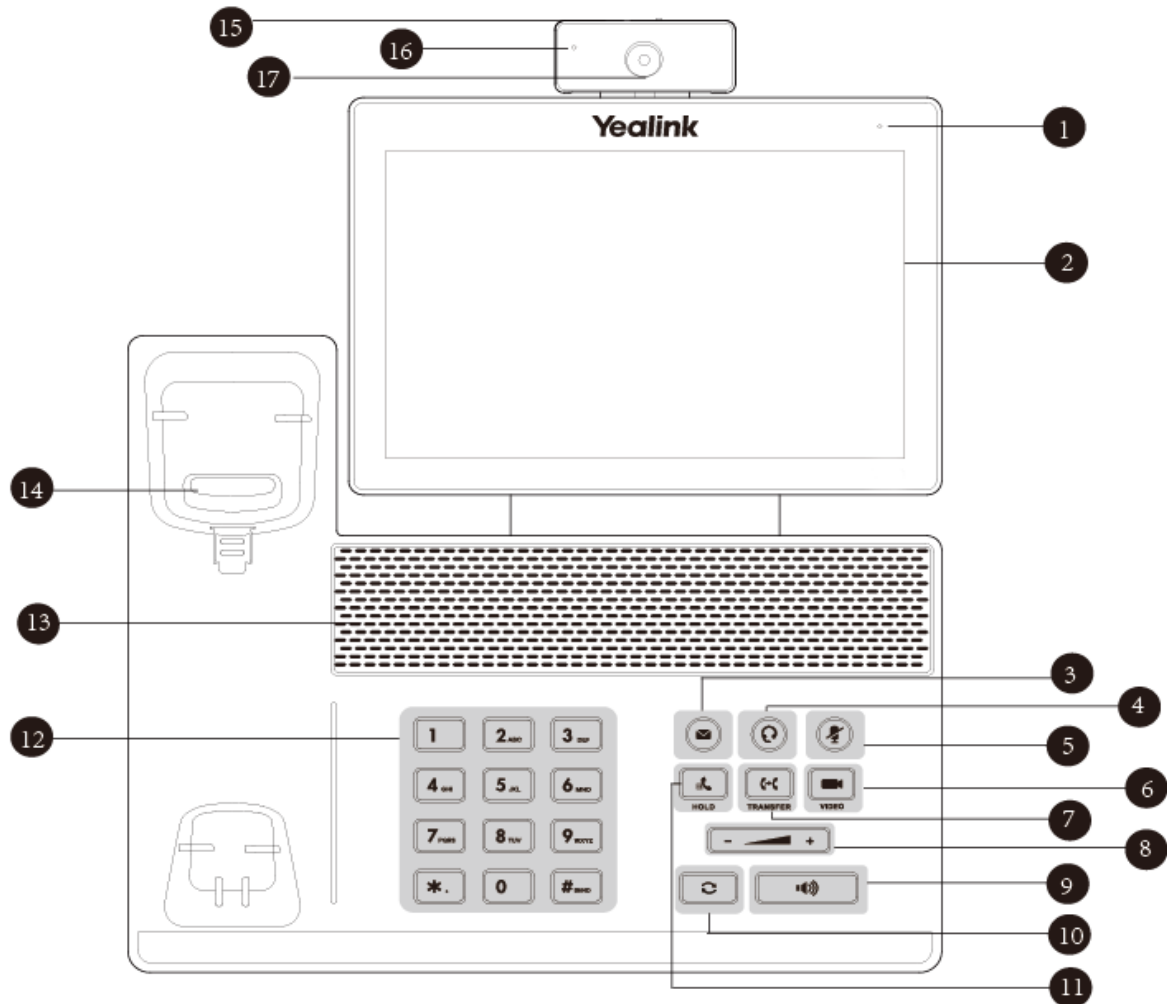
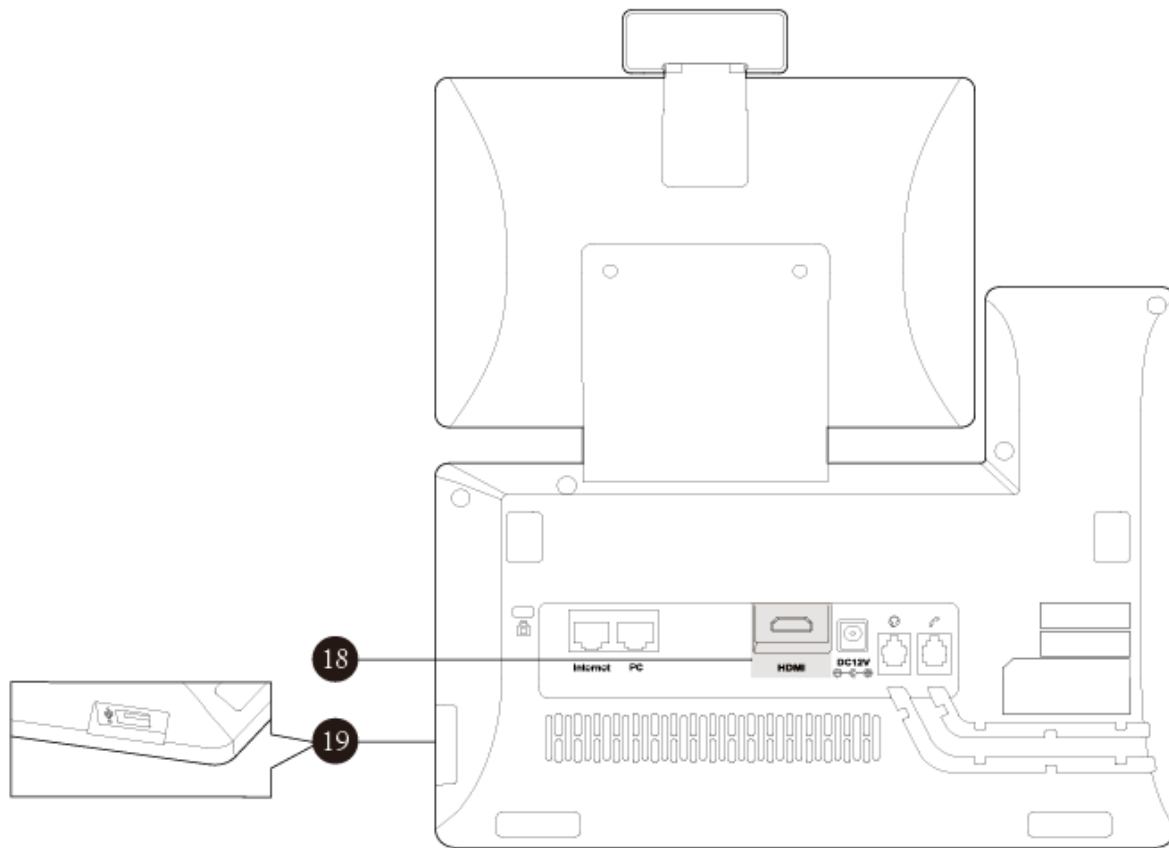


VP59 Hardware Introduction





No	Item	Description
1	Power LED Indicator	It indicates the call status and system status.
2	Touch Screen	Touch to select the desired item. It displays the Calls screen, the Meetings screen, the Voicemail screen, and other related information.
3	MESSAGE Key	Access your voice messages.
4	HEADSET Key	Toggle to select the headset mode. The key LED glows green when the headset mode is activated.
5	MUTE Key	Toggles to select the mute feature. The key LED glows red when the call is muted.
6	VIDEO Key	Control the transmission of video images during calls and conferences.
7	TRANSFER Key	Transfer a call.
8	Volume Key	Adjust the volume of the handset, the speakerphone, the earphone, the ringer, or the media.

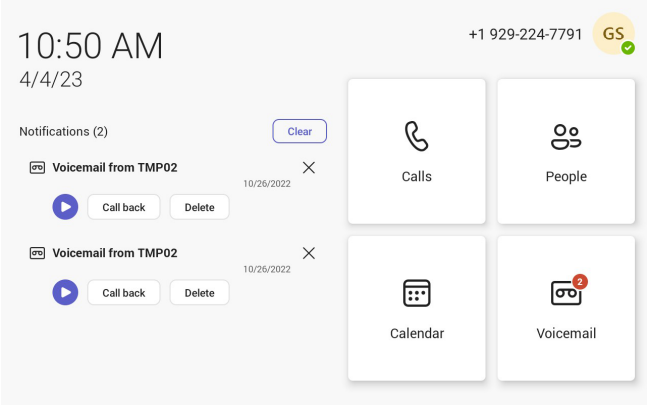
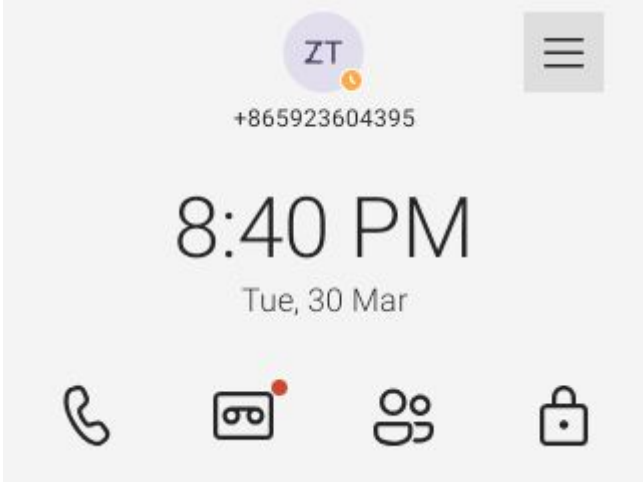
9	Speakerphone Key	Toggle to select the hands-free (speakerphone) mode. The key LED glows green when the hands-free (speakerphone) mode is activated.
10	REDIAL Key	Redial a previously dialed number.
11	HOLD Key	Place a call on hold or resume a held call.
12	Keypad	Use it to type in digits, letters, and special characters.
13	Speaker	Provide hands-free (speakerphone) audio output.
14	Hookswitch	Picking up the handset from the handset cradle, the hookswitch bounces and the phone connects to the line. Laying down the handset on the handset cradle, the phone disconnects from the line.
15	Shutter Switch	Cover or uncover the camera.
16	Camera LED Indicator	Indicate the status of video call and camera: The camera is inserted and detected successfully on the phone—green.
17	Camera Lens	Two-megapixel camera. The optimal object distance should be from 0.35 meters (1 foot) to 2 meters (6 feet).
18	HDMI Port	Allow you to connect an external monitor (optional) to your phone to copy your touchscreen display.
19	USB2.0 Port	Allow you to connect a USB mouse/USB headset/EXP50.

Access Screens on Yealink Teams Phones

You can navigate the menu bar at the bottom of the touch screen to access the following screens easily.

Home Screen

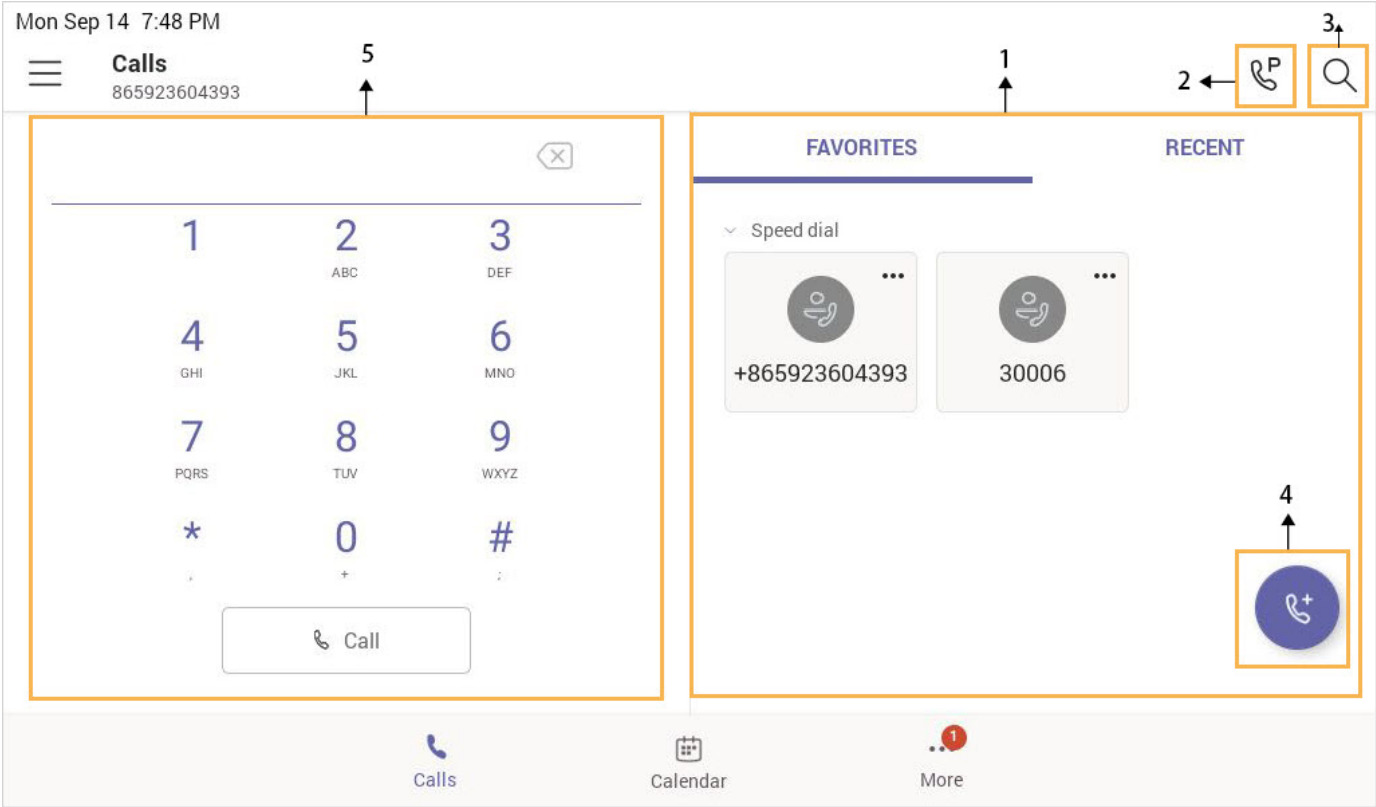
You can enable the home screen on your phone.

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)
Go to Settings > Home screen. Take VP59 as an example: 	The Home screen is displayed after the phone startup. 

Access the Calls Screen

The Calls screen is displayed after the phone startup if you do not enable the home screen. You can place a call from the history entry or view the favorites information from the Calls screen.

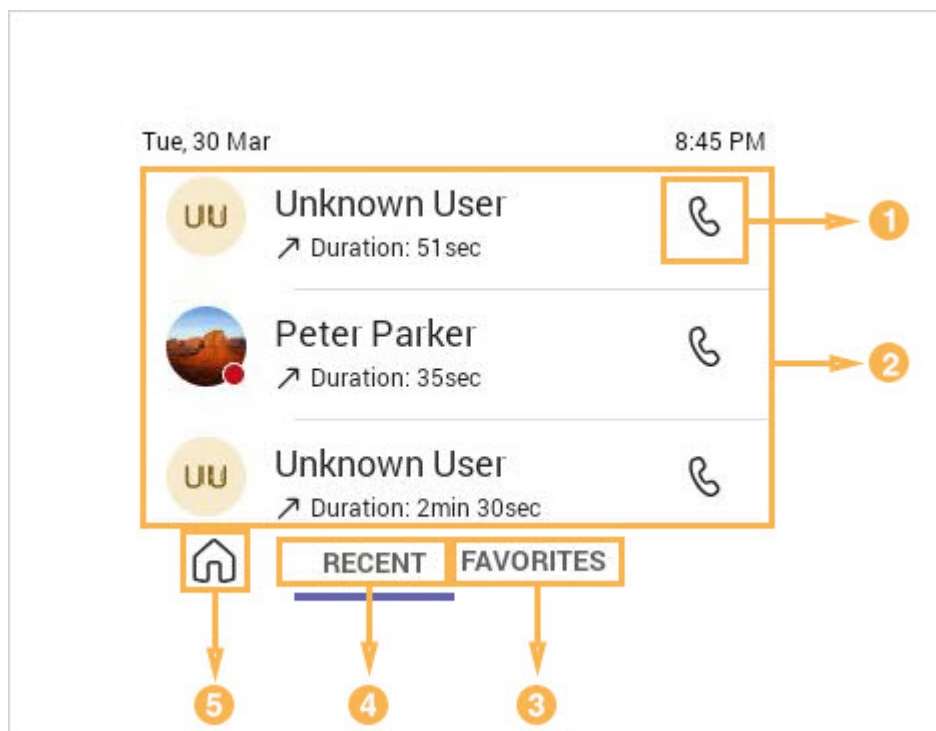
For VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965



NO.	Name	Description
1	FAVORITES & RECENT	FAVORITES: Displays favorite contacts. RECENT: Displays recent calls. Display the detailed information of the contact.
2		Tap to retrieve a parked call.
3		Tap to search for a contact.
4	 ( for CP965)	Tap to initiate a call.
5	Dial Pad	Enter numbers.

For MP52 (E2)

1. Select  .

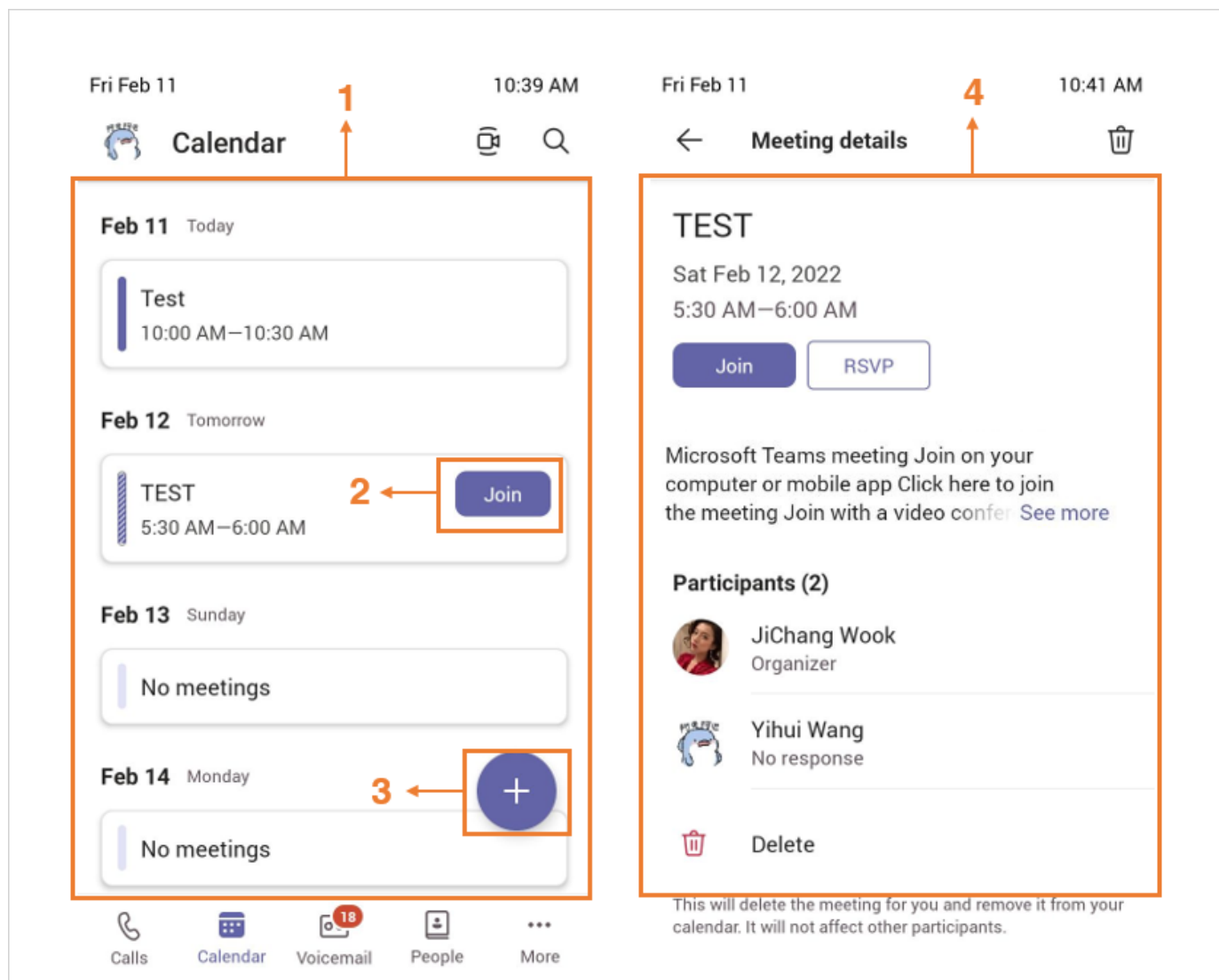


NO.	Name	Description
1		Select to initiate a call.
2	Call History	Display all the call history.
3	FAVORITES	Display favorite contacts.
4	RECENT	Display recent calls.
5		Select to go back to the home screen.

Access the Calendar Screen (not Available to MP52 (E2))

You can access the **Calendar** screen to join or schedule meetings.

1. Tap **Calendar**.



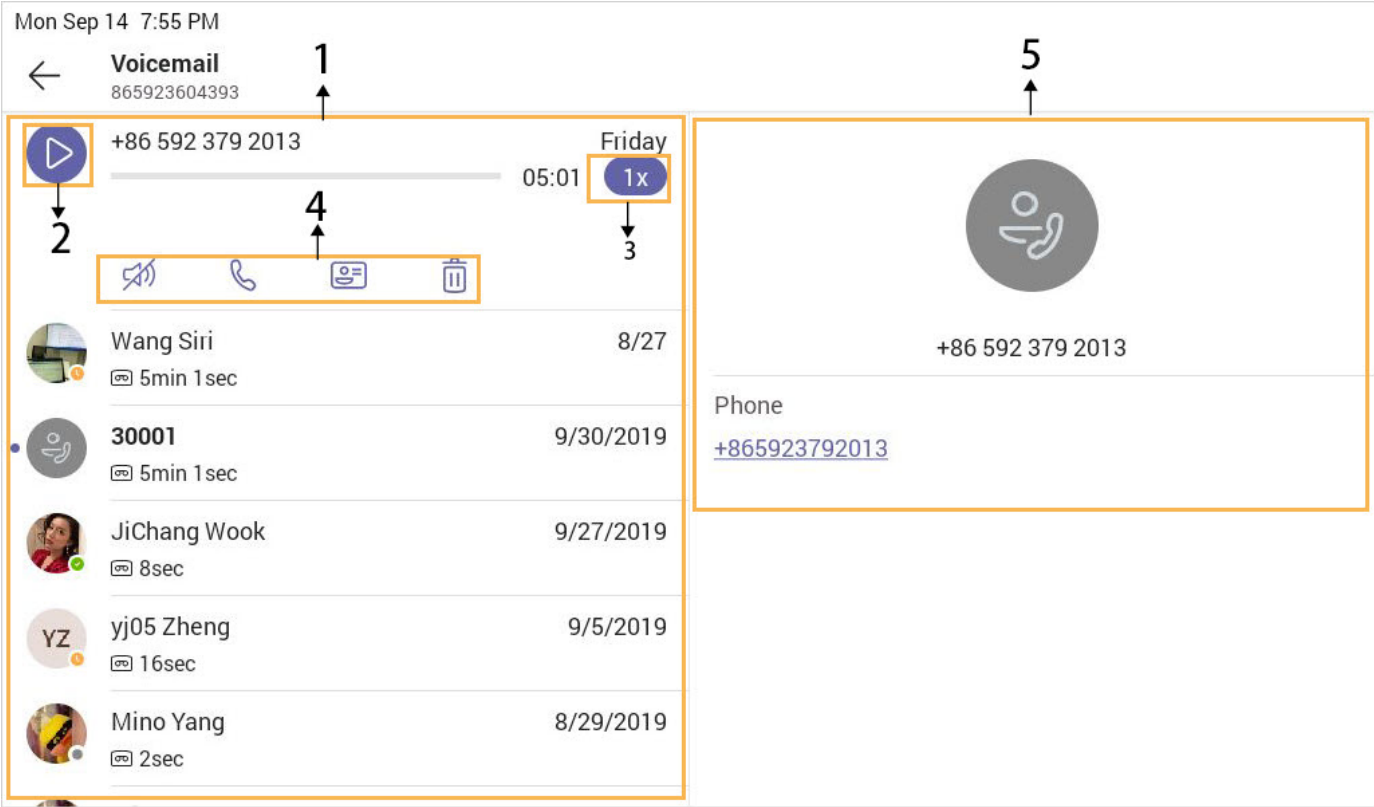
NO	Name	Description
.		
1	Scheduled meeting list	Display all the scheduled meetings on the Teams phone, from the Teams client, or Outlook.
2		Tap to join the corresponding scheduled meeting.
3		Tap to schedule a meeting.
4	Meeting details	Tap the corresponding scheduled meeting to view the meeting details.

Access the Voicemail Screen

You can listen to voicemails or place calls to contacts from the **Voicemail** screen.

For VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965

1. Tap **More > Voicemail**.



NO.	Name	Description
1	Voicemail list	Display all the voicemails stored in the voicemail list.
2		Tap to play the voicemail.
3		Tap to change the playback speed of the voicemail.
4	Operation options	Tap  to view information about contact. Tap  to call the contact. Tap  to delete the voicemail.
5	Contact details (not available to CP965/MP50)	Display the contact details and tap  or  to place a call.

For MP52

1. Select  .

NO.	Name	Description
1	Voicemail list	Displays all the voicemails stored in the voicemail list.

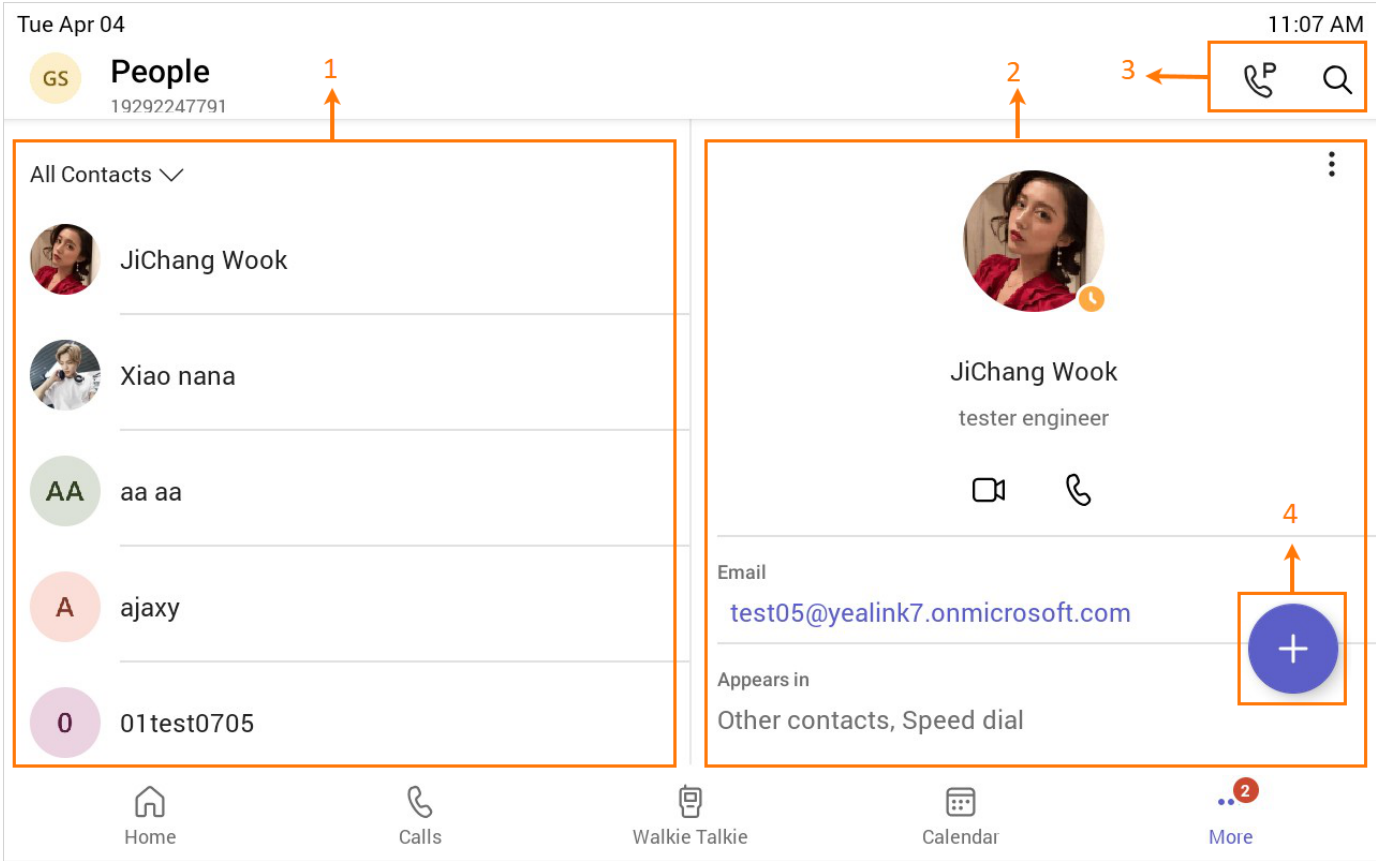
2		Select to go back to the home screen.
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Access the People Screen

You can access the **People** screen to manage all your contacts.

For VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965

1. Tap **More > People**.



NO.	Name	Description
1	Contacts list	Display all the contacts on the phone or contacts in a specific group.
2	Contact details	Tap the corresponding contact to view the contact details.
3	Operation	Tap  to search for a contact . Tap  to pick up a parked call.
4		Tap to create a new group or add contacts from the directory.

For MP52 (E2)



1. Select .

NO.	Name	Description
1	Contacts groups	Displays all the contact groups.
2	Contacts list	Displays all the contacts on the phone or contacts in a specific group.
3		Select to search the contact.
4		Select to go back to the home screen.

LED Indicators

LED Indicators on VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/MP52 (E2)

LED Status	Description
Red	The phone is initializing.
Fast-flashing red (300 ms)	The phone is ringing.
Slowly flashing red (1 s)	The phone receives a voicemail or misses a call.
Red for 500 ms and off for 3 s alternately	The phone enters power-saving mode.

The above introduces the default LED status. Your system administrator can configure the status of the power LED indicator.

LED Indicators on BTH58

LED Status	Description
Solid green	The handset charges fully.
Green for 1 s	The handset turns on.
Fast-flashing orange	The handset is paired with the phone.
Slowly flashing orange	The handset is reconnecting.
Orange for 1 s	The handset is connected to the phone.
Fast-flashing red	Receives a call, and the handset is not on the phone handset cradle.
Slowly flashing red	The handset's battery is low.
Solid red	The handset is charging.
Red for 3 s	The handset turns off automatically.
Red and green flashing alternately	The handset is finding the phone.
Red, green, and orange flashing alternately	The handset is upgrading.

Mute Touch Key LED Indicators on CP965

LED Status	Description
------------	-------------

Solid red	The phone is initializing. The phone is muted.
Flashing red	The phone is ringing.
Solid green	The phone is placing a call. There is an active call on the phone.
Off	The phone is powered off. The phone is idle.

Switch among Handset, Speakerphone and Headset Modes

You can make and receive calls on your phone using the handset, headset, or speakerphone. During calls, you can switch between these three modes if they are available.

Procedure

1. Do one of the following:

- Pick up the handset to use the handset mode.
- Press the Speakerphone key to use the speakerphone mode. The key LED glows green.
- Press the HEADSET key to use the headset mode. The key LED glows green.

Place Calls

Call Contacts

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
1. From the Calls screen, tap  ( for CP965). 2. Enter the contact account information to search for the desired contact. 3. Tap  beside the contact to place an audio call. For VP59, tap  beside the contact to place a video call.	• From the Calls screen, select  beside the contact or  key. • From the VOICEMAIL screen, select the voicemail record that you want to call, and select . • From the PEOPLE screen, select the desired contact, and select  key.



For VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965, you can tap  to search for a contact.

Dial a Number

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)	CP965	MP52 (E2)/MP55 E2
• Pick up the handset.		• Pick up the

• Press the Speakerphone key. • Press the HEADSET key. • Tap ‘Accept’ on the Calls screen.	Tap  from the Calls screen.	handset. • Press the Speakerphone key. • Press the HEADSET key. • Press the keypad.
--	--	--

2. Enter the contact number.
3. Select the method to dial the number according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap  beside the contact to place an audio call.	Press the OK key.
For VP59, tap  beside the contact to place a video call.	

Place Multiple Calls

You can hold your current call and place a new call when you are on a call. Only one active call (the call that has audio associated with it) can be in progress at any time.

Procedure

1. During a call, tap  to return to the **Calls** screen.
2. Choose Calls tab or People tab to dial out the contacts.

The active call is placed on hold, and the new call is set up.

Place a Call from Call History

You can place calls to contacts from the call history list, containing incoming, outgoing, and missed calls.

Procedure

1. Go to **Calls > RECENT** screen, select the desired contact.
2. Select  to place an audio call.
3. For MP52 (E2)/MP55 E2, press the OK key.

4. For VP59, tap  beside the contact to place a video call.

Redial a Number

You can recall the last contact you called when your phone is idle.

Procedure

1. Press the REDIAL key  (the REDIAL key is unavailable to MP54 (E2)/CP965).

Place a Call from Voicemail

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
1. From the Voicemail screen, select the voicemail record that you want to call. 2. Select  to place an audio call. For VP59, tap  beside the contact to place a video call.	1. From the Voicemail screen, select the voicemail record that you want to call. 2. Press the OK key. 3. Select  to place an audio call.

Place an Emergency Call from a Locked Phone

Once the phone is locked, you can dial an emergency number without having to unlock it.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)	CP965	MP52 (E2)/MP55 E2
• Pick up the handset. • Press any physical button. • Tap  on the touch screen and select Emergency Call.	Tap  on the touch screen and select Emergency Call .	• Pick up the handset. • Press any physical button. • Press the keypad

		and select Emergency Call.
--	--	--

2. Enter an emergency number and select the call icon to place the call.

Answer, End or Reject Calls

Answer Calls

When you receive an incoming call on your phone, you can choose to answer it in various ways.

Answer a Call

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/MP52 (E2)/MP55 E2	CP965
• Pick up the handset. • Press the Speakerphone key. • Press the HEADSET key. • For VP59/MP58 (E2)/MP56 (E2)/MP54 (E2): Tap 'Accept' on the Calls screen. • For MP52 (E2)/MP55 E2: Select .	Tap 'Accept' on the Calls screen.

Answer a Call When on a Call

You can answer an incoming call when you are on an active call.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap  on the Calls screen.	Select  .

The active call is placed on hold, and the incoming call becomes active.

End or Reject an Active Call

Procedure

1. Select .

End All Calls in the Process



This feature is only available to VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/MP52 (E2)/MP55 E2.

Procedure

1. Do one of the following:

- If you are using the handset, hang up the handset.
- If you are using the headset, press the HEADSET key.
- If you are using the speakerphone, press the Speakerphone key.

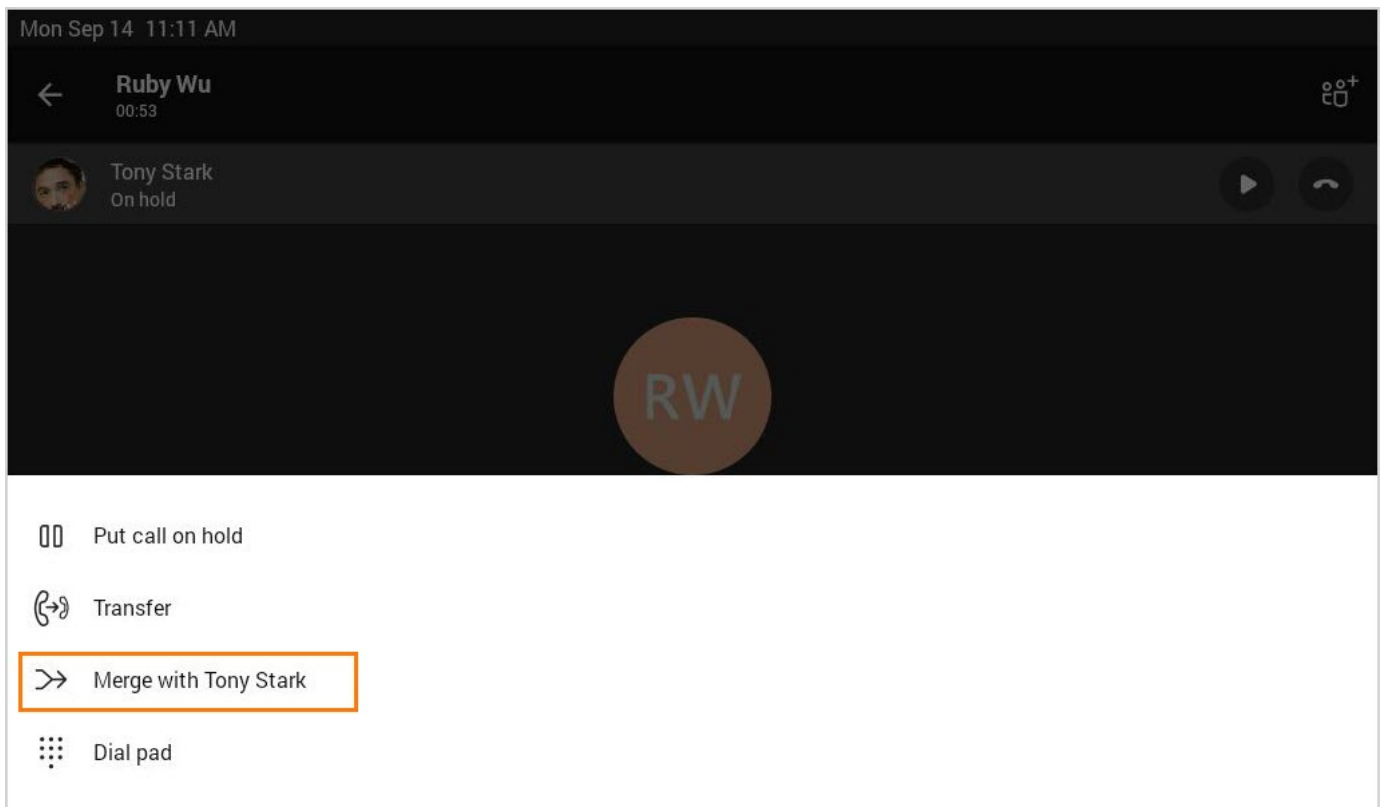
Merge Calls

You can merge the active call, and the held calls on your phone.

Procedure

1. During a call, go to  > **Merge with xx** (xx refers to the contact name).

💡 If multiple calls are on hold, you can choose one to merge.



Transfer Calls

You can transfer a call to another party using the blind transfer or the consultative transfer method.

Perform a Blind Transfer

You can transfer calls to other contacts immediately without consulting with them first.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
During a call, go to Transfer > Transfer now. For VP59/MP58 (E2)/MP56 (E2), you can also press 	During a call, select  > Transfer now.

The call is placed on hold.

2. Select the desired contact or search for a contact.
3. Then the call is connected to the contact to which you are transferring.
3. Select  to end the call, or it will end automatically when the other party picks up.

Perform a Consultative Transfer

You can transfer calls to other contacts after consulting with them first.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
1. During a call, go to Transfer > Consult first. For VP59/MP58 (E2)/MP56 (E2), you can also press . 2. Select the desired contact or search for a contact. 3. After the party answers the call, tap  beside the contact.	1. During a call, select  > Transfer > Consult first. 2. Select the desired contact or search for a contact. 3. After the party answers

the call, select  >
Transfer beside the
contact.

It prompts you to transfer the call or not.

2. Select **OK** to complete the transfer.
3. After the transferred party answers the call, the call is transferred successfully.

Transfer a Call to the Work Voicemail

You can directly transfer a call to someone's work voicemail without ringing the far-end user. This allows them to leave voicemails for users without interrupting them discreetly.

💡 This feature is unavailable to MP52 (E2)/MP55 E2.

Procedure

1. During a call, tap **Transfer** > **Transfer now**. For VP59/MP58 (E2)/MP56 (E2), you can also press



2. The call is placed on hold.

2. Go to  > **Leave voicemail**.

Forward Calls

You can set up your phone to forward all incoming calls to a specified destination.

Before You Begin

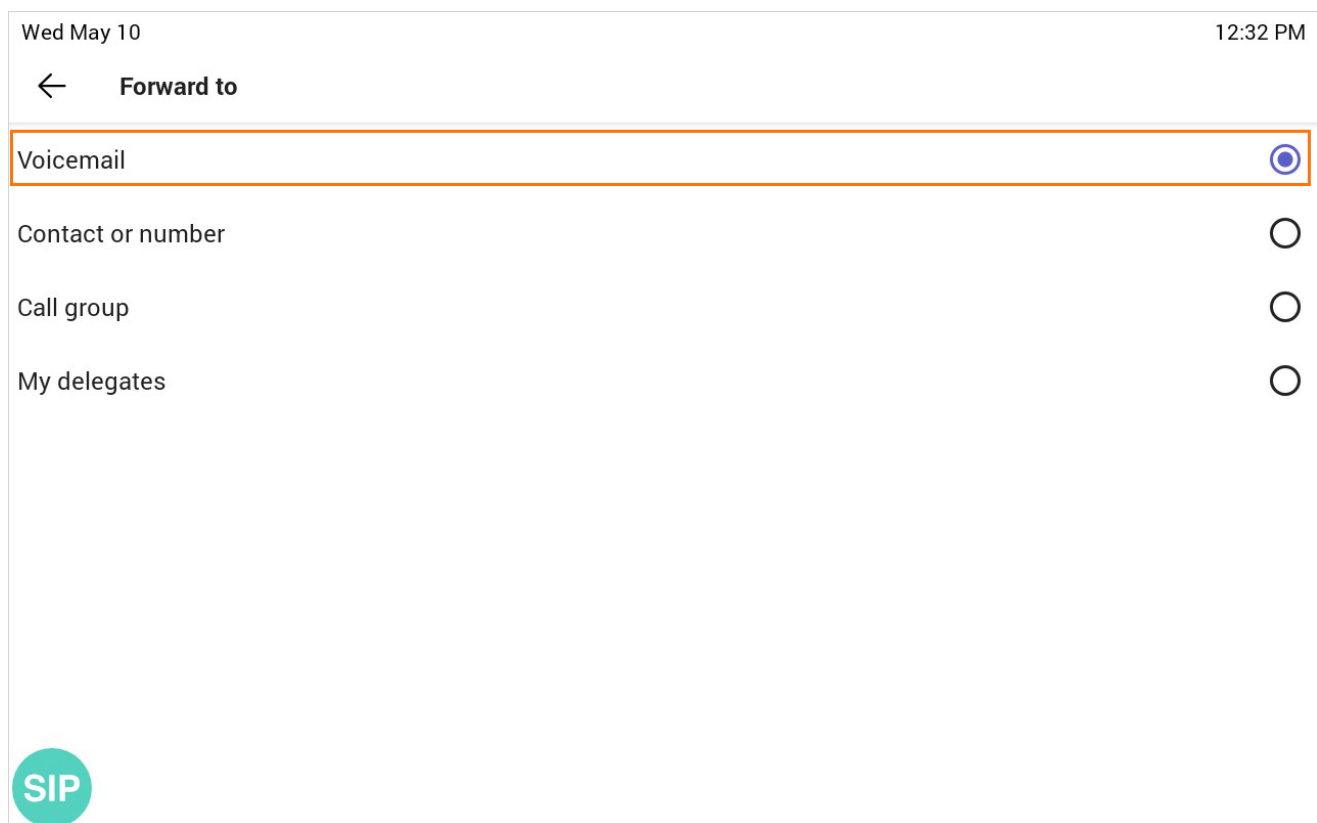
Make sure that the administrator has assigned a Microsoft Phone System license to you.

Forward Calls to Voicemail

You can forward all incoming calls to your voicemail.

Procedure

1. Tap the account avatar or , and then go to **Settings > Calling**.
2. Enable **Call forwarding**.
3. Go to the **Forward to** field and then select **Voicemail**.



Wed May 10 12:32 PM

← Forward to

Voicemail ☒

Contact or number ☐

Call group ☐

My delegates ☐

SIP

Forward Calls to a Contact or Number

You can forward all incoming calls to a contact or number.

Procedure

1. Tap the account avatar or , and then go to **Settings > Calling**.
2. Enable **Call forwarding**.

3. Go to the **Forward to** field and then select **Contact or number**.
4. Add the desired number.
5. The incoming calls are automatically forwarded to the contact or number.

Wed May 10 12:31 PM

← Forward to

Voicemail ☐

Contact or number ☒

Call group ☐

My delegates ☐

New contact or number

Selected

 Peter Parker



Forward All Incoming Calls to Delegates

You can forward all incoming calls directly to your delegates.

Before you begin

You have added contacts as your [delegate](#).

Procedure

1. Tap the account avatar or , and then go to **Settings > Calling**.
2. Enable **Call forwarding**.
3. Go to the **Forward to** field and then select **My delegates**.

Wed May 10 12:34 PM

← Forward to

Voicemail ☐

Contact or number ☐

Call group ☐

My delegates ☒

My delegates

 Peter Parker

 SIP

Delegates are configurable via settings.

Forward Calls If Unanswered

You can configure the forwarded destination if the incoming call is not answered.

Procedure

1. Tap the account avatar or , and then go to **Settings > Calling > If unanswered**.
2. Select a desired forwarded destination.

Wed May 1012:37 PM

 **If unanswered**

Voicemail

Contact or number

Call group

New contact or number

Selected

 Simon Yu

☐

☒

☐

 SIP

Delegates are configurable via settings.

Hold or Resume Calls

When you are in a call, you can place an active audio call on hold and resume the call when you are ready.

Place a Call on Hold

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
During a call, tap Hold. For VP59/MP58 (E2)/MP56 (E2), you can also press 	During a call, select  > Put call on hold. For MP55 E2, you can also press .

Resume a Call

Procedure

The held calls will show at the top of the screen.

1. Choose  on the right side of the desired held call.
2. You can also press Hold Key ( / ) for VP59/MP54 (E2)/MP55 E2/MP56 (E2)/MP58 (E2).

Mute or Unmute Audio

You can mute the microphone during an active call so that the other party cannot hear you.

Mute

Procedure

1. During a call, select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
• Tap  on the touch screen. • Press the mute key on the phone. For CP965, tap the mute touch key on the phone.	Press the mute key on the phone.

The mute key glows red.

Unmute

Procedure

1. During a call, select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
• Tap  on the touch screen. • Press the mute key on the phone. For CP965, tap the mute touch key on the phone.	Press the mute key on the phone.

The mute key glows green (for MP52 (E2)/MP55 E2, the mute key is off).

Synchronize Calls to Specified Contact or Delegate

You can synchronize incoming calls to a specified contact or delegate so that you and they can receive the incoming calls simultaneously.

! If you enable the [Call forwarding](#) feature, the **also ring** feature will be unavailable.

Procedure

1. Tap the account avatar or , and then go to **Settings** > **Also ring**.
2. Select **Contact or number** and add the target contact.
3. The target member and you will receive the incoming calls simultaneously.

Park or Retrive Calls

Overview

The call park and retrieve feature allows users to place a call on hold in the Teams service in the cloud. When a call is parked, the service generates a unique code for call retrieval. The user who parked the call or someone else can use that code to retrieve the call.

- ! • If the call park and retrieve feature is unavailable, contact your administrator for more information.

Park Teams Calls

If you want to receive the call on a mobile device instead of the desk phone for convenience, or if the caller wants someone else to answer, you can park the call on the Teams server. When a call is parked, you can use the code to retrieve the call on another device.

If the parked call is not retrieved within five minutes, you will receive a ringback.

Procedure

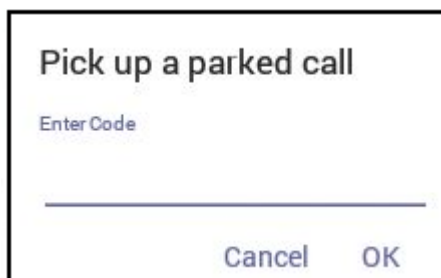
1. During a call, go to  > **Park Call**.
2. The call is parked, and the code to retrieve the call is displayed on the phone.

Retrieve Parked Calls

After the call is parked, you can retrieve the call on another phone or provide another contact with the call retrieval code to retrieve the call.

Procedure

1. Tap  when the phone is in Calls screen.
2. Enter the code.



3. Tap **OK**.

Call Queue

A call queue is a feature that routes and queues incoming calls to group members, called agents, such as a help desk or a customer service desk.

When someone calls a phone number set with a call queue, they will hear a greeting first (if any is set up), and then they will be put in the queue and wait for an available call agent. The person calling in will hear music while they are placed on hold and waiting, and the call in the queue will ring all call agents at the same time by default. After a call agent accepts the call, other agents' phones stop ringing.

If you are assigned as an agent of the call queue, the incoming calls to the call queue will display the name of the call queue to distinguish it from common calls.



- The routing method (**Attendant routing**, **Serial routing**, or **Round Robin**) is decided by your administrator.
- Make sure that your administrator has [set up the call queue feature](#).
- For more information, refer to <https://learn.microsoft.com/en-us/microsoftteams/manage-queues-app>.

Block Calls with No Caller IDs

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap the account avatar and go to Settings > Calling .	Go to  > Settings > Calling .

2. Enable **Block calls with no caller ID**.

If your phone is set as a common area phone, select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap the account avatar and go to Settings > Device Settings > Calling (Admin only, default password: admin) to enable Block calls with no caller ID .	Go to  > Settings > Device Settings > Calling (Admin only, default password: admin) to enable Block calls with no caller ID .

Hide Your Phone Number (Anonymous Call)

You can hide your phone number when dialing people outside of Microsoft Teams.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap the account avatar and go to Settings > Calling .	Go to  > Settings > Calling .

2. Enable **Hide your phone number when dialing people who are outside of Microsoft Teams**.

If your phone is set as a common area phone, select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap the account avatar and go to Settings > Device Settings > Teams Admin Settings (Admin only, default password: admin) > Calling to enable Hide your phone number when dialing people who are outside of Microsoft Teams .	Go to  > Settings > Device Settings > Teams Admin Settings (Admin only, default password: admin) > Calling to enable Hide your phone number when dialing people who are outside of Microsoft Teams .

Pickup Group Calls

You can [accept](#)/[decline](#) incoming call notifications for call groups from anywhere on the phone.

Delegates

You can pick someone to be your delegate—to receive and make calls on your behalf. When you add a delegate, you’re essentially sharing your phone line with them so that they can see and share all of your calls.

Teams phones provide the ability to set up and manage delegates.

Add a Delegate from Settings

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap the account avatar and go to Settings > Manage delegates .	Go to  > Settings > Manage delegates .

2. Type the person's name in the **Add a delegate** box and select your delegate.

3. Select the permission you want to give your delegate.

Sun Apr 23

5:44 AM


Peter Parker


Things this delegate can do on your behalf.

Calling

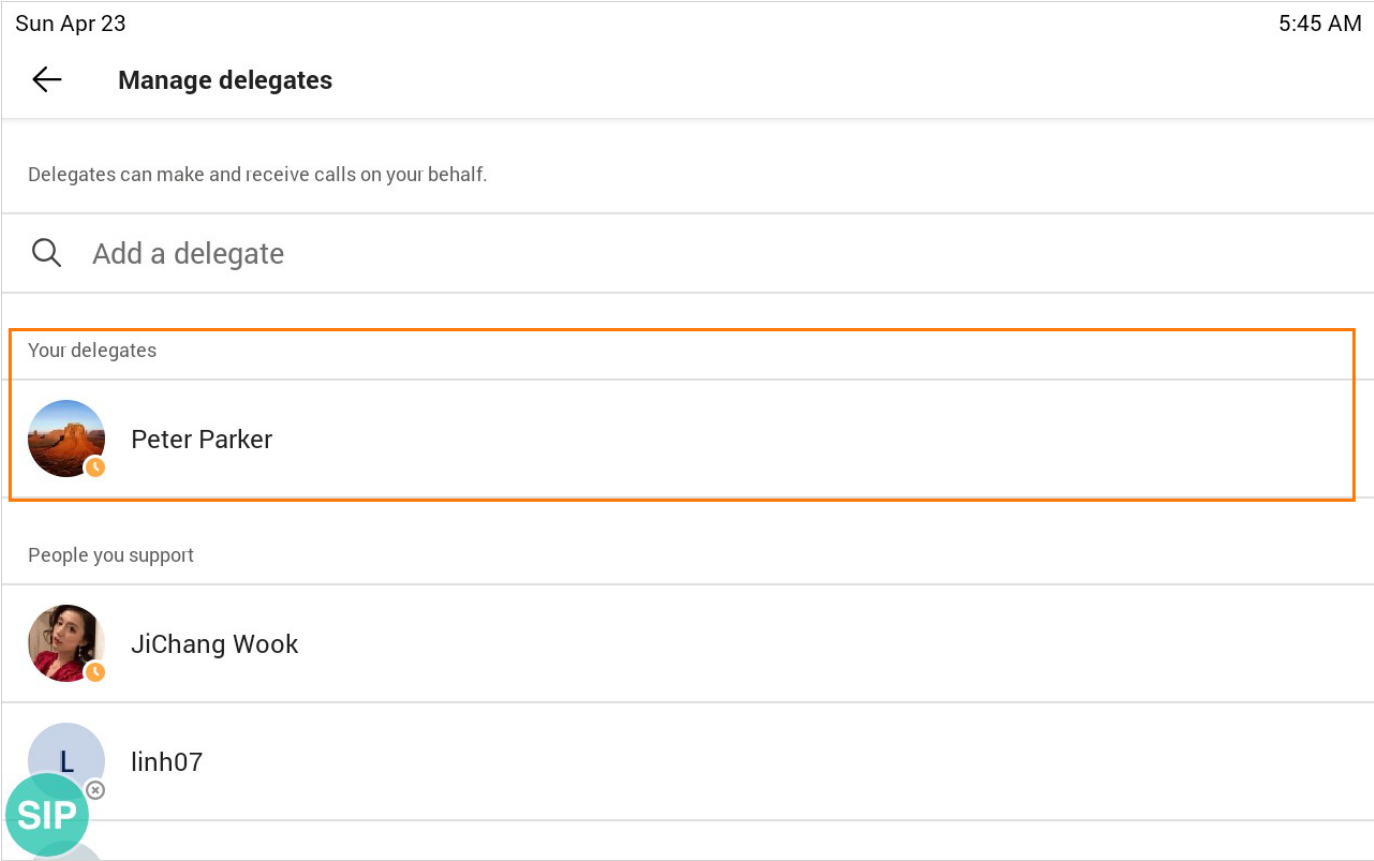
 Make calls
 

 Receive calls
 

 Change call and delegate settings
 



4. Save the change.
5. Your new delegate will now appear in your delegates list.



Forward All Incoming Calls to Delegates

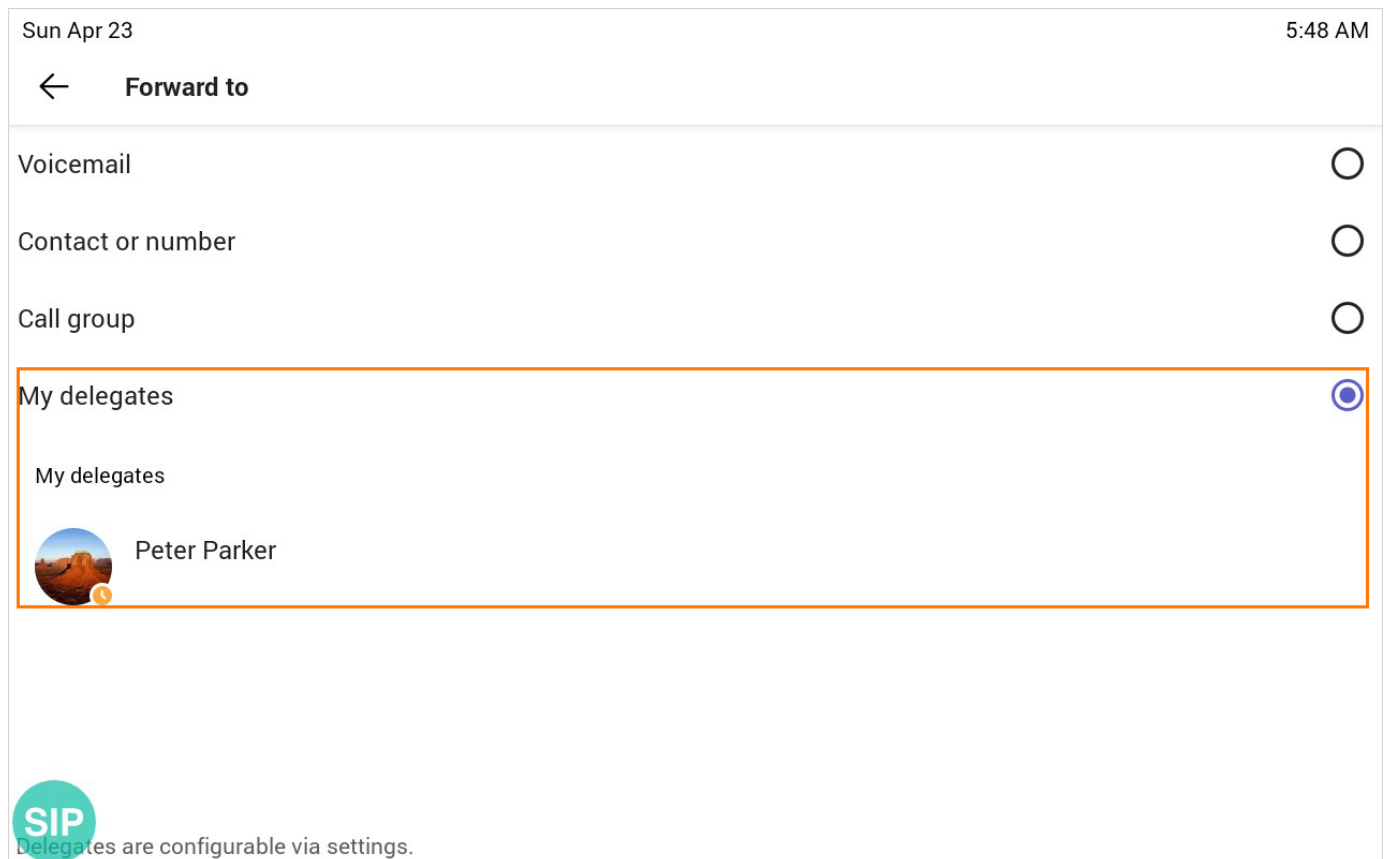
You can forward all incoming calls directly to your delegates.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap the account avatar and go to Settings > Calling > If unanswered.	Go to  > Settings > Calling > If unanswered.

- 2. Enable **Call forwarding.**
- 3. Select the **Forward to** field and then select **My delegates.**



Forward Incoming Calls to Delegates if Unanswered

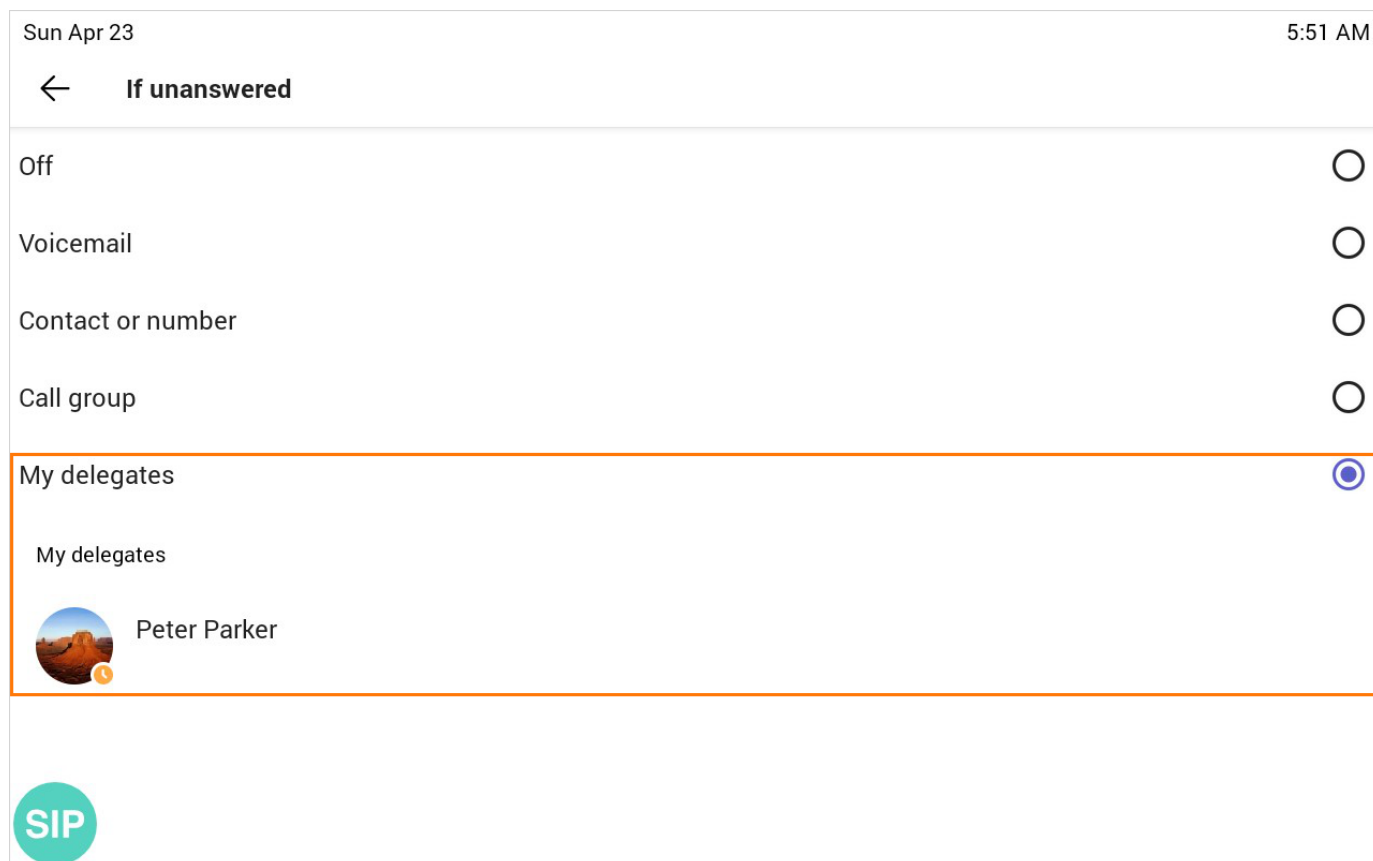
You can handle unanswered calls to voicemail, your contacts, an external phone number, or a call group.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap the account avatar and go to Settings > Calling > If unanswered .	Go to  > Settings > Calling > If unanswered .

1. Select **My delegates**.



Synchronize Incoming Calls to Delegates

You can synchronize incoming calls to delegates so that you and your delegates can receive the incoming calls simultaneously.

! If you enable the [Call forwarding](#) feature, the **also ring** feature will be unavailable.

Procedure

1. Select the method according to your device:

CP965	VP59/MP5X (E2)
Tap the account avatar in the top-right corner of the screen and go to Settings > Calling > Also ring .	Go to  > Settings > Calling > Also ring .

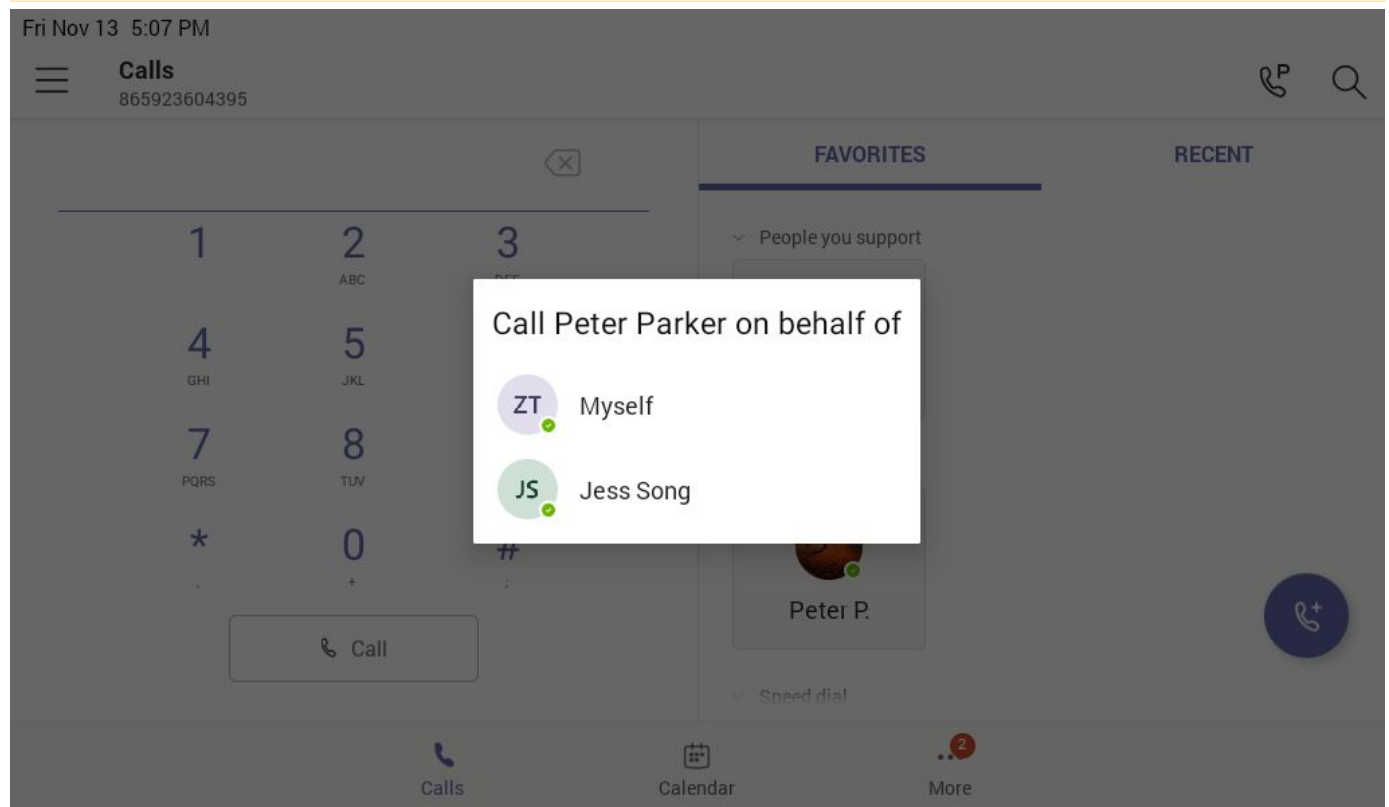
2. Select **My delegates**.

Boss-Admin Delegates

Call on Behalf Of

The delegate can place a call either on their own behalf or on behalf of the boss.

! The image below is for illustration only. The actual user interface may vary across different devices.

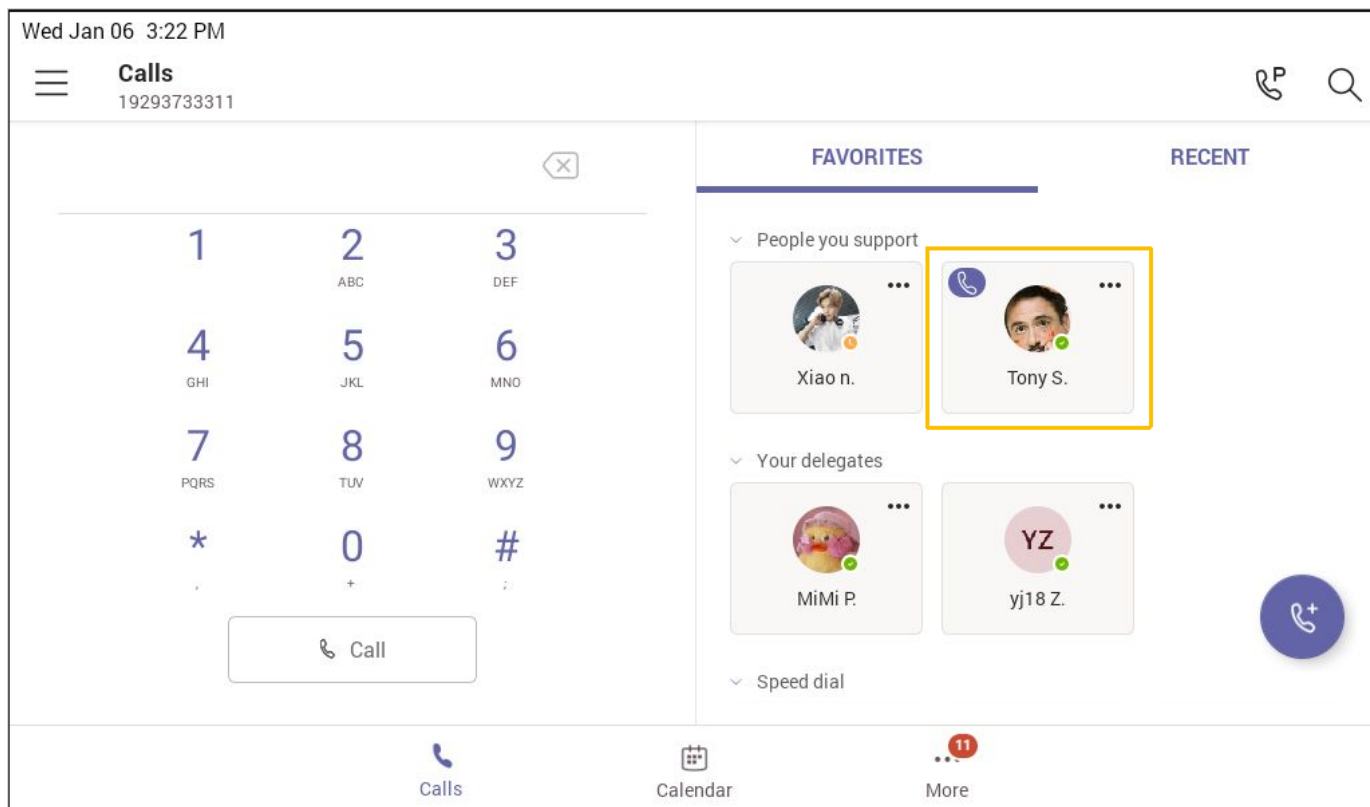


Boss's Call Status

Delegates can see and monitor the boss' call status on the delegate' s phone.

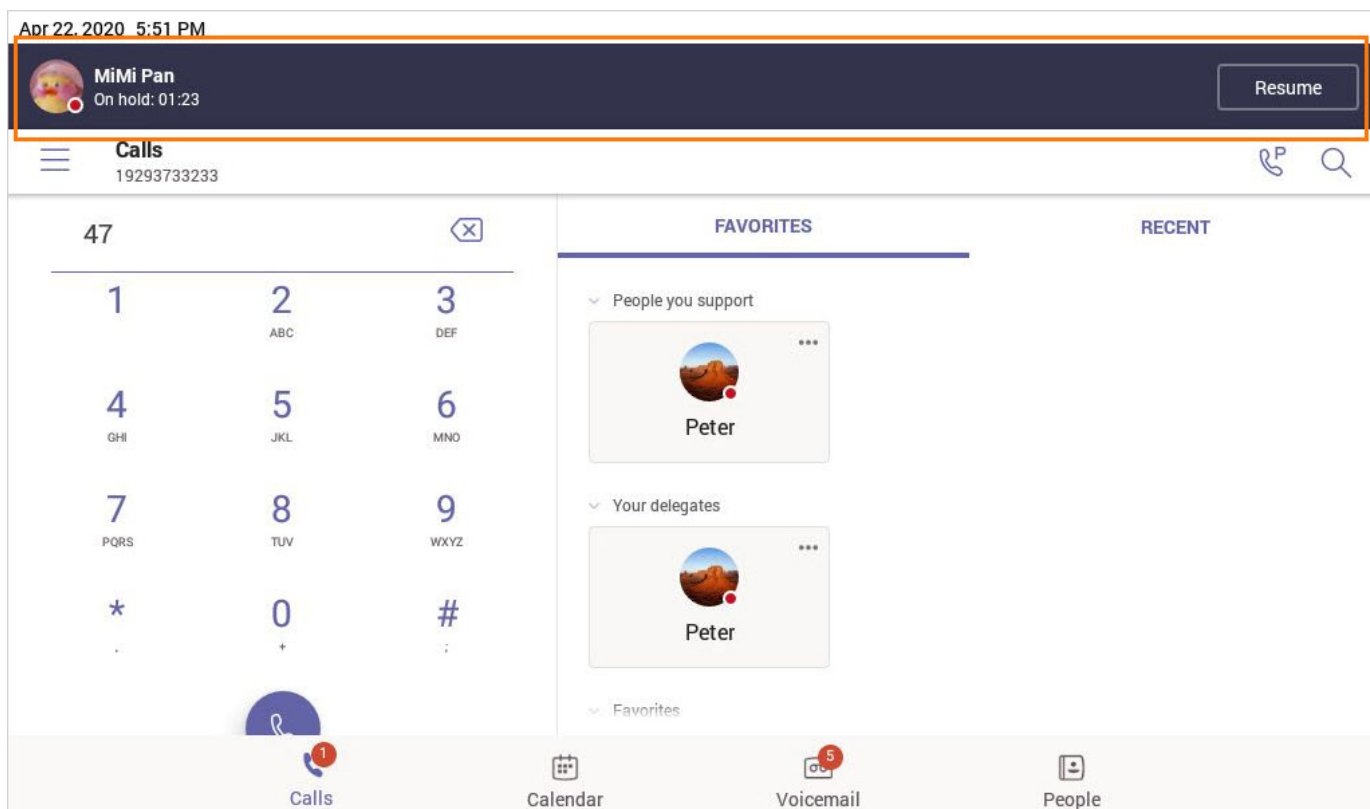
In the example below, the icon  (for VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/MP52 (E2))/MP55

E2/  (for CP965) on the Boss' title shows the delegate that the boss is in an active call. You can tap the icon to view additional details about the call.



Boss' Held Calls

When the boss puts a call on hold, call status is reflected on the delegate's phone, and the delegate can pick up the call on behalf of the boss.



Handle Unanswered Calls

You can handle unanswered calls to voicemail, your contacts, an external phone number, or a call group.

! If you enable the [Call forwarding](#) feature, the **If unanswered** feature will be unavailable.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap the account avatar and go to Settings > Calling > If unanswered .	Go to  > Settings > Calling > If unanswered .

2. Select **My delegates**.

Sun Apr 235:51 AM

←

If unanswered

Off

Voicemail

Contact or number

Call group

My delegates

My delegates



Peter Parker

SIP

Instant Meetings

! This feature is unavailable to MP52 (E2)/MP55 E2.

Users can start an instant meeting on Teams phones. Once the meeting is created, users can add participants by inviting them.

Procedure

1. From the **Calendar** screen, tap  .
2. Tap **Join now** to start a meeting.

Initiate a Conference Call

Introduction

You can initiate a conference call by calling contacts, inviting other contacts to the existing call, or calling contacts from the call history.

By Calling Multiple Contacts

Procedure

1. Tap  from the Calls screen.
2. Select the desired contacts or search for contacts.
3. You can add multiple contacts.
3. Tap .

By Inviting Other Contacts

Procedure

1. During the call, tap  ( for CP965).
2. Tap  ( for CP965) on the touch screen.
3. Enter the participant account information to search and then add members.
4. Tap  to initiate a conference.

From Call History

Procedure

1. Tap **Calls > RECENT** from the touch screen.
2. Select a desired entry from the call history.
3. Tap .

Schedule a Meeting and Manage It

! This feature is unavailable to MP52 (E2)/MP55 E2.

Schedule a Meeting

You can schedule meetings on the Teams phone.

Procedure

1. Tap  ( for CP965) from the **Calendar** screen.
2. Enter the title, add the participants, and select the start time and the end time.
 - You can enable the **All day** feature to set up whole-day meetings.
 - You can enable the **Share to channel** feature to schedule a channel meeting.
3. Enter the location and select the repetition period.
4. To show others your status during this time, tap the **Show as** field and then select **Busy**, **Free**, **Tentative**, or **Out of office**.
5. (Optional) Enter the description of the meeting.
6. Tap  to set up the meeting.

View the Scheduled Meeting Details

You can view details of scheduled meetings, such as the dial-in conference number and meeting ID.

Procedure

1. Tap the desired meeting from the **Calendar** screen.
2. Tap **See more** on the right of the screen.

Edit a Scheduled Meeting

You can edit the scheduled meetings if you are the organizer, such as adding participants.

Procedure

1. Tap the desired meeting from the **Calendar** screen.
2. Tap **Edit**.
3. For CP965, tap  > **Cancel event**.

3. Edit the meeting.

4. Tap  .

Cancel a Scheduled Meeting

If you are the organizer, you can cancel the scheduled meetings.

Procedure

1. Tap the desired meeting from the **Calendar** screen.
2. Tap **Cancel occurrence** at the bottom.
3. For CP965, tap  > **Cancel event**.
4. It prompts if you want to cancel this event.
3. Tap **OK**.
4. For CP965, tap **Cancel event**.

Delete a Scheduled Meeting

If you are a participant, you can delete the meeting that is not started and remove it from your calendar. It will not affect other participants.

Procedure

1. Tap the desired meeting from the **Calendar** screen.
2. Tap  ( for CP965) /**Delete** at the bottom.
3. It prompts if you are sure to delete the meeting.
3. Tap **OK**.

Handle a Meeting Invitation

! This feature is unavailable to MP52 (E2)/MP55 E2.

Participants can respond to the meeting scheduled on the Teams phone, the Teams client, or Outlook.

Procedure

1. From the **Calendar** screen, tap the desired meeting.
2. Tap **RSVP**.
3. Select the desired response:
 - Accept (Accept the invitation)
 - Tentative (Tentatively accept the invitation)
 - Decline (Decline the invitation)

Your response is shown below (the image below is only for reference). You can tap the selected response to edit the response for the scheduled meeting.

 **Meeting details** 

Weekly Meeting

Mon Apr 29, 2019
11:00 - 11:30

Join

✓ Accepted ▾

Join Microsoft Teams Meeting +1
408-791-0635 United States, San Jose (Toll)
Conference ID: 599 747 28# Local n [See more](#)

3 participants



Wei Aima testhJHJ hhdsjdh...

Organizer



Xiao nana

Accepted



Liu Mozi

No response

2 / 2

Join a Scheduled Meeting

! This feature is unavailable to MP52 (E2)/MP55 E2.

You can join a Teams meeting scheduled on the Teams phone, the Teams client, or Outlook.

Procedure

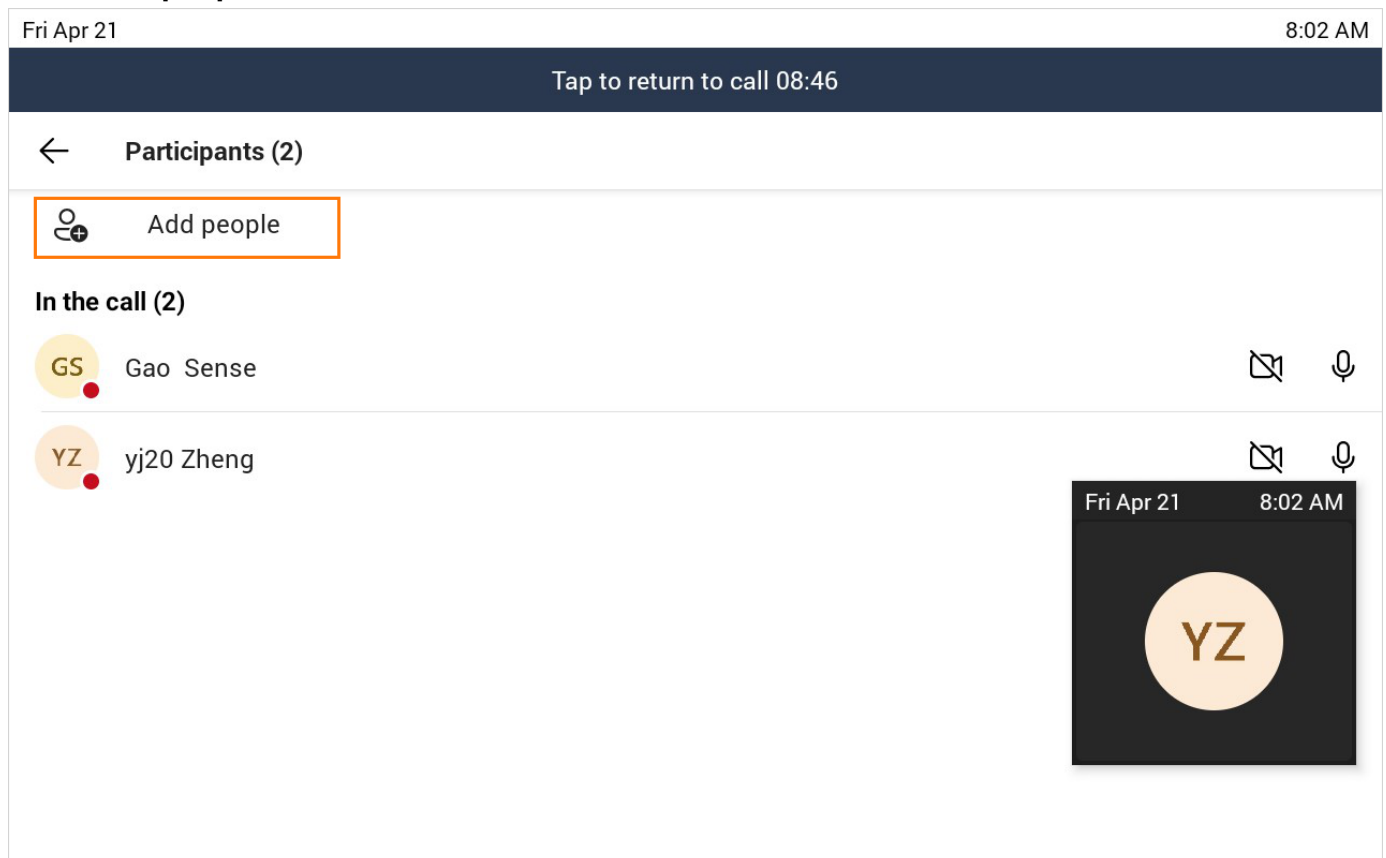
1. From the Calendar screen, tap **Join** beside the desired meeting.

Invite Participants

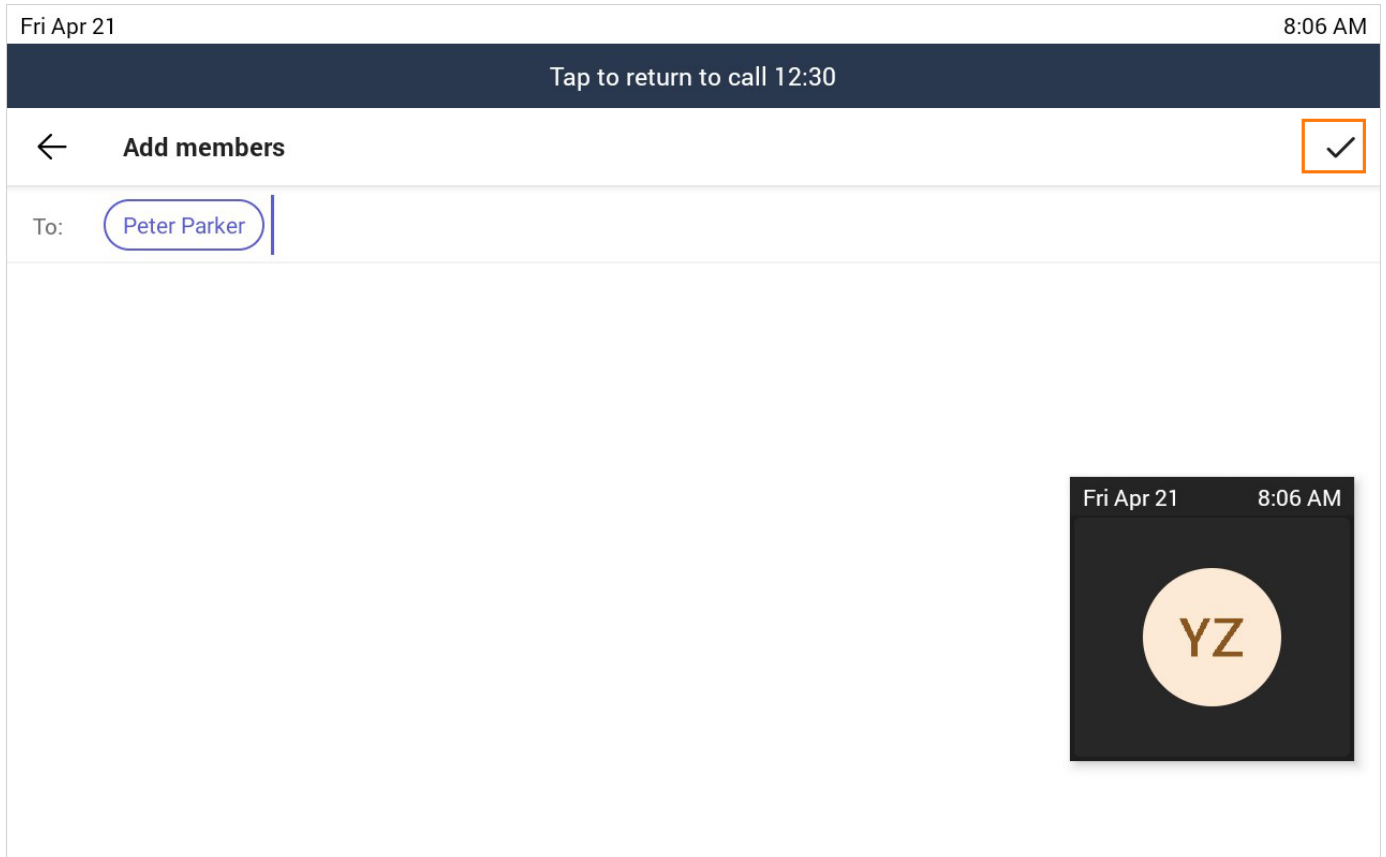
Everyone in the conference call can add others to the conference.

Procedure

1. During a conference call, select .
2. Select **Add people** on the screen.



3. Enter the participant account information to search and then add members.



Manage Participants

Everyone in the conference call can manage call participants.

Add Participants to a Conference Call

See [Invite Participants](#).

Mute All Conference Participants

Everyone can mute all other conference participants in the conference call. The participants being muted can only unmute themselves.

Procedure

1. During a conference call, select .
2. All participants are displayed in the participants list.
2. Select **Mute all**.
3. All other participants in the conference call are muted.

Mute Individual Conference Participants

Everyone can mute any other conference participants in the conference call.

Procedure

1. During a conference call, select .
2. All participants are displayed in the participants list.
2. Select the desired participant and then select **Mute participant**.
3. The participant is muted.

Remove Participants from the Conference

Everyone can remove other conference participants from the conference.

Procedure

1. During a conference call, select .
2. All participants are displayed in the participants list.
2. Select the desired participant and then select **Remove from the call**.
3. The participant is displayed in the **Other participants** list, and he/she receives a prompt that

indicates he/she was removed from the conference.

Re-invite Participants Who Has Been Removed

You can re-invite the participants who have been removed from the conference call from the **Other participants** list.

Procedure

1. During a conference call, select .
2. All participants are displayed in the participants list.
2. Select the desired participant from the **Other participants** list and then select **Invite in the call** (VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/MP52 (E2))/MP55 E2/**Ask to join**(CP965).
3. After the desired participant answers the call, the re-invitation is successful.

View the Details of Participants

You can view the details of participants in the conference call or in the lobby (Other participants list).

1. During a conference call, select .
2. All participants are displayed in the participants list.
2. Tap the desired participant and then select **View profile**.

Record a Meeting

You can record Teams meetings or calls to capture audio and video.

! Whiteboards cannot be captured in meeting recordings.

Start Recording

Procedure

1. Go to  > **Start recording**.
2. The recording icon  displays at the top of the call screen.

Stop Recording

Procedure

1. Go to  > **Stop recording**.
2. You can choose to stop recording a call before the call ends. The recording also stops when the active call ends, no matter who ended the call.

Raise Hands

! This feature is unavailable to MP52 (E2)/MP55 E2.

Everyone in the conference can raise hands to apply for speaking.

Procedure

1. During a conference call, select  > **Raise hand**.
2. Other participants will view the prompt “one person raised hand” on the phone.

Use Live Captions

You can view live captions of all participants said.

Procedure

1. During the conference call, select  > **Turn on live captions**.
2. Live captions are displayed on the phone screen.

Leave a Meeting

All participants can leave a meeting at any moment.

Procedure

1. Select .
2. Other participants remain connected.

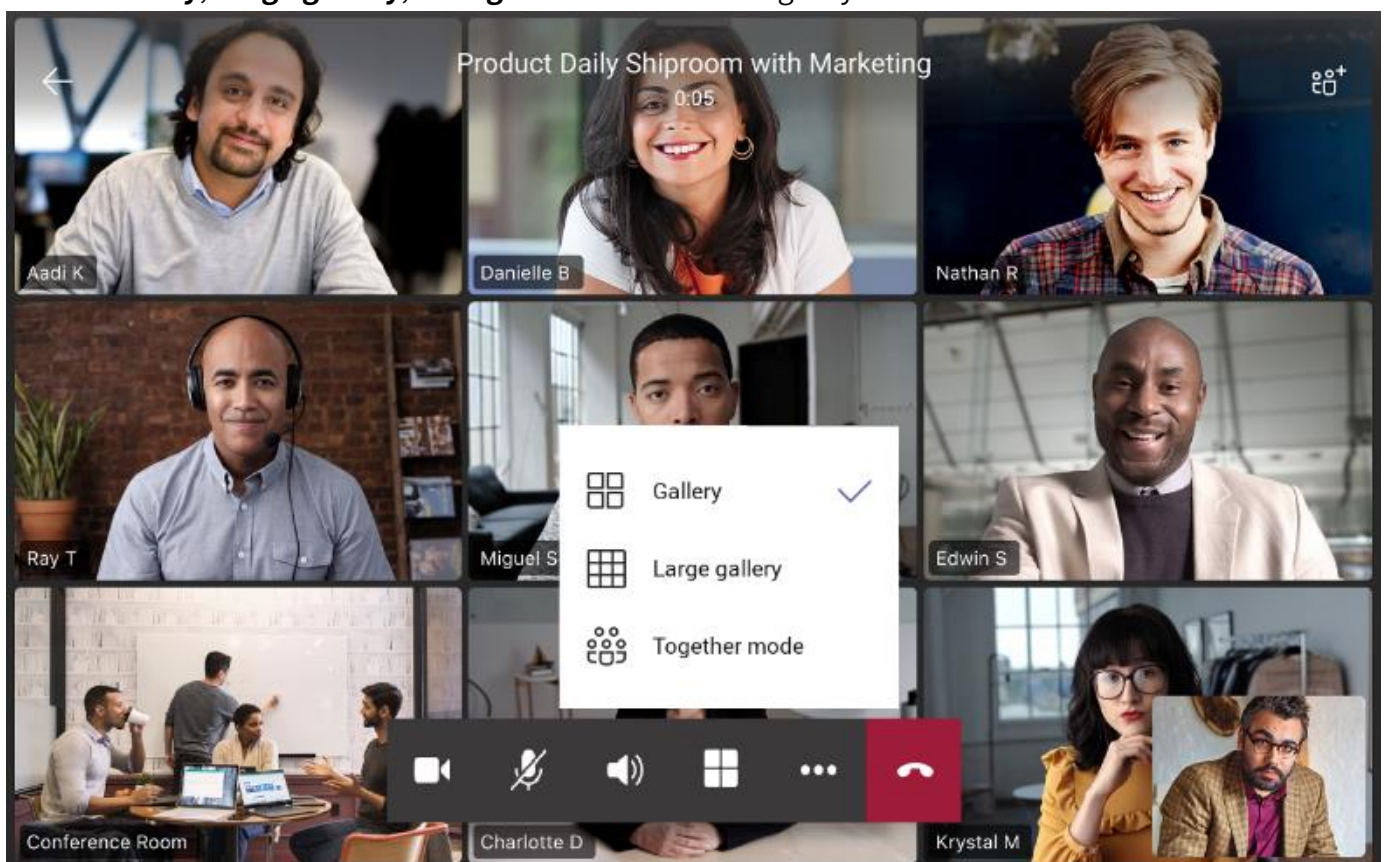
Set Screen Layout (VP59 Only)

You can set the layouts as Gallery, Large Gallery, or Together mode.

💡 This feature is only available to VP59.

Procedure

1. Tap  when the meeting is with more than four people.
2. Select **Gallery**, **Large gallery**, or **Together mode** to change layouts.



Use Cloud Voicemails

Introduction

Generally, Cloud Voicemail is automatically set up and provisioned.

After you sign into the phone in Personal account mode, all voicemails received on your account will be displayed on your phone.

You can view each voicemail's duration and receiving time stored in your voicemail. After reading the voicemail, you can delete it.

Listen to the Cloud Voicemail

Procedure

1. Select the method according to your device:

CP965	VP59/MP5X (E2)
1. Tap the desired voicemail from the Voicemail screen. 2. Tap  to play the voicemail. 3. To change the playback speed of the voicemail, tap  . You can also change the speed to 2× or .5×. 4. To pause the playback, tap  . 5. To resume the playback, tap  .	1. From the VOICEMAIL screen, select the desired voicemail. The voicemail will play automatically. 2. Select  or the  key to stop playing.

Delete Cloud Voicemails

After you listen to a message, you can delete it.

1. From the **Voicemail** screen, select the desired voicemail.

2. Select  below the voicemail.

3. It prompts if you are sure to delete the voicemail.

3. Select **DELETE** (**Delete** for MP52 (E2)/MP55 E2).

View Cloud Voicemails' Senders

You can view the details of the person who left you a message.

1. From the **Voicemail** screen, tap the desired voicemail.

2. Tap  ( for CP965) below the voicemail.

FAQ

How to change the greeting language for the voicemail?

Please see the Microsoft doc on [Manage Cloud Voicemail settings for users](#).

Manage Contacts

Add Contacts from the Directory

Procedure

1. From the **People** screen, Choose .

2. Tap .

3. Enter the search criteria.

4. Tap the desired contact and select a group.

5. Save the change.

6. The contact appears in the selected group.

Add Contacts to a Specific Group

Procedure

1. From the **People** screen, select **All Contacts** or a specific group.

2. Tap the desired contact.

3. Click the three dots and select **Add to group**.

4. Select the desired group.

5. The contact is added to the selected group.

Remove Contacts from the Group

Procedure

1. From the **People** screen, select a specific group.

2. Tap the desired contact.

3. Click the three dots and select **Remove from group**.

4. Select the desired group.

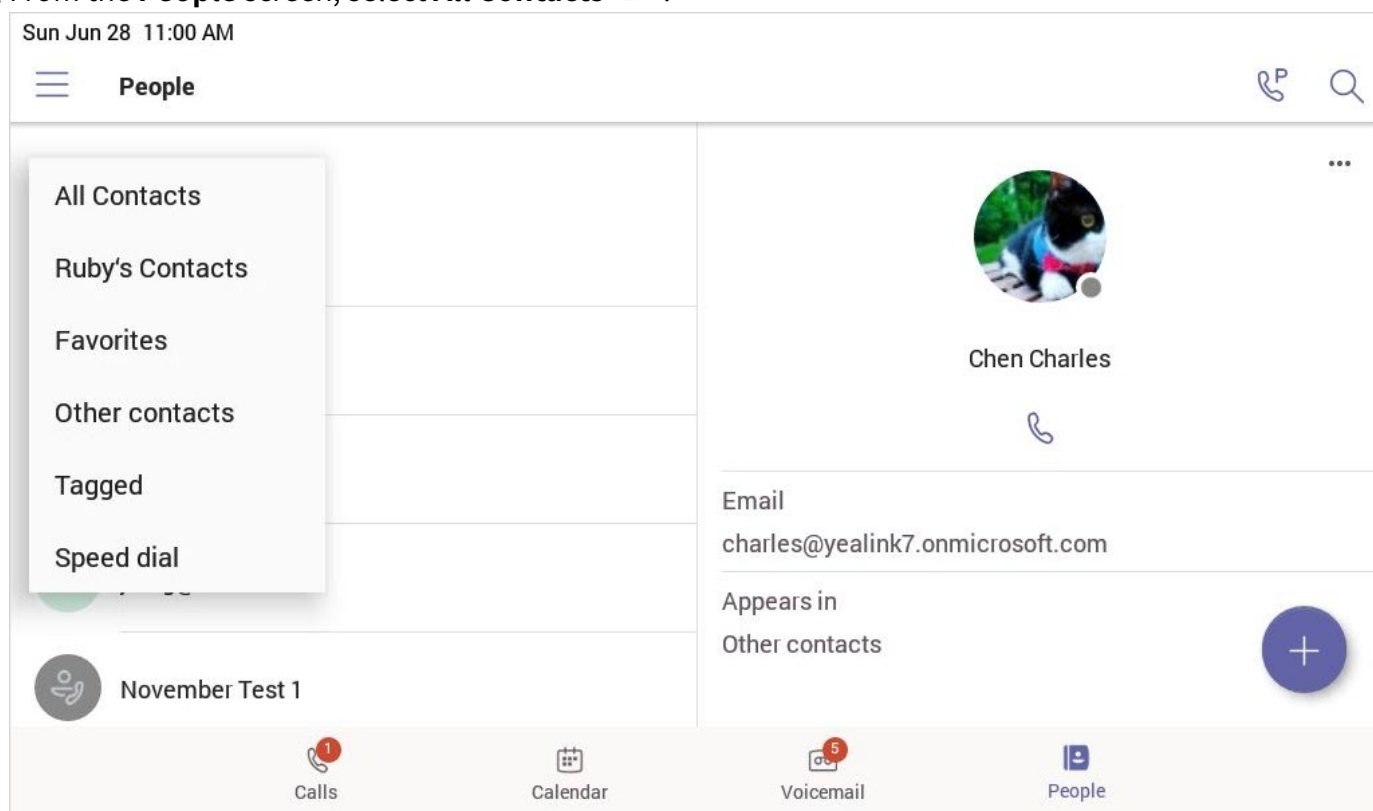
5. You removed the contact from the selected group successfully.

Manage Contact Groups

View All Contact Groups

Procedure

1. From the **People** screen, select **All Contacts** .



3. You can tap the desired contact group to view the contacts in the group.

Create New Groups

Procedure

1. From the **People** screen, tap .
2. Tap **Create new group**.
3. Name your group.
4. Select **CREATE**.

Edit Contact Group Name

Procedure

1. From the **People** screen, select  > **Edit group**

2. Select a group to edit and rename your group.
3. Save the change.

Delete Contact Groups

Procedure

1. From the **Edit group** screen, tap **Delete group**.
2. You deleted the contact group successfully.

Manage Favorites

By default, all favorite contacts from the Teams desktop client are marked as favorite contacts on the phone. You can add favorites or remove favorites.

Add Favorites

Procedure

- 1. From the **Calls** screen, tap **RECENT**.
- 2. Tap the desired contact.
- 3. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/MP52 (E2)/MP55 E2	CP965
Tap  Add to speed dial.	Go to  >  > Add to contacts > Favorites.

Remove Favorites

Procedure

- 1. From the **Calls** screen, tap **FAVORITES**.
- 2. Tap the three dots on the desired contact.
- 3. Tap **Remove from speed dial**.

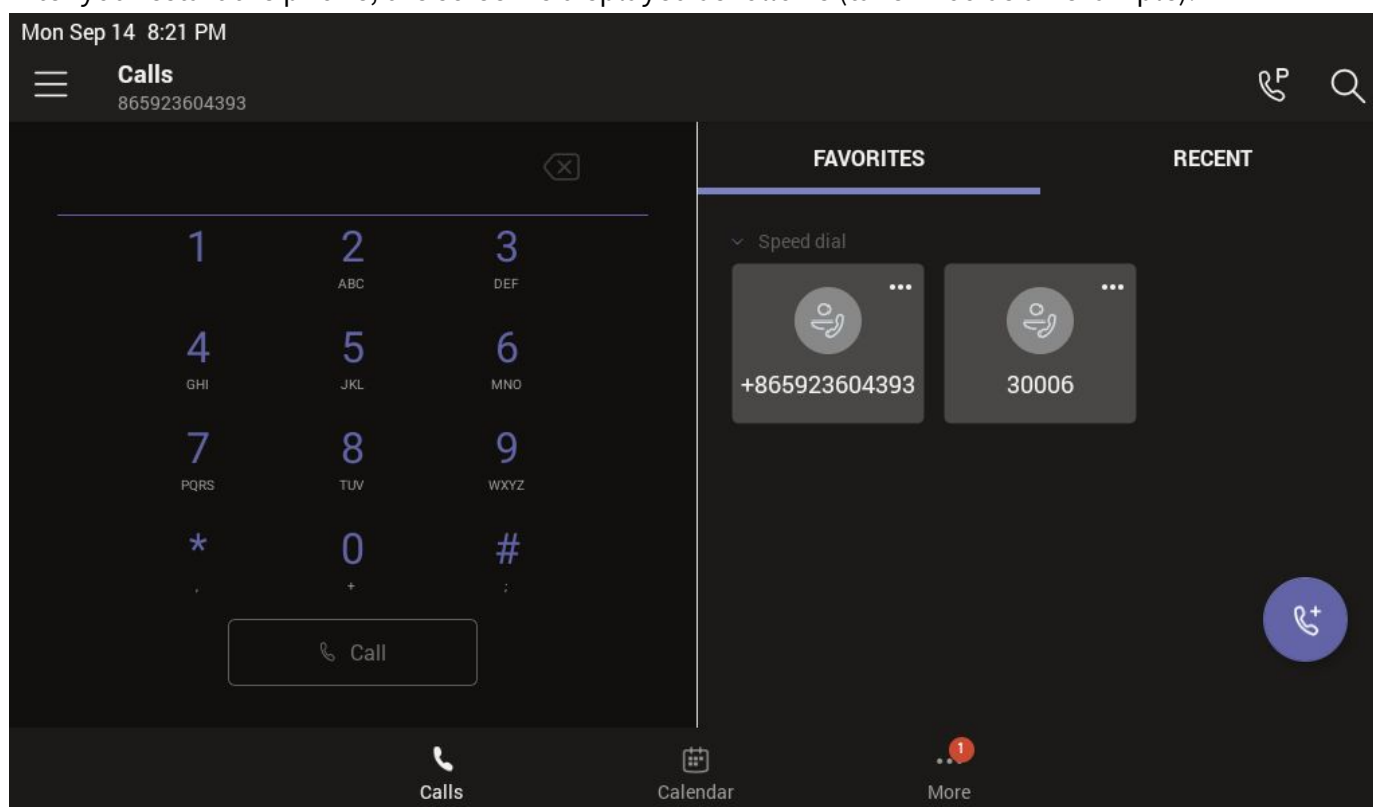
Using the Dark Theme

By default, the light theme is enabled. You are allowed to change between the light and dark themes.

- ! • The dark theme will change to the light theme if the account signs out.
- This feature is unavailable to MP52 (E2)/MP55 E2.

Procedure

1. Tap the account avatar and go to **Settings > Appearance > Dark**.
2. It prompts that it will restart the app to switch the theme.
2. Confirm the option.
3. After you restart the phone, the screen is displayed as follows (take VP59 as an example):



Setting the Language

The default language of the phone depends on what you set after the phone starts up. You can change the language.

Procedure

1. Tap the account avatar or , and then go to **Settings** > **Device settings** > **Language** (If your phone is set as a common area phone, default password: admin).
2. Select the desired language.
3. *It prompts if you want to change the language.*
3. Save the change.

Time and Date Display

Set the Time and Date Manually

If your phone cannot automatically obtain the time and date, you can set the time and date manually.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Time & Date** (If your phone is set as a common area phone, default password: admin).
2. Select **Manual Settings** from the **Type** field and tap **OK** (for MP52 (E2), select the  key).
3. Enter the specific date and time in the **Date** and **Time** fields, respectively.

Change the Time and Date Format

You can change the time and date format.

About this task:

The built-in date formats are listed below:

Date Format	Example(2018-05-30)
WWW MMM DD	Wed May 30
DD-MMM-YY	30-May-18
YYYY-MM-DD	2018-05-30
DD/MM/YYYY	30/05/2018
MM/DD/YY	05/30/18
DD MMM YYYY	30 May 2018
WWW DD MMM	Wed 30 May
MM/DD/YYYY	05/30/2018
YYYY/MM/DD	2018/05/30

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Time & Date**.
2. Select the desired date format from the **Date Format** field.
3. Select the desired time format from the **Time Format** field.

Screen Savers

The screen saver automatically starts each time your device is idle for a certain amount of time. You can stop the screen saver at any time by pressing any key or tapping the touch screen. The screen saver starts again when your device is idle again for a preset waiting time.

Change the Waiting Time for Screen Saver

You can change the waiting time for the screen saver.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Display**.
2. Select the desired time from the **Screensaver (Waiting) Time** field.
3. Save the change.

Change the Screen Saver Background

You can change the screen saver background of the device. You can also set the device to display the custom background.

Procedure

For VP59/MP58/MP56/MP54/MP52/CP965:

1. Tap the account avatar or , and then go to **Settings > Device settings > Display**.
2. Select the desired type from the **Screen Saver Type** field.
 - If you select **System**, select the desired background from the **Screensaver background** field.
 - If you select **Custom**, the device automatically sets the custom pictures uploaded from the web user interface as the screen saver and displays these pictures alternately.
3. Save the change.

For MP58 E2/MP56 E2/MP54 E2/MP52 E2/MP55 E2:

1. Tap the account avatar or , and then go to **Settings > Device settings > Display**.
2. Select the desired type from the **Select a Screensaver** field.
 - If you select **Clock/Colors**, the change is saved automatically.
 - If you select **System screensaver**, select the desired background from the **Screensaver settings** field.
 - For MP58 E2/MP56 E2/MP54 E2, you can choose from the built-in images or upload custom

pictures through the web user interface. If you select a single image, it will be set as a static screensaver. If you select multiple images, the screensaver will display them in a slideshow.

- For MP52 E2/MP55 E2, the pictures can only be configured through the web interface.

3. Save the change.

Disable Screen Saver

By default, the screen saver feature is enabled. You can disable it as needed.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Display**.
2. Disable the screen saver.

Better Together over Bluetooth (BToB)

After the phone is paired with a PC, it supports lock, unlock, screen off, and screen awake operations via BToB.

! This feature is only available to MP58 (E2)/MP56 (E2)/MP54 (E2) and VP59.

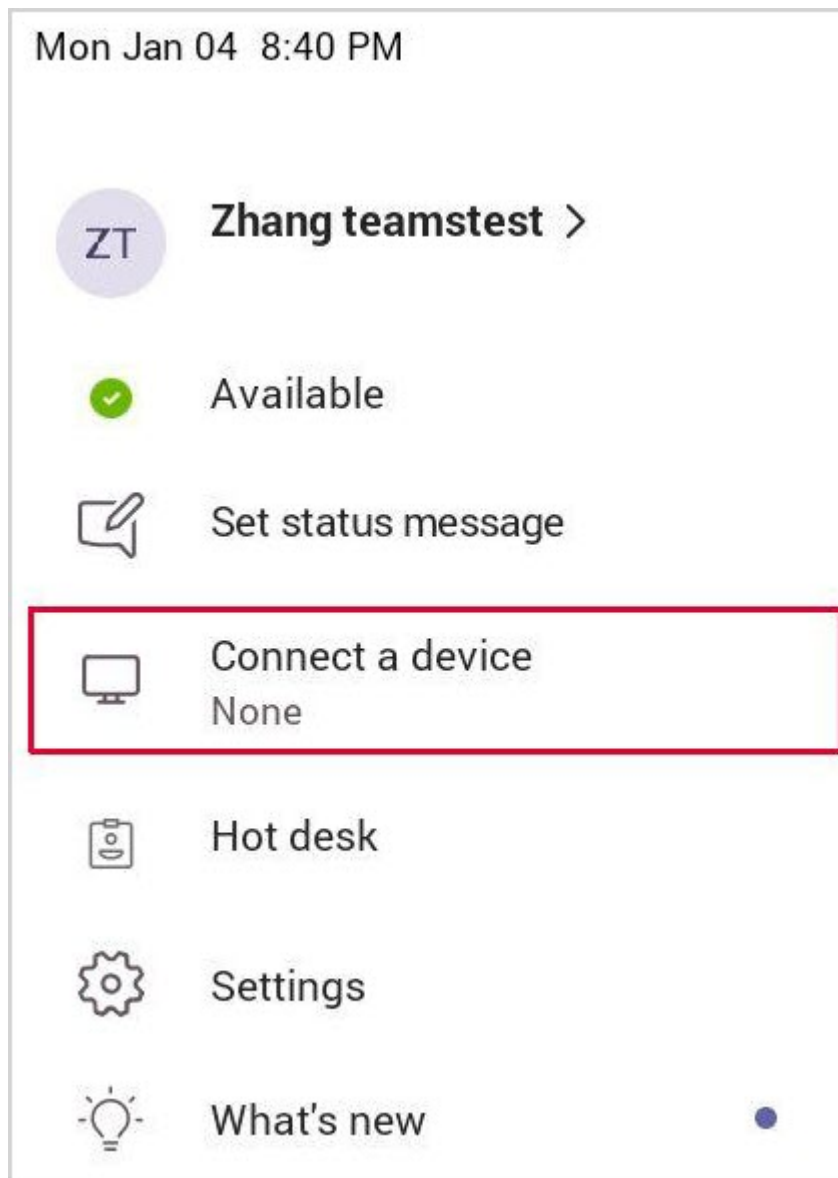
Pairing the Device with PC

Before you begin

Make sure the Bluetooth is enabled on the phone (**default**: enabled).

Procedure

1. Sign in to the Microsoft Teams client installed on your laptop or PC.
2. Enable Bluetooth on your laptop or PC.
3. Sign in on the phone with the same account on the Microsoft Teams client.
4. Tap the account avatar and select **Connect a device**.
5. The phone shows the available device to connect.



5. Pair the device with a laptop or PC.

6. The laptop or PC will get the notification to accept the connection.

6. On the Microsoft Teams client, click on **Connect** in the notification.

BToB Lock

When the phone is [paired](#) with the laptop or PC and the phone lock is enabled on the phone,. Lock/unlock on the phone is in sync with the laptop or PC.

BToB Meeting

Once you join a meeting/call on a laptop or PC, you can use the connected phones or Teams Windows clients to control the meeting/call.

Before you begin

The phone is [paired](#) with the laptop or PC.

Accessibility Features

The phone includes several features to accommodate users who have low vision, low hearing, and low operability.

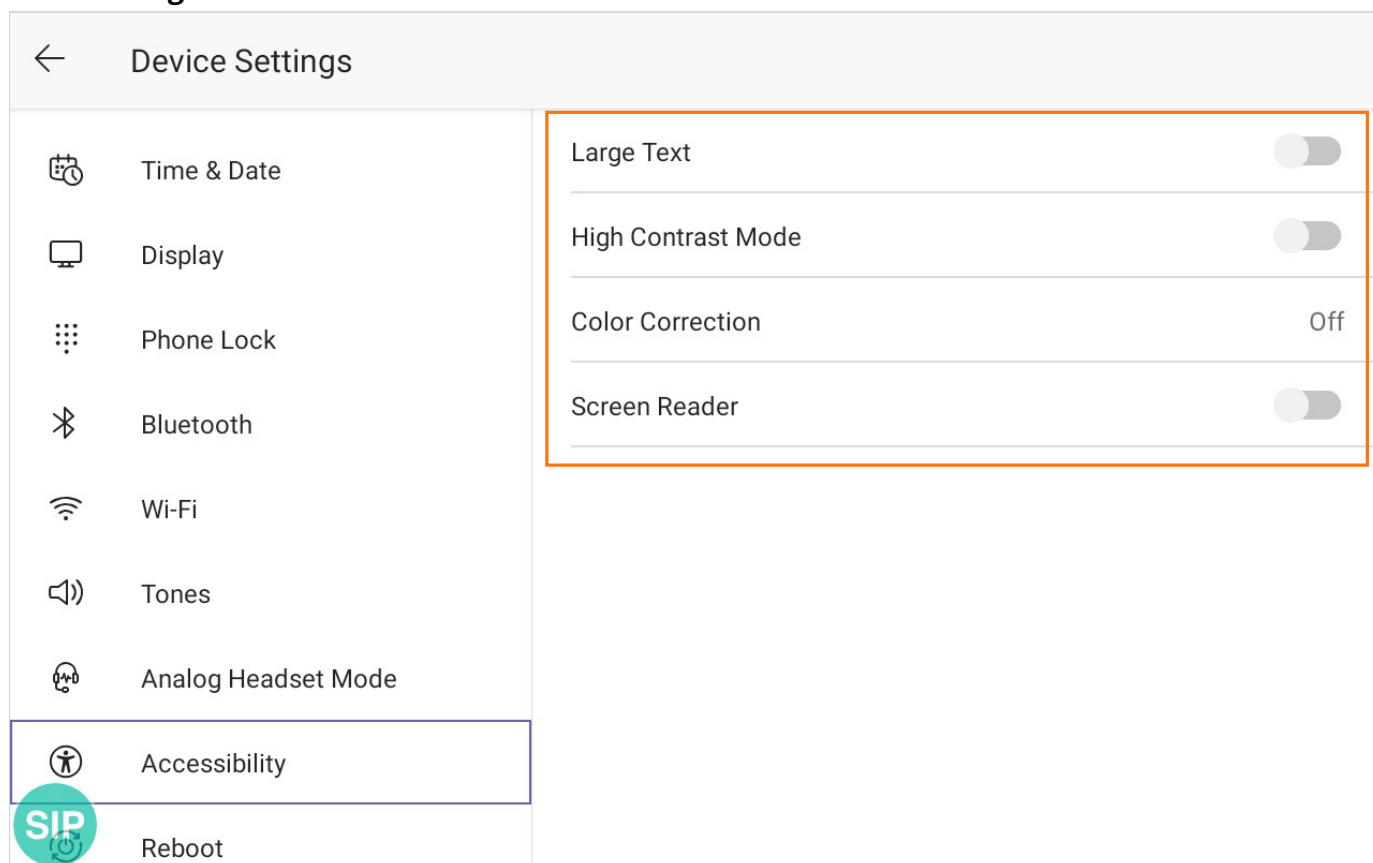
Large Text

You can change the displayed text size.

💡 This feature is unavailable to MP52.

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Accessibility**.
2. Turn on **Large Text**.



High Contrast Mode

You can change the contrast if any difficulties reading text on the screen.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Accessibility**.
2. Turn on **High Contrast Mode**.

Color Correction

You can change the color mode if any difficulties in color recognition.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Accessibility**.
2. Select the desired value from the **Color Correction** field.
 - Off
 - Deuteranomaly (red-green)
 - Protanomaly (red-green)
 - Tritanomaly (blue-yellow)
3. For VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965, tap **OK** to save the change.

Screen Reader

The phone can read where you tap.

💡 This feature is unavailable to MP52.

Procedure

1. Tap the account avatar and go to **Settings > Device Settings > Accessibility**.
2. Turn on the **Screen Reader**.

Theme

You can change the theme between light and dark themes. Please refer to [Using the Dark Theme](#).

Hearing-Aid Compatible (HAC) Handset

HAC handsets help users with hearing impairments use the phone more effectively.

💡 **NOTE**
The user must use a hearing aid that includes T-coil.

Procedure

1. Switch your hearing aid devices to T-coil mode to receive the call audio via magnetic induction.
2. Place the HAC handset close to your ear (with the hearing aid), and it will automatically detect and transmit sound.
3. Use the volume keys on the phone or the hearing aid to adjust the audio output.

Live Caption

Activating live captions lets you read the spoken words during calls and meetings in Microsoft Teams

Free.

Procedure

1. During a call or meeting, select .
2. Select **Turn on live captions**. You'll receive a notification showing your set language. Live captions will then be shown towards the bottom of the call screen and will only be visible to you.
3. You can turn live captions off at any time from .

Real-time text (RTT)

Real-time text (RTT) is an accessibility feature that displays text on the screen instantly, character by character, as it is typed, without needing to press "Send." This enables immediate and natural communication, which is especially useful in urgent situations. RTT is particularly advantageous for individuals who are non-verbal, deaf, hard of hearing, or have speech or cognitive disabilities, allowing them to fully participate in meetings and calls without switching between chat and other interfaces.

! NOTE

Real-time text (RTT) will be included in the meeting transcript if the meeting is being transcribed.

Procedure

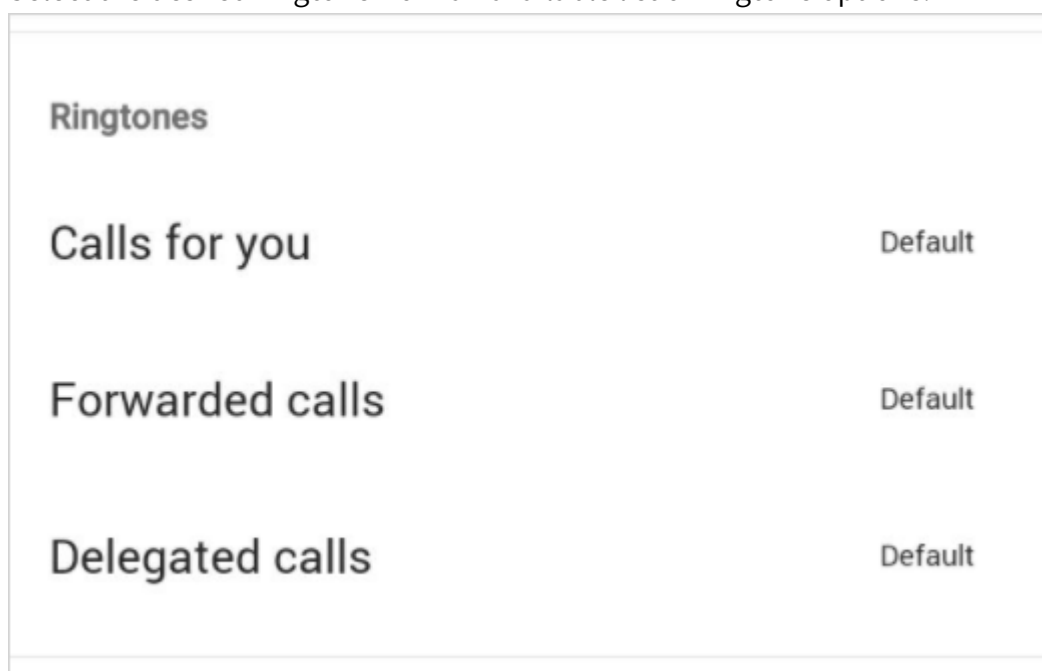
1. During a meeting, tap  > **Turn on RTT for this meeting**.
2. An RTT dialog will appear in the call window to remind you that you are turning the feature on for everyone. Select **Enable** to continue.

Setting Ringtones

You can set different ringtones for incoming, forwarded, and delegated calls.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Calling**.
2. Select the desired ringtone from an available list of ringtone options.



FAQ

How to adjust the ringtone volume?

To adjust the ringtone volume, please directly press the Volume up or Volume down keys when the phone is idle.

Do the MP Teams phones support customizing ringtones?

No, currently, customizing ringtones is unavailable.

Phone Lock

When the phone is not used, you can enable the phone lock to prevent unauthorized users from viewing or modifying phone information, such as your scheduled meetings. When the phone is locked, you can still answer the incoming call. If the administrator forcibly enables the phone lock feature on the Microsoft Teams & Skype for Business Admin Center, you cannot disable it on the phone. For more information, contact your system administrator.

Create a Lock PIN

If your administrator sets security restrictions and enables the phone lock for you, you are prompted to set up a lock PIN used for unlocking your phone.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
1. Tap OK to create a lock PIN on the pop-up menu. Your company requires that you secure this phone with phone lock PIN in order to prevent unauthorized people to access to sensitive information. Let's set it up now. OK 2. Enter the lock PIN in the New PIN field. 3. Enter the lock PIN again in the Confirm PIN field. 4. Tap OK.	1. Go to account avatar or , and go to Settings > Lock Screen & PIN > PIN > Set PIN. 2. Enter the lock PIN. 3. Enter the lock PIN again.

Enable Phone Lock

💡 This feature is unavailable to MP52 (E2).

Procedure

1. Tap the account avatar and go to **Settings > Device Settings > Phone Lock**.
2. Enable **Lock Enable**.
3. Enter the lock PIN in the New PIN field.
4. Enter the lock PIN again in the Confirm PIN field.
5. You can use your lock PIN to unlock your phone.
5. Save the change.

Set the Idle Timeout for Phone Lock

You can configure the idle timeout, after which the phone will be locked automatically.

💡 You can long press the # key for 3 seconds to lock the phone.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
1. Tap the account avatar and go to Settings > Device Settings > Phone Lock. 2. Enter the unlock PIN and tap Unlock.	Go to account avatar or , and go to Settings > Lock Screen & PIN > Timeout.

2. Select the desired value.
3. Save the change.

Unlock Your Phone

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
Tap ( for CP965) on the touch screen.	Select the rightmost soft key.

2. Enter the unlock PIN.

💡 You will be forced to sign out after five unsuccessful unlock attempts. After five unsuccessful unlock attempts, the system will automatically sign your account out.

Change Your Lock PIN

You can change your lock PIN at any time.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
1. Tap the account avatar and go to Settings > Device Settings > Phone Lock. 2. Enter the unlock PIN and tap Unlock. 3. Enter the new lock PIN in the New PIN field. 4. Enter the lock PIN again in the Confirm PIN field. 5. Save the change.	1. Go to account avatar or , and go to Settings > Lock Screen & PIN > PIN > Change PIN. 2. Enter the old lock PIN. 3. Enter the new lock PIN. 4. Enter the new lock PIN again.

Disable Phone Lock

If your system administrator sets security restrictions and enables the phone lock, you are restricted from disabling it.

Procedure

1. Select the method according to your device:

VP59/MP58 (E2)/MP56 (E2)/MP54 (E2)/CP965	MP52 (E2)/MP55 E2
1. Tap the account avatar and go to Settings > Device Settings > Phone Lock. 2. Enter the unlock PIN and tap Unlock. 3. Disable Lock Enable.	1. Go to account avatar or , and go to Settings > Lock Screen & PIN > PIN > Clear PIN. 2. Enter the old lock PIN.

Bluetooth

Available Bluetooth Devices

What kind of Bluetooth devices can I connect to my phone devices?

For MP58 (E2)/MP56 (E2)/MP54 (E2)/MP52/VP59/MP55 E2	For CP965
Bluetooth headsets Bluetooth handsets	Bluetooth headsets Bluetooth handsets Bluetooth-enabled mobile phones Bluetooth-enabled PC

- ! For CP965, you can use them as Bluetooth speakers for your mobile phone and PC. To enable the media audio on CP965, see [Enable the Media Audio \(CP965 Only\)](#).
- For VP59, You **Cannot** use the Bluetooth feature and CPW90-BT-Single device at the same time. You can only activate either Bluetooth mode or Mic-BT mode.

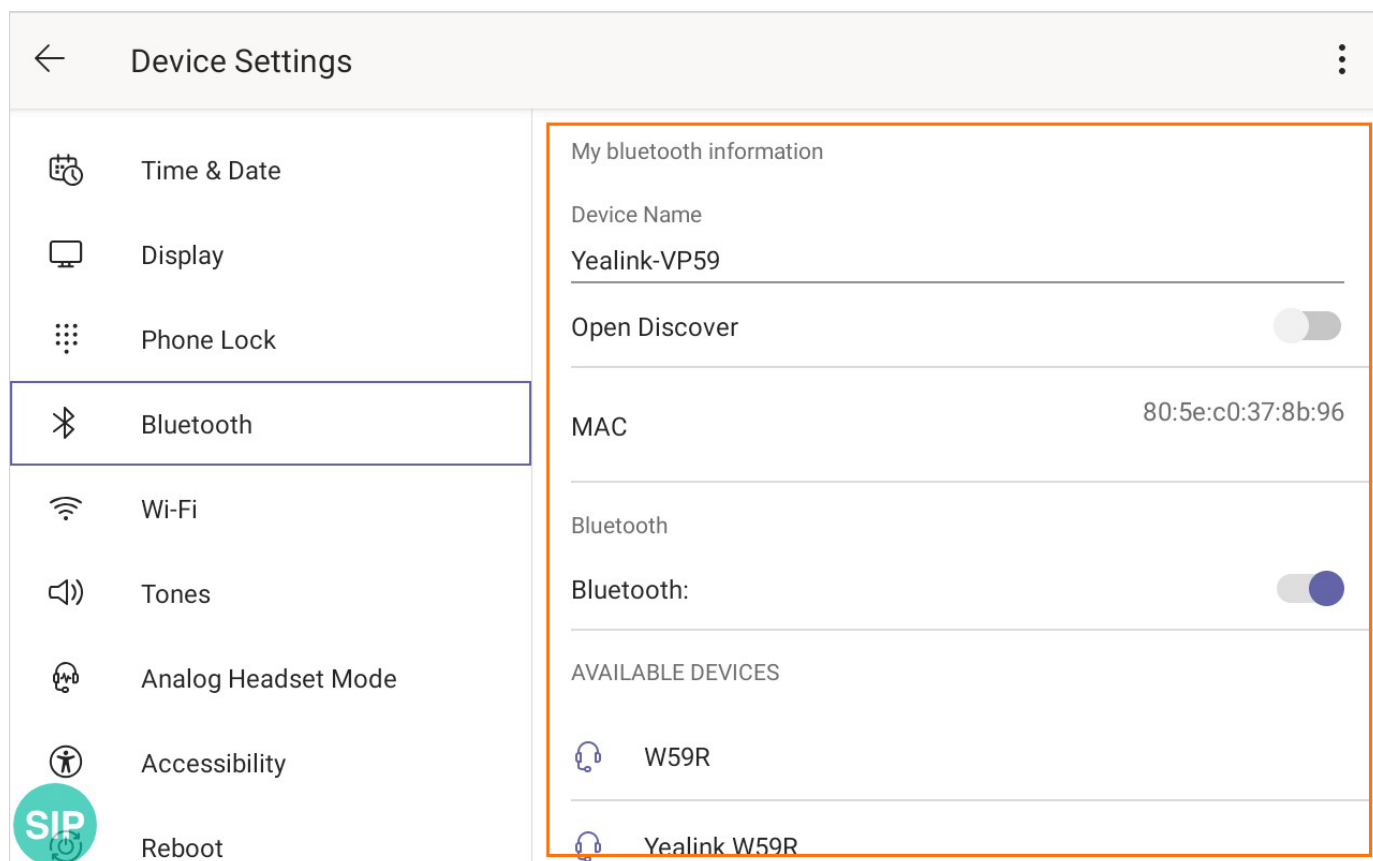
Activate/Deactivate the Bluetooth Mode

You need to activate Bluetooth mode to use the Bluetooth feature.

- ! For MP54/MP52, make sure the Bluetooth USB Dongle BT41 is connected to the phone.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Bluetooth**.
2. Turn on/off **Bluetooth**.



Pair and Connect the Bluetooth Devices

Before you begin

Make sure that you have activated the Bluetooth mode and that the Bluetooth device is discoverable.

Procedure

1. Tap the account avatar or , and then go to **Settings** > **Device settings** > **Bluetooth**.
2. Select **Scan** to search for the Bluetooth devices.
3. Tap your Bluetooth device in the **Available Devices** list.
4. The Bluetooth device is paired and connected successfully.

Edit Your Device Name

You can change the Bluetooth device name for your phone.

Before you begin

Make sure that you have activated the Bluetooth mode.

Procedure

1. Tap the account avatar or , and then go to **Settings** > **Device settings** > **Bluetooth**.
2. (for MP52, Select **My bluetooth information**) Enter the desired name in the **Broadcast Name** field.

Enable/Disable Your Device Discovery

After the Bluetooth is turned on, your phone is visible to other Bluetooth-enabled devices by default. You can disable this feature to make your phone undiscoverable for other Bluetooth devices.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Bluetooth**.
2. Turn on/off **Open Discover**.

Rename the Paired Bluetooth Devices

You can rename the paired Bluetooth devices for better recognition.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Bluetooth**.
2. Tap the paired device(for touchscreen phones, you need to select **More**).

The phone will enter the detail page of the paired device.

3. Enter the desired name in the **Device Name** field.
4. Select **Done**.

Disconnect the Bluetooth Device

You can disconnect the Bluetooth device from your phone. After the Bluetooth device is disconnected, it stays in the paired devices list so that you can easily connect it to your phone next time.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Bluetooth**.
2. Tap the paired device(for touchscreen phones, you need to select **More**).

The phone will enter the detail page of the paired device.

3. Select **Disconnect**.

It prompts if you are sure to disconnect.

4. Select **OK**.

Unpair the Bluetooth Devices

You can unpair your Bluetooth devices from your Teams phone. After unpairing, the Bluetooth devices disappear from the paired devices list.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Bluetooth**.
2. Tap the paired device(for touchscreen phones, you need to select **More**).

The phone will enter the detail page of the paired device.

3. Select **Unpair**.

It prompts if you are sure to disconnect.

4. Select **OK**.

Enable the Media Audio (CP965 Only)

You can enable the media audio feature to use the phone as a Bluetooth speaker for your mobile phone or PC.

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Bluetooth**.
2. Long tap the connected mobile phone/PC and select **Details**.
3. Enable **Media audio**.
4. Tap **OK**.

Enable/Disable the Phone Audio (CP965 Only)

By default, the phone audio is enabled, so the phone can act as a speaker and microphone for your connected mobile phone.

The call is made through your mobile phone, but the audio is present on the phone. You can disable it.

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Bluetooth**.
2. Long tap the connected mobile phone/PC and select **Details**.
3. Enable **Phone audio**.
4. Tap **OK**.

Wireless Network

The Teams phone supports the Wi-Fi feature. If there is available Wi-Fi, you can enable the Wi-Fi feature to connect the device to the wireless network.

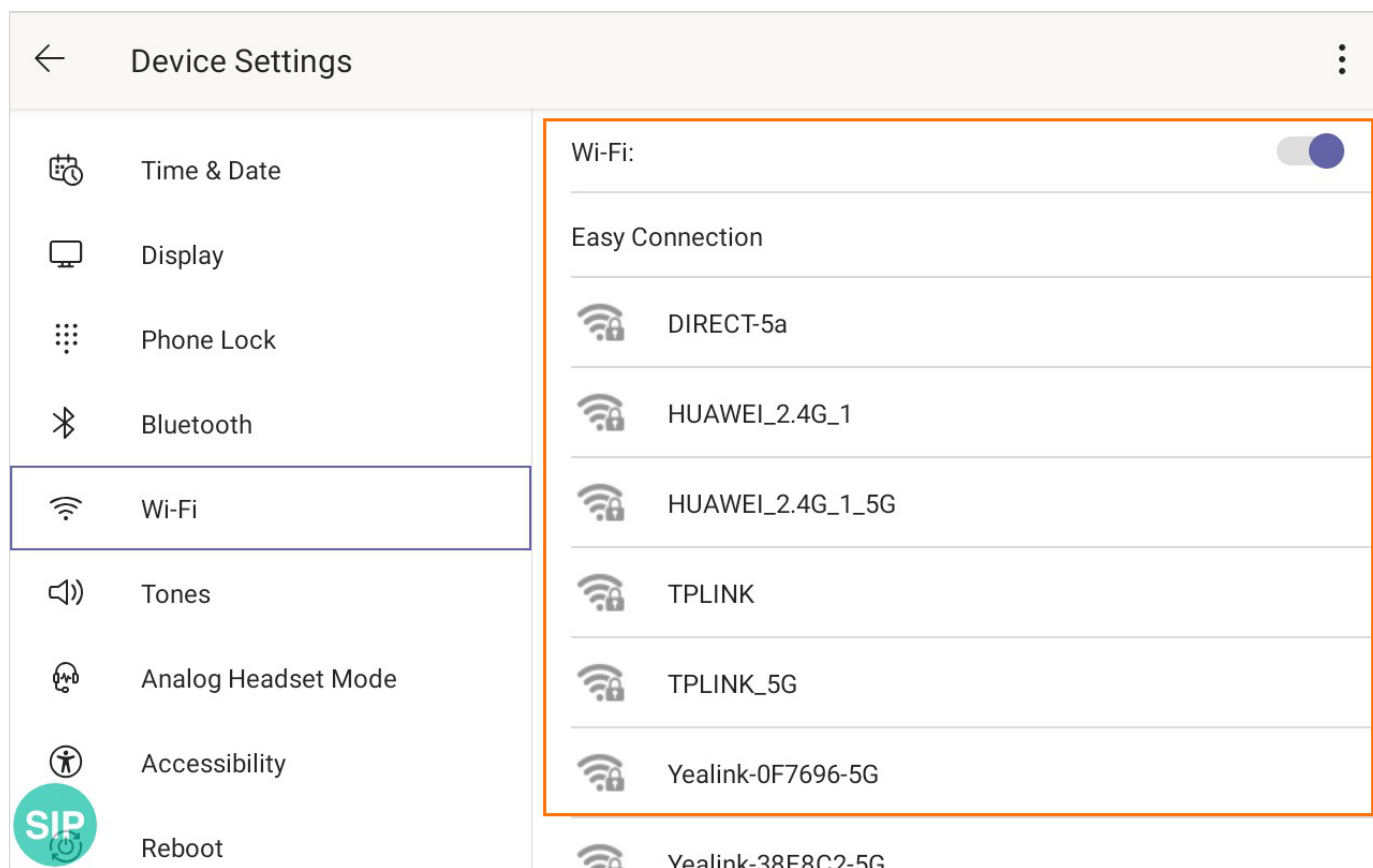
Activate/Deactivate the Wi-Fi Mode

Before you begin

For MP54/MP52/MP52 E2, make sure the Wi-Fi USB Dongle WF50 is connected to the phone.

Procedure

1. Tap the account avatar or , and then go to **Settings** > **Device settings** > **Wi-Fi**.
2. Turn on/off **Wi-Fi**.



Connect to a Wireless Network Manually

Before you begin

- Make sure that the Wi-Fi mode is [activated](#).
- Get the password of the wireless network from your system administrator.

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Wi-Fi**.
2. Select **Scan** to search for the available wireless network.
3. Select the desired wireless network.
4. If the network is secure, enter its password.
5. Tap **OK** (**JOIN** for MP52/**Connect** for MP5X&CP965).

Add a Wireless Network Manually

If your gateway/router has SSID broadcast disabled, it might not appear in the scanning results. In that case, you must manually add a wireless network.

Before you begin

- Make sure that the Wi-Fi mode is [activated](#).
- This feature is unavailable to MP52.

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Wi-Fi**.
2. Go to  > **Add**.
3. Enter the SSID and then select a security mode from the **Security** drop-down menu:
4. If you enable **Show advanced options**, select a desired value in the **Proxy** field, and if you select **Manual**, enter the information about the proxy server in the corresponding fields.
 - If you select **None**, tap **Save**.
 - If you select **WEP** or **WPA/WPA2-PSK**, enter the password and then tap **Save**.
 - If you select **802.1X EAP**, select the desired EAP method and Phase-2 authentication, enter the desired values in the **Identity**, **Anonymous identity**, and **Password** fields, and then tap **Save**.

View the Wireless Network Information

After connecting to the wireless network, you can view the wireless network information (such as wireless status, link speed, security, IP address, signal strength, etc).

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Wi-Fi**(Admin only, default password: admin).
2. Select the connected wireless network.
3. Select **Details**.

Disconnect from a Wireless Network

Procedure

1. Tap the account avatar or , and then go to **Settings > Device settings > Wi-Fi**.
2. Select the connected wireless network and then select **Details**.
3. Tap **FORGET**.

The wireless network is disconnected. You can tap it again to connect.

Connect to a Wireless Network Using WPS (Only for CP965)

Wi-Fi Protected Setup (WPS) provides simplified mechanisms to configure secure wireless networks, which can automatically configure a wireless network with a network name (SSID) and strong WPA data encryption and authentication.

About this task

Two methods supported by Yealink devices in the Wi-Fi protected setup:

- **Push Button Configuration (PBC)**: The user simply presses the WPS key on both the device and router to connect.
- **Personal Identification Number (PIN)**: The user has to enter a PIN generated randomly by the device on the router to connect.

💡 This feature is only available to CP965.

Connect to a Wireless Network Using PBC

Before you begin

Make sure that the Wi-Fi mode is [activated](#).

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Wi-Fi**.
2. Tap  > **WPS**.
3. The phone screen prompts you to press the Wi-Fi Protected Setup button on your router.
3. Long-press the WPS key on your gateway/router.
4. Once the WPS setup has been completed successfully, the touch screen will prompt to connect successfully.

Connect to a Wireless Network Using PIN

Before you begin

Make sure that the Wi-Fi mode is [activated](#).

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Wi-Fi**.
2. Go to  > **WPS-PIN** to search for the available wireless network.
3. The phone screen prompts that you need to enter the PIN xxx on your WLAN router.
4. Log in to your gateway/router's web interface, and configure it to search for the clients.
5. Once the WPS-PIN setup is completed successfully, the web interface of the gateway/router will prompt success.

Hot Desking

You can sign in to a phone as a guest user. The Hot Desking feature is convenient for different employees to share one Teams phone. Any changes you made on the phone while signed in are removed, and the host user settings are restored when you sign out.

! This feature is unavailable to MP52 (E2)/MP55 E2.

Sign In as a Guest User

You can sign in to Teams on your phone as a guest user.

1. Tap the avatar in the top-right corner of the screen and select **Hot desk**.
2. Enter your user credentials and tap **Sign in**.

Sign Out of the Guest User

You can sign out of the guest user after you use the phone.

1. Tap the avatar in the top-right corner of the screen and select **Stop hot desking**.
2. The phone prompts you to stop hot desking.
2. Tap **END**.

The guest user is signed out, and the host user is signed in automatically.

! The guest user will automatically be signed out after the phone is idle for a designated time (the system administrator configures this time). Before logout, the phone prompts you that it will automatically sign out in 15 seconds.

Common Area Phone

Introduction

You can set your phone as a Common Area Phone (CAP). Instead of being located in someone's office, common area phones are typically placed in an area like a lobby or another area that is available to many people to make a call; for example, a reception area, lobby, or conference room.

You have access to certain features for the common area phones:

- **CAP account:** You have call capability. If your system administrator enables you, you also have the search capability on the Microsoft Teams Admin Center.
- **Meeting account:** You have call capability and can join the scheduled meeting. This is not available in MP52 (E2)/MP55 E2.

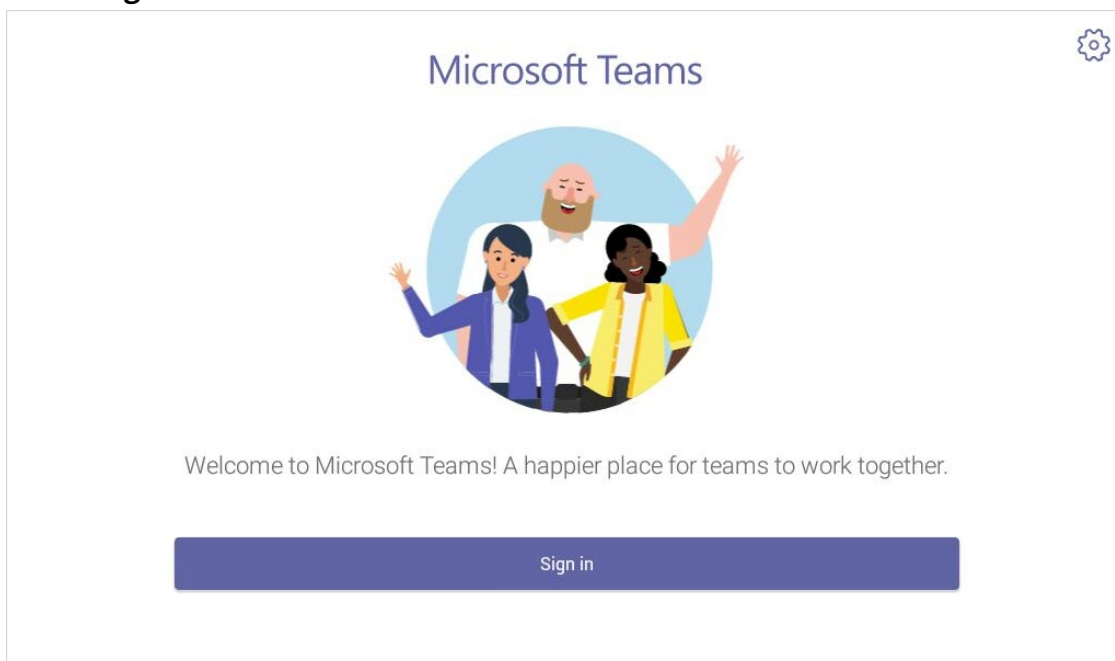
Before You Begin

Make sure that your administrator has [set up a common area phone](#).

Sign In to a CAP/Meeting Account On Your Teams Device

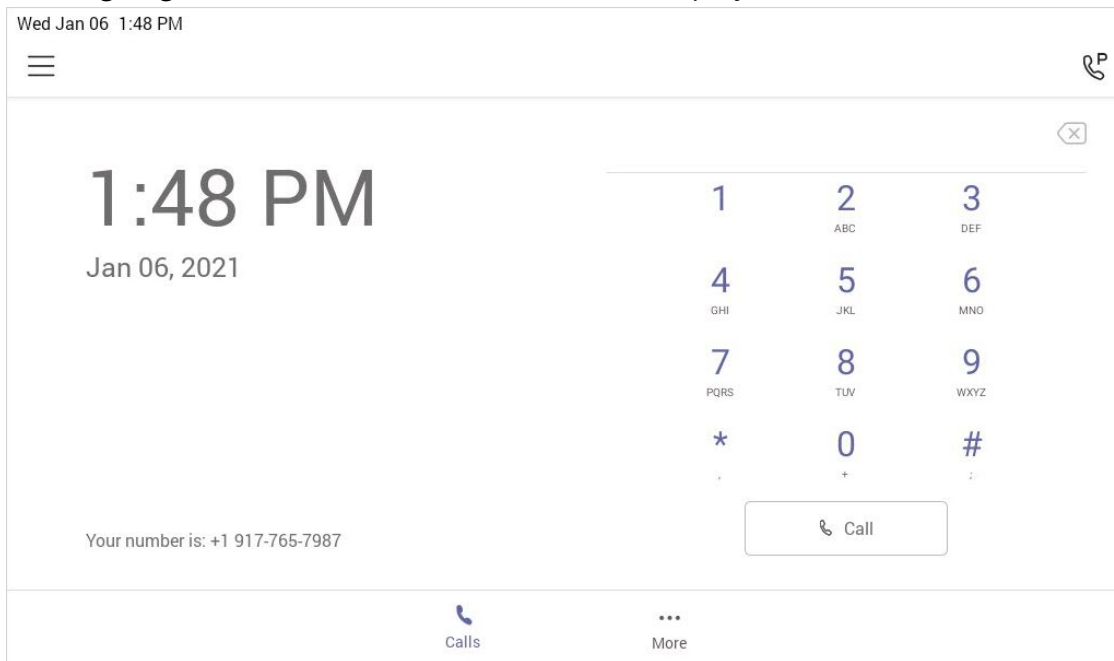
Procedure

1. Select **Sign in**.

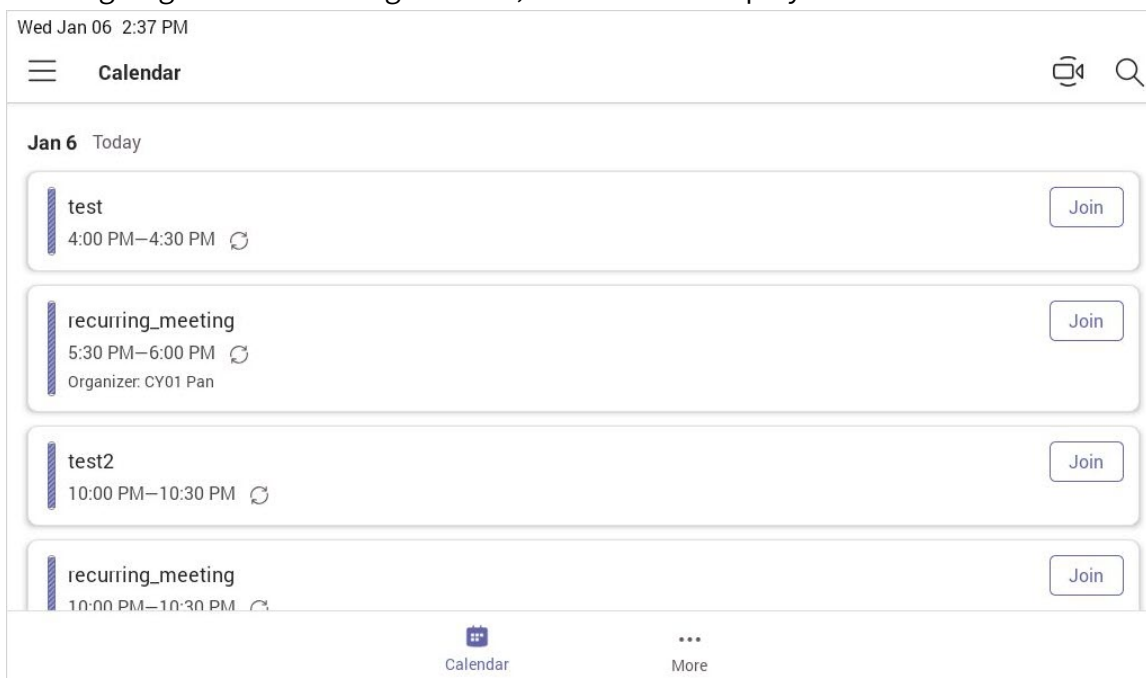


2. Enter your user credentials.
3. After the phone signs in successfully, tap **Got it**.

4. After signing into the CAP account, the screen is displayed as below:



6. After signing into the Meeting account, the screen is displayed as below:



On a Web Browser

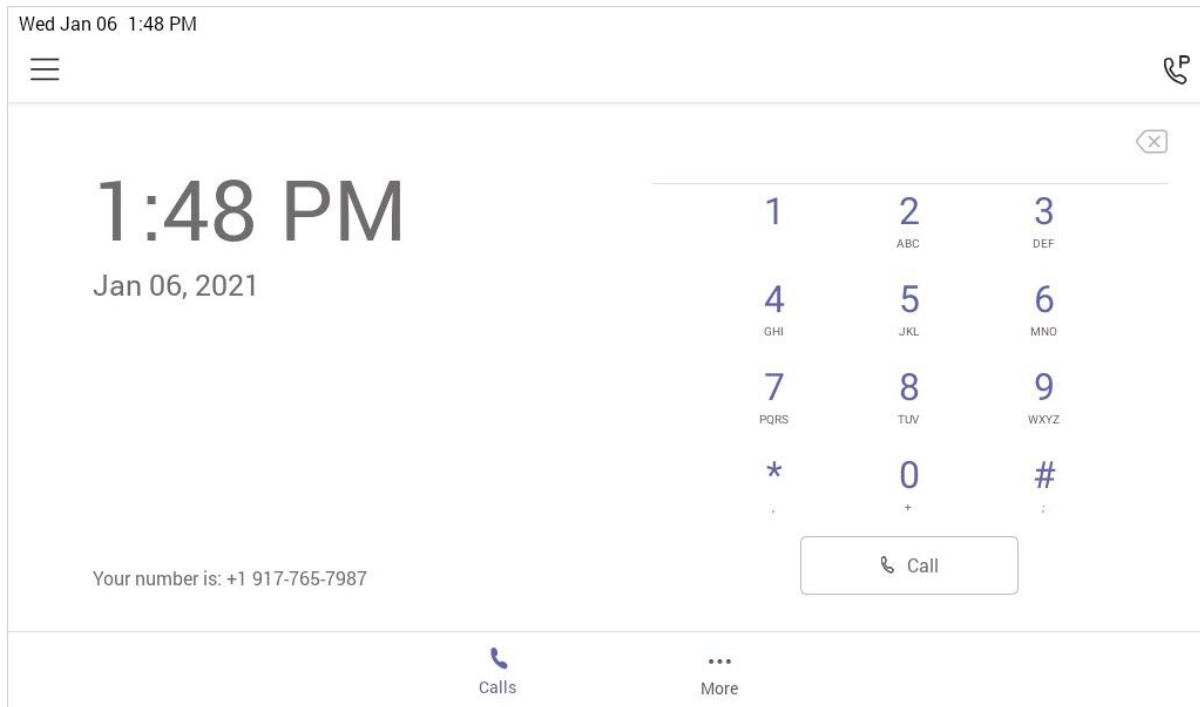
Procedure

1. Go to <https://microsoft.com/devicelogin> on your computer or mobile.
2. Enter the code shown on your device and select **Next**.
3. Enter your user credentials or select the desired account to sign in.

A confirmation message is displayed after you successfully sign in to Microsoft Intune.

1. After the phone signs in successfully, select **Got it**.

After signing into the CAP account, the screen is displayed below:



Sign Out of a Common Area Phone

Procedure

1. Tap the account avatar or , and then go to **Settings > Device Settings > Teams Admin Settings** (Admin only, default password: admin).
2. Select **Teams sign out**.
3. Select **OK**.

Hybrid Mode

Overview

After the hybrid mode is enabled, users can receive a paging call in the Teams app mode.

Teams phone supports two hybrid modes: ① Survivability app mode and ② Teams app mode.

If the phone disconnects from the local MS server, you can switch to the survivability app mode to implement the call features.

! The hybrid mode is disabled by default. Contact your system administrator to [enable it](#).

Available Devices

This feature is not available to MP52.

Enable the Quick Ball

- For touch phones (VP59/CP965/MP54 (E2)...), the Quick Ball feature is used to quickly switch between the survivability app mode and Teams app mode.
- For non-touch phones (MP52 E2/MP55 E2), the Quick Ball feature indicates the in-call status of an app running in the background and is not clickable.

If you want to use the Quick Ball feature, you can contact your administrator to enable it via the web interface or auto provisioning.

Switch between Teams and Survivability App

- For touch phones, when the Quick Ball feature is enabled, tap the **quick ball**  /  to switch between two apps.
- For non-touch phones, long press the **cancel key** for 2 seconds until the current screen automatically switches to another app interface.

Survivability App Screens

The survivability app includes the following screens:

- Dial:**

CP965/MP54	MP5X (E2)	VP59
Tap  to open the dialer.	Tap  , pick up the handset, press the headset key, or press the speakerphone key to open the dialer.	Tap  to open the

	2. Tap the corresponding line key to change the account.	dialer.
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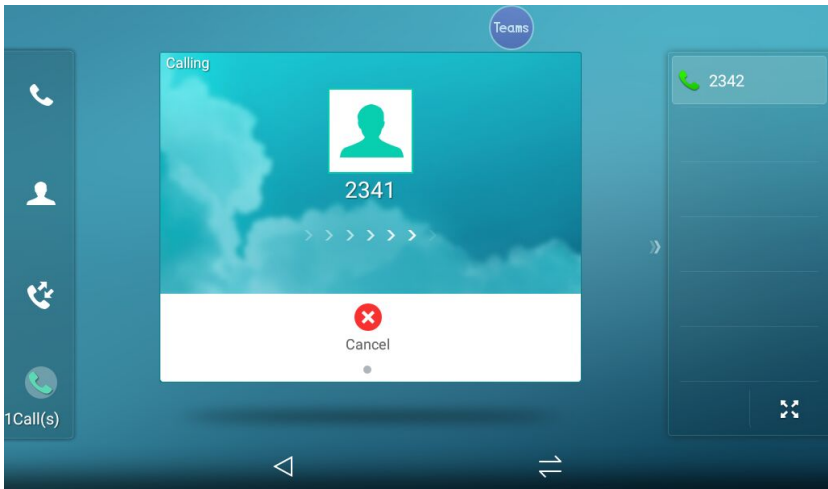
- **Directory:** Displays local contacts. You can search for contacts and manage local directory groups and contacts.
- **History:** Includes missed, placed, received, and forwarded calls. You can view call details and manage the history record.
- **Line Key:** displays the account status. You can expand the line keys list, and the phone supports up to 16 accounts.

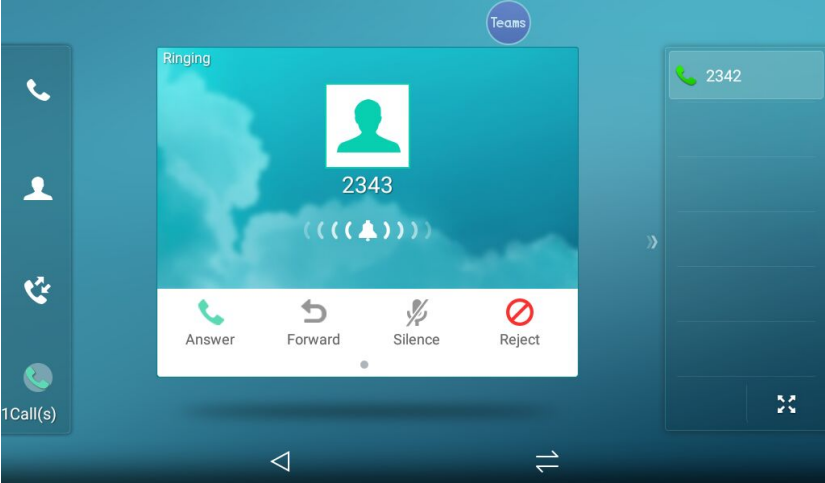
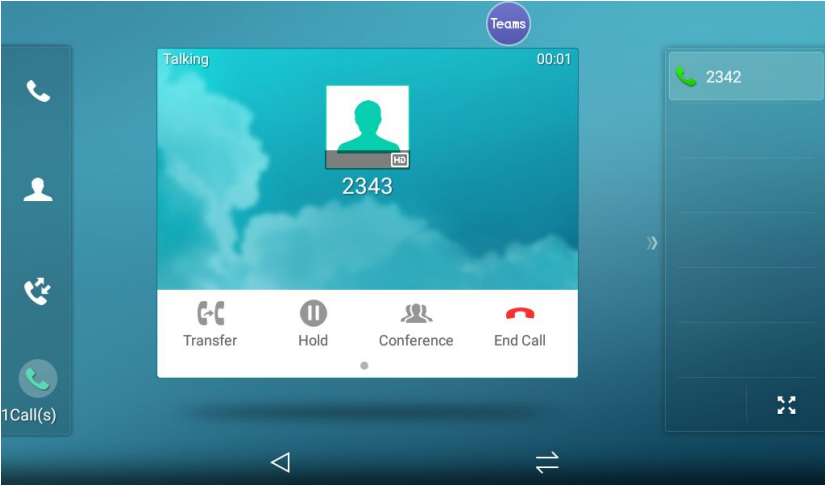
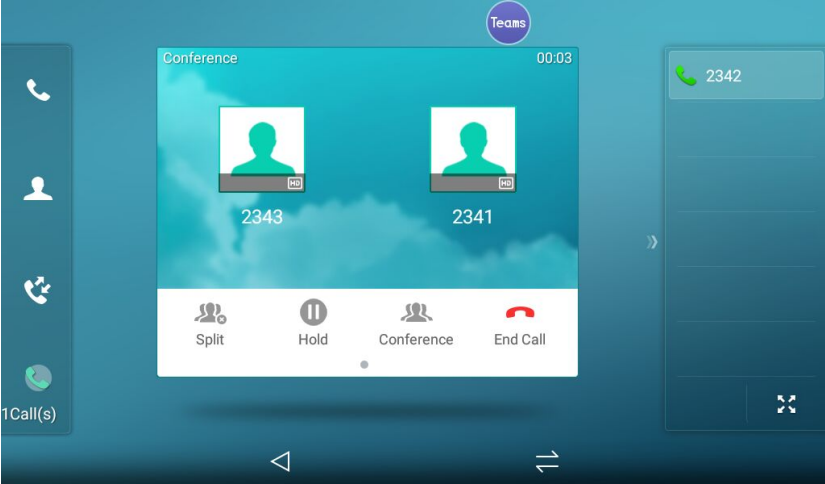
Call Features of Survivability App

In survivability app mode, you can perform basic call features.

! If your phone is locked, you may need to unlock it before using call features.

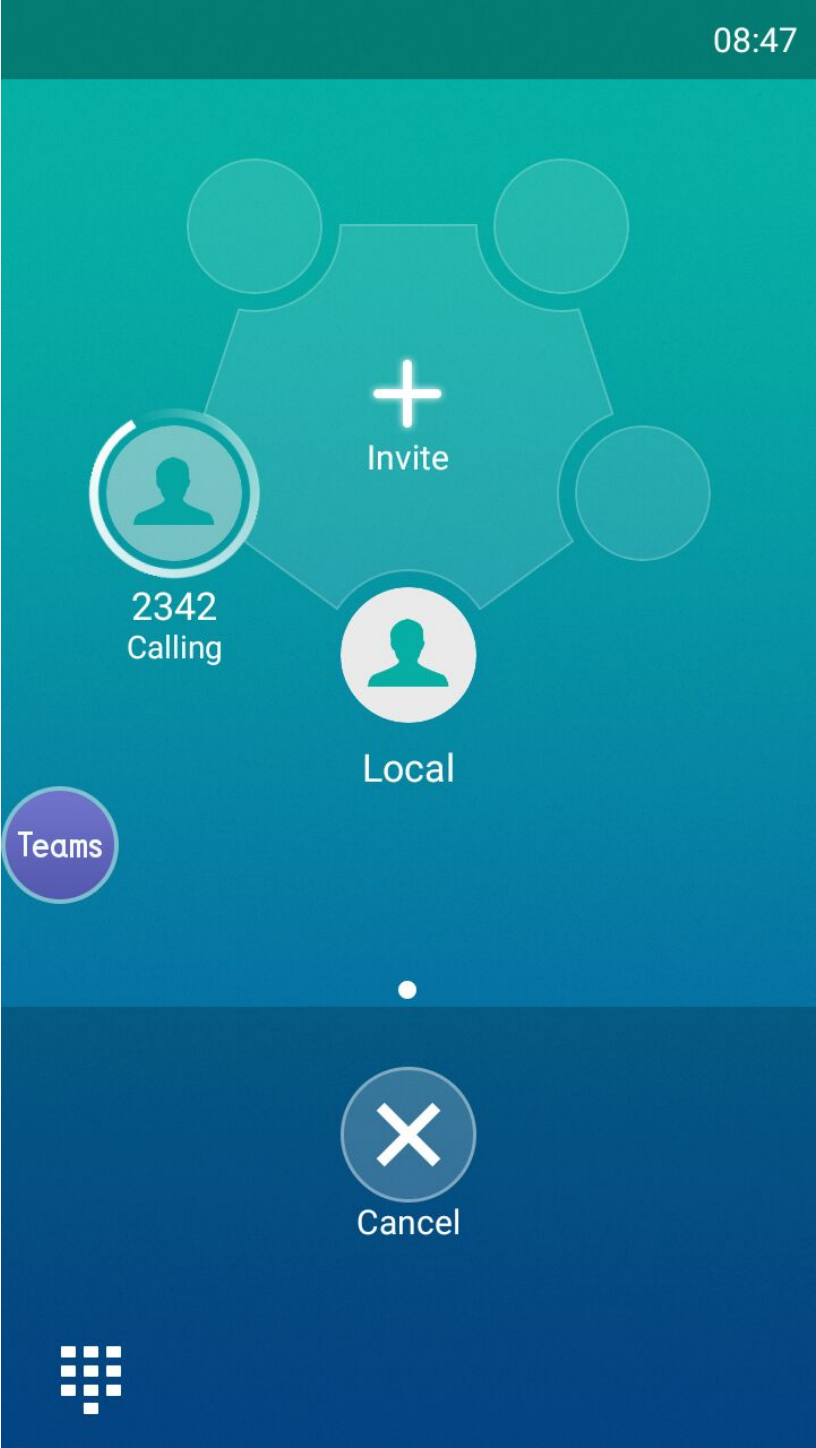
For MP58 (E2)/MP56 (E2)/VP59/MP52 E2/MP55 E2:

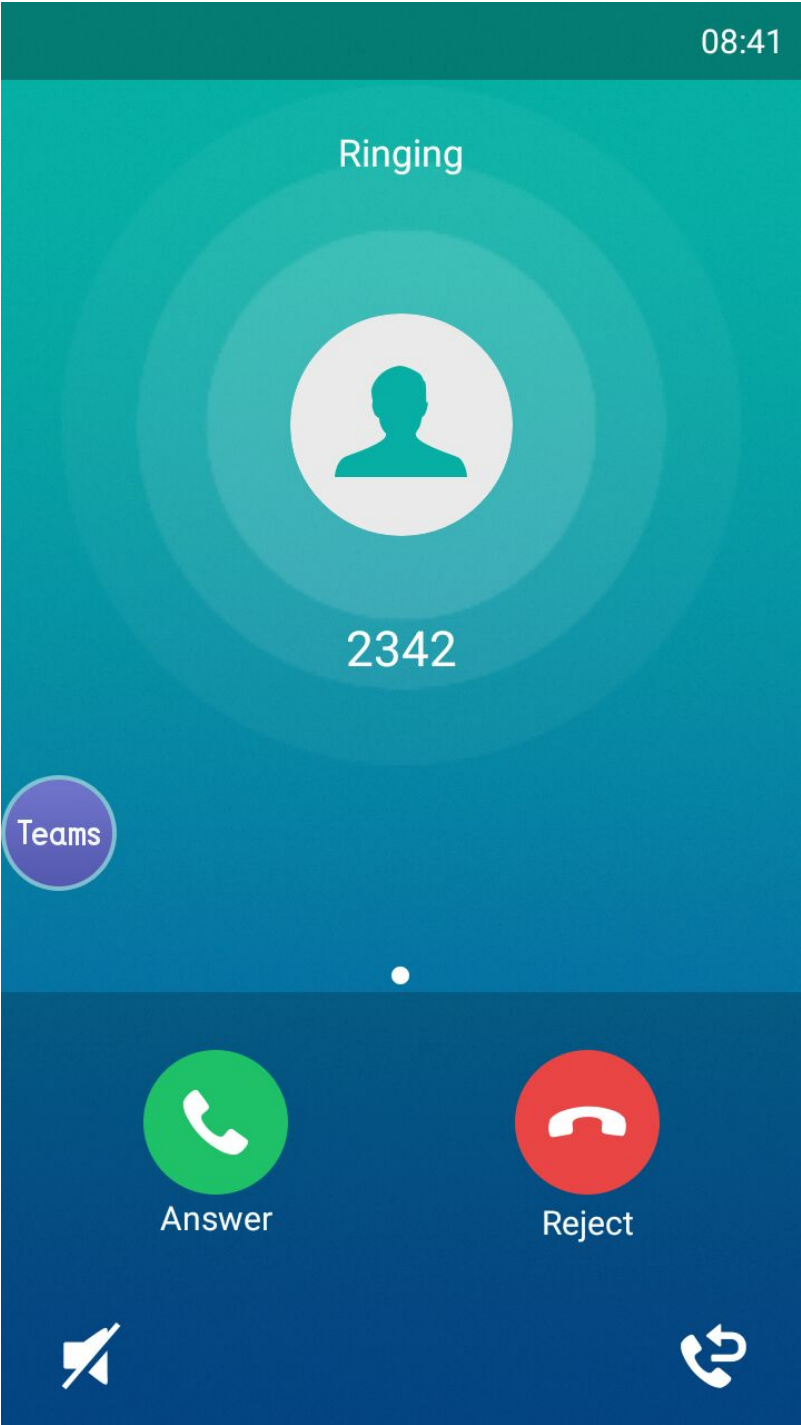
Call Status for MP58 (E2)/MP56 (E2)/VP59/MP52 E2/MP55 E2 (The call screen is taken as MP56 for example)	You can
Ring back 	Cancel a call
Incoming Call	• Answer a call • Reject a call • Silence a call • Forward a call

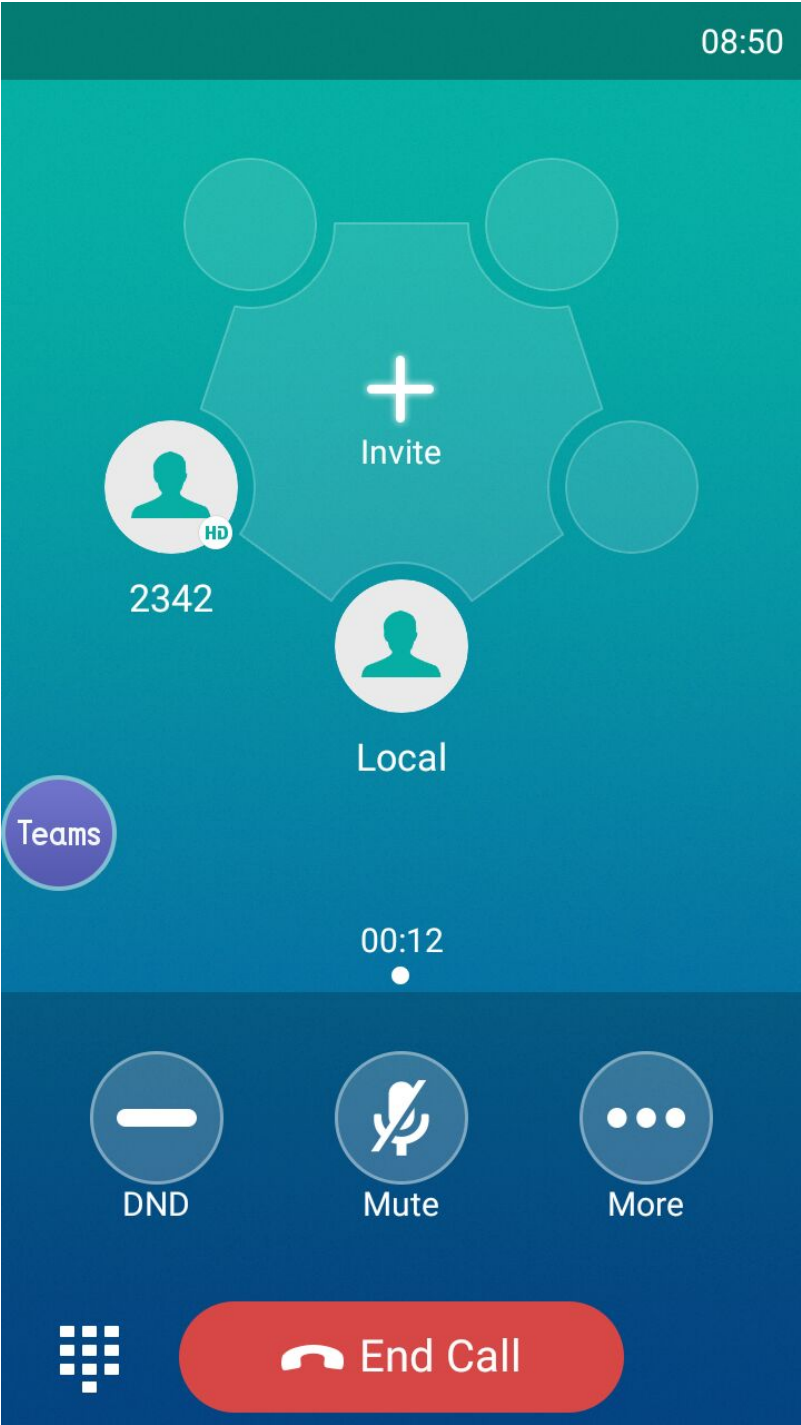
	
Talking (peer-to-peer call) 	• End a call • Mute a call • Hold a call • Transfer a call • Place a new call • Invite a new party
Conference 	For the conference originator: • End a conference call • Mute a conference call • Hold a conference call • Place a new call • Invite a new party • Split a Conference Call For other conference participants, the same as the peer-to-peer call.

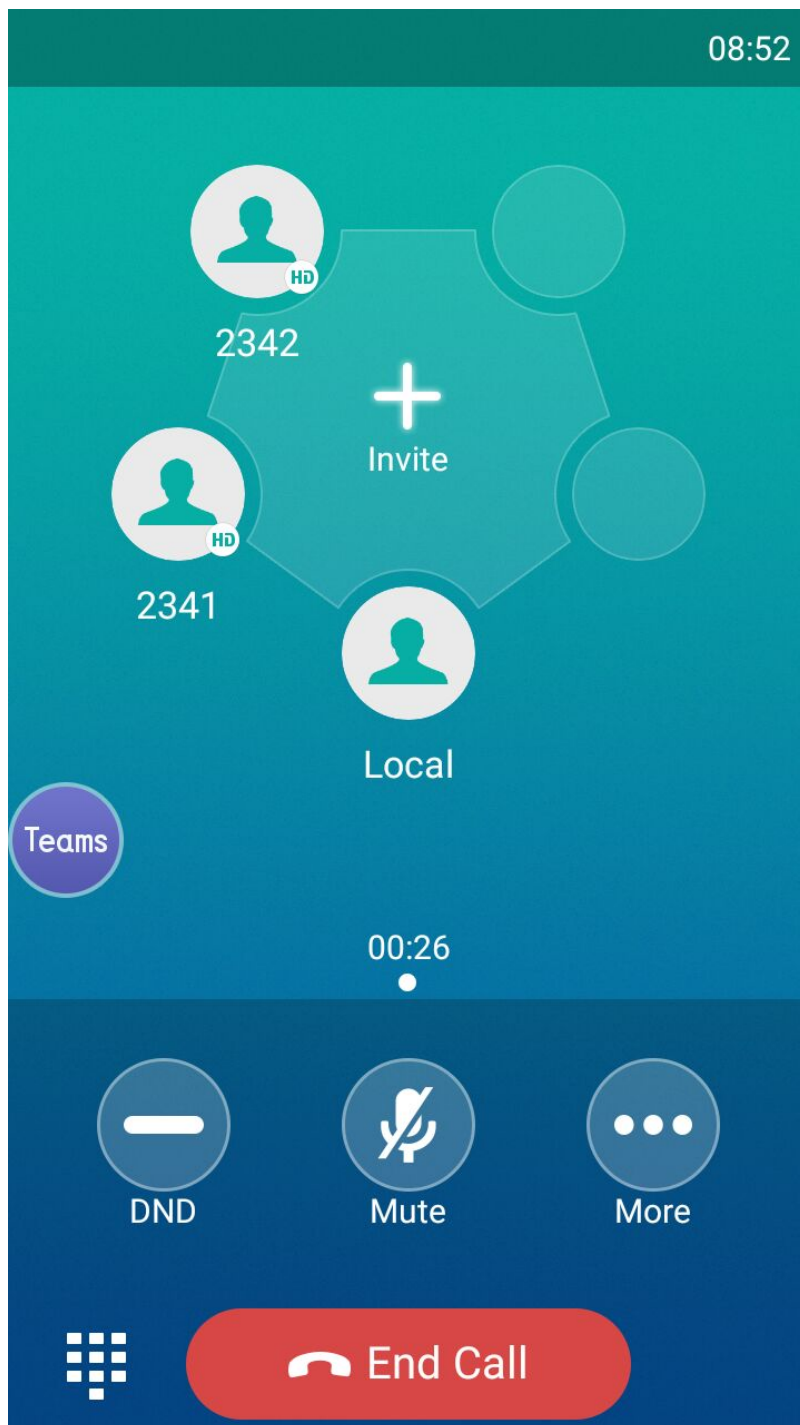
For MP54 (E2)/CP965:

Call Status for MP54 (E2)/CP965 (The call screen is taken as CP965 for example)	You can
---	----------------

Ring back  The image shows a 'Ring back' screen on a Yealink VP59 Teams Video Phone. At the top right, the time '08:47' is displayed. The main area has a teal background with a central white plus sign and the word 'Invite' below it. Surrounding this are four circular icons: one with a person icon and the text '2342 Calling', one with a person icon and the text 'Local', and two empty circles. In the bottom left corner, there is a purple circular icon with the word 'Teams'. At the bottom center, there is a large white 'X' icon with the word 'Cancel' below it. In the bottom left corner, there is a small white grid icon.	• Cancel a call • Invite a new party
Incoming Call	• Answer a call • Reject a call • Silence a call • Forward a call

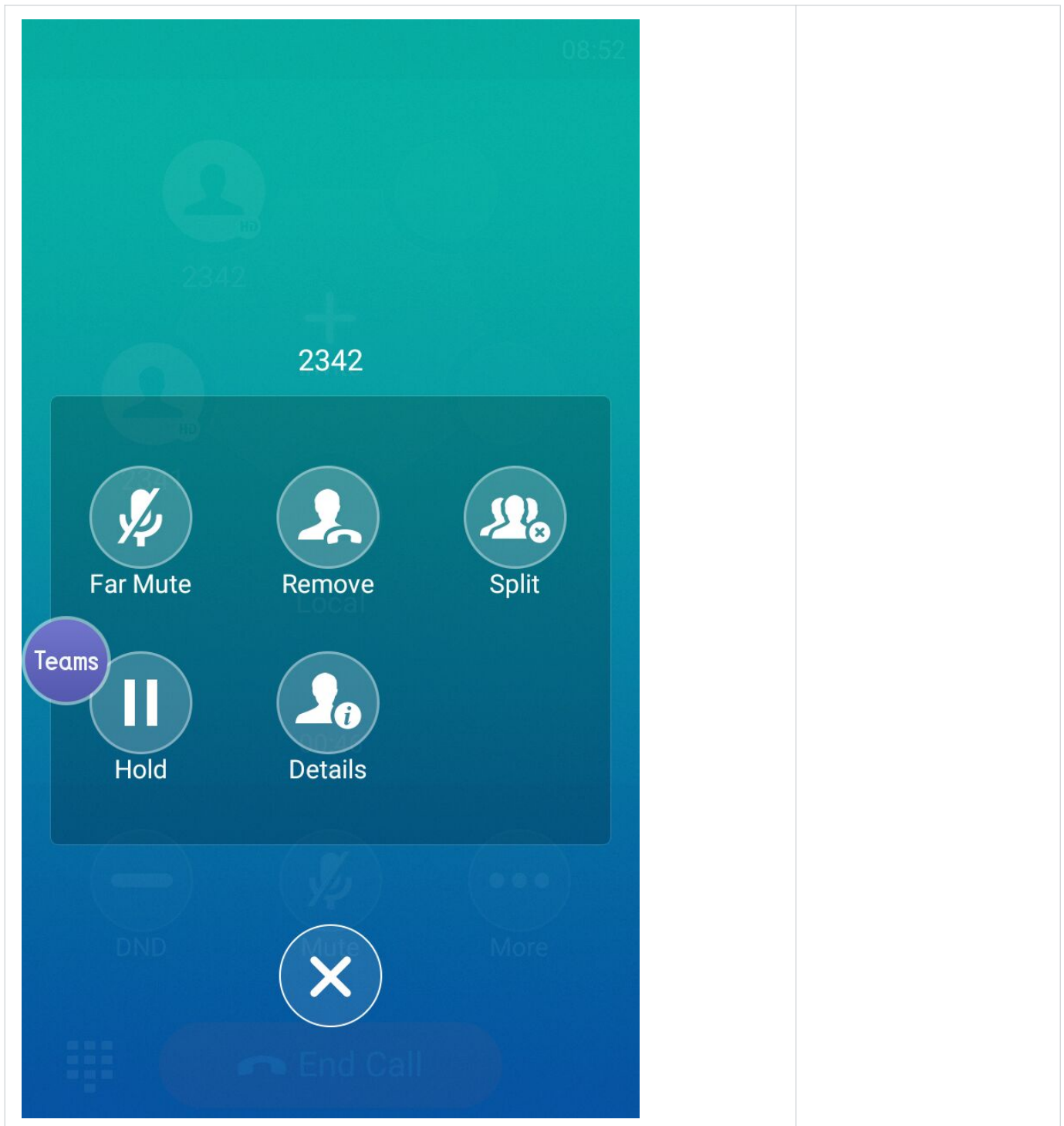
	
Talking (peer to peer call)	• Enable DND • End a call • Mute a call • Hold a call • Transfer a call • Place a new call • Invite a new party

	
Conference	For the conference originator: • Enable DND • End a conference call • Mute a conference call • Hold a conference



call

- Place a new call
 - Invite a new party
 - Split a Conference Call
 - Manage a participant:
 - Mute the participant
 - Remove the participant
 - Split the participant
 - Hold the participant
 - View the detail of participant
- For other conference participants: the same as the peer-to-peer call.



FAQ

Why does the phone return to Teams mode after I reboot the phone?

If you enable the Hybrid mode, the phone will return to the Teams mode once you reboot the phone. To use the SIP mode, please [switch to Survivability App](#).

Multicast Paging

Introduction

Your phone supports up to 31 groups for paging. You can assign a label to each group to identify the phones, such as All, Sales, or HR.

You can set a line key as a Paging key or Paging List key on the phone, which allows you to send announcements to the phones with pre-configured multicast address(es) on a specific channel(s).

It is available only when your administrator has [set up the multicast paging feature](#).

! This feature is unavailable to MP52.

Paging Key

Set a Paging Key

You can set a Paging key for a paging group, which allows you to send announcements quickly on the idle screen.

Procedure

1. Tap the account avatar and go to **Settings > Device settings > DSS Keys**.
2. Select the desired line key.
3. Select **Key Event** from the **Type** field.
4. Select **Paging** from the **Key Type** field.
5. (Optional) Enter the paging group name in the **Label** field.
6. Enter the multicast IP address and port number (for example, 224.5.6.20:10008) in the **Value** field.
7. Enter the desired channel between 0 and 30 in the **Channel** field.

DSS Key	Dss Key 1
Type	Key Event
Key Type	Paging
Label	paging
Value	224.5.6.20:10008
Channel	0

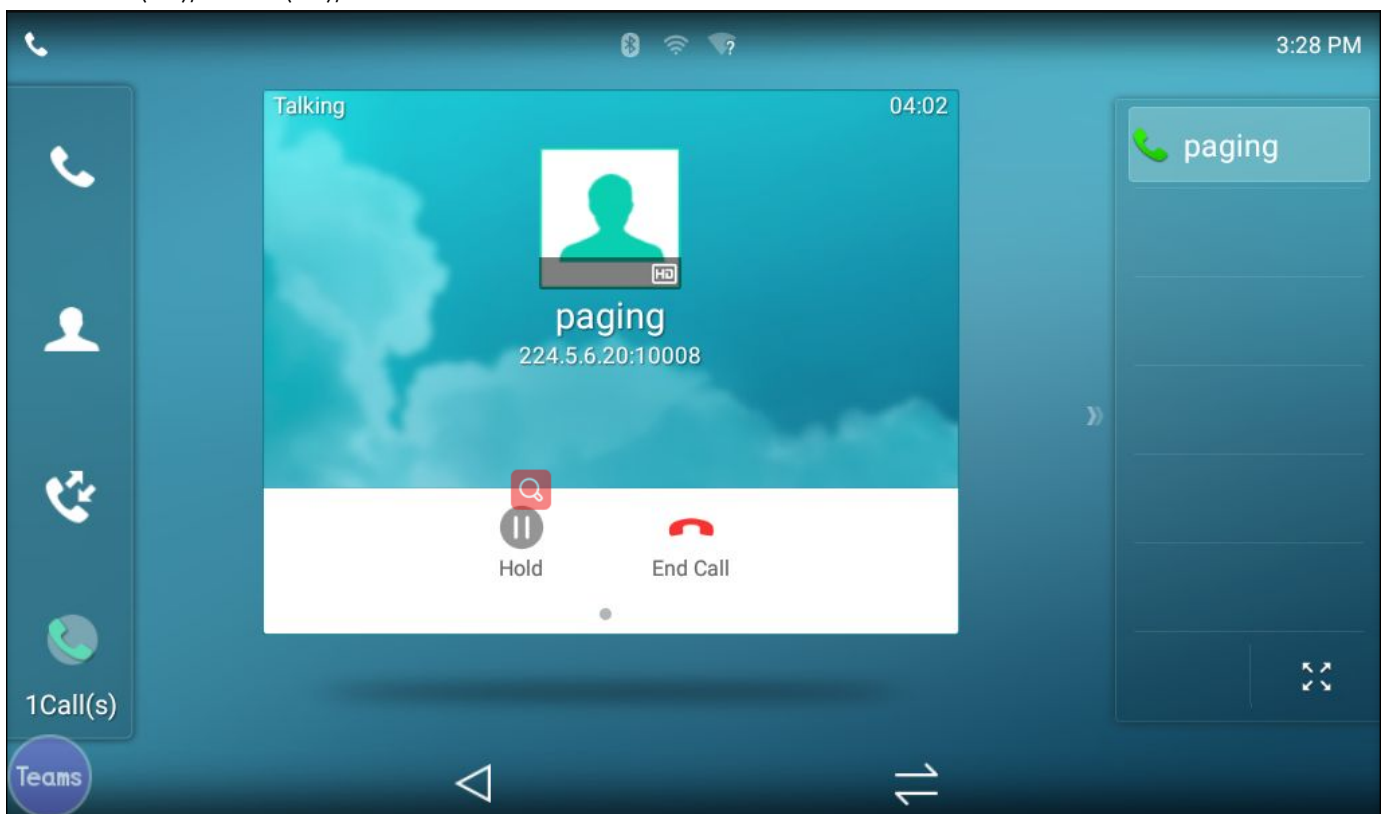
8. Save the change.

Send a Paging by a Paging Key

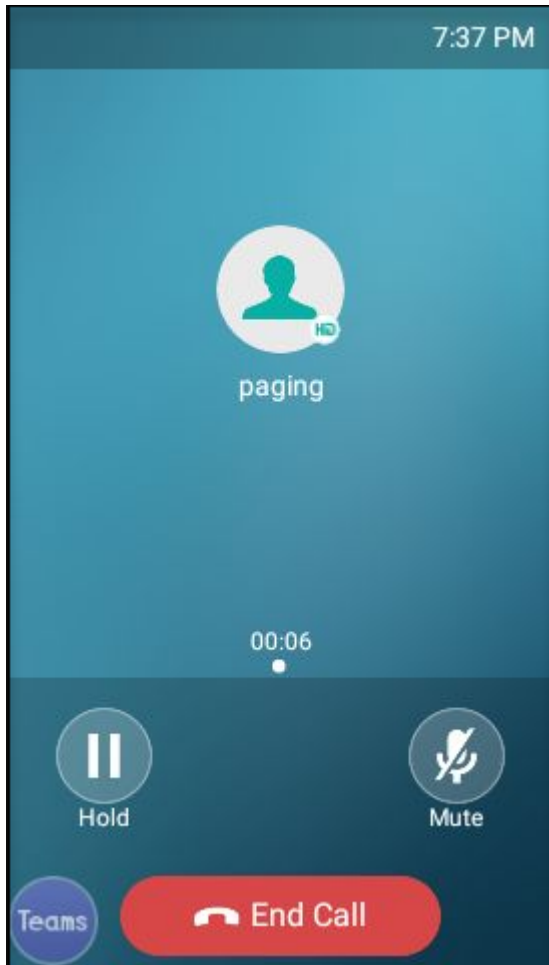
You can send a paging using the Paging key when the phone is idle.

Procedure

1. Switch to the survivability App.
2. Tap the Paging key when the phone is idle.
3. For MP58 (E2)/MP56 (E2)/VP59:



5. For MP54 (E2)/CP965:



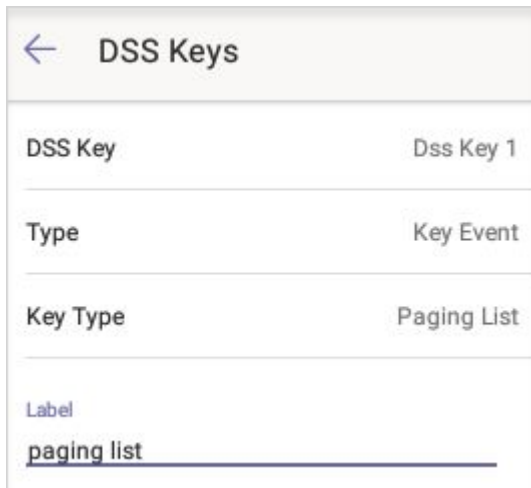
Paging List Key

Set a Paging List Key

You can use the quick ball to quickly switch between the survivability app mode and the Teams app mode.

Procedure

1. Tap the account avatar and go to **Settings** > **Device settings** > **DSS Keys**.
2. Select the desired line key.
3. Select **Key Event** from the **Type** field.
4. Select **Paging** from the **Key Type** field.
5. (Optional) Enter the paging group name in the **Label** field.
6. Save the change.



DSS Keys	
DSS Key	Dss Key 1
Type	Key Event
Key Type	Paging List
Label	
paging list	

Set a Paging Group

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Paging List**.
2. Select the desired line key.
3. *The default tag is Empty if it is not configured before.*
3. Enter the multicast IP address and port number (for example, 224.5.6.20:10008) in the **Address** field.
4. Enter the string displayed on the phone screen in the **Label** field.
5. Select the desired channel between 0 and 30 in the **Channel** field.
6. Save the change.

Send a Paging by a Paging List Key

You can send a paging by using the Paging List key when the phone is idle.

Procedure

1. Switch to the survivability App.
2. Tap the Paging List key when the phone is idle.
 - Tap the desired paging group.
 - Long tap the desired paging group and select **Paging**.

Edit a Paging Group

You can edit the information of the paging group.

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Paging List**.
2. Long tap the desired paging group and select **Edit**.
3. Edit the information.
4. Save the change.

Delete a Paging Group

You can delete any group from the paging group list.

Procedure

1. Tap the account avatar and go to **Settings > Device settings > Paging List**.
2. Long tap the desired paging group and select **Delete**.
3. The phone prompts you to delete the paging group.
3. Select **OK**.

Receive Multicast Paging

If your system administrator has set a listening paging group for you, you can automatically receive a paging call when the phone is idle.

Use UVC30 Room with VP59

You can connect a UVC30 Room camera to the top USB port of your **VP59 Teams phone** to make video calls.

LED Indicator Instructions

LED Status	Description
Off	The UVC30 Room is not properly connected to the phone or the UVC30 Room is inactive.
Flashing green	There is an incoming call in the Teams meeting.
Solid green	The UVC30 Room is active.
Flashing orange	The UVC30 Room is upgrading firmware.
Flashing red	The UVC30 Room is in recovery mode and the firmware has not been upgraded.

Control UVC30 Camera Position

1. Tap the account avatar and go to **Settings > Device Settings > Control**.

Reset the Position for UVC30 Camera

1. Tap the account avatar and go to **Settings > Device Settings > Control**.
2. Select **Reset**.

Configure the Exposure Settings

1. Tap the account avatar and go to **Settings > Device Settings > Exposure Settings**.
2. Select the desired mode from the **Exposure Mode** field.

Scenario	What to do
If you select Auto Exposure	Select the desired value from the Exposure Compensation, Flicker, Gain Limit, Wide Dynamic Range, Metering field respectively.
If you select Manual Exposure	Select the desired value from the Gain Limit, Wide Dynamic Range, Shutter field respectively.
If you select Shutter Priority	Select the desired value from the Exposure Compensation, Gain Limit, Wide Dynamic Range, Metering, Shutter field respectively.

If you select Brightness Priority	Select the desired value from the Flicker , Wide Dynamic Range , Metering , Brightness field respectively.
---	--

Configure the White Balance Setting

1. Tap the account avatar and go to **Settings > Device Settings > White Balance Setting**.
2. Select the desired value from the **White Balance Mode** field and select tap **OK**.
 - **Auto**, it calculates the best white balance setting based on lighting conditions in the room.
 - **Indoor**
 - **Outdoor**
 - **One push**
 - **ATW**, it automatically adjusts the white balance according to the picture taken by the camera.
 - **Manual Setting**, you can manually adjust the color temperature in the **Temperature** field.

Adjust Display Image of the Camera

1. Tap the account avatar and go to **Settings > Device Settings > Graphics**.
2. Select the desired mode from the **Display Mode** field.
 - **High Definition**
 - **Standard**
 - **Mild**
 - **Custom**, you can adjust the **Saturation** and **Sharpness** respectively, and select the desired mode from the **Noise Reduction(2D)** field.

Enable Auto-Framing for UVC30 Camera

Auto-framing is mainly based on face detection, which provides real-time detection and position tracking on all faces in the meeting room. All participants in the output are covered, and the camera can be automatically adjusted based on changes in the number and location of participants.

When the auto-framing feature is enabled, you cannot control the UVC30 camera position.

1. Tap the account avatar and go to **Settings > Device Settings > Advanced**.
2. Tap **Auto Framing**.



TIP

You can adjust tracking speed in the **Tracking Speed** field when you turn on auto framing mode.

Adjust Hangup Mode and Camera Pan Direction

1. Tap the account avatar and go to **Settings > Device Settings > Advanced**.
2. Select the desired value from the **Camera Pan Direction** field.

If you select **Reversed**, the camera pan direction will be reversed when pressing the left and right navigation keys on the remote control.

Reset the Camera

1. Tap the account avatar and go to **Settings > Device Settings > Advanced**.
2. Tap **Reset Camera**.
3. Tap **OK** to reset the camera.

Upgrade UVC30 Camera

You can update the connected UVC30 to the latest version.

Procedure

1. From the web user interface, go to **Camera > Upgrade**.
2. In the **Upgrade** block, click the white box to select a latest firmware from your local system.
3. Click **Upload**.
4. It will prompt "It will take a few minutes to update the uvc firmware. Please do not power off!"
4. Click **OK**.
5. The current firmware of the camera will be updated automatically after a few minutes.

Export Camera Log

You can export the camera log to help analyze camera problem.

Procedure

1. From the web user interface, go to **Camera > Upgrade**.
2. In the **Log** block, click **Export** to open the file download window, and then save the file to your local system.

Use Wireless Headsets

You can use most wireless headsets with your phone.

EHS40 provides the technical interface between your phone and an EHS-compatible wireless headset, such as Sennheiser/Jabra (GN Netcom) or Plantronics headset. After the EHS40 and your headset are connected successfully, you can handle calls by your headset.

For more information on how to connect EHS40, see the EHS40 User Guide on [Yealink Technical Support](#) page. For more information on how to use your headset, refer to the related documentation from the manufacturer.

Use USB Headsets

You can use a USB headset to handle calls on the phone.

For the supported headsets, refer to [Tested headset list compatible with Yealink IP Phone](#).

USB headsets that are not listed may not function properly if you connect them to your phone. For more information on how to use your USB headset, refer to the related documentation from the manufacturer.

**NOTE**

This feature is not available to CP965.

Use Bluetooth Headsets

You can use a Bluetooth headset to handle calls on the phone.

For more information, refer to the documentation from your Bluetooth headset manufacturer.

**NOTE**

This feature is unavailable to CP965.

Use EXP50 Expansion Module

Introduction

When connecting the EXP50 expansion module to your phone, you can specify the group of Teams contacts to display on the EXP50 expansion module. Therefore, you can quickly call the contact by pressing the corresponding EXP key. You can also view your Teams contacts' presence from your expansion module.

Supported Phones

EXP50 expansion module is available to MP58 (E2), MP56 (E2) and VP59.

How to Connect EXP50

To easily connect the EXP50 to the phone, please unplug the phone stand from the IP phone.

Step 1: Unplug the stand from the IP phone

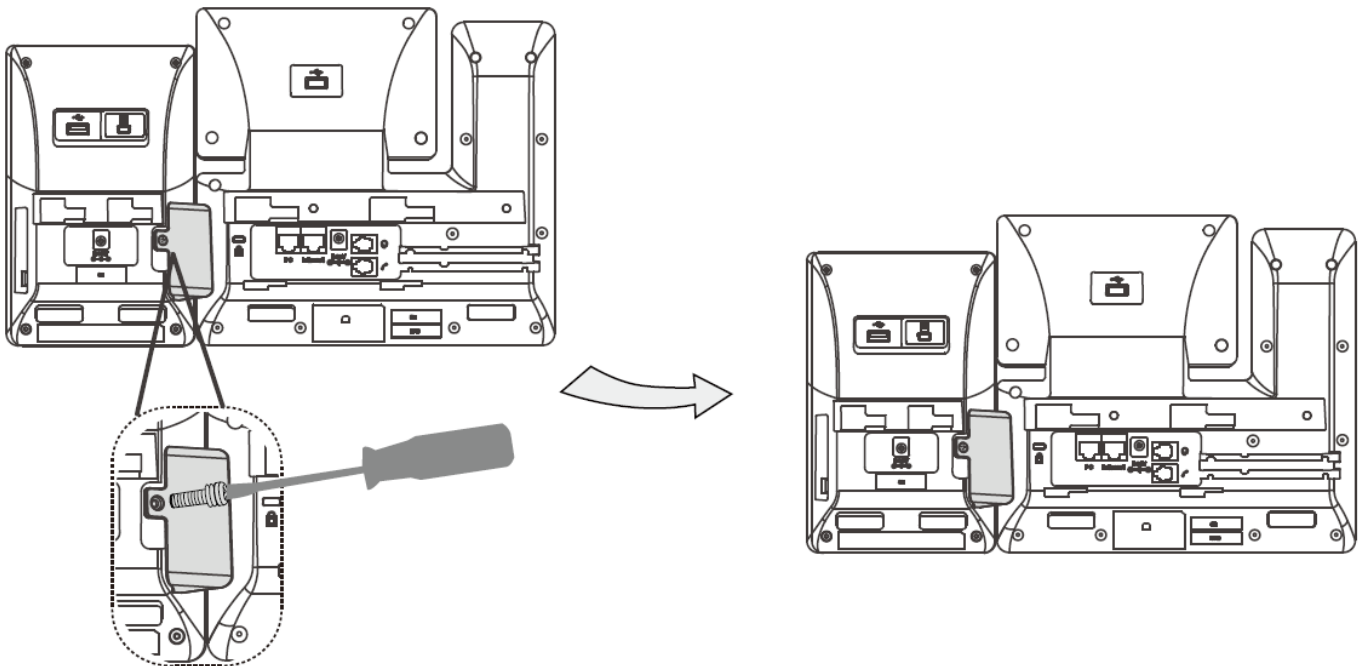
1. Unplug the power adapter and Ethernet cable from the IP phone.
2. Unplug the handset attached to the IP phone.
3. Turn the IP phone over and lay it on a non-slip, flat surface.
4. Unplug the stand from the IP phone.

Step 2: Connect the EXP50

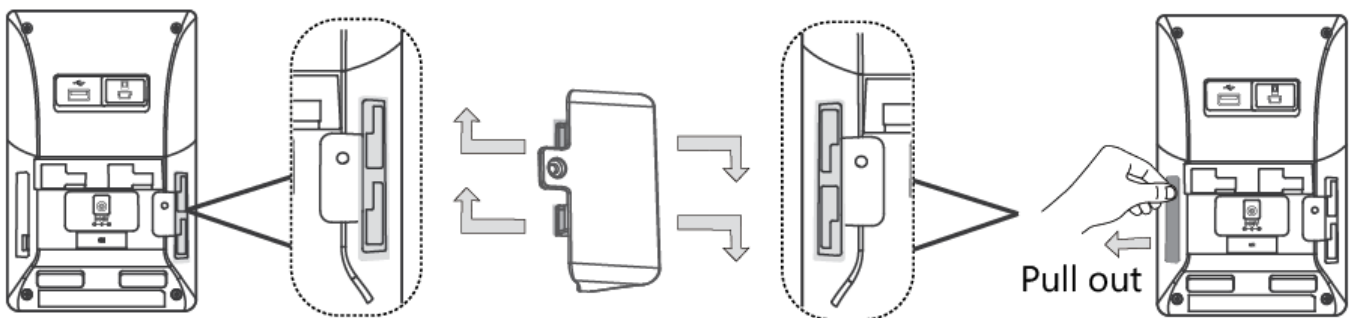
! NOTE

Power is automatically transferred from the host phone to the expansion module(s) upon connection. If you want to use more than one expansion modules on a single phone, you need to connect an additional Yealink power adapter (5V/2A) to any one of the expansion modules. The power adapter should be purchase separately.

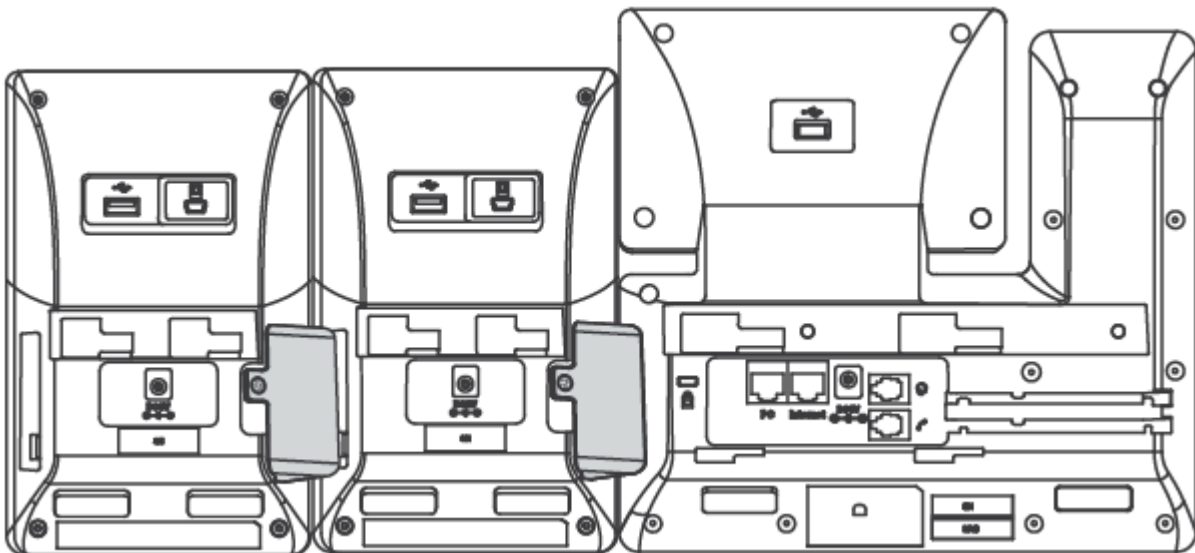
1. Turn over the phone and expansion module, and lay them on a flat, non-flat, non-slip surface.
2. (Optional.) The slots of IP phone may be plugged up by silica gel. You can pull out the silica gel.
3. Connect the EXP50 color-screen expansion module and the IP phone using the supplied connecting sheet and screw.



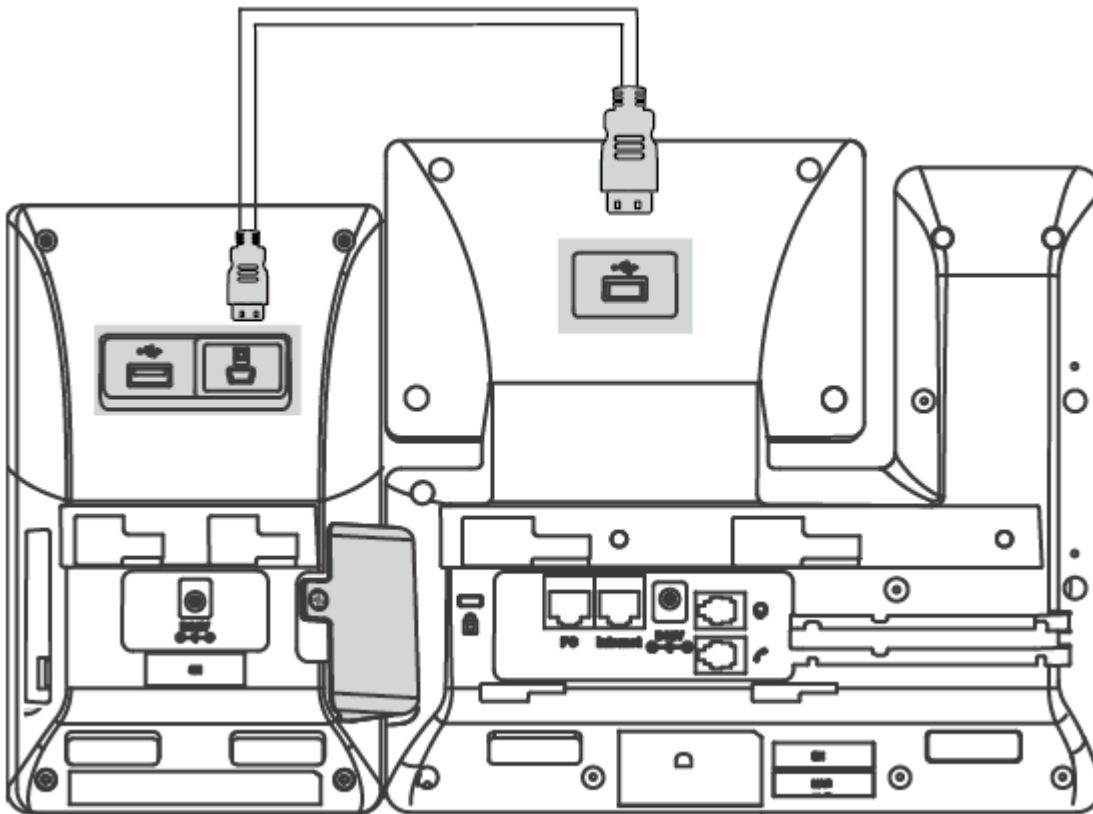
5. If you want to connect two or more expansion modules, pull out the silica gel and connect two expansion modules as below.



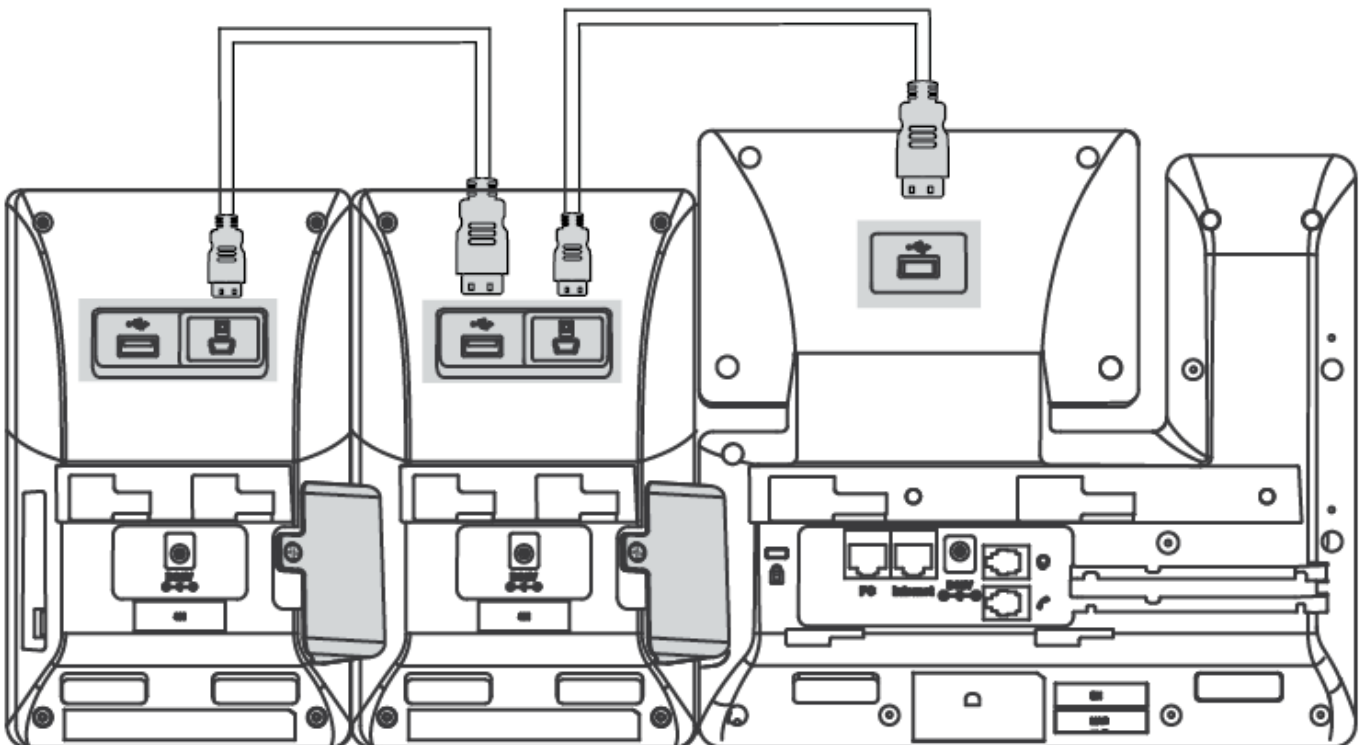
7. Connecting two expansion modules on a single host phone is shown as below:



4. Connect the USB jack on the host phone and the mini USB jack on the expansion module using one supplied cable.



6. If you connect two expansion modules, connect the USB jack on the prior expansion module and the mini USB jack on the next expansion module using another supplied cable. Connecting two expansion modules on a single host phone is shown as below:



How to Use

For Teams version lower than 1449/1.0.94.2025084203:

1. Connect the expansion module to the phone use a USB cable.

2. From **People** screen, select **...** > **Edit group**.
3. Select a desired Teams group.
4. Select **Pin group to sidecar**.
5. The contacts will be displayed on the EXP50 expansion module.
5. Press the corresponding EXP key to call the contact.

For Teams version 1449/1.0.94.2025084203 and higher:

Please refer to the [Line Keys feature](#).

EXP Key LED Indicators

The EXP key LED indicators on the EXP40/EXP50 expansion module:

LED Status	Description
Green	The Teams contact is available.
Red	• The Teams contact is busy. • The Teams contact is busy. • The Teams contact is Do Not Disturb. • The call of your Teams contact is parked. • The call of your Teams contact is placed on hold. • The held call of your Teams contact is resumed. • The Teams contact is in a Teams conference.
Yellow	• The Teams contact is busy. • The Teams contact is right back. • The Teams contact is off work. • The Teams contact is away.
Off	• The Teams contact is unknown. • The Teams contact is offline. • Your phone is locked.

FAQ

How Many Contacts Can You Expand When Using EXP50?

60 contacts.

Its 60 line keys on the 3 pages (20 keys per page) allow you to extend the functionality of Yealink T56A/T58A/VP59/MP56 (E2)/MP58 (E2)/MP58-WH Teams phones to EXP50.

How Many EXP50 Can you Connect?

You can connect up to 3 units of EXP50.

Use CP900&CP700

You can connect a USB speakerphone CP900/CP700 on the phone to control calls by USB or Bluetooth.

! NOTE

CP900/CP700 is only available to MP58 (E2), MP56 (E2), MP54 (E2), VP59.

Procedure

You can do the following:

- Tap the **Answer Call** button to answer a call.
- Tap the **End Call** button to reject or end a call.
- Tap the **Mute** button to mute the microphone.
- Tap the **Volume Up/Volume Down** button to adjust the volume.

! TIP

The volume will be synchronized between the speakerphone and the phone. For more information, refer to [Yealink USB Speakerphone CP700 & CP900 User Guide](#).