Execution Mode
☒ At once ☐ Timing

OK

Cancel

4. Click **OK**.

OTA Update Headset

What Is OTA

Over-The-Air (OTA) is used to upgrade the BH7X headset online. You can upgrade the headset to BT51.

OTA Update Headset

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the BT51 to the PC.
2. Go to **Yealink USB Connect** to pair the headset with the BT51.
3. After pairing, go to **Update device > Update Now** or **Update manually** to update the BT51.
4. After updating the BT51, the headset will automatically update the version that comes with the BT51 when idle.
5. The updating time for the headset is about 1 hour.

Update Multiple Headsets

! It is applicable to the BH7X headset.

Introduction

You can use the Yealink USB Connect to update the same model of headsets in bulk. Bulk updates require at least two headsets of the same model to be connected, and up to six can be connected.

Bulk Update Headset

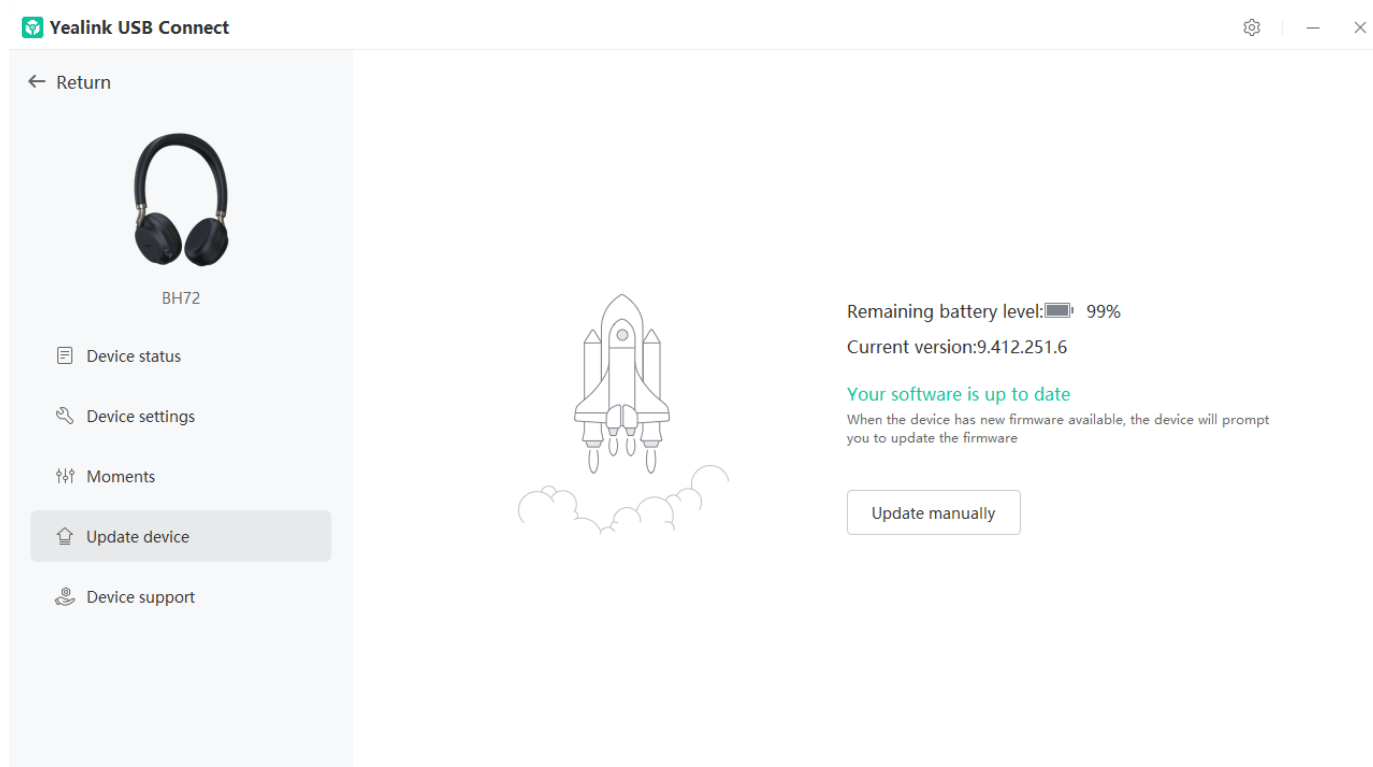
1. Connect more than two headsets to the PC.

! If the PC does not have enough ports, you can use a USB extender to connect the headset to the PC.

2. Open the Yealink USB Connect software and select the desired device CARD.

3. Go to **Update device > Update Manually**.

The following takes BH72 for example.



4. Click **Select all** to update all devices.

The following takes BH72 for example.

